
FREQUENTLY ASKED QUESTIONS (FAQ)
KERJAYAGIG PROGRAMME INCENTIVES
PERTUBUHAN KESELAMATAN SOSIAL (PERKESO)
No. 1 / 2021 | 31 March 2021

1. What is the objective of KerjayaGig Programme?

- To extend the scope of hiring incentives under **PenjanaKerjaya 2.0** to retrenched workers and vulnerable unemployed individuals who engage in short-term employment opportunities until they are able to obtain full-time employment.
- To redeploy underutilised workers on unpaid leave to temporary employment or gig work.
- To promote take-up of employment opportunities across formal and non-standard or gig economy work.

2. Who are eligible for the KerjayaGig Programme Hiring Incentives?

- Formal workers employed and registered with PERKESO but given noticed for Unpaid Leave.
- Retrenched Workers registered with PERKESO.
- Vulnerable jobseekers (i.e. people with disabilities (OKU), participants of the PERKESO's return to work programme, the homeless, *gelandangan*, single mothers, poor head of households registered with e-Kasih database, former drug addicts, former prisoners, parolees).

***Note:** All workers in the program must be of the age 18-60 years old.

3. What are the types of self-employment or gig work that is qualified for the KerjayaGig Programme Incentives?

- Organizations, platforms, and establishments including e-hailing, digital businesses, any self-employment platforms that are registered with PERKESO and provides short term employment opportunities for individuals listed in Question 2, shall be entitled to receive the KerjayaGig Incentive.

4. What are the assistances available under the KerjayaGig Programme Hiring Incentives?

- Incentives worth **RM 600 per individual** as long as they are engaged in self-employment/gig for up to **6 months**.
- Incentives worth **RM 200** for the organisations, platforms, or the establishments for each temporary or gig placement provided by the operator registered under PERKESO.

5. What are the conditions an individual must adhere to while receiving the KerjayaGig incentives?

- Individuals receiving the incentives must show proof of employment activities verified by the operator, platform or employer providing self-employment by uploading the Gig Activity Log and declare a **minimum of 15 hours of work per week** through the PenjanaKerjaya application system every month to receive the subsequent work incentive payment.
- Self – employed individuals that submit computer generated proof of work done with official letterhead or logo of the operator, platform, or employer, then do not need to obtain verification on proof of work done.
- Individuals who obtain full time employment or employment that is contract of service in nature, shall report their employment status within 24 hours to PERKESO via the PenjanaKerjaya for the subsequent incentives to be stopped.
- Individuals who fail to do so shall be required to payback sum received to PERKESO.

6. Are free lancers without operators entitled for the placement fee of RM 200?

- No, only organizations, platforms, or establishments registered with PERKESO are entitled for the placement fee of RM200. The gig worker would be entitled for the RM 600 monthly incentives only.

7. How can individuals apply for the KERJAYAGIG initiative?

- Log on to www.myfuturejobs.gov.my and apply for jobs listed under the self-employment category

- Upon successful employment, the operator shall register successful self-employed individuals via penjanakerjaya.perkeso.gov.my to apply for the KerjayaGig incentive.

8. Can individuals apply for the incentives to work with two or more operators?

- No. Individual gig workers will be approved from a *first come first serve* basis to avoid duplication of incentives.

9. Can an operator or platform apply for incentives for the same individual?

- No. The incentives would be approved from a *first come first serve* basis to avoid duplication of incentives.

10. Can an individual benefiting from Hiring Incentive under PenjanaKerjaya apply for KerjayaGig Incentive?

- Yes, any retrenched worker or those on unpaid leave is eligible to apply for the program. The eligibility also applies vice versa for those on **KerjayaGig** to apply for the **PenjanaKerjaya** initiative.

11. What documents are required for submission for the incentives ?

- The required documents are as follows:
 - i. Employment Verification Form signed by the self employed
 - ii. Self-employed bank account information (copy of the front page of the Bank Statement with employee's name, bank account number, identity card number, and bank's name).
 - iii. Letter or any related document or evidence issued by current employer to those on unpaid leaves
 - iv. E-mail Verification from the operator to confirm employment status of the newly recruited self- employed individual.

12. When is the KerjayaGig program effective?

- Any job placement under the KerjayaGig program from **17th March 2021** onwards shall be entitled to apply for the KerjayaGig incentive.

- Application for incentives to commence on **1st April 2021**.

13. When is the last date for application of the KerjayaGig Incentives?

- The last date for the application of the KerjayaGig incentive is on 30th June 2021.
- For example, if an application is made on the 30th of June 2021, the self-employed individual will receive the incentives until December 2021.

14. What can PERKESO do if the applications include false / incorrect information?

- PERKESO may take any of the following actions:
 - i. Reject applications from employers or training providers if false or incorrect details or documents are submitted; or if employers or training providers do not meet the eligibility conditions
 - ii. Defer or terminate payments if the applications are found to include false or incorrect information, or if employers or training providers do not meet the eligibility conditions
 - iii. Take legal action to reclaim payments made to employers and training providers if the payments are found to be based on false or incorrect information from any party / if employers and training providers do not meet the stipulated conditions after receiving the payment

15. Where can I obtain more information on the KerjayaGig incentive?

- Visit www.perkeso.gov.my or www.myfuturejobs.gov.my
- Interested individuals may also call our dedicated call line at 03-80915300 / 1-300-22-8000 or email at penjanakerjaya@perkeso.gov.my

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