



PERKESO

PERTUBUHAN KESELAMATAN SOSIAL
SOCIAL SECURITY ORGANISATION



LAPORAN TAHUNAN

2013

ANNUAL REPORT

Rasional Kulit

Cover Rationale

Perlindungan Keselamatan Sosial kepada warga pekerja amat penting dalam memastikan kesejahteraan sosial pekerja dan tanggungan mereka daripada kejadian luarjangka. PERKESO komited dalam melaksanakan fungsi dan peranannya sebagai pelindung keselamatan sosial kepada semua warga pekerja dalam kepelbagaian sektor pekerjaan menerusi skim-skim perlindungan yang disediakan.

Sejajar dengan Visi dan Misi bagi Menjadi Peneraju Keselamatan Sosial Yang Unggul dan Cemerlang Menjelang 2020, kerjasama erat menerusi jaringan *tripartite* antara PERKESO, Majikan dan Pekerja serta *stakeholders* sentiasa menjadi pendekatan utama dalam pengoperasiannya. Rangkaian jalinan kerjasama strategik ini akan membolehkan usaha 'Merakyatkan PERKESO' dapat diperluaskan kepada seluruh warga pekerja dan tanggungan mereka.

Social Security Protection is very important in ensuring the social well-being of employees and their dependants due to unforeseen circumstances. SOCSO is committed in carrying out its function and role as the social security provider for all employees in various employment sectors through the protection schemes available.

In line with its Vision and Mission To Become The Premier and Outstanding Leader in Social Security Towards 2020, close cooperation through the tripartite approach among SOCSO, Employers and Employees as well as stakeholders is prioritized in its operation. This strategic networking relationship will help to widen the efforts in 'Merakyatkan PERKESO' to all the employees and their dependants.





RASIONAL LOGO

Logo Pertubuhan Keselamatan Sosial (PERKESO) telah dilancarkan pada tahun 1986. Tiga figura secara simbolik melambangkan semangat kerjasama di antara kerajaan, majikan dan pekerja ke arah mencapai matlamat keselamatan sosial pekerja.

Bentuk-bentuk heksagon yang rapat melambangkan peranan tiga pihak iaitu kerajaan, majikan dan pekerja dalam pembangunan negara melalui program keselamatan sosial.

Tiga segi seperti piramid menuju ke atas melambangkan bahawa PERKESO adalah sebuah pertubuhan yang dinamik dalam memberi perlindungan keselamatan sosial kepada golongan pekerja.

Warna biru mencerminkan keadilan sosial dalam pentadbiran keselamatan sosial dan hijau mencerminkan keharmonian, kesegaran dan kecergasan yang diperlukan bagi menjamin pencapaian perlindungan keselamatan sosial.

LOGO'S RATIONALE

The Social Security Organisation's (SOCSO) logo was launched in 1986. The three figures symbolise the spirit of tripartite cooperation between the government, employer and employee towards achieving employees' social security objectives.

The interlocking hexagons portray the roles of the three parties, namely, the government, employer and employee, in the development of the nation through social security programmes.

The three pyramid-like triangles pointing upwards depict SOCSO as a dynamic organisation that provides social security protection to employees.

The colour blue represents social justice in the administration of social security and green represents the harmony, freshness and vitality required to ensure social security protection is achieved.

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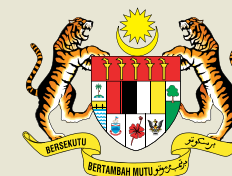
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KEMENTERIAN SUMBER MANUSIA
MINISTRY OF HUMAN RESOURCES



YB Dato' Sri Richard Riot Anak Jaem
Menteri Sumber Manusia
Minister of Human Resources



KEMENTERIAN SUMBER MANUSIA
MINISTRY OF HUMAN RESOURCES



YB Dato' Sri Haji Ismail Bin Haji Abd. Muttalib
Timbalan Menteri Sumber Manusia
Deputy Minister of Human Resources



Peningkatan majikan berdaftar 4.98%

Bilangan majikan berdaftar
pada 2013 telah meningkat
sebanyak 4.98% kepada 906,363
majikan berbanding 863,338
pada tahun 2012

Increase in registered employers

The number of registered employers
in 2013 rose by 4.98% to 906,363 employers
compared to 863,338 in 2012

Ahli Lembaga Members of The Board



AHLI LEMBAGA

MEMBERS OF THE BOARD

Datuk Abu Huraira Bin Abu Yazid

Pengerusi
Chairman

Encik Abdul Malik Bin Adam

(sehingga / till 16.08.2013)

Encik Mohd Sahar Bin Darusman

(mulai / w.e.f 16.08.2013)

Mewakili Kementerian Sumber Manusia

Representing the Ministry of Human Resources

Cik Azah Hanim Binti Ahmad

(sehingga / till 31.03.2013)

Encik Lim Seng Gim

(mulai / w.e.f 01.04.2013)

Mewakili Kementerian Kewangan

Representing the Ministry of Finance

Dr. Haji Daud Bin Abdul Rahim

Mewakili Kementerian Kesihatan

Representing the Ministry of Health

Encik Ramadass a/l Arumugam

Encik John Chua Kheng Chew

Dr. Michael Chiam Tow Hui

Encik Alan Khoo Choom Kwong

Ahli Mewakili Majikan

Members Representing the Employers

Encik A. Navamukundan

Tuan Haji Mohamad Ibrahim Bin Haji Hamid A.B.S

Encik Abdul Halim Bin Mansor

Cik Catherine Jikunan

(sehingga / till 01.08.2013)

Encik Awang Ali Bin Ahmad Raji @ Amat

(mulai / w.e.f 01.08.2013)

Ahli Mewakili Orang Berinsurans

Members Representing the Insured Persons

Dato' Dr. Vasan Sinnadurai

Datin Paduka Hajah Seripah Noli Binti Syed Hussin

Encik Lee Siang Chin

Ahli Yang Mempunyai Pengalaman

Dalam Keselamatan Sosial

Members with Experience in Social Security

Datuk K. Selvarajah

Ketua Eksekutif

Chief Executive

Encik Rahim Bin Mohamad

Setiausaha Lembaga

Secretary of the Board

Encik Abdullah Kamal Bin Ahmad

Penolong Setiausaha Lembaga

Assistant Secretary of the Board

Dato' Abdul Aziz Bin Abu Bakar

Encik Si Kiang Seng

Encik Mohammed Amin Bin Aziz

Encik Ismail Bin Assim

Ahli Silih Ganti

Alternate Members

PROFIL AHLI LEMBAGA BOARD MEMBERS' PROFILE



Datuk Abu Huraira Bin Abu Yazid
Pengerusi Lembaga
Chairman of the Board

Datuk Abu Huraira bin Abu Yazid telah dilantik sebagai Pengerusi Lembaga bermula pada 1 Ogos 2009. Berkelulusan Ijazah Sarjana Muda Ekonomi dan beliau adalah seorang yang berpengalaman luas dalam bidang kewangan, industri logistik dan pos. Antara sektor korporat yang pernah mendapat khidmat beliau termasuklah Pos Malaysia, Bank Simpanan Nasional, Public Bank, Citibank, Chase Manhattan (sekarang dikenali sebagai JP Morgan Chase), Maybank dan pernah dilantik sebagai Ahli Penasihat Kumpulan VISA Antarabangsa. Ketika ini, beliau adalah juga Ahli Lembaga Pengarah United Overseas Bank (Malaysia) dan beliau mempengerusikan Pengurusan Risiko Lembaga dan Jawatankuasa Lembaga Ganjaran dan Imbuhan.

Datuk Abu Huraira bin Abu Yazid was appointed as Chairman of the Board with effect from 1 August 2009. He holds a Bachelor of Economics degree and has extensive experience in the finance, logistics and postal industries. He has served in Pos Malaysia, Bank Simpanan Nasional, Public Bank, Citibank, Chase Manhattan (now JP Morgan Chase), Maybank and has been appointed as a member of the International Advisory VISA Group. At present, he is also a Board Member of the United Overseas Bank (Malaysia) and chairs The Risk Management Board and Reward and Remuneration Board Committee.

Datuk K. Selvarajah

Ketua Eksekutif
Chief Executive

Datuk K. Selvarajah telah dilantik sebagai Ketua Eksekutif PERKESO pada 11 November 2008. Berkelulusan Ijazah Sarjana Perhubungan Perusahaan dari University of Bath, United Kingdom dan pemegang Ijazah Sarjana Muda Ekonomi daripada Universiti Malaya, Kuala Lumpur. Berpengalaman luas dalam sektor awam di pelbagai Jabatan dan Kementerian. Sebelum menyertai PERKESO, beliau merupakan Pengarah Khidmat Pengurusan dan Sumber Manusia, Jabatan Kimia Malaysia, Kementerian Sains, Teknologi dan Inovasi (2003-2008); Ketua Penolong Pengarah (Perancangan & Pembangunan), Pejabat Ketua Pendaftar Mahkamah Persekutuan, Jabatan Perdana Menteri (1996-2003); Pengarah Perancangan & Pembangunan, Bahagian Hal Ehwal Undang-Undang, Jabatan Perdana Menteri (1991-1996); Penyelaras Program, Pusat Pembangunan Pengurusan, Institut Tadbiran Awam Negara (INTAN) (1986-1991); Ketua Penolong Pengarah, Bahagian Perundingan, Jabatan Perkhidmatan Awam (1982-1984); Penolong Pengarah, Pasukan Petugas Pencen, Jabatan Perkhidmatan Awam (1980-1982) dan Penolong Pengarah (Perdagangan Antarabangsa), Kementerian Perdagangan dan Perindustrian (1977-1980). Selain itu beliau telah menerima penghormatan sebagai *Honorary Fellow of the Faculty of Occupational Medicine, Royal College of Physicians of Ireland*.



Datuk K. Selvarajah was appointed as the Chief Executive of SOCSO on 11 November 2008. He holds a Master in Industrial Relations degree from the University of Bath, United Kingdom and a Bachelor of Economics degree from the University of Malaya, Kuala Lumpur. His vast experience in the public sector spans various departments and ministries. Before joining SOCSO, he was the Director of Management Services and Human Resources, Chemistry Department, Ministry of Science, Technology and Innovation (2003-2008); Principal Assistant Director (Planning & Development), Office of the Chief Registrar of the Federal Court, Prime Minister's Department (1996-2003); Director of Planning & Development, Legal Affairs Division, Prime Minister's Department (1991-1996); Programme Coordinator, Centre for Management Development, Institute of Public Administration (INTAN) (1986-1991) and Principal Assistant Director, Negotiation Division, Public Services Department (1982-1984); Assistant Director, Pension Task Force, Public Services Department (1980-1982) and Assistant Director (International Trade), Ministry of Trade and Industry (1977-1980). He was made an Honorary Fellow of the Faculty of Occupational Medicine, Royal College of Physicians of Ireland.



Encik Mohd Sahar Bin Darusman
Mewakili Kementerian Sumber Manusia
Representing the Ministry of Human Resources

Encik Mohd Sahar Bin Darusman merupakan Timbalan Ketua Setiausaha (Dasar & Antarabangsa), Kementerian Sumber Manusia dan telah dilantik sebagai Ahli Lembaga PERKESO pada 16 Ogos 2013. Berkelulusan Ijazah Sarjana Muda Sastera (Kepujian) Sosiologi, UKM (1981), Diploma Pentadbiran Awam (INTAN) (1982), Diploma dalam Pengurusan Maklumat Pembangunan, University of Birmingham, UK (1993) dan Ijazah Sarjana dalam Sains Sosial, University of Birmingham, UK (1994).

Berpengalaman luas dalam sektor awam di pelbagai Jabatan dan Kementerian. Beliau mula berkhidmat sebagai Penolong Pengarah, Unit Pemodenan Tadbiran dan Perancangan Tenaga Manusia (MAMPU), Jabatan Perdana Menteri, Cawangan Sarawak (1983-1987), Penolong Pengarah Cawangan Skim, Bahagian Perjawatan, Jabatan Perkhidmatan Awam (1988-1994), Ketua Penolong Setiausaha, Bahagian Kabinet, Jabatan Perdana Menteri (1994-1998), sebelum berpindah ke Kementerian Sumber Manusia pada tahun 1998 sebagai Ketua Penolong Setiausaha, Bahagian Perancangan dan Penyelidikan Dasar dan Setiausaha Bahagian, Bahagian Dasar Sumber Manusia (2004). Beliau memegang jawatan Timbalan Ketua Setiausaha (Dasar dan Antarabangsa), Kementerian Sumber Manusia mulai Oktober 2009 sehingga sekarang.

Mr. Mohd Sahar Bin Darusman, who is the Deputy Secretary General (Policy and International Affairs), Ministry of Human Resources, was appointed to the Board of SOCSO on 16 August 2013. He holds a Bachelor of Arts (Hons) degree in Sociology, UKM (1981), a Diploma in Public Administration (INTAN) (1982), a Diploma in Information Management for Development, University of Birmingham, UK (1993) and a Master's degree in Social Science, University of Birmingham, UK (1994).

He has extensive experience in various departments and ministries in the public sector. He started his service as Assistant Director, Administrative Modernisation and Manpower Planning (MAMPU), Prime Minister's Department, Sarawak Branch (1983-1987) and served as Assistant Director for the Scheme Branch, Division of Personnel, Public Service Department (1988-1994), Principal Assistant Secretary of the Cabinet Division, Prime Minister Department (1994-1998), before moving to the Ministry of Human Resources in 1998 as the Principal Assistant Secretary, Policy Planning and Research Division and Undersecretary for Human Resources Policy Division (2004), Ministry of Human Resources. Currently he holds the post of Deputy Secretary General (Policy and International Affairs), Ministry of Human Resources, a position he has held since October 2009.

Encik Lim Seng Gim
Mewakili Kementerian Kewangan
Representing the Ministry of Finance



Encik Lim Seng Gim merupakan Timbalan Setiausaha Bahagian (Sektor Makro) di Bahagian Fiskal dan Ekonomi, Kementerian Kewangan. Beliau dilantik sebagai Ahli Lembaga PERKESO mewakili Kementerian Kewangan pada 1 April 2013. Berkelulusan *Diploma in Public Administration* (INTAN), *B. Soc. Sc (Hons)*, USM dan *Master in Business Administration*, University of Birmingham, United Kingdom.

Berpengalaman luas dalam sektor awam di pelbagai Jabatan dan Kementerian. Beliau mula berkhidmat sebagai Pegawai Kastam Tingkatan 1, Penolong Pegawai Kebajikan Masyarakat, Penolong Pengarah di Unit Perancangan Ekonomi, Negeri Perak. Beliau seterusnya ditugaskan sebagai Ketua Penolong Setiausaha di Bahagian Analisa Ekonomi dan Antarabangsa, Kementerian Kewangan. Seterusnya menjawat jawatan sebagai Ketua Seksyen (Makroekonomi), Bahagian Analisa Ekonomi dan Antarabangsa, Kementerian Kewangan. Beliau juga merupakan Ahli Lembaga Institut Pengajian Strategik dan Antarabangsa (ISIS).

Mr Lim Seng Gim, who is the Divisional Deputy Secretary (Macroeconomics) in the Fiscal & Economics Division, Ministry of Finance, was appointed to the Board as a representative of the Ministry of Finance on 1 April 2013. He holds a Diploma in Public Administration (INTAN), a B. Soc. Sc (Hons), USM and a Master in Business Administration, University of Birmingham, United Kingdom.

He has extensive experience in the public sector in various departments and ministries. He started his career as a Customs Officer, and then an Assistant Social Welfare Officer, and was later appointed as Assistant Director in the Economic Planning Unit of the State of Perak. He was later assigned as Principal Assistant Secretary for the Economics & International Division, Ministry of Finance. Prior to his present position he was the Head of Macroeconomics, Ministry of Finance. Mr Lim is also a board member of the Institute of Strategic and International Studies (ISIS).



Dr. Haji Daud Bin Abdul Rahim
Mewakili Kementerian Kesihatan
Representing the Ministry of Health

Dr. Haji Daud bin Abdul Rahim merupakan Ketua Sektor Kesihatan Pekerjaan dan Alam Sekitar, Cawangan Penyakit Tidak Berjangkit, Bahagian Kawalan Penyakit dan telah dilantik sebagai Ahli Lembaga Mewakili Kementerian Kesihatan mulai 1 Ogos 2011. Beliau memiliki Ijazah Perubatan dari Universiti Kebangsaan Malaysia dan memiliki MPH dari University of Philippines, Manila. Beliau mula berkhidmat sebagai Pegawai Perubatan di Hospital Melaka pada tahun 1981 dan pernah menjawat jawatan sebagai Pengarah Hospital Sultanah Aminah, Johor Bahru pada tahun 2007-2010.

Dr. Haji Daud bin Abdul Rahim, who is the Head of the Occupational and Environmental Health Sector, Non-communicable Diseases Branch, Disease Control Division, was appointed as a Board Member Representing the Ministry of Health from 1 August 2011. Dr. Hj. Daud graduated with a Medical Degree from the National University of Malaysia (UKM) and holds a MPH from the University of Philippines, Manila. He started his career as a Medical Officer at the Malacca Hospital in 1981 and has served, among other roles, as the Director of Sultanah Aminah Hospital, Johor Bahru from 2007-2010.



Encik Ramadass a/l Arumugam
Mewakili Majikan
Representing the Employers

Encik Ramadass a/l Arumugam dilantik sebagai Ahli Lembaga Mewakili Majikan pada 1 Ogos 2007. Beliau merupakan pemilik firma guaman di Tetuan Ramadass & Associates dan berpengalaman luas dalam bidang perhubungan perusahaan dan aktif di dalam Persekutuan Majikan-Majikan Malaysia (MEF). Berkelulusan Ijazah Sarjana Muda Undang-Undang dari University of London dan Sarjana Muda Ekonomi dari Universiti Malaya.

Mr. Ramadass s/o Arumugam was appointed as a Board Member Representing Employers on 1 August 2007. He owns a legal firm, Messrs Ramadass & Associates, and has extensive experience in industrial relations. He is also active in the Malaysian Employers Federation (MEF) and holds a LLB from the University of London and a Bachelor in Economics from the University of Malaya.

Encik John Chua Kheng Chew
Mewakili Majikan
Representing the Employers

Encik John Chua Kheng Chew telah dilantik sebagai Ahli Lembaga Mewakili Majikan sejak 1 Ogos 2001. Beliau merupakan Setiausaha Eksekutif, Dewan Perdagangan dan Industri Sarawak. Berkelulusan Diploma Pembangunan Perniagaan dari Asian Institute of Management, Filipina dan Sijil Prinsipal Am Undang-Undang, London.

Mr. John Chua Kheng Chew was appointed as a Board Member Representing Employers on 1 August, 2001. Holding a Diploma in Business Development from the Asian Institute of Management, Philippines and a General Principles of Law Certificate, London, he is currently the Executive Secretary to the Chambers of Commerce and Industry of Sarawak.



Encik Alan Khoo Choom Kwong
Mewakili Majikan
Representing the Employers

Encik Alan Khoo Choom Kwong berpengalaman dalam bidang pengurusan sumber manusia. Beliau telah dilantik sebagai Ahli Lembaga Mewakili Majikan bermula pada 1 April 2002. Beliau berkekelulusan Ijazah Sarjana Pentadbiran Perniagaan daripada Charles Sturt University, Australia dan Ijazah Sarjana Muda Sastera (Ekonomi), University of Windsor, Canada. Pada masa ini, beliau merupakan Pengerusi Persatuan Perundingan Majikan-Majikan Sabah (SECA) dan Ahli Majlis Persatuan Majikan-Majikan Malaysia (MEF). Beliau juga telah dilantik sebagai Ahli Lembaga Majlis Perundingan Gaji Negara (MPGN) dan Ahli Lembaga Majlis Penasihat Buruh Kebangsaan (NLAC) di bawah Kementerian Sumber Manusia, Malaysia.

Mr. Alan Khoo Choom Kwong is experienced in the field of Human Resources Management. He was appointed to the Board Representing Employers on 1 April 2002. He holds a Master in Business Management degree from the Charles Sturt University, Australia and a Bachelor of Arts (Economics) from the University of Windsor, Canada. He presently serves as the Chairman for the Sabah Employers' Consultative Association (SECA) and Vice President for the Malaysian Employers' Federation (MEF). He was also appointed as the Board Member of National Wages Consultative Council (NWCC) and National Labour Advisory Council (NLAC) under the Ministry of Human Resources, Malaysia.



Dr. Michael Chiam Tow Hui
Mewakili Majikan
Representing the Employers

Dr. Michael Chiam telah dilantik sebagai Ahli Lembaga PERKESO sejak Ogos 2003 di mana sebelum ini beliau adalah salah seorang Ahli Lembaga silih ganti. Beliau juga merupakan Ahli Panel Pelaburan PERKESO. Seorang Akauntan Bertauliah dan *Company Secretary* berdasarkan profesionnya, beliau juga merupakan Ahli Institut Akauntan Malaysia (MIA), Ahli *Malaysian Association Company Secretaries*, *Chartered Member Institute of Internal Auditors* dan pemegang *Master of Business Administration (MBA)* dengan satu pasca siswazah berganda Diploma dalam Latihan dan Pembangunan. Dr. Chiam adalah pemegang Ijazah Doktor Falsafah dalam Perancangan Strategik dan Sumber Manusia pengkhususan dalam Tanggungjawab Sosial.

Kini, beliau adalah Pengarah Eksekutif Paragon Corporation Sdn Bhd. Sepanjang kariernya, beliau sentiasa berada di peringkat kanan dan memegang pelbagai jawatan di peringkat Pengurusan, Kewangan dan Akaun, Syarikat Keusahawanan, Sumber Manusia (HR), Perancangan dan Hal Ehwal Korporat, Operasi Perkapalan serta Perolehan selama 33 tahun. Jawatan terakhir beliau adalah sebagai Pengarah Nedlloyd Malaysia dan Ketua Operasi dalam P&O Nedlloyd, iaitu sebuah syarikat Multi Nasional dalam bidang perkapalan. Kerjaya awal beliau bermula di sektor perladangan di bahagian Audit Dalaman selain jawatan-jawatan lain. Ketika ini beliau adalah *President of Commercial Employers Association of Peninsular Malaysia*, *Council Member of MEF*, *Director of MEF Academy* dan *Human Resource Bureau Chairman of SMI Association Malaysia*.

Dr. Michael Chiam was appointed as a Board Member of SOCSO from August 2003. Prior to this appointment he was an Alternate Board Member. He also sits on the Investment Panel of SOCSO. A Chartered Accountant and Company Secretary by profession; he is a member of the Malaysian Institute of Accountants (MIA) and the Malaysian Association of Company Secretaries. He is also a Chartered Member of the Institute of Internal Auditors and holds a Master of Business Administration (MBA) with a post graduate double Diploma in Training and Development. Dr. Chiam also holds a Ph.D and his primary research was in Strategic Management and Human Resource Management majoring in Social Responsibilities.

He is now the Executive Director of Paragon Corporation Sdn Bhd. For the most part of his career spanning some 33 years, he was at a senior level of management, holding various managerial positions in fields ranging from Finance & Accounts, Entrepreneurial Companies, Human Resource (HR), Planning & Corporate Affairs, and Shipping Operations and Procurement. His last position was as Director of Nedlloyd Malaysia and the Chief of Operations in P&O Nedlloyd, a Multi National Company (MNC) in liner shipping. His appointment in his early years included an attachment to the Internal Audit Division in the plantation sector, apart from a few other appointments. He is now the President of the Commercial Employers Association of Peninsular Malaysia and a Council Member of the MEF. He is also the Director of the MEF Academy and the Human Resource Bureau Chairman of SMI Association Malaysia.

Encik A. Navamukundan
Mewakili Orang Berinsurans
Representing the Insured Persons

Encik A. Navamukundan telah dilantik sebagai Ahli Lembaga Mewakili Orang Berinsurans bermula pada 1 Ogos 1998. Beliau merupakan Setiausaha Kesatuan Kebangsaan Pekerja-Pekerja Ladang (NUPW). Berkelulusan Ijazah Sarjana Ekonomi daripada University of Leeds, United Kingdom dan Ijazah Sarjana Muda Sastera (Kepujian), Ekonomi dan Pengajian India dari Universiti Malaya.



Mr. A. Navamukundan was appointed to the Board as the Member Representing Insured Persons on 1 August 1998. He is also the Executive Secretary of the National Union of Plantation Workers (NUPW). He holds a Bachelor of Economics from the University of Leeds, United Kingdom and a Bachelor of Arts (Hons) in Economics and Indian Studies from the University of Malaya.

Tuan Haji Mohamad Ibrahim Bin Haji Hamid A.B.S.
Mewakili Orang Berinsurans
Representing the Insured Persons

Tuan Haji Mohamad Ibrahim bin Haji Hamid, A.B.S., telah dilantik sebagai Ahli Lembaga Mewakili Orang Berinsurans bermula pada 1 Ogos 2003. Pada masa ini beliau berkhidmat dengan Telekom Malaysia Sarawak. Beliau juga merupakan Pengerusi Kongres Kesatuan Sekerja Telekom Sarawak (MTUC) Sarawak, Presiden Kesatuan Pekerja Telekom Sarawak (UTES), Ahli Lembaga Koperkasa Sarawak Berhad (Koperkasa), Naib-Presiden Rangkaian Kesatuan Antarabangsa Majlis Perhubungan Malaysia (UNI-MLC), Ahli Majlis Penasihat Buruh Kebangsaan (NLAC) dan Ahli Panel Mahkamah Perusahaan Sarawak.



Tuan Haji Mohamad Ibrahim bin Haji Hamid, A.B.S., was appointed to the Board Representing Insured Persons on 1 August 2003. He is currently serving with Telekom Malaysia Sarawak. He is the Chairman of the Malaysian Trades Union Congress (MTUC) Sarawak, as well as the President of Telecommunications Workers Union Sarawak (UTES), Board Member of Koperkasa Sarawak Berhad (Koperkasa), Vice President of Union Network International - Malaysian Liaison Council (UNI-MLC), National Labour Advisory Council (NLAC) member and Sarawak Industrial Court Panel Member.



Encik Abdul Halim Bin Mansor
Mewakili Orang Berinsurans
Representing the Insured Persons

Encik Abdul Halim bin Mansor telah dilantik sebagai Ahli Lembaga Mewakili Orang Berinsurans bermula pada tahun 2004. Beliau adalah seorang yang berpengalaman luas dalam kesatuan sekerja dan terlibat dengan banyak kajian profesional di peringkat antarabangsa.

Beliau merupakan Setiausaha Agung Kesatuan Kebangsaan Pekerja-Pekerja Perusahaan Petroleum dan Kimia (NUPCIW) sejak 1986. Beliau juga adalah Setiausaha Agung Kongres Kesatuan Sekerja Malaysia (MTUC) sehingga Disember 2013 serta dilantik sebagai Ahli Majlis Penasihat Buruh Kebangsaan (NLAC) dan Panel Mahkamah Perusahaan. Pada masa ini beliau berkhidmat dengan Nylex (Malaysia) Sdn. Bhd.

Mr. Abdul Halim bin Mansor was appointed to the Board Representing Insured Persons in 2004. He has vast experience with trade unions and is involved with many international professional studies.

He has been the Secretary General of the National Union of Petroleum and Chemical Industry Workers (NUPCIW) since 1986. In addition he was also the Secretary General of the Malaysian Trades Union Congress (MTUC) untill December 2013. He is a member of the National Labour Advisory Council (NLAC) and is on the Industrial Court Panel. He is currently attached to Nylex (Malaysia) Sdn. Bhd.

Encik Awang Ali Bin Ahmad Raji @ Amat
Mewakili Orang Berinsurans
Representing the Insured Persons



Encik Awang Ali bin Ahmad Raji @ Amat dilantik sebagai Ahli Lembaga Mewakili Orang Berinsurans mulai 1 Ogos 2013. Beliau pernah berkhidmat di Bahagian Operasi, Lembaga Pelabuhan-Pelabuhan Sabah dari 1 Mac 1983 hingga 31 Ogos 2004. Mula menyertai Syarikat Sabah Ports Sdn Bhd sebagai Penyelia Operasi setelah Lembaga Pelabuhan-Pelabuhan Sabah diswastakan sepenuhnya pada 1 September 2004. Berpengalaman luas dalam berkesatuan sejak berkhidmat dengan Kerajaan dan terlibat secara langsung dalam penubuhan Kesatuan Pekerja-Pekerja Sabah Ports Sdn Bhd (KPPSPSB) pada 31 Mac 2006. Dipilih sebagai Penolong Setiausaha KPPSPSB pada masa itu dan kemudiannya sebagai Timbalan Presiden dan menjadi Presiden pada 1 November 2011 setelah menang tanpa bertanding.

Beliau menjadi Pengerusi Kongres Kesatuan Sekerja Malaysia (MTUC) Sabah selepas menang dalam pemilihan pada tahun 2010 dan menang semula tanpa bertanding pada pemilihan sesi 2013-2016. Selain dari itu beliau juga telah dilantik oleh Kementerian Sumber Manusia Malaysia sebagai Ahli Majlis Penasihat Buruh Kebangsaan (NLAC) mewakili Sabah, Ahli Jemaah Rayuan Keselamatan Sosial (JRKS) Sabah mewakili pekerja, Ahli Panel Mahkamah Perusahaan Sabah serta Ahli Jawatankuasa Penilaian Permohonan Penundaan Perlaksanaan Perintah Gaji Minima 2012.

Mr. Awang Ali Bin Ahmad Raji @ Amat was appointed to the Board as a Representative of Insured Persons from 1 August 2013. He served in the Operations Division of the Sabah Ports Authority between 1 March 1983 and 31 August 2004. He first joined the Sabah Ports Company Sdn Bhd as the Supervisor of Operations after the Sabah Ports Authority was privatised fully on 1 September 2004. He has had extensive experience in unions since joining the Government service and was involved directly in the establishment of the Union of Employees of Sabah Ports Sdn Bhd (SPSBEU) on 31 March 2006. At that time, he was selected to be the Assistant Secretary, then as Deputy President, and the President of SPSBEU on 1 November 2011 after winning uncontested in the elections.

He first became the Chairman of MTUC (Sabah) after winning uncontested in 2010 elections, and he retained his position after winning uncontested for the 2013-2016 elections. In addition he has also been appointed by the Ministry of Human Resources Malaysia as a Member of the National Labour Advisory Council (NLAC) representing Sabah, as well as a Member of the Social Security Appellate Board (SSAB) of Sabah, a Member of the Industrial Court of Sabah and a Member of the Committee on Assessment of Application for Deferment of the Minimum Wages Order 2012.



Dato' Dr. Vasan Sinnadurai
Ahli Yang Mempunyai Pengalaman
Dalam Keselamatan Sosial
Member with Experience in Social Security

Dato' Dr. Vasan Sinnadurai telah dilantik sebagai Ahli Lembaga Yang Mempunyai Pengalaman Dalam Keselamatan Sosial bermula pada 1 Ogos 2009. Berkelulusan Ijazah Sarjana Perubatan Ortopedik, Universiti Sains Malaysia dan pemegang Ijazah Perubatan dan Pembedahan, University of Madras, India. Beliau adalah *Fellow Foot and Ankle Reconstruction (Australia)*, *Sport and Shoulder (Korea)*, *American Orthopaedic Travelling (USA)* dan *Certified Medical Independent Assessor (CMIA)*. Berpengalaman luas dalam bidang perubatan selama lebih 18 tahun. Pernah berkhidmat di Hospital Taiping sebelum berhijrah ke sektor swasta. Beliau kini adalah konsultan ortopedik dan pembedahan di Hospital Pantai Puteri, Ipoh.

Dato' Dr. Vasan Sinnadurai has been appointed to the Board since 1 August 2009 as a Member with Experience in Social Security. He holds a Master in Orthopaedic Medicine, Universiti Sains Malaysia and a Bachelor of Medicine and Surgery, University of Madras, India. He is a Fellow of Foot and Ankle Reconstruction (Australia), Sport and Shoulder (Korea), the American Orthopaedic Travelling (USA) and is a Certified Medical Independent Assessor (CMIA). He has extensive experience of 18 years in the medical field. He has also served in the Taiping Hospital before moving to the private sector. He is an orthopaedic and surgical consultant in the Pantai Puteri Hospital, Ipoh.



Datin Paduka Hajah Seripah Noli Binti Syed Hussin
Ahli Yang Mempunyai Pengalaman
Dalam Keselamatan Sosial
Member with Experience in Social Security

Datin Paduka Hajah Seripah Noli binti Syed Hussin dilantik sebagai Ahli Lembaga Yang Mempunyai Pengalaman Dalam Keselamatan Sosial bermula 1 Oktober 2009. Beliau pernah dilantik sebagai Ahli Exco Kerajaan Negeri Selangor, Ahli Majlis Bandaraya Petaling Jaya, Ahli Lembaga Putrajaya Holdings dan berpengalaman luas dalam sektor korporat. Beliau pernah dilantik menjadi Ahli Lembaga Pengarah di *Government-linked Companies (GLCs)*, antaranya di Tenaga Nasional Berhad (TNB). Berkelulusan Ijazah Sarjana Muda Pentadbiran Perniagaan dari Western Michigan University, Amerika Syarikat, Diploma Pengurusan Kredit, UiTM dan Sijil Pengurusan Kewangan dari Swinburne University, Melbourne, Australia.

Datin Paduka Hajah Seripah Noli binti Syed Hussin has been appointed to the Board since 1 October 2009 as a Member with Experience in Social Security. She was an Exco Member for the Selangor State Government, a Petaling Jaya City Council Member, and a Board Member of Putrajaya Holdings. She has vast experience in the corporate sector and has been appointed to the Board of Directors of Government-linked Companies (GLCs) such as Tenaga Nasional Berhad (TNB). She holds a Bachelor of Business Administration from Western Michigan University, USA, a Diploma in Credit Management, UiTM and a Certificate in Financial Management from Swinburne University Melbourne, Australia.



Encik Lee Siang Chin
Ahli Yang Mempunyai Pengalaman
Dalam Keselamatan Sosial
Member with Experience in Social Security

Encik Lee Siang Chin telah dilantik sebagai Ahli Lembaga Yang Mempunyai Pengalaman Dalam Keselamatan Sosial bermula pada 1 Ogos 2003. Menganggotai Ahli Panel Pelaburan PERKESO dari tahun 1982 hingga sekarang. Seorang yang berpengalaman luas dalam bidang perniagaan, kewangan, perbankan, akaun, saham, pelaburan dan insurans. Pernah berkhidmat di Arab Malaysian Merchant Bank Bhd, Arab Malaysian Securities Sdn. Bhd. (sekarang dikenali sebagai AmSecurities Sdn. Bhd.) dan Surf88. Com Sdn. Bhd. Beliau merupakan *Fellow Institute of Chartered Accountants England & Wales* dan *Malaysian Association of Certified Public Accountants*. Pernah dilantik sebagai Ahli Majlis Perundingan Ekonomi Negara.

Mr. Lee Siang Chin was appointed to the Board as a Member with Experience in Social Security on 1 August 2003. He is also a member of the SOCSO Investment Panel since 1982. He has vast experience in the fields of trade, finance, banking, accounts, shares, investments and insurance. He has served in the Arab-Malaysian Merchant Bank Bhd, Arab Malaysian Securities Sdn. Bhd. (currently known as AmSecurities Sdn. Bhd) and Surf88. Com Sdn. Bhd. He is also a Fellow of the Institute of Chartered Accountants, England & Wales and the Malaysian Association of Certified Public Accountants. He has also been appointed as a member of the National Economic Advisory Council.



Dana pelaburan meningkat

4.84%

Dana pelaburan pada tahun 2013 mencatat pertumbuhan sebanyak RM972.02 juta atau 4.84% kepada RM21,066.10 juta berbanding RM20,094.08 juta pada 2012

Increase in investment funds

The investment funds for 2013 recorded a growth of RM972.02 million or 4.84% to RM21,066.10 million compared to RM20,094.08 million in 2012

Ahli Panel Pelaburan

Investment Panel Members



AHLI PANEL PELABURAN INVESTMENT PANEL MEMBERS

Datuk Abu Huraira Bin Abu Yazid

Pengerusi
Chairman

Datuk K. Selvarajah

Ketua Eksekutif
Chief Executive

Encik K. Givananadam

Ahli Mewakili Kementerian Kewangan
Member Representing Ministry of Finance

Puan Norzila Binti Abdul Aziz

Ahli Mewakili Bank Negara Malaysia
Member Representing Bank Negara Malaysia

Dr. Michael Chiam Tow Hui

Ahli Mewakili Majikan
Member Representing Employers

Encik A. Navamukundan

Ahli Mewakili Orang Berinsurans
Member Representing Insured Persons

Encik Lee Siang Chin

Encik Munusamy Sengan

Ahli Yang Mempunyai Pengalaman Dalam Perniagaan dan Kewangan
Members with Experience in Business and Finance



Datuk Abu Huraira Bin Abu Yazid



Datuk K. Selvarajah

AHLI PANEL PELABURAN
INVESTMENT PANEL MEMBERS



Encik K. Givananadam



Puan Norzila Binti Abdul Aziz



Dr. Michael Chiam Tow Hui



Encik A. Navamukundan

AHLI PANEL PELABURAN
INVESTMENT PANEL MEMBERS

AHLI PANEL PELABURAN
INVESTMENT PANEL MEMBERS



Encik Lee Siang Chin



Encik Munusamy Sengan

KUMPULAN PENGURUSAN
MANAGEMENT TEAM

Datuk K. Selvarajah

Ketua Eksekutif
Chief Executive

Puan Hajah Samihah Binti Md Razi

Timbalan Ketua Eksekutif (Korporat)
Deputy Chief Executive (Corporate)

**Dato' Dr. Mohammed Azman
Bin Aziz Mohammed**

Timbalan Ketua Eksekutif (Operasi)
Deputy Chief Executive (Operations)

Datin Azlaily Binti Abd Rahman

Pengurus Besar Kanan
Bahagian Khidmat Pengurusan
Senior General Manager
Management Services Division

Tuan Haji Kanan Bin Sarih

Pengurus Besar Kanan
Bahagian Sumber Manusia
Senior General Manager
Human Resources Division

Encik Dawamani a/l Ponnusamy

Pengurus Besar Kanan
Bahagian Pelaburan
Senior General Manager
Investment Division

Encik Mohd Rosdi Bin Mat Yasin

Pengurus Besar
Bahagian Perancangan dan Hal Ehwal Korporat
General Manager
Planning and Corporate Affairs Division

Puan Hajah Rosmawati Binti Zainuddin

Pengurus Besar Kanan
Bahagian Perbendaharaan
Senior General Manager
Treasury Division

Encik Mohd Sidek Bin Salleh

Ketua Pegawai Maklumat
Bahagian Teknologi Maklumat
Chief Information Officer
Information Technology Division

Encik Ong Kim Seng

Pengurus Besar
Bahagian Risiko dan Penyelidikan
General Manager
Risk and Research Division

Encik Jeeva a/l Narayanasamy

Pengurus Besar
Bahagian Audit Dalam
General Manager
Internal Audit Division

Puan Hajah Rafdah Binti Bachik

Pengurus
Bahagian Naziran
General Manager
Inspectorate Division

KUMPULAN PENGURUSAN
MANAGEMENT TEAM



Puan Hajah Samihah Binti Md Razi



**Dato' Dr. Mohammed Azman
Bin Aziz Mohammed**



Datin Azlaily Binti Abd Rahman



Tuan Haji Kanan Bin Sarih



Encik Dawamani a/l Ponnusamy



Encik Mohd Rosdi Bin Mat Yasin



Puan Hajah Rosmawati Binti Zainuddin



Encik Mohd Sidek Bin Salleh

KUMPULAN PENGURUSAN
MANAGEMENT TEAM

KUMPULAN PENGURUSAN
MANAGEMENT TEAM



Encik Ong Kim Seng



Encik Jeeva a/l Narayanasamy



Puan Hajah Rafdah Binti Bachik

PENGARAH NEGERI
STATE DIRECTORS

Encik Che Hamid Bin Che Ahmad
SELANGOR

Encik Mohamad Asri Bin Ngosman
WILAYAH PERSEKUTUAN KUALA LUMPUR

Puan Tan Bi Fong @ Tong Bi Fong
JOHOR

Encik Zainol Bin Abu
PULAU PINANG

Encik Muhamad Alif Haikal Cheong Bin Abdullah
PERAK

Encik Nallusamy a/l Muthusamy
NEGERI SEMBILAN

Encik John Riba Anak Marin
SARAWAK

Encik Othman Bin Mohd Nordin
KEDAH

Puan Hajah Zaini Binti Ab Llatiff
KELANTAN

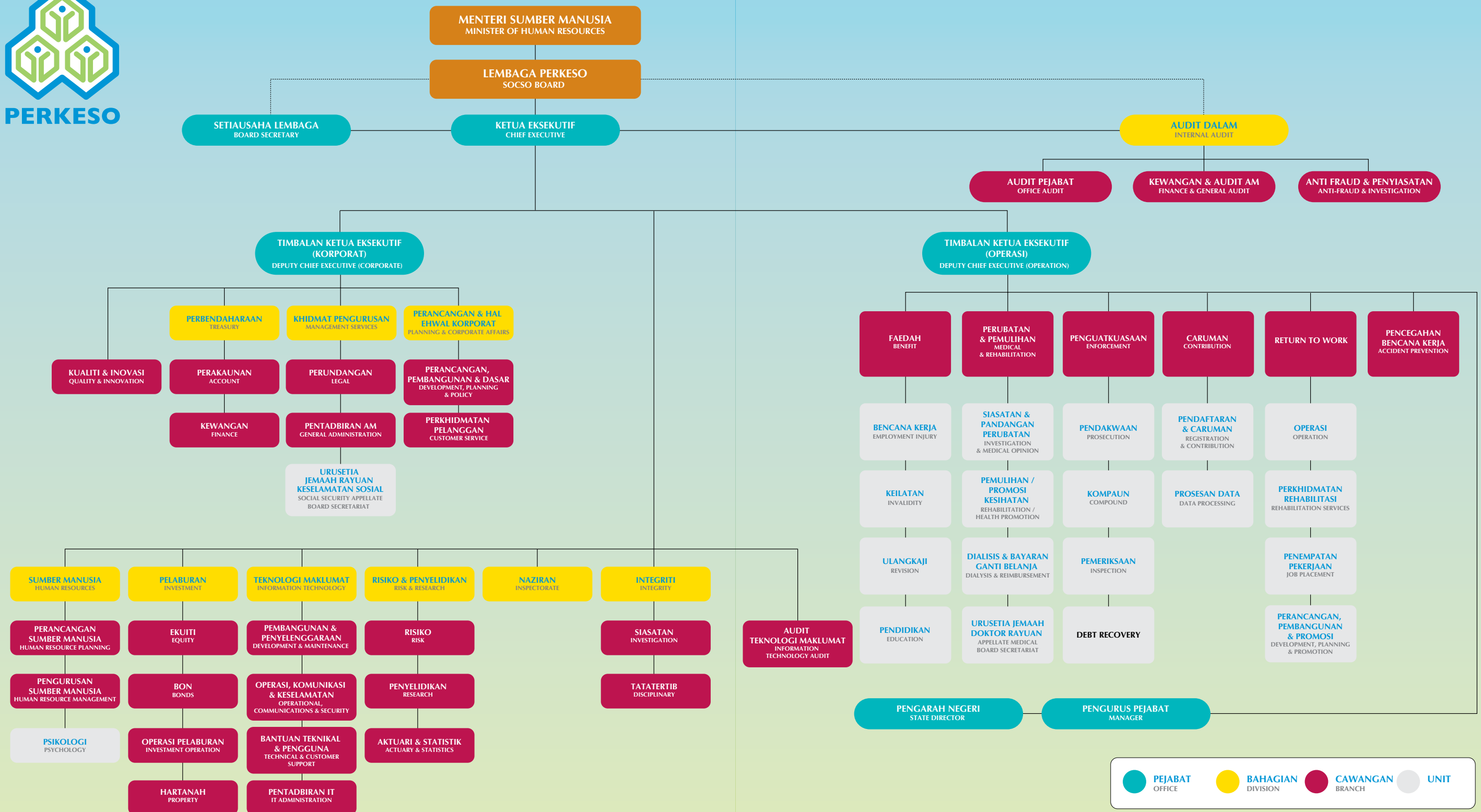
Encik Mohammad Ramli Bin Haji Ahmad Dahalan
TERENGGANU

Encik Mohd Shahar Bin Ismail
PAHANG

Encik Mohanadas a/l Veraya
MELAKA

Encik Anthony Arul Dass a/l Arulappen
SABAH

Encik Mohd Asri Bin Mohd Rasid
PERLIS



“Transformasi penyampaian perkhidmatan menerusi pembangunan *ICT Core System* yang baharu merupakan inisiatif strategik PERKESO bertujuan meningkatkan tahap kecekapan dan keberkesanan penyampaian perkhidmatan selaras dengan Program Transformasi Kerajaan 1Malaysia, Rakyat Didahulukan, Pencapaian Diutamakan”

The transformation of service delivery through the development of the new ICT Core System is a strategic initiative by SOCSO to improve efficiency and effectiveness of its service delivery in line with the Government Transformation Programme, “1Malaysia, People First, Performance Now”.



Profil Korporat

Corporate Profile



PROFIL KORPORAT CORPORATE PROFILE

LATAR BELAKANG

Pertubuhan Keselamatan Sosial (PERKESO) telah ditubuhkan sebagai sebuah Jabatan Kerajaan di bawah Kementerian Buruh dan Tenaga Rakyat pada tahun 1971, bagi mentadbir dan melaksanakan skim-skim keselamatan sosial di bawah Akta Keselamatan Sosial Pekerja 1969. Pada 1 Julai 1985, status PERKESO telah berubah kepada sebuah Badan Berkanun dan mulai 1 Januari 1992, PERKESO telah melaksanakan sistem saraannya sendiri iaitu Sistem Saraan Baru PERKESO (SSBP).

FUNGSI DAN AKTIVITI UTAMA

PERKESO mentadbir dua jenis skim keselamatan sosial iaitu Skim Bencana Pekerjaan dan Skim Keilatan. Skim Bencana Pekerjaan memberi perlindungan kepada para pekerja daripada kemalangan industri termasuk penyakit khidmat dan kemalangan semasa perjalanan berkaitan dengan pekerjaan. Skim Keilatan pula memberi perlindungan 24 jam kepada pekerja terhadap keilatan atau kematian akibat sebarang sebab yang berlaku di luar waktu kerja.

Objektif kedua-dua skim adalah untuk menjamin pembayaran faedah tunai kepada pekerja dan orang tanggungannya apabila berlaku kejadian luar jangka menimpa pekerja berkenaan di samping menyediakan perkhidmatan rawatan perubatan dan pemulihan jasmani atau vokasional. Kemudahan pemulihan adalah bertujuan untuk membolehkan pekerja terbencana kembali aktif dalam kehidupan harian dan dapat kembali bekerja semula.

PERKESO juga menjalankan aktiviti pencegahan kemalangan melalui program peningkatan kesedaran keselamatan dan kesihatan pekerjaan di kalangan pekerja dan majikan.

BACKGROUND

The inception of the Social Security Organisation (SOCSO) as one of the government departments under the Ministry of Labour and Manpower in 1971, was to administer and implement social security schemes governed by the Employees' Social Security Act 1969. SOCSO's status as a governmental department was elevated to a statutory body on 1 July 1985. Since 1 January 1992, it has successfully implemented its own remuneration system known as *Sistem Saraan Baru PERKESO (SSBP)*.

FUNCTION AND MAIN ACTIVITIES

SOCSCO administers two types of social security schemes namely the Employment Injury Scheme and the Invalidity Scheme. The Employment Injury Scheme provides protection to the employees against industrial accidents, occupational diseases and commuting accidents related to work. The Invalidity Scheme provides employees with 24-hour protection against invalidity or death due to any cause beyond working hours.

The objective of these schemes is to guarantee cash benefits for the employees and their dependants as a contingency in the event of any incident befalling the employees concerned as well as providing medical treatment, physical or vocational rehabilitation facilities to them. The aim of providing rehabilitation facilities is to help enable affected employees to become active in their daily lives again and return to work.

SOCSCO also conducts accident prevention activities among employees and employers through occupational safety and health awareness programmes.

“ Skim Bencana Pekerjaan memberi perlindungan kepada Orang Berinsurans akibat kemalangan industri termasuk penyakit khidmat dan kemalangan semasa perjalanan berkaitan dengan pekerjaan. Skim Keilatan pula memberi perlindungan 24 jam kepada pekerja terhadap keilatan atau kematian akibat sebarang sebab yang berlaku di luar waktu kerja.”

“ The Employment Injury Scheme provides protection to the employees against industrial accidents, occupational diseases and commuting accidents related to work, while the Invalidity Scheme provides employees with a 24-hour protection against invalidity or death due to any cause which occur beyond their working hours.”

SKIM BENCANA PEKERJAAN

Skim ini melindungi pekerja yang ditimpa kemalangan semasa menjalankan pekerjaan atau dalam perjalanan di antara tempat kediaman atau tempat tinggal dengan tempat kerjanya atau di antara tempat kerjanya dengan tempat makan dalam masa rehat yang dibenarkan atau semasa dalam perjalanan yang secara langsung berkaitan dengan pekerjaannya. Skim ini juga memberi perlindungan terhadap penyakit khidmat. Di bawah skim ini, faedah-faedah yang disediakan adalah Faedah Perubatan, Faedah Hilang Upaya Sementara, Faedah Hilang Upaya Kekal, Elaun Layanan Sentiasa, Kemudahan Pemulihan Jasmani atau Vokasional, Faedah Orang Tanggungan, Faedah Pengurusan Mayat dan Faedah Pendidikan.

SKIM KEILATAN

Skim ini memberi perlindungan 24 jam kepada pekerja terhadap keilatan atau kematian akibat sebarang sebab. Faedah-faedah yang disediakan di bawah skim ini adalah termasuk Pencen Ilat, Bantuan Ilat, Elaun Layanan Sentiasa, Kemudahan Pemulihan Jasmani atau Vokasional serta Dialisis, Pencen Penakat, Faedah Pengurusan Mayat dan Faedah Pendidikan.

EMPLOYMENT INJURY SCHEME

This scheme protects employees who meet with an accident in the course of their employment, or while commuting between their place of residence or stay and their place of work, or between their place of work and the place where he takes his meal during any authorised recess, or while travelling on a journey made for any reason which is directly connected to his employment. Similarly, this scheme also provides protection against occupational diseases. The benefits provided under this scheme are Medical Benefit, Temporary Disablement Benefit, Permanent Disablement Benefit, Constant-attendance Allowance, Physical or Vocational Rehabilitation Facilities, Dependants' Benefit, Funeral Benefit and Education Benefit.

INVALIDITY SCHEME

This scheme provides employees a 24-hour coverage against invalidity or death due to any cause. Benefits provided under this scheme includes Invalidity Pension, Invalidity Grant, Constant-attendance Allowance, Physical or Vocational Rehabilitation Facilities as well as Dialysis, Survivors' Pension, Funeral Benefit and Education Benefit.

PROFIL KORPORAT
CORPORATE PROFILE

PENDAFTARAN DAN KELAYAKAN
MENCARUM

Semua majikan yang menggajikan seorang pekerja atau lebih yang dimaksudkan di bawah Akta Keselamatan Sosial Pekerja (AKSP) 1969 wajib mendaftar dan mencarum. Pekerja yang menerima gaji sebanyak RM3,000 atau kurang sebulan diwajibkan mencarum. Bagi pekerja yang belum pernah mendaftar dan mencarum serta bergaji melebihi RM3,000 sebulan mempunyai pilihan untuk mendaftar dan mencarum dengan syarat mendapat persetujuan kedua-dua pihak iaitu pekerja dan majikan.

Walau bagaimanapun, apabila seseorang pekerja sudah layak di bawah AKSP 1969, beliau akan terus layak mencarum di bawah prinsip “sekali layak terus layak” tanpa mengira jumlah gaji bulanannya.

REGISTRATION AND CONTRIBUTION
ELIGIBILITY

All employers who engage one or more employees as defined by the Employees’ Social Security Act (ESSA) 1969 are required to register and contribute. Employees who draw a monthly salary not exceeding RM3,000 are required to contribute. Those who have neither registered nor contributed and earn more than RM3,000 per month, are given the option to register and contribute with the condition that there is mutual agreement between employee and employer.

However, based on a ‘once-in-always-in’ principle, once an employee is eligible under ESSA 1969, he will continue to be eligible to contribute regardless of his monthly salary.

VISI
VISION

Peneraju keselamatan sosial yang unggul dan cemerlang menjelang 2020
To become the premier and outstanding leader in social security towards 2020

MISI
MISSION

Memberi perlindungan keselamatan sosial kepada pekerja dan tanggungan mereka menerusi skim-skim keselamatan sosial serta meningkatkan kesedaran keselamatan dan kesihatan pekerjaan bagi meningkatkan kesejahteraan sosial pekerja

To provide a social security protection to employees and their dependants through social security schemes and to increase awareness on occupational safety and health that will ultimately improve the employees’ social wellbeing

OBJEKTIF
OBJECTIVE

Menyediakan perlindungan keselamatan sosial kepada semua pekerja dan tanggungan mereka menerusi skim-skim keselamatan sosial berasaskan konsep masyarakat penyayang selaras dengan Dasar Pembangunan Negara dan Wawasan 2020

To provide a social security protection to all employees and their dependants through social security schemes based on the concept of caring society in line with the National Development Policy and Vision 2020

PIAGAM PELANGGAN
CLIENT CHARTER

- Membayar Faedah Hilang Upaya Sementara kepada pekerja yang terbencana dalam tempoh 7 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Membayar Faedah Hilang Upaya Kekal kepada pekerja yang terbencana dalam tempoh 14 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Membayar Faedah Orang Tanggungan kepada orang tanggungan dalam tempoh 14 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Membayar Pencen Ilat kepada pekerja yang layak dalam tempoh 14 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Membayar Pencen Penakat kepada orang tanggungan dalam tempoh 14 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Membayar Faedah Pengurusan Mayat kepada waris pekerja yang layak dalam tempoh 3 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima;
- Mendaftar majikan dan pekerja baru serta memberi nombor kod majikan dalam tempoh 1 hari selepas semua maklumat dan dokumen yang diperlukan lengkap diterima; dan
- Mengeluarkan surat akuan penerimaan aduan kepada pengadu dalam tempoh 3 hari daripada tarikh aduan diterima.
- To pay Temporary Disablement Benefit to injured employees within 7 days upon receipt of all relevant information and completed documents;
- To pay Permanent Disablement Benefit to injured employees within 14 days upon receipt of all relevant information and completed documents;
- To pay Dependants’ Benefit to beneficiaries within 14 days upon receipt of all relevant information and completed documents;
- To pay Invalidity Pension to eligible employees within 14 days upon receipt of all relevant information and completed documents;
- To pay Survivors’ Pension to beneficiaries within 14 days upon receipt of all relevant information and completed documents;
- To pay Funeral Benefit to eligible beneficiaries within 3 days upon receipt of all relevant information and completed documents;
- To register new employers and employees and issue the employer’s code number within 1 day upon receipt of all relevant information and completed documents; and
- To issue an acknowledgement letter to complainant within 3 days from the date a complaint is lodged.

72.19%

peningkatan
bilangan penerima
faedah

Pada tahun 2013, bilangan keseluruhan penerima faedah telah meningkat sebanyak 72.19% atau 286,543 penerima kepada 683,457 berbanding 396,914 penerima pada 2012 lanjutan daripada pengenalan Program Saringan Kesihatan

increase in
benefit recipients

In 2013, the number of benefit recipients increased by 72.19% or 286,543 recipients to 683,457 in 2013 compared to 396,914 in 2012 due to introduction of the Health Screening Programme



Perutusan Pengerusi

Chairman's Statement



PERUTUSAN Pengerusi CHAIRMAN'S STATEMENT

Saya selaku Pengerusi Lembaga Pertubuhan Keselamatan Sosial (PERKESO) dengan sukacitanya membentangkan Laporan Tahunan dan Penyata Kewangan yang telah diaudit bagi tahun kewangan berakhir 31 Disember 2013.

As Chairman of the Social Security Organisation's (SOCSO) Board, I am pleased to present the Annual Report and the audited Financial Statement for the fiscal year ending 31 December 2013.

TERAS STRATEGIK

Pada tahun 2013, PERKESO telah memberi tumpuan khusus kepada empat teras strategik utama iaitu:-

- Penambahbaikan Skim Perlindungan Keselamatan Sosial
- Kecekapan Penyampaian Perkhidmatan
- Tadbir Urus Korporat
- Kemampuan Dana

Tumpuan khusus ini bertujuan untuk meneruskan kelangsungan menambah baik sistem penyampaian perkhidmatan serta menyebarkan luas fungsi dan peranannya sebagai pelindung keselamatan sosial pekerja.

PENAMBAHBAIKAN SKIM PERLINDUNGAN KESELAMATAN SOSIAL

Inisiatif dan penambahbaikan skim perlindungan keselamatan sosial terus diberikan penekanan sejajar dengan matlamat penubuhan PERKESO. Justeru bagi memenuhi aspirasi ini, PERKESO mengorak langkah seiring menerusi beberapa pindaan terhadap Akta Keselamatan Sosial Pekerja 1969 dan Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 1971 yang melibatkan aspek berikut:

STRATEGIC THRUSTS

In the year 2013, SOCSO gave a specific focus to four main strategic thrusts, that is:-

- The Improvement of the Social Security Protection Scheme
- The Efficiency of Service Delivery
- Corporate Governance
- The Sustainability of the Fund

This specific focus aims to continue the improvement of the service delivery system as well as decentralize its role and function as the employees' social security provider.

IMPROVEMENTS TO THE SOCIAL SECURITY PROTECTION SCHEME

The social security protection scheme's initiatives and improvements continue to be emphasized in line with the objectives of SOCSO. Hence, in order to fulfil this aspiration, SOCSO progresses onward through a few amendments to the Employees' Social Security Act 1969 and the Employees' Social Security (General) Regulations 1971 which involved the following aspects:

Datuk Abu Huraira Bin Abu Yazid
Pengerusi Lembaga
Chairman of The Board

PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENT

Peluasan Liputan Kepada Semua Pekerja Kerajaan Persekutuan dan Kerajaan Negeri Berstatus Sementara atau Kontrak

Melalui Warta Kerajaan Persekutuan bertarikh 28 Mei 2013 dan berkuatkuasa mulai 1 Jun 2013, semua pekerja Kerajaan Persekutuan dan Kerajaan Negeri yang berstatus sementara atau kontrak diliputi di bawah Akta Keselamatan Sosial Pekerja 1969. Mereka akan mendapat perlindungan di bawah Skim Keselamatan Sosial yang disediakan di bawah Akta.

Peluasan Liputan Kepada Semua Pekerja Badan Berkanun dan Pihak Berkuasa Tempatan

Bagi semua pekerja badan berkanun dan pihak berkuasa tempatan yang berstatus sementara atau kontrak, peluasan liputan Akta kepada mereka adalah juga berkuatkuasa mulai 1 Jun 2013 dan dilindungi di bawah Skim Keselamatan Sosial yang disediakan di bawah Akta.

Menetapkan Kadar Bulanan Elaun Layanan Sentiasa

Berkuatkuasa mulai 1 Januari 2013, kadar bulanan Elaun Layanan Sentiasa bagi penerima faedah yang berhak mendapat Pencen Ilat atau Faedah Hilang Upaya Langsung yang kekal telah ditetapkan sebanyak lima ratus ringgit (RM500). Kadar ini tidak lagi bergantung kepada 40% daripada kadar pencen atau faedah berkaitan.

Kadar Harian Faedah Minimum

Selaras dengan dasar Kerajaan yang memperkenalkan dasar gaji minimum kebangsaan, kadar harian faedah minimum bagi faedah hilang upaya sementara dan kekal serta faedah orang tanggungan dinaikkan daripada RM10 kepada RM30 sehari berkuatkuasa mulai 1 Januari 2014. Pindaan ini telah dibuat melalui Warta Kerajaan Persekutuan bertarikh 12 Disember 2013.

Expansion of Coverage to All Temporary and Contractual Employees of The Federal Government and State Governments

Through the Federal Government's Gazette dated 28 May 2013, and with effect from 1 June 2013, all temporary or contract employees of the Federal and State Governments are covered under the Employees' Social Security Act 1969 and will receive protection under the Social Security Schemes provided for under the Act.

Expansion of Coverage to All Employees of Statutory Bodies and Local Authorities

For all temporary or contract employees of statutory bodies and local authorities, the expansion of the Act's coverage to them will also be effective from 1 June 2013. These employees will then enjoy protection under the Social Security schemes provided for under the Act.

Fixing The Monthly Rate for The Constant-attendance Allowance

With effect from 1 January 2013, the monthly rate for the Constant-attendance allowance has been fixed at five hundred ringgit (RM500) for those benefit recipients who are eligible to receive invalidity pension or permanent total disablement benefit. The rate no longer depends on 40 % of the rate of the related pension or benefit.

Minimum Daily Rate of Benefit

In line with the decision of the Government to introduce a national minimum wage policy, the daily rate of benefit for temporary and permanent disablement benefit as well as dependants' benefit has been raised from RM 10 to RM 30 per day with effect from 1 January 2014. This amendment was made through the Federal Government Gazette dated 12 December 2013.

Pindaan Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 2013

Bagi tujuan menambah baik proses pentadbiran dan pengurusan berkaitan dengan aspek pendaftaran, caruman dan faedah selaras dengan PERKESO *Information Technology Automation Reformation* (PINTAR) yang dijangka siap sepenuhnya pada 2014, sebanyak 35 pindaan peraturan telah dilaksanakan melalui Warta Kerajaan Persekutuan bertarikh 24 Disember 2013 dan mula berkuatkuasa 1 Januari 2014.

Program Saringan Kesihatan

Selaras dengan misi PERKESO untuk memupuk kesedaran keselamatan dan kesihatan pekerjaan demi meningkatkan kesejahteraan sosial pekerja, Program Saringan Kesihatan yang telah dilancarkan pada 18 Februari 2013 terus diberikan penekanan dan promosi berterusan menerusi saluran media utama. Program Saringan Kesihatan ini adalah program pemeriksaan kesihatan percuma diberi kepada Orang Berinsurans yang mencapai umur 40 tahun bertujuan mengenal pasti kumpulan yang berisiko mengidap penyakit tidak berjangkit (*Non-Communicable Diseases – NCDs*). Sehingga Disember 2013, seramai 260,703 orang pencarum yang layak telah menjalani pemeriksaan kesihatan melibatkan perbelanjaan sebanyak RM29.35 juta.

Pusat Rehabilitasi PERKESO

Pusat Rehabilitasi PERKESO di Melaka yang mula dibina pada September 2011, dijangka akan beroperasi pada 2014. Sehingga 31 Disember 2013, kemajuan pembangunan pusat adalah sebanyak 86%. Pusat Rehabilitasi ini menyokong program *Return To Work* melalui penyediaan kemudahan prasarana pemulihan yang komprehensif kepada peserta yang dirujuk sehinggalah mereka dapat kembali aktif semula ke alam pekerjaan.

Amendments To The Employees' Social Security (General) Regulations 2013

In order to improve the administrative and management processes related to registration, contributions and benefits, in line with PERKESO *Information Technology Automation Reformation* (PINTAR), which is expected to be fully functional in 2014, a total of 35 amendments were made to the regulations through the Federal Government Gazette dated 24 December 2013, and taking effect from 1 January 2014.

Health Screening Programme

In accordance with SOCSO's mission to promote awareness of occupational safety and health in order to improve the social well-being of workers, the Health Screening Programme which was launched on 18 February 2013 continues to be given emphasis and publicity through the main media channels. As of December 2013, as many as 260,703 eligible contributors underwent health screening, involving a cost of RM 29.35 million. The Health Screening Programme is a health examination programme which is freely offered to Insured Persons aged 40 and above in order to identify groups at risk from Non-Communicable Diseases (NCDs).

SOCSO Rehabilitation Centre

The SOCSO Rehabilitation Centre in Melaka which commenced construction in September 2011, is expected to be operational in 2014. As of 31 December 2013, 86% of the centre had been completed. This Rehabilitation Centre supports the *Return To Work* programme by providing a comprehensive infrastructure for recovery to those participants who have been referred until they are active once again in their job sphere.

PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENT

PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENT

KECEKAPAN PENYAMPAIAN PERKHIDMATAN

Bagi memastikan penyampaian perkhidmatan yang diberi dapat memenuhi kepuasan pelanggan, usaha-usaha berterusan telah dilaksanakan menerusi transformasi ICT, inisiatif publisiti serta pelaksanaan Program Merakyatkan PERKESO.

Transformasi ICT

Sepanjang 2013, pembangunan *ICT Core System* melalui Projek PINTAR PERKESO dilaksanakan berdasarkan kluster-kluster meliputi modul-modul perisian aplikasi yang sedang dalam peringkat pengujian pengguna secara berperingkat. Adalah dijangkakan *ICT Core System* ini akan dapat meningkatkan keupayaan dan kecekapan sistem pengoperasian keseluruhan organisasi.

Menyebarkan Fungsi dan Peranan PERKESO

Bagi memastikan majikan dan pekerja meningkatkan kefahaman mereka mengenai fungsi dan peranan PERKESO, pelbagai inisiatif dan aktiviti telah dilaksanakan di seluruh Negara. Di antaranya adalah Seminar Perlindungan Keselamatan Sosial Peringkat Nasional, Merakyatkan PERKESO Bersama Pemimpin Masyarakat, Kempen Perjalanan Selamat Ke Tempat Kerja, Program Advokasi Pencegahan Kemalangan, Kempen Kesedaran Program Saringan Kesihatan, PERKESO Bersama Media, Program Bual Bicara di media elektronik serta Program Hari Bertemu Pelanggan yang diadakan pada hari Khamis minggu pertama setiap bulan.

Melalui publisiti ini, tahap kesedaran serta pemahaman majikan dan pekerja dapat ditingkatkan. Ini dapat dilihat menerusi peningkatan dalam jumlah pendaftaran majikan dan pekerja serta bilangan tuntutan faedah di bawah skim.

SERVICE DELIVERY EFFICIENCY

In order to ensure that the service delivery is satisfactory for customers, on-going efforts have been carried out through the transformation of the ICT, publicity initiatives and the implementation of the *Program Merakyatkan PERKESO*.

ICT Transformation

Throughout 2013, the development of the ICT Core System through the PINTAR Project which was implemented based on clusters covered application software modules. These are now in the user testing phase. It is expected that the ICT Core System will be able to enhance the capability and efficiency of the operational system of the entire organisation.

Dissemination of SOCSO's Function and Role

In order to ensure that employers and employees increase their understanding concerning the function and role of SOCSO, various initiatives and activities have been implemented throughout the country. These include the Social Security Protection National Level Seminar, *Program Merakyatkan PERKESO Bersama Pemimpin Masyarakat*, the Safe Commuting to Work Campaign, the Accident Prevention Advocacy Programme, the Health Screening Programme Awareness Campaign, SOCSO with the Media, Talk Show Programmes on the electronic media as well as Meet the Clients' Day programme which is held on the first Thursday of each month.

Through this publicity, the level of awareness and understanding of the employers and employees was increased. This can be seen through the increase in the number of employer and employee registrations as well as the number of benefit claims under the scheme.

Sepanjang 2013 bilangan majikan berdaftar telah meningkat sebanyak 4.98% kepada 906,363 majikan berbanding 863,338 pada tahun 2012. Selaras dengan peningkatan ini, bilangan pekerja berdaftar juga turut meningkat sebanyak 3.57% kepada 14.88 juta pekerja berbanding 14.36 juta pada tahun sebelumnya.

Bilangan keseluruhan penerima faedah juga telah meningkat sebanyak 72.19% atau 286,543 penerima kepada 683,457 berbanding 396,914 penerima pada 2012. Manakala jumlah keseluruhan pembayaran faedah pada tahun 2013 meningkat sebanyak RM203.48 juta atau 10.17% kepada RM2,203.49 juta berbanding RM2,000.01 juta pada tahun sebelumnya. Kenaikan ketara ini adalah disebabkan oleh pengenalan Program Saringan Kesihatan pada 2013.

TADBIR URUS KORPORAT

PERKESO komited dalam memastikan tadbir urus korporat terbaik dipraktikkan dalam melaksanakan peranan dan fungsinya sebagai salah satu institusi Keselamatan Sosial di Negara ini. Arahan dan pengawasan am Pertubuhan adalah di bawah Lembaga PERKESO yang dianggotai oleh 16 orang Ahli Lembaga Tetap yang dilantik oleh Menteri Sumber Manusia. Ahli Lembaga turut mengetuai Jawatankuasa-jawatankuasa Lembaga seperti Panel Pelaburan, Kewangan, Pelantikan Pegawai dan Pkhidmat, Tatatertib, Kenaikan Pangkat, Audit dan Pencegahan Bencana Kerja dan lain-lain. Kerjasama Ahli Lembaga dan pengurusan PERKESO telah berjaya mengekalkan kesinambungan amalan tadbir urus terbaik Organisasi.

Dalam usaha untuk mengukuhkan lagi fungsi audit, PERKESO telah melantik perunding PricewaterhouseCoopers (PwC) untuk menjalankan Gap Analysis dan mengesyorkan satu rangka kerja audit yang komprehensif. Kajian ini telah disempurnakan pada akhir 2013.

PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENT

Throughout 2013, the number of registered employers increased by 4.98% to 906,363 employers in comparison with 863,338 in 2012. In line with this increase, the number of registered employees also increased by 3.57% to 14.88 million employees in comparison with 14.36 million in 2012.

The cumulative number of benefit recipients also increased by 72.19% or 286,543 recipients to 683,457 in comparison with 396,914 recipients in 2012. On the other hand, the cumulative total benefit payment in 2013 increased by RM203.48 million or 10.17% to RM2,203.49 million in comparison with RM2,000.01 million in the previous year. This significant increase is due to introduction of the Health Screening Programme in 2013.

CORPORATE GOVERNANCE

SOCSO is committed in ensuring that the best corporate governance is practised in carrying out its role and function as one of the Social Security institutions in this country. The direction and general supervision of the Organisation is under the SOCSO Board which is constituted by 16 Permanent Board Members who are appointed by the Minister of Human Resources. The Board Members also lead the various Committees such as the Investment Panel, Finance, Appointment of Officers and Servants, Discipline, Promotions, Audit, Accident Prevention and others. The cooperation of the Board Members and the SOCSO management has successfully resulted in maintaining the best governance practices of the Organisation.

In order to strengthen the function of the audit, SOCSO appointed PricewaterhouseCoopers (PwC) as consultants to implement a "Gap Analysis" and consequently recommend a comprehensive audit framework. This study was completed at the end of 2013.

PERUTUSAN Pengerusi
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KEMAMPAHAN DANA

Prestasi kewangan PERKESO mencatat prestasi yang baik dengan jumlah pendapatan bagi tahun 2013 berkembang sebanyak 8.88% atau RM294.85 juta kepada RM3,613.38 juta berbanding RM3,318.53 juta pada tahun sebelumnya. Manakala perbelanjaan adalah sebanyak RM2,558.62 juta iaitu meningkat sebanyak RM243.73 juta atau 10.53% berbanding RM2,314.89 juta pada 2012. Bagi 2013, pendapatan bersih telah bertambah sebanyak RM51.12 juta atau 5.09% kepada RM1,054.76 juta berbanding RM1,003.64 juta pada 2012. Antara komponen pendapatan yang utama adalah pendapatan caruman dan pulangan pelaburan.

Pendapatan caruman 2013 telah berkembang sebanyak 8.29% atau RM192.82 juta iaitu dari RM2,325.32 juta pada 2012 kepada RM2,518.14 juta. Peningkatan ini disebabkan oleh pertambahan dalam bilangan majikan dan pekerja yang mencarum berikutan perluasan perlindungan keselamatan sosial kepada kakitangan perkhidmatan awam berstatus sementara atau kontrak mulai 1 Jun 2013. Keberkesanan pelaksanaan aktiviti penguatkuasaan melalui 'Ops Kesan' serta impak daripada program dan inisiatif menyebarkan fungsi dan peranan PERKESO juga turut menyumbang kepada peningkatan ini.

Pulangan pelaburan telah meningkat kepada RM1,063.29 juta berbanding RM961.98 juta pada tahun 2012 iaitu pertambahan sebanyak 10.53% atau RM101.31 juta. Prestasi ini didorong oleh kenaikan dalam pendapatan dividen, keuntungan modal dan faedah pelaburan kesan daripada keadaan pasaran saham yang memberangsangkan. Peningkatan ini telah menyumbang kepada kenaikan dalam kadar pulangan pelaburan tahunan kepada 5.30% berbanding 5.03% pada tahun sebelumnya.

SUSTAINABILITY OF FUND

SOCSCO's financial performance was good in 2013 with the total income increasing by 8.88% or RM294.85 million to RM3,613.38 million in comparison with RM3,318.53 million in 2012. In terms of expenditure, the total amount spent was RM2,558.62 million, an increase of RM243.73 million or 10.53% in comparison with RM2,314.89 million in 2012. For 2013, the net income increased by RM51.12 million or 5.09% to RM1,054.76 million in comparison to RM1,003.64 million in 2012. Among the primary income components are the income from contributions and investment returns.

Income from contributions in 2013 expanded by 8.29% or RM192.82 million, that is from RM2,325.32 million in 2012 to RM2,518.14 million. This increase is caused by the rise in the number of employers and employees who are contributing following the expansion of social security protection to temporary and contractual staff in the civil service from 1 June 2013. The effectiveness of enforcement activities through *Ops Kesan* as well as the impact from programmes and initiatives to disseminate the function and role of SOCSCO further contributed to this increase.

Investment returns increased to RM1,063.29 million in comparison to RM961.98 million in 2012, which is an increase of 10.53% or RM101.31 million. This performance was driven by an increase in dividend income, capital gains and interest on investments affected by encouraging conditions in the stock market. This increase has contributed towards the rise in the rate of annual investment returns to 5.30% in comparison with 5.03% in 2012.

Perbelanjaan tanggungan dan mengurus 2013 juga telah meningkat. Perbelanjaan tanggungan bertambah sebanyak RM202.12 juta atau 10% kepada RM2,222.74 juta pada 2013 berbanding RM2,020.62 juta pada tahun sebelumnya. Ianya disebabkan oleh peningkatan dalam bilangan kes-kes tuntutan faedah dan pelaksanaan Program Saringan Kesihatan PERKESO mulai tahun 2013. Sementara itu, perbelanjaan mengurus meningkat sebanyak RM41.61 juta atau 14.14% kepada RM335.88 juta berbanding RM294.27 juta pada 2012 kesan langsung dari pembiayaan pembangunan projek *ICT Core System* PERKESO.

Secara keseluruhannya dana PERKESO berada dalam keadaan mampan dengan Kumpulan Wang Keselamatan Sosial meningkat sebanyak 5.17% kepada RM21,529.94 juta pada 2013 berbanding RM20,471.66 juta pada 2012.

Pada 2013, PERKESO telah melantik Actuarial Partners Consulting (APC) Sdn Bhd untuk melaksanakan kajian aset liabiliti. Skop kajian termasuk merangka strategi pelaburan yang sesuai untuk dilaksanakan oleh PERKESO berdasarkan unjuran liabiliti. Kajian ini dijangka selesai pada suku pertama tahun 2014.

MELANGKAH KE HADAPAN

Dalam era globalisasi, lanskap keselamatan sosial semakin mencabar dan pantas berubah. Justeru, PERKESO perlu terus bersedia dan melipatgandakan usaha bagi menjamin perlindungan keselamatan sosial pekerja di negara ini. Usaha menambah baik penyampaian perkhidmatan dan keperluan jaringan keselamatan sosial perlu terus diberi penekanan selaras dengan perkembangan semasa. PERKESO komited untuk melaksanakan dan merealisasikan dua inisiatif baharu bagi menambah baik skim-skim sedia ada iaitu;

Benefits and administrative expenditure in 2013 also increased. Benefits expenditure increased by RM202.12 million or 10% to RM2,222.74 million in 2013 in comparison with RM2,020.62 million in 2012. This was caused by an increase in the number of benefit claim cases and the implementation of the SOCSCO Health Screening Programme beginning in 2013. In the meantime, administrative expenditure increased by RM41.61 million or 14.14% to RM335.88 million in comparison to RM294.27 million in 2012, as a direct result of financing the development of the SOCSCO ICT Core System project.

On the whole, SOCSCO funds are in a sustainable condition with the Social Security Fund increasing by 5.17% to RM21,529.94 million in 2013 in comparison to RM20,471.66 million in 2012.

In 2013, SOCSCO appointed Actuarial Partners Consulting (APC) Sdn Bhd to carry out an asset liability study. The scope of this study included developing a suitable investment strategy framework for SOCSCO to implement based on liability projections. This study is expected to be completed in the first quarter of 2014.

MOVING FORWARD

In the age of globalisation, the social security landscape is increasingly challenging and fast changing. Thus, SOCSCO needs to be prepared and multiply its efforts to guarantee the social security protection for the employees of this country. Efforts to improve service delivery and the needs of the social security net ought to be given continued emphasis in line with the current developments. SOCSCO is committed to implement and realise two new initiatives to improve the existing schemes. These are;

PERUTUSAN Pengerusi
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PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENTMembangunkan Rekabentuk Sistem Insurans
Pekerjaan Di Malaysia

Skim Insurans Pekerjaan bertujuan untuk melindungi pekerja yang kehilangan pekerjaan. Pada 2013, kajian Sistem Insurans Pekerjaan yang diketuai oleh John Carter, seorang pakar perunding dari *International Labour Organization* (ILO) adalah dalam fasa kedua. Pada peringkat ini Jawatankuasa Tripartite sedang membincangkan rangka kerja serta halatuju dan rekabentuk sistem. Laporan akhir kajian ini telah dikemukakan oleh ILO kepada Kementerian Sumber Manusia pada 24 Disember 2013 untuk pertimbangan.

Kajian Aktuari Skim Perlindungan
Keselamatan Sosial Pemandu Teksi
(Bekerja Sendiri)

Selaras dengan keputusan Mesyuarat Jemaah Menteri pada 13 April 2012 berkaitan Pemberian Ihsan Bagi Membiayai Insurans Berkelompok Pemandu-Pemandu Teksi, suatu tinjauan untuk mengenal pasti keperluan perlindungan keselamatan sosial pemandu teksi telah dijalankan.

Lanjutan daripada tinjauan tersebut, PERKESO telah melantik pakar perunding untuk menjalankan kajian aktuari. Objektif kajian adalah untuk mengenal pasti konsep dan ciri-ciri Skim Insurans Keselamatan Sosial untuk pemandu teksi yang bersesuaian merangkumi aspek-aspek seperti penetapan kadar caruman, jenis faedah, kebolehlaksanaan serta kemampunan dana bagi memastikan skim berkenaan mampu berdaya tahan. Melalui pelaksanaan kajian aktuari ini, adalah diharap ia dapat membantu pihak Kerajaan melakukan perancangan dan pelaksanaan seterusnya demi kesejahteraan sosial golongan pemandu teksi yang bekerja sendiri. Kajian aktuari Skim Pemandu Teksi tersebut telah disempurnakan pada 2 Disember 2013.

The Development of A Design for An
Employment Insurance System in Malaysia

The Employment Insurance Scheme is intended to protect employees who lose their jobs. In 2013, a study on the Employment Insurance System, which was led by John Carter, an expert consultant from the International Labour Organisation (ILO), was in phase two. At this stage, the Tripartite Committee is discussing the framework, as well as the direction and design of the system. The final report of this study has been submitted by the ILO to the Ministry of Human Resources on 24 December 2013 for consideration.

Actuarial Study on The Social Security
Protection Scheme for Taxi Drivers
(Self-employed)

In line with the decision of the Cabinet on 13 April 2012 concerning a Goodwill Grant to Fund Group Insurance for Taxi Drivers, a survey was carried out to identify the requirements of social security protection for taxi drivers.

Pursuant to the survey, SOCSO has appointed a consultant to carry out an actuarial study. The objective of the study was to identify suitable concepts and characteristics of the Social Security Insurance Scheme for taxi drivers, taking into account such aspects as the fixing of a rate for contribution, the type of benefits, and the viability and sustainability of the funds to ensure the resilient capability of the scheme. It is hoped that the actuarial study would assist the Government in planning and implementation for the social well being of the self-employed taxi drivers. The actuarial study on the Taxi Driver Scheme was completed on 2 December 2013.

PENGHARGAAN

Saya bagi pihak Lembaga dan Pengurusan PERKESO ingin merakamkan setinggi penghargaan kepada YB Dato' Sri Richard Riot Anak Jaem, Menteri Sumber Manusia dan YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib, Timbalan Menteri Sumber Manusia di atas nasihat dan pandangan serta dorongan yang diberikan untuk memantapkan lagi PERKESO sebagai sebuah pertubuhan yang dapat menerajui usaha-usaha kerajaan dalam meningkatkan tahap kesejahteraan sosial pekerja di negara ini.

Seterusnya saya bagi pihak Ahli Lembaga dan warga PERKESO merakamkan setinggi penghargaan dan terima kasih kepada YB Datuk Seri Dr. S. Subramaniam mantan Menteri Sumber Manusia dan YB Senator Dato' Maznah Binti Mazlan, mantan Timbalan Menteri di atas kepimpinan, dorongan dan nasihat sepanjang menerajui Kementerian Sumber Manusia amnya dan PERKESO khususnya. Sesungguhnya di bawah kepimpinan mantan YB Menteri dan Timbalan Menteri telah memberikan impak yang signifikan dalam memantapkan lagi PERKESO meningkatkan tahap kesejahteraan sosial pekerja di negara ini.

Akhir kata, saya ingin mengucapkan terima kasih kepada semua Ahli Lembaga dan Ahli Panel Pelaburan serta seluruh warga PERKESO atas komitmen berterusan dan sokongan padu yang diberikan.



Datuk Abu Huraira Bin Abu Yazid
Pengerusi Lembaga
Pertubuhan Keselamatan Sosial
Chairman of The Board
Social Security Organisation

PERUTUSAN Pengerusi
CHAIRMAN'S STATEMENT

APPRECIATIONS

On behalf of the SOCSO Board and Management, I would like to record my deepest gratitude to YB Dato' Sri Richard Riot Anak Jaem, the Minister of Human Resources, and to YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib, the Deputy Minister of Human Resources, for their advice, views and support given to strengthen SOCSO as an organisation that could spearhead the government's efforts in raising the level of employees' social wellbeing in this country.

Secondly, on behalf of the Board Members and SOCSO staff, I would also like to record my deepest appreciation and gratitude to YB Datuk Seri Dr. S. Subramaniam, the former Minister of Human Resources, and to YB Senator Dato' Maznah Binti Mazlan, the former Deputy Minister of Human Resources, for their support and advice throughout their leadership of the Ministry of Human Resources and SOCSO in particular. Truly, under the leadership of the former Minister and Deputy Minister, a significant impact has been made in strengthening SOCSO in raising the level of employees' social wellbeing in this country.

Finally, I would like to express my gratitude to all Board Members, and the Investment Panel Members, as well as all the staff of SOCSO for their continuous commitment and support.



Perbelanjaan
tanggungans telah
meningkat sebanyak

10%

kepada **RM2,222.74 juta**
berbanding RM2,020.62 juta pada
tahun 2012.

Benefits expenditure increased by
10% to RM2,222.74 million compared
to RM2,020.62 million in 2012.

Perutusan Ketua Eksekutif

Statement By The Chief Executive



PERUTUSAN KETUA EKSEKUTIF STATEMENT BY THE CHIEF EXECUTIVE

PERKESO telah berkembang maju seiring dengan pembangunan negara dalam menyediakan perlindungan keselamatan sosial menerusi dua skim perlindungan iaitu Skim Bencana Pekerjaan dan Skim Keilatan. Tahun 2013 menyaksikan pelbagai usaha penambahbaikan telah dilaksanakan sejajar dengan Program Transformasi Kerajaan. PERKESO terus komited memperkukuhkan sistem penyampaian perkhidmatan dan meluaskan jaringan keselamatan sosial sebagai agenda utama dalam usaha memenuhi ekspektasi pelanggan dan juga *stakeholders* sejajar dengan konsep “*Rakyat Didahulukan, Pencapaian Diutamakan*”.

In tandem with the development of the country, SOCSO has grown rapidly in providing social security protection through two protection schemes; that is, the Employment Injury Scheme and the Invalidity Scheme. The year 2013 witnessed various improvement efforts which were implemented in line with the Government Transformation Programme. SOCSO continues to be committed in strengthening the service delivery system and widening the social security network as the main agenda in the effort to fulfill customers’ and the stakeholders’ expectations in line with the concept, “*People First, Performance Now.*”

MEMENUHI EKSPEKTASI PELANGGAN

Fokus ke arah menjadikan PERKESO sebagai sebuah organisasi yang dinamik terus direalisasikan melalui pelbagai inisiatif dan program yang diatur serta dilaksanakan secara konklusif dan konsisten. Memperkasa Program Hari Bertemu Pelanggan yang diadakan pada setiap hari Khamis minggu pertama setiap bulan dan turut dilaksanakan oleh pejabat PERKESO di seluruh negara. Program ini telah memberi impak yang signifikan dalam usaha dan keprihatinan PERKESO mendekati warga pekerja menyelesaikan permasalahan yang timbul dan berkaitan dengan PERKESO secara langsung.

Kelangsungan usaha PERKESO dalam memenuhi ekspektasi pelanggannya dibuktikan menerusi pencapaian prestasi hasil kajian kepuasan pelanggan yang dijalankan. Hasil kajian mendapati indeks tahap kepuasan pelanggan secara keseluruhannya berada pada tahap sangat baik iaitu 87.67% mengikut skala Indeks Kajian Kepuasan Pelanggan dan melebihi sasaran yang ditetapkan oleh organisasi dan MAMPU.

FULFILLING CUSTOMER EXPECTATIONS

The focus on making SOCSO a dynamic organisation continues to be realised through various initiatives and programmes which have been arranged and implemented in a conclusive and consistent manner. Meet the Clients’ Day programme is held every first Thursday of the month and is also carried out by all SOCSO offices throughout the country. The programme has brought about a significant impact on SOCSO’s efforts and concern in reaching out to the employees and helping them resolve difficulties which are directly related to SOCSO.

The continuing efforts of SOCSO in fulfilling its customers’ expectations is proven through the results of a study on customer satisfaction that was carried out. The study found that the overall customer satisfaction index level was at “very good”, or 87.67% according to the Customer Satisfaction Survey Index, which exceeded the target set by the organisation and MAMPU.

Datuk K. Selvarajah
Ketua Eksekutif
Chief Executive

PERUTUSAN KETUA EKSEKUTIF
STATEMENT BY THE CHIEF EXECUTIVE

PROGRAM MERAKYATKAN PERKESO

Usaha menyebar luas maklumat mengenai skim perlindungan PERKESO dijalankan secara berterusan. Ianya dilaksanakan menerusi Program Seminar Perlindungan Keselamatan Sosial yang diadakan di seluruh negara dan kempen publisiti melalui media cetak dan media elektronik utama dari semasa ke semasa.

Sejajar dengan pelaksanaan Program Transformasi Kerajaan, PERKESO turut sama memperluaskan perkhidmatannya melalui pembukaan kaunter di Pusat Transformasi Bandar (UTC). UTC adalah berkonsepkan Strategi Lautan Biru Kebangsaan bertujuan menyediakan perkhidmatan bersepadu di bawah satu bumbung. Ia merupakan pusat sehenti merangkumi jabatan Kerajaan dan agensi swasta. Sehingga kini PERKESO telah meluaskan penyampaian perkhidmatannya di semua pusat UTC di Melaka, Kuala Lumpur, Perak, Pahang dan Kedah.

PERKESO juga telah menganjurkan Seminar Pencegahan Kemalangan di seluruh negara melibatkan pelbagai agensi dan rakan sosial bertujuan untuk memupuk budaya pencegahan kemalangan di tempat kerja. Kempen ini adalah bertepatan dan selaras dengan Misi PERKESO dalam memberi kesedaran keselamatan dan kesihatan pekerjaan kepada majikan dan pekerja.

INISIATIF DAN PENAMBAHBAIKAN

Pembangunan keselamatan sosial di Malaysia telah melangkaui era transformasi yang besar sejak penubuhannya. Pada tahun 2013, PERKESO telah memperkenalkan beberapa inisiatif baharu antaranya menerusi pelaksanaan Program Saringan Kesihatan, peluasan liputan Skim Perlindungan PERKESO kepada semua pekerja Kerajaan Persekutuan dan Kerajaan Negeri, Badan Berkanun dan Pihak Berkuasa Tempatan yang berstatus sementara atau kontrak.

MERAKYATKAN SOCSO PROGRAMMES

The effort to disseminate information regarding SOCSO's protection schemes is ongoing. This effort was implemented through the Social Security Protection Seminars which were held throughout the country as well as publicity campaign through the mainstream print and electronic media from time to time.

In line with the implementation of the Government Transformation Programme, SOCSO has also expanded its services with the opening of a counter at the Urban Transformation Centre (UTC). The UTC is a concept under the National Blue Ocean Strategy aimed at providing integrated services under one roof. It is a one-stop centre comprising of various government offices and private agencies. To date, SOCSO has expanded its service delivery to all UTC centres in Melaka, Kuala Lumpur, Perak, Pahang and Kedah.

SOCSO has also organised Accident Prevention Seminars throughout the country involving various agencies and social partners in order to foster a culture of accident prevention at the work place. This campaign is in line with SOCSO's mission in raising awareness of work safety and health to employers and employees.

INITIATIVES AND ENHANCEMENTS

Social security development in Malaysia has traversed an era of great transformation since its inception. In 2013, SOCSO introduced some initiatives, including the implementation of the Health Screening Programme and the expansion of the coverage of the SOCSO Protection Scheme to all temporary or contractual employees of Federal and State Governments, Statutory Bodies and Local Authorities.

PERKESO juga telah melaksanakan beberapa penambahbaikan seperti menaikkan had umur kelayakan di bawah Skim Keilatan daripada 55 kepada 60 tahun, menetapkan Elaun Layanan Sentiasa kepada RM500 sebulan, menyediakan elaun rehabilitasi sebanyak RM20 sehari bagi pekerja yang menjalani pemulihan jasmani atau vokasional dengan tujuan *Return To Work*. Selaras dengan pengenalan gaji minimum, penambahbaikan kadar harian faedah minimum bagi Faedah Hilang Upaya Sementara dan Kekal serta Faedah Orang Tanggungan dinaikan daripada RM10 kepada RM30 turut dibuat yang akan mulai berkuatkuasa 1 Januari 2014.

INOVASI PENGURUSAN BEKALAN
DAN SISTEM PENGURUSAN
SUMBER MANUSIA

Selaras dengan proses transformasi PERKESO menerusi pembangunan projek ICT Core system yang sedang dalam pembangunan dan dijangka siap sepenuhnya pada 2014, penambahbaikan dalam sistem pengurusan pembekal PERKESO turut dilaksanakan dengan mewujudkan sistem *data base SOVMAS*. Sistem ini adalah satu langkah awal dalam mentransformasikan Unit Perolehan dari kerja-kerja secara manual kepada proses kerja yang lebih sistematik tanpa melibatkan sebarang kos tetapi memberi impak yang besar kepada organisasi secara keseluruhannya. Selain itu, PERKESO telah melaksanakan kaedah pembayaran yang lebih efisien dan berkesan iaitu menerusi pembayaran *direct credit* ke akaun Panel Klinik menggunakan platform Maybank2e.net melalui portal e-SEHAT PERKESO bagi Program Saringan Kesihatan yang dilaksanakan.

PERKESO juga dalam proses membangunkan Sistem Pengurusan Sumber Manusia (EHR) dengan menggunakan sistem IT sepenuhnya. Sistem EHR PERKESO mengandungi 31 modul antaranya modul Data Peribadi, Modul Kenaikan Pangkat, Modul Kemudahan, Modul Gaji dan Modul Maklumat. Dijangkakan mulai bulan Oktober 2014 anggota PERKESO seluruh negara akan dapat menggunakan aplikasi sistem ini sepenuhnya.

PERUTUSAN KETUA EKSEKUTIF
STATEMENT BY THE CHIEF EXECUTIVE

SOCSO has also implemented various improvements such as the increase of the eligible age limit under the Invalidity Scheme from 55 to 60 years, the fixing of the Constant-attendance Allowance to RM 500 a month, and the provision of the rehabilitation allowance of RM20 per day for those employees who are undergoing physical or vocational rehabilitation with the aim of Return To Work. In line with the introduction of the minimum wage, the minimum daily rate benefit for Temporary and Permanent Disablement Benefit as well as Dependent Benefit has been raised from RM10 to RM30 with effect from 1 January 2014.

SUPPLY MANAGEMENT AND
HUMAN RESOURCES MANAGEMENT
SYSTEM INNOVATIONS

In line with SOCSO's transformation process through the development of the ICT Core System project, which is currently under development and is expected to be fully operational in 2014, SOCSO has also introduced improvements in its supply management system by creating a SOVMAS data base system. This system is an early step in the transformation of the Procurement Unit from manual work to a more systematic work process that would not involve additional costs, but would bring a great impact on the organisation as a whole. SOCSO has also implemented a more efficient and effective method of payment through direct credit payments to the Panel Clinic accounts for the ongoing Health Screening Programme. This is achieved by using the Maybank2e.net platform through SOCSO's e-SEHAT portal.

SOCSO is also in the process of developing the Human Resources Management System (EHR) by completely using IT systems. The SOCSO EHR system contains 31 modules, including, the Personal Data Module, the Promotions Module, the Facilities Module, the Wage Module, and the Information Module. It is expected that from October 2014, SOCSO staff throughout the country would be able to use the system's applications completely.

PERUTUSAN KETUA EKSEKUTIF
STATEMENT BY THE CHIEF EXECUTIVE

PERUTUSAN KETUA EKSEKUTIF
STATEMENT BY THE CHIEF EXECUTIVE

PENGIKTIRAFAN

Sesungguhnya komitmen berterusan PERKESO menerusi pelbagai inisiatif penambahbaikan dan pengenalan program baharu seperti *Return To Work*, penubuhan Pusat Rehabilitasi, Program Saringan Kesihatan dan penambahbaikan skim keselamatan sosial telah mendapat pengiktirafan dari dalam dan luar negara. Pada November 2013 di Persidangan *International Social Security Association (ISSA)* di Doha Qatar, PERKESO telah mendapat pengiktirafan *Medal of Merit* daripada ISSA atas perkhidmatan dan sumbangannya kepada pembangunan keselamatan sosial di peringkat antarabangsa. PERKESO juga telah mendapat pengiktirafan menerusi Anugerah *Return to Work - Best Practices Innovative Policy 2013* di *Zero Project Conference 2013 World Future Council, ESSL Foundation*.

PERKESO telah dianugerahkan Anugerah Khas SUHAKAM bagi Kategori Agensi Kerajaan kerana memajukan hak asasi manusia melalui Program *Return To Work*.

PERKESO juga telah berjaya mendapat anugerah pencapaian taraf 5 bintang bagi laman web dalam Anugerah *Malaysian Government Portals And Websites Assessment (MGPWA) 2013* dari Multimedia Development Corporation (MDEC).

MELANGKAH KE HADAPAN

PERKESO akan terus berusaha gigih untuk mengukuhkan landasan sedia ada dalam menghadapi cabaran persekitaran dan lanskap keselamatan sosial yang pantas berubah. Oleh itu, PERKESO akan memberi tumpuan yang lebih ke atas strategi untuk mempertingkatkan kualiti kesedaran pelanggannya mengenai kepentingan keselamatan sosial. Beberapa inisiatif telah mula digerakkan antaranya menerusi Kajian Aktuari Skim Perlindungan Keselamatan Sosial Pemandu Teksi (Bekerja Sendiri) dan Kajian Rekabentuk Sistem Insurans Pekerjaan di Malaysia.

RECOGNITION

SOCSCO's continuing commitment through various initiatives for improvement and introduction of new programmes such as Return To Work, the establishment of the Rehabilitation Centre, the Health Screening Programme and the improvement of social security schemes has been recognised both locally and internationally. In November 2013, at the International Social Security Association (ISSA) Conference at Doha, Qatar, SOCSCO was recognized with a Medal of Merit from the International Social Security Association for its contributions to ISSA and its contributions to the development of social security at the international level. SOCSCO also received recognition through the Return To Work – Best Practices Innovative Policy 2013 Award at the Zero Project Conference 2013 World Future Council, ESSL Foundation.

SOCSCO was also awarded the SUHAKAM Special Award for the Government Agency Category for advancing human rights through the Return To Work Programme.

SOCSCO also received a 5 star rating award for its webpage from the Multimedia Development Corporation (MDEC) at the Malaysian Government Portals and Websites Assessment (MGPWA) Awards 2013.

WAY FORWARD

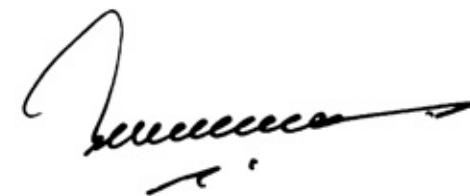
SOCSCO will continue to work hard to strengthen its current processes in facing challenges from the environment as well as the rapidly changing social security landscape. Therefore, SOCSCO will focus more on strategies that enhance the quality of customer awareness concerning the importance of social security. A few initiatives have been initiated, amongst which are the Self-employed Taxi Drivers' Social Security Protection Scheme Actuarial Study and the Malaysian Employment Insurance System Design Study.

PENGHARGAAN

Saya percaya dengan sokongan, keyakinan dan komitmen seluruh warga PERKESO akan membolehkan kita berada pada landasan yang betul untuk melaksanakan strategi dan mengharungi cabaran pada masa hadapan. Saya bagi pihak pengurusan ingin merakamkan setinggi-tinggi penghargaan yang tidak terhingga kepada seluruh warga PERKESO di atas usaha gigih dan kesetiaan mereka selama ini untuk terus mengorak langkah ke hadapan. Saya juga ingin merakamkan ucapan terima kasih kepada Ahli Lembaga dan Panel Pelaburan PERKESO atas panduan dan nasihat yang diberikan bagi memastikan PERKESO terus kekal relevan dalam memartabatkan perkhidmatannya.

ACKNOWLEDGEMENT

I believe that with the support, confidence and commitment of all SOCSCO staff, we can be on the right track to implement strategies and overcome challenges in the future. I, on behalf of the management, wish to record my deepest gratitude to all SOCSCO staff for all their hard work and loyalty all these years in continuing to stride forward. I would also like to record my thanks to all the Members of the Board and the SOCSCO Investment Panel for their guidance and advice to ensure that SOCSCO continues to be relevant and to strengthen its services.



Datuk K. Selvarajah
Ketua Eksekutif
Pertubuhan Keselamatan Sosial
Chief Executive
Social Security Organisation



Peningkatan kutipan caruman

8.29%

Jumlah kutipan caruman pada tahun 2013 telah meningkat sebanyak RM192.82 juta atau 8.29% kepada RM2,518.14 juta berbanding RM2,325.32 juta pada 2012.

Total contributions collected in 2013 increased by RM192.82 million or 8.29% to RM2,518.14 million from RM2,325.32 million in 2012.

Petunjuk Utama Prestasi

Key Performance Indicator



PETUNJUK UTAMA PRESTASI

KEY PERFORMANCE INDICATORS

PENDAFTARAN MAJIKAN DAN PEKERJA

Sepanjang tahun 2013, jumlah pendaftaran majikan dan pekerja yang layak di bawah Akta Keselamatan Sosial Pekerja 1969 telah meningkat. Peningkatan bilangan pendaftaran majikan adalah sebanyak 4.98% kepada 906,363 majikan berbanding 863,338 pada tahun 2012. Pada tempoh yang sama, bilangan pekerja berdaftar juga turut meningkat sebanyak 3.57% kepada 14.88 juta pekerja berbanding 14.36 juta pada tahun 2012.

Majikan dan Pekerja Aktif

Bilangan majikan dan pekerja aktif pada 2013 adalah lebih tinggi berbanding tahun 2012. Jumlah majikan aktif telah meningkat sebanyak 2.57% kepada 393,451 majikan sementara pekerja aktif pula meningkat sebanyak 3.61% kepada 6.09 juta pekerja seperti di Jadual 1, Carta 1 dan 2.

NUMBER OF REGISTERED EMPLOYERS AND EMPLOYEES

Throughout 2013, there was a steady increase in the number of registered employers and employees who were eligible under the Employees' Social Security Act 1969. The number of registered employers increased by 4.98% to 906,363 in comparison to 863,338 in 2012. Correspondingly, the number of registered employees also increased by 3.57% to 14.88 million in comparison to 14.36 million in 2012.

Active Employers and Employees

In comparison to 2012, there was an increase in the number of active employers in 2013 by 2.57% to 393,451 while the number of active employees in 2013 increased by 3.61% to 6.09 million as shown in Table 1, Chart 1 and 2.

Jadual 1: Bilangan Majikan dan Pekerja 2012-2013

Table 1: Number of Employers and Employees 2012-2013

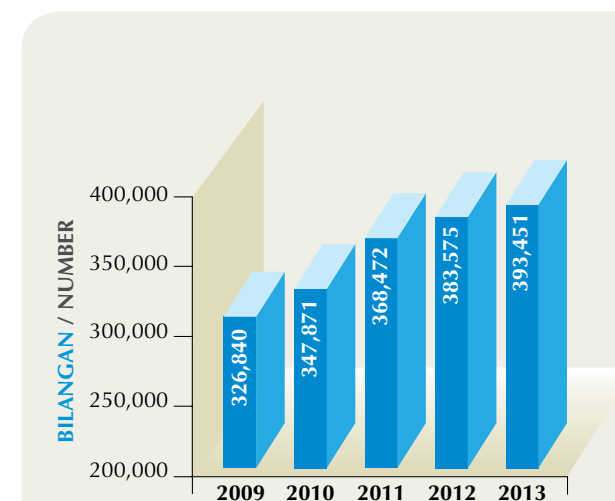
Tahun / Year	Majikan / Employers		Pekerja / Employees	
	Berdaftar / Registered	Aktif / Active	Berdaftar / Registered	Aktif / Active
2012	863,338	383,575	14,363,035	5,876,934
2013	906,363	393,451	14,876,353	6,089,054

Nota: *Angka telah dinyatakan semula untuk disesuaikan dengan pengemaskinian data yang telah dilakukan pada tahun semasa.

Note: *Figures have been restated accordingly with updated data for current year.

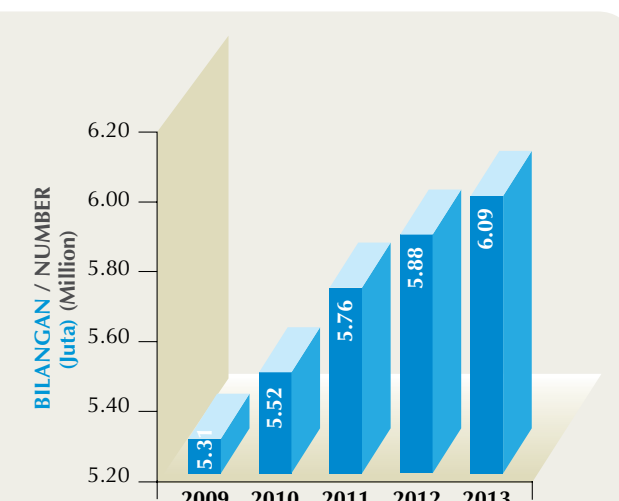
Carta 1: Bilangan Majikan Aktif 2009-2013

Chart 1: Number of Active Employers 2009-2013



Carta 2: Bilangan Pekerja Aktif 2009-2013

Chart 2: Number of Active Employees 2009-2013



KUTIPAN CARUMAN

Selaras dengan peningkatan dalam jumlah pendaftaran majikan dan pekerja, kutipan caruman pada 2013 telah meningkat sebanyak 8.29% atau RM192.82 juta berbanding tahun sebelumnya. Peningkatan ini telah menjadikan keseluruhan kutipan caruman kepada RM2,518.14 juta berbanding RM2,325.32 juta pada tahun 2012. Pendapatan daripada caruman telah menyumbang sebanyak 69.69% daripada keseluruhan pendapatan bagi tahun 2013.

Keberkesanan aktiviti dan program yang dijalankan telah memberi kesedaran kepada masyarakat, pekerja dan majikan mengenai kepentingan keselamatan sosial. Faktor ini telah menjadi salah satu penyumbang penting kepada kenaikan jumlah pendapatan caruman.

Jumlah kutipan caruman adalah seperti Jadual 2 dan Graf 1.

COLLECTION OF CONTRIBUTIONS

In line with the increase in the number of registered employers and employees, the total collection of contributions increased by RM192.82 million or 8.29% to RM2,518.14 million in comparison to RM2,325.32 million in 2012. The income from contributions accounted for 69.69% of the total income for the year 2013.

The effectiveness of the activities and programmes which were carried out raised the awareness of the employers, employees and society in general concerning the importance of social security. This in turn became the main contributing factor in the increase in the collection of contributions.

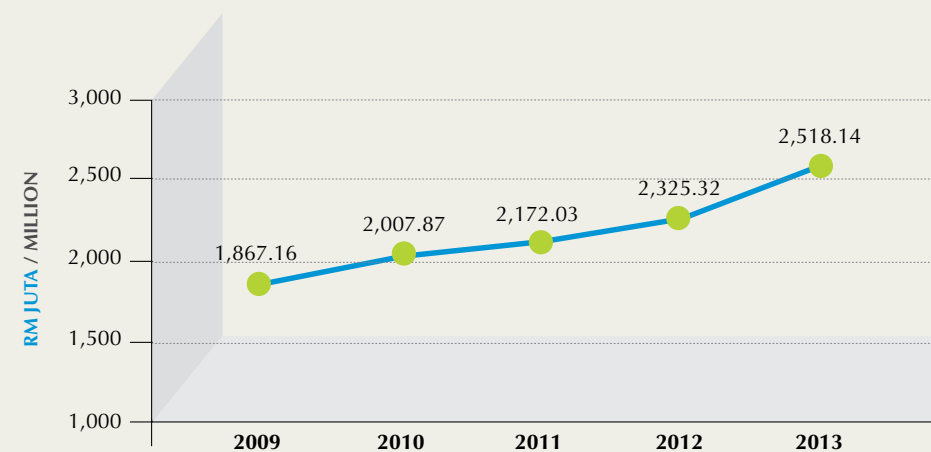
The total amount of contributions collected is shown in Table 2 and Graph 1.

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Jadual 2: Kutipan Caruman 2012-2013
Table 2: Collection of Contribution 2012-2013

	2012	2013
Jumlah Kutipan Caruman (RM) Juta / Total Collection of Contribution (RM) Million	2,325.32	2,518.14

Graf 1: Kutipan Caruman 2009-2013
Graph 1: Collection of Contribution 2009-2013



PENERIMA FAEDAH

Bilangan penerima semua jenis faedah telah meningkat sebanyak 286,543 penerima atau 72.19%. Kenaikan ketara ini adalah disebabkan oleh pengenalan Program Saringan Kesihatan pada 2013. Peningkatan ini telah menjadikan jumlah keseluruhan penerima faedah kepada 683,457 orang berbanding 396,914 pada 2012 seperti di Jadual 3 dan Carta 3.

BENEFITS RECIPIENTS

The number of recipients for all types of benefits increased by 72.19% or 286,543 recipients to 683,457 in 2013 compared to 396,914 in the previous year. This significant increase is due to introduction of the Health Screening Programme in 2013 as tabulated in Table 3 and Chart 3.

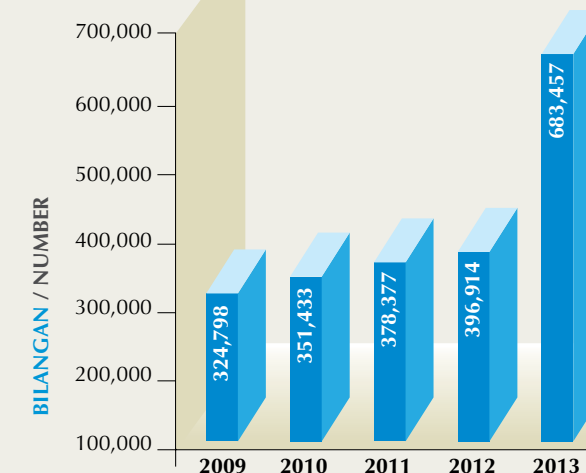
PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Jadual 3: Penerima Faedah 2012-2013
Table 3: Benefit Recipients 2012-2013

PENERIMA FAEDAH / BENEFIT RECIPIENTS	2012	2013
Faedah Hilang Upaya Sementara / Temporary Disablement Benefit	57,817	59,312
Faedah Hilang Upaya Kekal / Permanent Disablement Benefit	33,257	35,049
Faedah Orang Tanggungan / Dependants' Benefit	41,138	42,266
Pencen dan Bantuan Ilat / Invalidity Pension and Grant	42,523	46,387
Pencen Penakat / Survivors' Pension	191,006	203,454
Elaun Layanan Sentiasa / Constant-attendance Allowance	5,130	5,540
Faedah Pengurusan Mayat / Funeral Benefit	10,665	12,980
Faedah Perubatan / Medical Benefit	2,173	2,505
Pemulihan Jasmani atau Vokasional / Physical or Vocational Rehabilitation	5,737	6,357
Rawatan Dialisis / Dialysis Treatment	7,468	8,904
Program Saringan Kesihatan* / Health Screening Programme*	–	260,703
JUMLAH / TOTAL	396,914	683,457

Nota: * Mula diperkenalkan pada 2013
Note: * Was introduced in 2013

Carta 3: Penerima Faedah 2009-2013
Chart 3: Benefit Recipients 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

BAYARAN FAEDAH

Daripada jumlah perbelanjaan tanggungan sebanyak RM2,222.74 juta, sejumlah RM2,203.49 juta adalah merupakan komponen bayaran semua jenis faedah termasuk Program Saringan Kesihatan yang mula diperkenalkan pada 2013. Ini adalah peningkatan sebanyak RM203.48 juta atau 10.17%. Peningkatan ini adalah disebabkan pertambahan dalam bilangan penerima faedah dan Program Saringan Kesihatan pada 2013 berbanding RM2,000.01 juta pada 2012 seperti Jadual 4 dan Graf 2.

Jadual 4: Jumlah Bayaran Faedah 2012-2013
Table 4: Total Benefits Payment 2012-2013

	2012	2013
BAYARAN FAEDAH / BENEFITS PAYMENT	RM JUTA million	RM JUTA million
Faedah Hilang Upaya Sementara / Temporary Disablement Benefit	135.62	150.27
Faedah Hilang Upaya Kekal / Permanent Disablement Benefit	363.51	392.77
Faedah Orang Tanggungan / Dependants' Benefit	216.01	219.72
Pencen dan Bantuan Ilat / Invalidity Pension and Grant	413.39	453.65
Pencen Penakat / Survivors' Pension	704.29	762.20
Elaun Layanan Sentiasa / Constant-attendance Allowance	20.91	24.92
Faedah Pengurusan Mayat / Funeral Benefit	14.55	17.21
Faedah Perubatan / Medical Benefit	4.68	4.47
Pemulihan Jasmani atau Vokasional / Physical or Vocational Rehabilitation	22.49	26.09
Rawatan Dialisis / Dialysis Treatment	104.56	122.84
Program Saringan Kesihatan* / Health Screening Programme*	–	29.35
JUMLAH / TOTAL	2,000.01	2,203.49

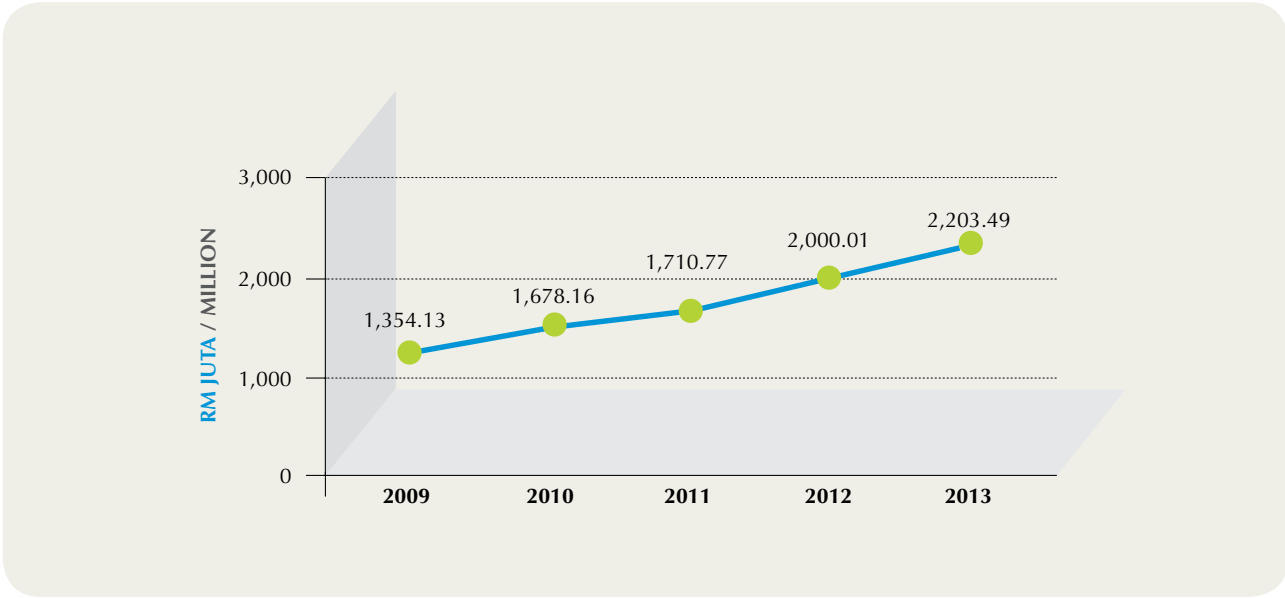
Nota: * Mula diperkenalkan pada 2013
Note: * Was introduced in 2013

BENEFITS PAYMENT

From the total benefits expenditure of RM2,222.74 million, a total of RM2,203.49 million was the payment for all benefits including the Health Screening Programme (introduced in 2013) as compared to RM2,000.01 million in 2012. This was an increase by RM203.48 million or 10.17%. This is due to an increase in the number of benefit recipients and Health Screening Programme in 2013 as per Table 4 and Graph 2.

Graf 2: Jumlah Bayaran Faedah 2009-2013

Graph 2: Total Benefits Payment 2009-2013



FAEDAH HILANG UPAYA SEMENTARA
RM150.27 JUTA (2012 : RM135.62
JUTA) MENINGKAT 10.80%

Pada 2013, jumlah bayaran Faedah Hilang Upaya Sementara telah meningkat sebanyak RM14.65 juta atau 10.80% kepada RM150.27 juta berbanding RM135.62 juta pada 2012. Manakala bilangan penerima juga meningkat sebanyak 2.59% atau 1,495 orang kepada 59,312 orang berbanding 57,817 orang pada tahun sebelumnya. Jumlah penerima dan bayaran seperti di Carta 4 dan Graf 3 berikut;

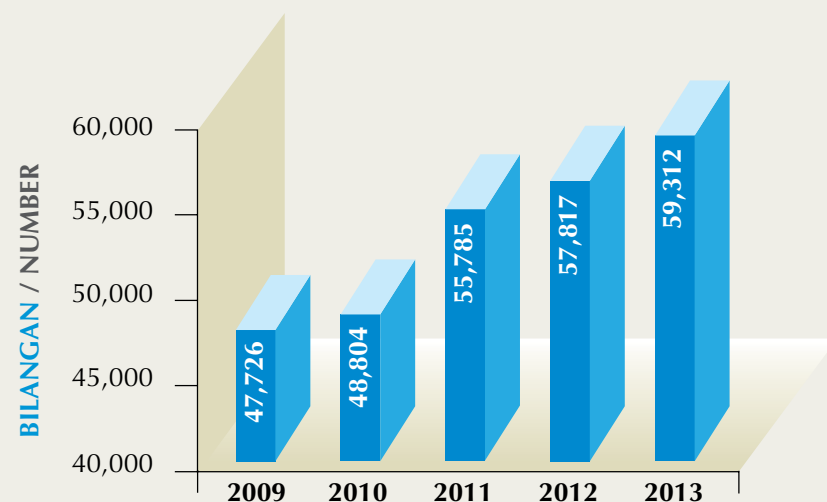
TEMPORARY DISABLEMENT BENEFIT
RM150.27 MILLION (2012 : RM135.62
MILLION), INCREASED BY 10.80%

In 2013, the total payment for Temporary Disablement Benefit increased by RM RM14.65 million or 10.80% totalling up to RM150.27 million compared to RM135.62 million in 2012. Meanwhile, the number of recipients in 2013 increased by 2.59% or 1,495 to 59,312 from 57,817 in previous year as shown in the following Chart 4 and Graph 3;

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

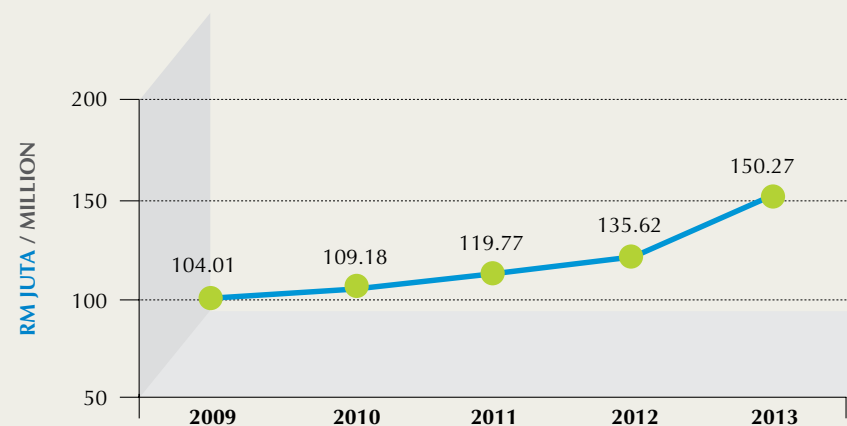
Carta 4: Bilangan Penerima Faedah Hilang Upaya Sementara 2009-2013

Chart 4: Number of Temporary Disablement Benefit Recipients 2009-2013



Graf 3: Jumlah Bayaran Faedah Hilang Upaya Sementara 2009-2013

Graph 3: Total Payment for Temporary Disablement Benefit 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

**FAEDAH HILANG UPAYA KEKAL
RM392.77 JUTA (2012 : RM363.51 JUTA)
MENINGKAT 8.05%**

Perbelanjaan bagi membiayai Faedah Hilang Upaya Kekal yang dibayar secara pukal, pukal dan berkala serta berkala sahaja telah meningkat sebanyak RM29.26 juta atau 8.05% kepada RM392.77 juta pada 2013 berbanding RM363.51 juta pada 2012. Di samping itu, bilangan terkumpul penerima Faedah Hilang Upaya Kekal juga telah bertambah kepada 35,049 orang berbanding 33,257 orang pada tahun sebelumnya. Graf 4 dan Carta 5 menunjukkan jumlah pembayaran dan penerima Faedah Hilang Upaya Kekal.

Bilangan penerima Faedah Hilang Upaya Kekal yang menerima bayaran secara pukal meningkat sebanyak 824 orang kepada 15,357 orang pada tahun 2013 berbanding 14,533 orang pada 2012. Seramai 872 orang penerima telah memilih bayaran faedah secara pukal (1/5) dan berkala, manakala sejumlah 229 penerima telah menerima Faedah Hilang Upaya Kekal secara berkala pada 2013 berbanding 183 penerima pada 2012 (Jadual 16-19: Laporan Statistik).

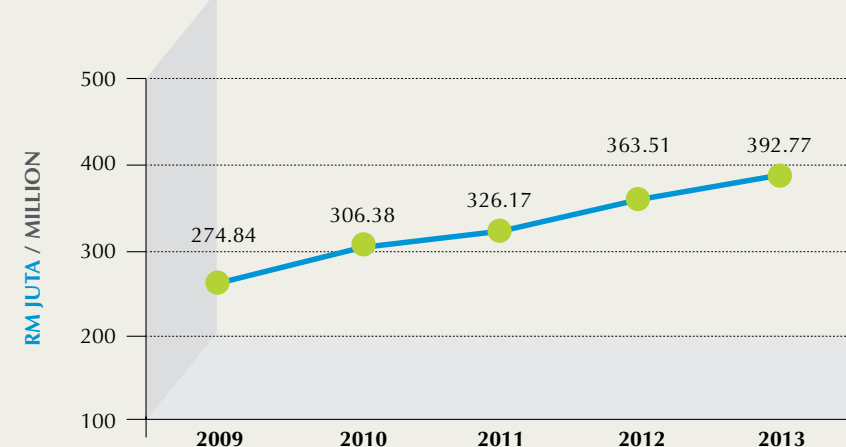
**PERMANENT DISABLEMENT BENEFIT
RM392.77 MILLION (2012: RM363.51
MILLION), INCREASED BY 8.05%**

The expenditure for Permanent Disablement Benefit which was paid in lump sum, lump sum and periodical and periodical payment increased by RM29.26 million or 8.05% to RM392.77 million in 2013, as compared to RM363.51 million in 2012. At the same time, the cumulative number of Permanent Disablement Benefit recipients also increased to 35,049 as compared to 33,257 in the previous year. Graph 4 and Chart 5 reflect the total payment and number of recipients for Permanent Disablement Benefit.

The number of Permanent Disablement Benefit recipients receiving lump sum payments rose by 824 to 15,357 in 2013 compared to 14,533 in 2012. A total of 872 recipients opted for lump sum (1/5) and periodical payments, while another 229 recipients received their Permanent Disablement Benefit in periodical payments in 2013 in comparison to 183 recipients in 2012. (Table 16-19: Statistics Report).

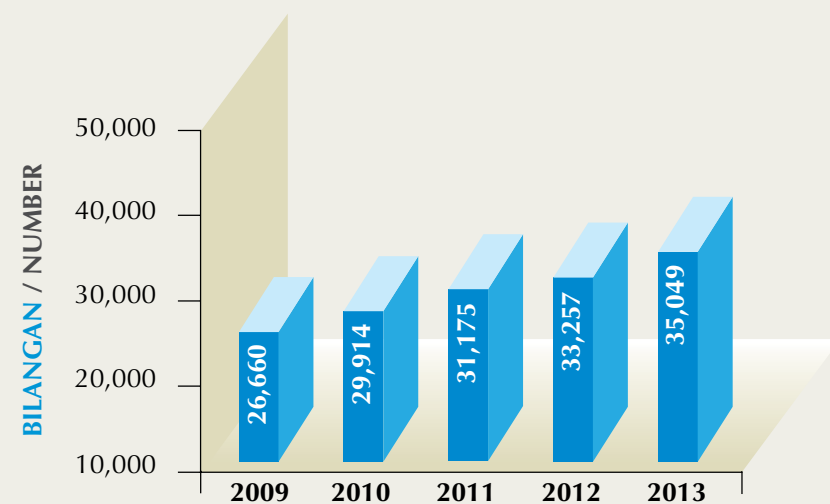
Graf 4: Jumlah Bayaran Faedah Hilang Upaya Kekal 2009-2013

Graph 4: Total Payment for Permanent Disablement Benefit 2009-2013



Carta 5: Bilangan Penerima Faedah Hilang Upaya Kekal 2009-2013

Chart 5: Number of Permanent Disablement Benefit Recipients 2009-2013



**FAEDAH ORANG TANGGUNGAN
RM219.72 JUTA (2012: RM216.01 JUTA)
MENINGKAT 1.72%**

Bilangan terkumpul penerima Faedah Orang Tanggungan telah meningkat kepada 42,266 orang berbanding 41,138 orang pada 2012. Bagi 2013, jumlah pembayaran Faedah Orang Tanggungan adalah sebanyak RM219.72 juta, iaitu meningkat sebanyak 1.72% atau RM3.71 juta berbanding RM216.01 juta pada tahun sebelumnya.

Graf 5 dan Carta 6 menunjukkan jumlah pembayaran dan penerima Faedah Orang Tanggungan.

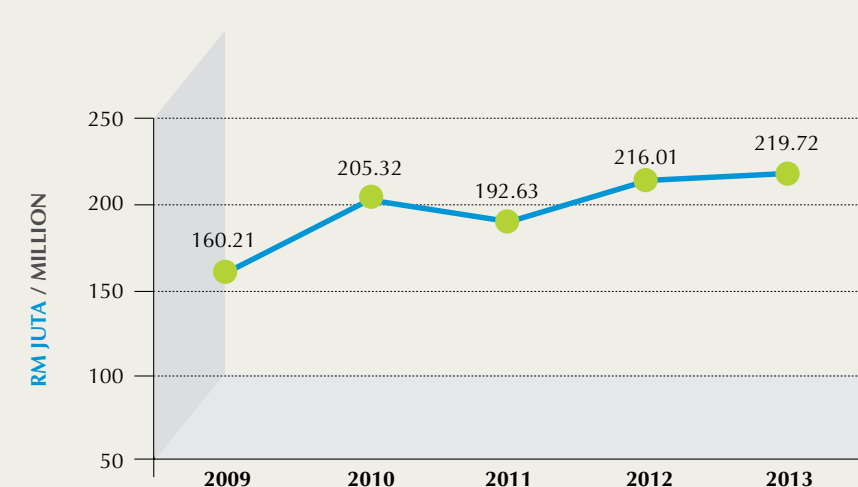
**DEPENDANTS' BENEFIT
RM219.72 MILLION (2012: RM216.01
MILLION), INCREASED BY 1.72%**

The cumulative number of Dependants' Benefit recipients were 42,266 in comparison to 41,138 in 2012. In 2013, the payment for Dependants' Benefit rose by RM3.71 million or 1.72% to RM219.72million in comparison to RM216.01 million in 2012.

Graph 5 and Chart 6 reflect the total payments and number of recipients for Dependants' Benefit.

Graf 5: Jumlah Bayaran Faedah Orang Tanggungan 2009-2013

Graph 5: Total Payment for Dependants' Benefit 2009-2013



Pada 2013, tuntutan Faedah Orang Tanggungan yang telah disah dan diluluskan sebagai kes baru adalah berjumlah 1,194 kes. Jumlah ini merupakan peningkatan sebanyak 4.65% berbanding 1,141 kes pada tahun sebelumnya.

Daripada keseluruhan bilangan kes 2013, sebanyak 599 kes atau 50.17% menerima bayaran pensen bulanan berjumlah RM1,000 dan ke bawah. Manakala 49.83% atau 572 kes menerima jumlah bayaran pensen bulanan melebihi RM1,000 sebulan. (Jadual 20 dan 21: Laporan Statistik).

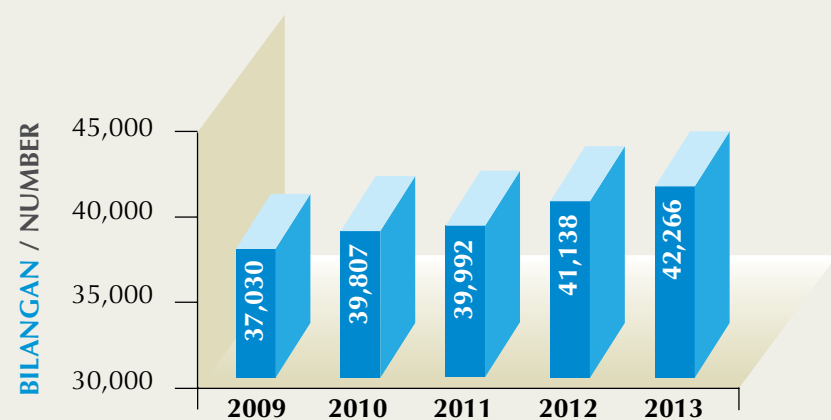
A total of 1,194 claims were verified and approved as new Dependants' Benefit cases in 2013 in comparison to 1,141 cases in 2012, an increase of 4.65%.

From the total number of cases in 2013, 599 cases or 50.17% received a monthly pension of RM1,000 and below, while the remaining 595 cases or 49.83% received a monthly pension of more than RM1,000 (Table 20 and 21: Statistics Report).

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Carta 6: Bilangan Penerima Faedah Orang Tanggungan 2009-2013

Chart 6: Number of Dependants' Benefit Recipients 2009-2013



**PENCEN DAN BANTUAN ILAT
RM453.65 JUTA (2012 : RM413.39 JUTA)
MENINGKAT 9.74%**

Sehingga akhir tahun 2013, jumlah terkumpul bilangan penerima Pencen dan Bantuan Ilat adalah seramai 46,387 penerima. Jumlah ini menunjukkan peningkatan sebanyak 9.09% atau 3,864 penerima berbanding 42,523 orang pada tahun sebelumnya.

Selaras dengan peningkatan bilangan penerima, jumlah bayaran Pencen Ilat dan Bantuan Ilat yang dibayar juga telah meningkat sebanyak 9.74% atau RM40.25 juta iaitu dari RM413.39 juta tahun 2012 kepada RM453.65 juta seperti di Graf 6 dan Carta 7.

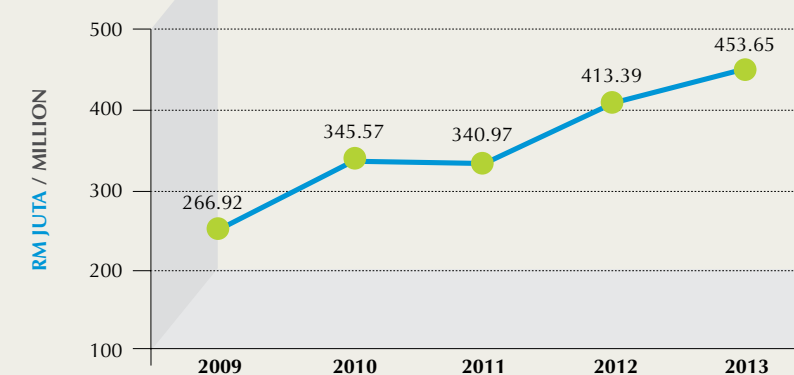
**INVALIDITY PENSION AND GRANT
RM453.65 MILLION (2012: RM413.39
MILLION), INCREASED BY 9.74%**

As at the end of 2013, the cumulative number of Invalidity Pension and Grant recipients was 46,387, indicating an increase of 9.09%, or 3,864 recipients, in comparison to 42,523 in previous year.

In line with the increase in the number of recipients, the total sum of payments for Invalidity Pension and Grant increased by RM40.25 million or 9.74% from RM413.39 million in 2012 to RM453.65 million in 2013 as shown in Graph 6 and Chart 7.

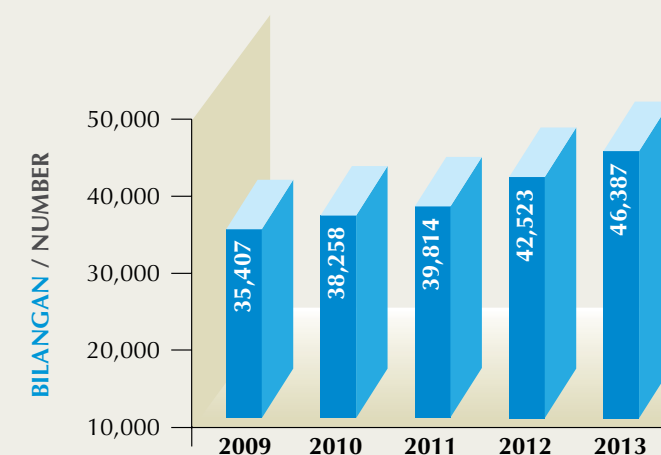
Graf 6: Jumlah Bayaran Pencen dan Bantuan Ilat 2009-2013

Chart 6: Total Payment for Invalidity Pension and Grant 2009-2013



Carta 7: Bilangan Penerima Pencen dan Bantuan Ilat 2009-2013

Chart 7: Number of Invalidity Pension and Grant Recipients 2009-2013



Pada tahun 2013, terdapat sebanyak 6,890 penerima baru berbanding 5,372 penerima pada 2012. Daripada bilangan penerima baru tersebut, sebanyak 4,202 atau 60.99% mendapat bayaran Pencen Ilat berjumlah RM1,000 dan ke bawah sebulan, manakala 2,688 penerima atau 39.01% mendapat bayaran melebihi RM1,000 sebulan (Jadual 23: Laporan Statistik).

In 2013, there were 6,890 new recipients in comparison to 5,372 in 2012. Of these new recipients, 4,202 or 60.99% received Invalidity Pension of RM1,000 and below, while 2,688 recipients or 39.01% received a monthly pension of more than RM1,000 (Table 23: Statistics Report).

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

PENCEN PENAKAT
RM762.20 JUTA (2012: RM704.29
JUTA), MENINGKAT 8.22%

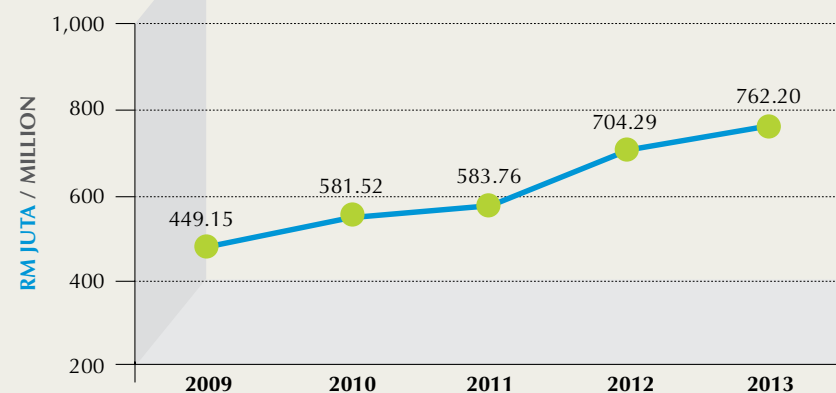
Bilangan terkumpul penerima Pencen Penakat sehingga akhir tahun 2013 adalah seramai 203,454 penerima berbanding 191,006 penerima pada 2012. Pembayaran Pencen Penakat tahun 2013 telah meningkat kepada RM762.20 juta berbanding RM704.29 juta pada tahun sebelumnya iaitu kenaikan sebanyak RM57.91 juta atau 8.22%.

Pada tahun 2013, terdapat sebanyak 9,375 kes penerima baru, meningkat sebanyak 1,366 penerima atau 17.06% berbanding 8,009 kes pada 2012. Daripada bilangan penerima baru tersebut, sebanyak 6,533 atau 69.69% mendapat bayaran Pencen Penakat berjumlah RM1,000 dan ke bawah sebulan, manakala 2,842 penerima atau 30.31% mendapat bayaran melebihi RM1,000 sebulan (Jadual 25: Laporan Statistik).

Graf 7 dan Carta 8 menunjukkan jumlah pembayaran dan penerima Pencen Penakat.

Graf 7: Jumlah Bayaran Pencen Penakat 2009-2013

Graph 7: Total Payment for Survivors' Pension 2009-2013



SURVIVORS' PENSION
RM762.20 MILLION (2012: RM704.29
MILLION), INCREASED BY 8.22%

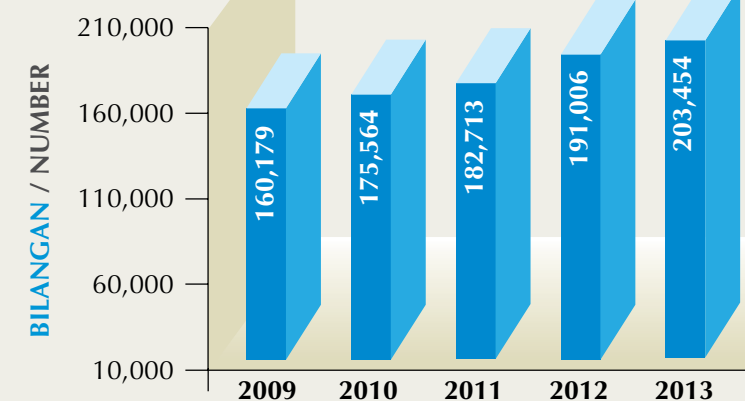
By the end of 2013, the cumulative number of Survivors' Pension recipients stood at 203,454, in comparison to 191,006 in 2012. The total payment for Survivors' Pension in 2013 increased by RM57.91 million or 8.22% to RM762.20 million in comparison to RM704.29 million in the previous year.

In year 2013, there were 9,375 new cases, in comparison to 1,366 or 17.06% compared to 8,009 cases in 2012. Of these new recipients, 6,533 or 69.69% received Survivors' Pension of RM1,000 and below, while 2,842 recipients or 30.31% received a monthly pension of more than RM1,000 (Table 25: Statistics Report).

Graph 7 and Chart 8 reflect the total payment and the number of Survivors' Pension recipients.

Carta 8: Bilangan Penerima Pencen Penakat 2009-2013

Chart 8: Number of Survivors' Pension Recipients 2009-2013



ELAUN LAYANAN SENTIASA
RM24.92 JUTA (2012 : RM20.91 JUTA)
MENINGKAT 19.19%

Jumlah terkumpul penerima Elaun Layanan Sentiasa sehingga akhir tahun 2013 adalah seramai 5,540 orang berbanding 5,130 orang pada 2012.

Jumlah pembayaran Elaun Layanan Sentiasa meningkat sebanyak 19.19% atau RM4.01 juta kepada RM24.92 juta pada tahun 2013 berbanding RM20.91 juta pada tahun sebelumnya. Manakala bilangan penerima baru tahun 2013 seramai 675 orang berbanding 628 penerima pada 2012 (Jadual 26: Laporan Statistik).

Carta 9 dan Graf 8 menunjukkan jumlah penerima dan pembayaran Elaun Layanan Sentiasa.

CONSTANT-ATTENDANCE ALLOWANCE
RM24.92 MILLION (2012: RM20.91
MILLION), INCREASED BY 19.19%

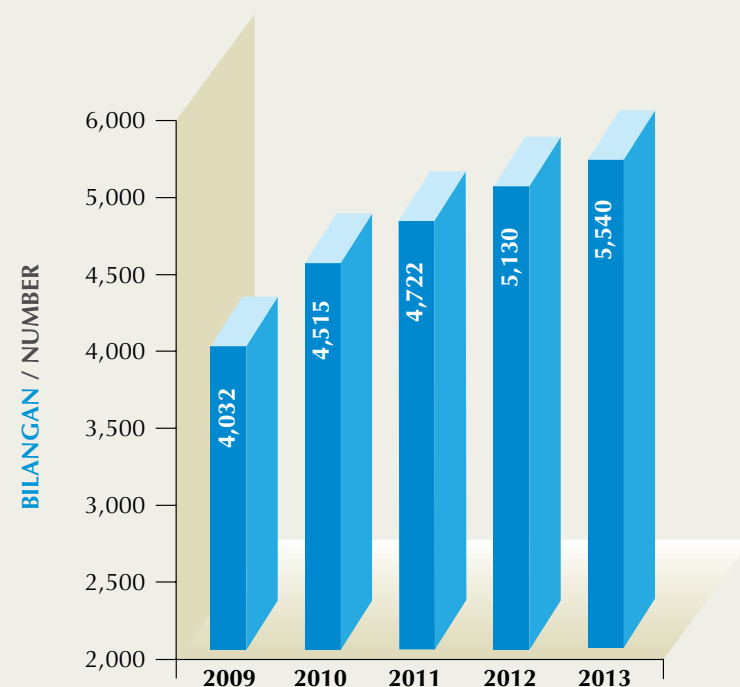
By the end of 2013, the cumulative number of recipients for Constant-attendance Allowance was 5,540 in comparison to 5,130 recipients in 2012.

The total payment for Constant-attendance Allowance increased by 19.19% or RM4.01 million to RM24.92 million in 2013 in comparison to RM20.91 million in the previous year. The number of new recipients in 2013 was 675 in comparison to 628 recipients in 2012 (Table 26: Statistics Report).

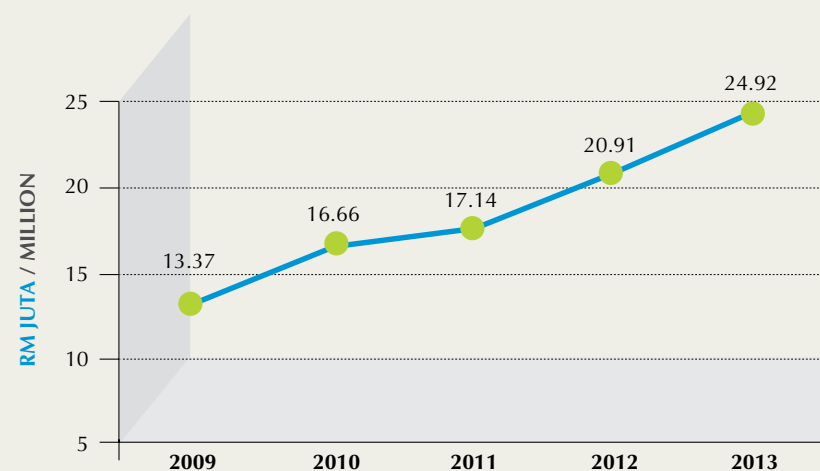
Chart 9 and Graph 8 below shows the number of recipients as well as the Constant-attendance Allowance payments.

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Carta 9: Bilangan Penerima Elaun Layanan Sentiasa 2009-2013
Chart 9: Number of Constant-attendance Allowance Recipients 2009-2013



Graf 8: Jumlah Bayaran Elaun Layanan Sentiasa 2009-2013
Graph 8: Total Payment for Constant-attendance Allowance 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

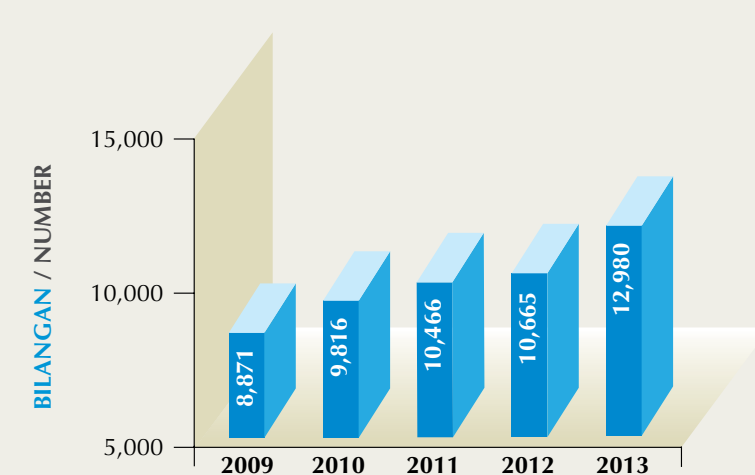
**FAEDAH PENGURUSAN MAYAT
RM17.21 JUTA (2012 : RM14.55 JUTA)
MENINGKAT 18.31%**

Bagi tahun 2013, seramai 12,980 penerima telah menerima Faedah Pengurusan Mayat berjumlah RM17.21 juta. Amaun ini menunjukkan peningkatan sebanyak RM2.66 juta iaitu 18.28% berbanding RM14.55 juta atau 10,665 penerima pada tahun sebelumnya seperti ditunjukkan di Carta 10 dan Graf 9.

**FUNERAL BENEFIT
RM17.21 MILLION (2012: 14.55
MILLION), INCREASED BY 18.31%**

A total of 12,980 recipients were paid Funeral Benefit amounting to RM17.21 million in 2013. This amount showed an increase of RM2.66 million or 18.28% in comparison to RM14.55 million or 10,665 recipients in 2012 as shown in Chart 10 and Graph 9.

Carta 10: Bilangan Penerima Faedah Pengurusan Mayat 2009-2013
Chart 10: Number of Funeral Benefit Recipients 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Graf 9: Jumlah Bayaran Faedah Pengurusan Mayat 2009-2013

Graph 9: Total Payment for Funeral Benefit 2009-2013



BILANGAN KEMALANGAN DILAPOR
63,557 KES (2012 : 61,552 KES),
PENINGKATAN 3.26%

Sebanyak 63,557 kes kemalangan telah dilaporkan sepanjang 2013 iaitu peningkatan sebanyak 2,005 kes atau 3.26% berbanding 61,552 kes pada 2012 (Jadual 5 dan Carta 11). Jumlah ini meliputi 56.48% kemalangan perusahaan dan 43.52% melibatkan kemalangan semasa perjalanan berkaitan pekerjaan.

Dari keseluruhan jumlah kemalangan dilaporkan, didapati kemalangan perusahaan dan kemalangan semasa dalam perjalanan yang berkaitan pekerjaan telah menunjukkan peningkatan berbanding tahun 2012.

Kemalangan perusahaan telah meningkat sebanyak 1.71% iaitu dari 35,296 kes pada 2012 kepada 35,898 kes pada 2013. Bagi kemalangan semasa dalam perjalanan yang berkaitan pekerjaan, ianya meningkat sebanyak 5.34% iaitu dari 26,256 kes pada 2012 kepada 27,659 kes pada 2013 seperti Carta 12 dan 13.

NUMBER OF ACCIDENT CASES REPORTED
63,557 CASES (2012 : 61,552 CASES),
INCREASED BY 3.26%

In 2013, a total of 63,557 accident cases were reported, an increase of 2,005 cases or 3.26% in comparison to 61,552 cases in 2012 (Table 5 and Chart 11). Of these, 56.48% were industrial accidents while the remaining 43.52% were related to commuting accidents.

From all the accidents reported, it was found that industrial accidents and accidents while commuting in relation to his employment showed an increase in comparison to 2012.

The statistics in Chart 12 and 13 reveal that there is an increase in industrial accidents by 1.71% from 35,296 cases in 2012 to 35,898 cases in 2013. Commuting accidents increased by 5.34% from 26,256 cases in 2012 to 27,659 cases in 2013.

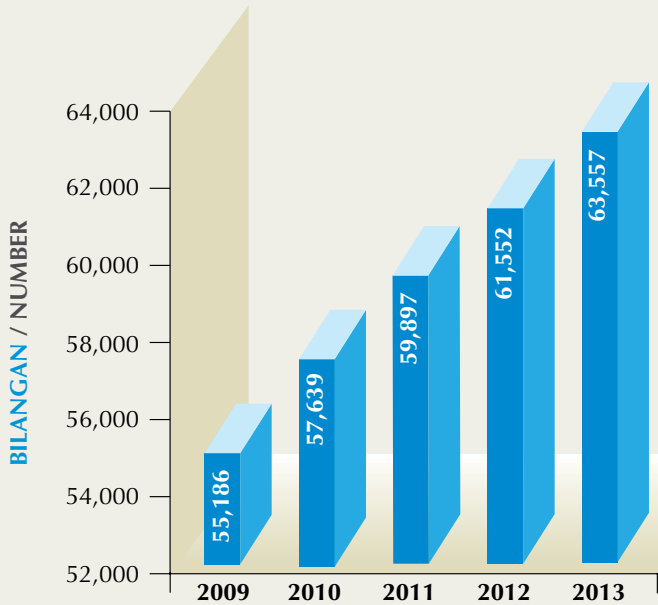
Jadual 5: Bilangan Kemalangan Dilaporkan 2012-2013

Table 5: Number of Accidents Reported 2012-2013

JENIS KEMALANGAN DILAPORKAN / TYPES OF ACCIDENT REPORTED	2012	2013
Kemalangan Perusahaan / Industrial Accidents	35,296	35,898
Kemalangan Semasa Perjalanan / Commuting Accidents	26,256	27,659
JUMLAH BILANGAN KEMALANGAN / TOTAL NUMBER OF ACCIDENTS	61,552	63,557

Carta 11: Bilangan Kemalangan Dilapor 2009-2013

Chart 11: Number of Accident Reported 2009-2013



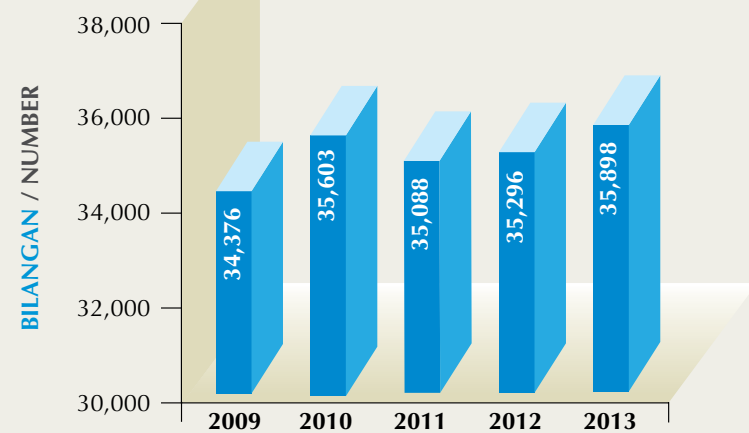
Carta 12 dan 13 menunjukkan Bilangan Kemalangan Perusahaan dan Bilangan Kemalangan Semasa Perjalanan.

Chart 12 and 13 shows the Number of Industrial Accidents and Commuting Accidents Reported.

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

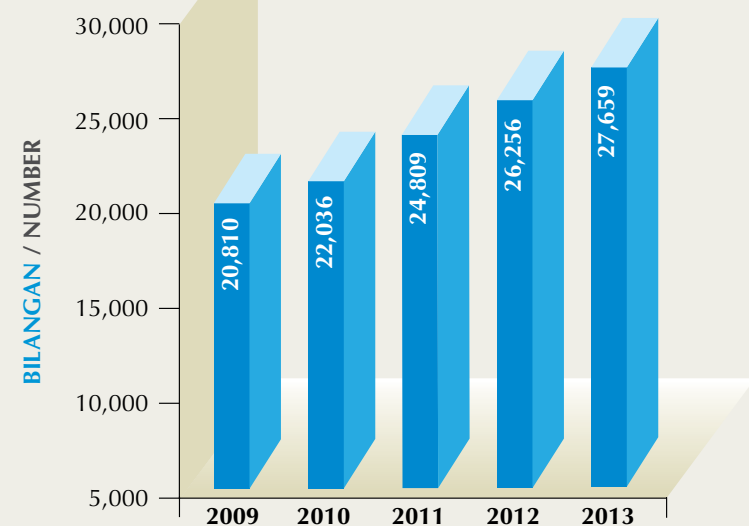
Carta 12: Bilangan Kemalangan Perusahaan 2009-2013

Chart 12: Number of Industrial Accidents 2009-2013



Carta 13: Bilangan Kemalangan Semasa Perjalanan 2009-2013

Chart 13: Number of Commuting Accidents 2009-2013



PENGURUSAN TUNTUTAN FAEDAH

Pengurusan tuntutan faedah dikendalikan mengikut Piagam Pelanggan dan Standard Q, yang mengambil kira pengukuran berdasarkan peratus pencapaian dan purata hari. Pendekatan ini dilaksanakan bagi menjamin penyampaian perkhidmatan yang diberikan memenuhi ekspektasi pelanggan.

Piagam Pelanggan

Pencapaian di bawah Piagam Pelanggan adalah diukur berdasarkan peratus dan purata hari yang diambil bagi membayar faedah (bayaran pertama) dalam tempoh yang ditetapkan dari tarikh akhir maklumat / dokumen lengkap diterima. Pada keseluruhannya prestasi Piagam Pelanggan 2013 telah menunjukkan peningkatan berbanding tahun sebelumnya sebagai mana di Jadual 6 dan 7.

BENEFIT CLAIMS MANAGEMENT

To ensure that the delivery of services provided meet customers' expectations, benefit claims are processed based on the Client Charter and Standard Q, which is measured by percentage of achievement and average number of days.

Client Charter

The achievement under the client charter is measured based on percentage and average number of days taken for the payment of benefits (first payment) made within the stipulated period from the last date when all relevant information / completed documentation is received. On the whole, Client Charter achievement showed an increase compared to the previous year as shown in Table 6 and 7.

Jadual 6: Pencapaian Piagam Pelanggan (Peratus)

Table 6: Client Charter Achievement (Percentage)

KETERANGAN / DESCRIPTION	FAEDAH / BENEFIT					
	FHUS TDB	FHUK PDB	FOT DB	P.ILT Invalidity Pension	P.PKT Survivors' Pension	FPM FB
Pencapaian 2012 2012 Achievement	98.98%	99.67%	99.41%	98.97%	99.57%	98.55%
Pencapaian 2013 2013 Achievement	99.21%	99.77%	99.90%	99.55%	99.86%	98.77%

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Jadual 7: Pencapaian Piagam Pelanggan (Purata Hari)
Table 7: Client Charter Achievement (Average Number of Days)

FAEDAH / BENEFIT						
KETERANGAN / DESCRIPTION	FHUS TDB	FHUK PDB	FOT DB	P.ILT Invalidity Pension	P.PKT Survivors' Pension	FPM FB
Sasaran (Purata hari) Target (Average number of days)	7 hari days	14 hari days	14 hari days	14 hari days	14 hari days	3 hari days
Pencapaian 2012 2012 Achievement	2.29	2.96	2.90	3.94	3.20	1.45
Pencapaian 2013 2013 Achievement	2.16	3.16	2.66	3.36	2.73	1.67

Standard Q

Pencapaian Standard Q diukur berdasarkan peratus dan purata hari yang diambil bagi membayar faedah (bayaran pertama) dalam tempoh yang ditetapkan dari tarikh permohonan diterima. Pada keseluruhannya purata peratus pencapaian Standard Q tahun 2013 adalah melebihi 87% dan purata hari yang dicapai adalah lebih baik daripada sasaran yang ditetapkan sebagai mana di Jadual 8.

Standard Q

Standard Q achievement is measured based on percentage and average number of days taken for the payment of benefits (first payment) made within the stipulated period from the date of application received. The overall average percentage Standard Q achievement in 2013 was more than 87% and average number of days was better than the target set as shown in Table 8.

Jadual 8: Pencapaian Standard Q 2013
Table 8: Standard Q Achievement 2013

FAEDAH / BENEFIT					
KETERANGAN / DESCRIPTION	FHUS TDB	FHUK PDB	FOT DB	P.ILT Invalidity Pension	P.PKT Survivors' Pension
Sasaran (Purata Hari) Target (Average number of days)	(45 hari / days)	(120 hari / days)	(80 hari / days)	(120 hari / days)	(80 hari / days)
% Pencapaian % Achievement	76.98%	88.42%	92.33%	86.41%	92.15%
Purata Hari Average number of days	39.66	73.43	42.52	73.90	32.75

AKTIVITI PELABURAN

Seksyen 75(1) Akta Keselamatan Sosial Pekerja 1969, telah menggariskan bahawa dana PERKESO yang tidak digunakan dengan segera bagi menjelaskan perbelanjaan di bawah Akta hendaklah dilaburkan dalam instrumen pelaburan tempatan yang dibenarkan. Aktiviti pelaburan amat penting bagi PERKESO bagi memastikan kemampunan dananya dan alokasi aset pelaburan PERKESO ditetapkan dan diluluskan oleh Kementerian Kewangan Malaysia.

INVESTMENT ACTIVITIES

As provided for in Section 75 (1) of the Employees' Social Security Act 1969, funds not immediately required for meeting expenses shall be invested in approved local investment instruments. Investment activities is of supreme importance to SOCSO in ensuring sustainability of the social security fund. SOCSO's investment asset allocation is mandated and approved by the Ministry of Finance, Malaysia.

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

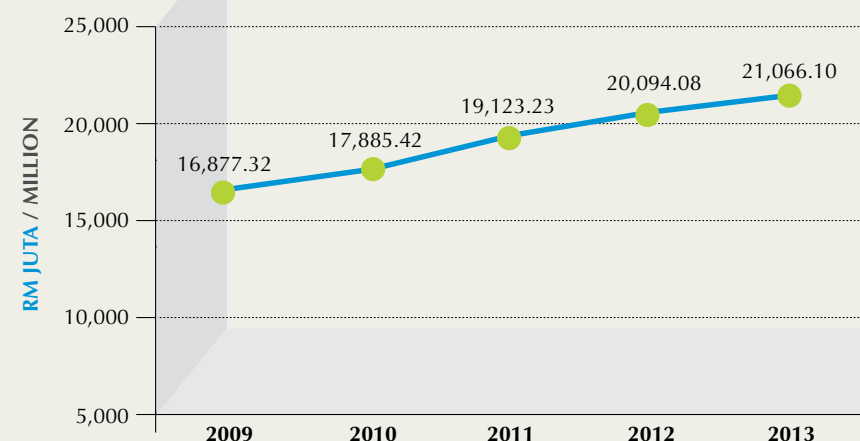
DANA PELABURAN
2013 : RM21,066.10 JUTA
(2012 : RM20,094.08 JUTA)
MENINGKAT 4.84%

Dana pelaburan PERKESO mencatat pertumbuhan sebanyak RM972.02 juta atau 4.84% kepada RM21,066.10 juta pada 2013 berbanding RM20,094.08 juta pada 2012. Peningkatan ini disebabkan penambahan dalam pendapatan pelaburan dan kutipan caruman. Dana pelaburan PERKESO dari tahun 2009 hingga 2013 ditunjukkan di Graf 10.

INVESTMENT FUND
2013: RM21,066.10 MILLION
(2012: RM20,094.08 MILLION)
INCREASED BY 4.84%

SOCSCO's investment fund registered a growth of RM972.02 million or 4.84% from RM20,094.08 million in 2012 to RM21,066.10 million for the year 2013. Investment returns coupled with an increase in contributions collected resulted in a net increase in the investment fund for 2013. The SOCSCO's investment fund from 2009 to 2013 is shown in Graph 10.

Graf 10: Dana Pelaburan 2009-2013
Graph 10: Investment Fund 2009-2013

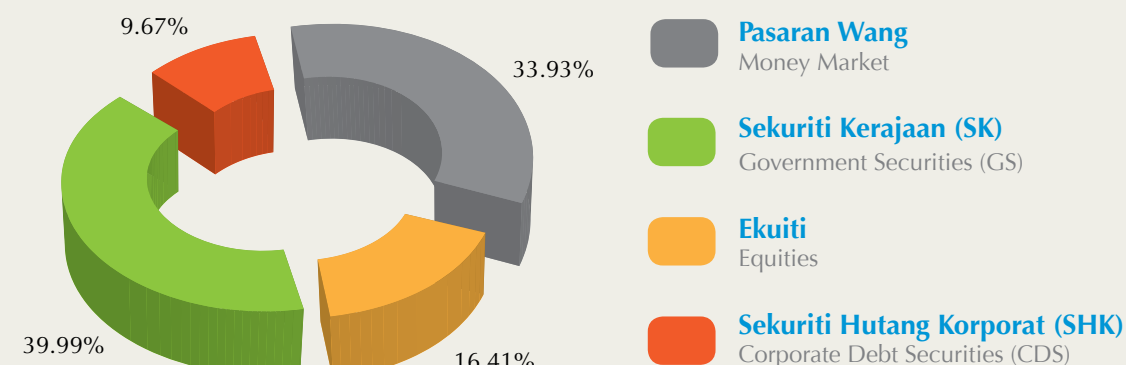


PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

PERKESO mengamalkan strategi pelaburan jangka panjang yang konservatif dan cermat dengan mengambilkira risiko yang terpaksa ditanggung dalam menguruskan dana. Ini jelas dengan wajaran yang menjurus kepada instrumen pendapatan tetap dalam agihan aset strategik PERKESO. Alokasi aset pelaburan adalah seperti di Carta 14.

SOCSCO adopts a conservative and prudent long-term investment strategy by taking into account risk factors in managing the funds. This strategy is reflected in weightage that gravitates towards fixed income instruments in line with SOCSCO's strategic asset allocation. Investment assets allocation is shown in Chart 14.

Carta 14: Alokasi Aset Pelaburan 2013
Chart 14: Investment Assets Allocation 2013



PULANGAN PELABURAN
2013 : RM1,063.29 JUTA
(2012: RM961.98 JUTA)
MENINGKAT 10.53%

Pulangan pelaburan pada tahun 2013 adalah berjumlah RM1,063.29 juta, meningkat sebanyak RM101.31 juta atau 10.53% berbanding RM961.98 juta pada tahun sebelumnya. Pendapatan pelaburan yang baik adalah disebabkan keadaan pasaran saham yang memberangsangkan dan memberikan pulangan yang tinggi. Prestasi Bursa Malaysia yang baik menghasilkan pulangan pelaburan yang tinggi.

INVESTMENT RETURNS
2013: RM1,063.29 MILLION
(2012: RM961.98 MILLION)
INCREASED BY 10.53%

In 2013, SOCSCO received investment returns of RM1,063.29 million in comparison to RM961.98 million in the previous year, an increase of RM101.31 million or 10.53%. The increase of investment returns is due to encouraging stock market conditions which yielded high returns. Better performance of the Bursa Malaysia resulted in higher investment returns.

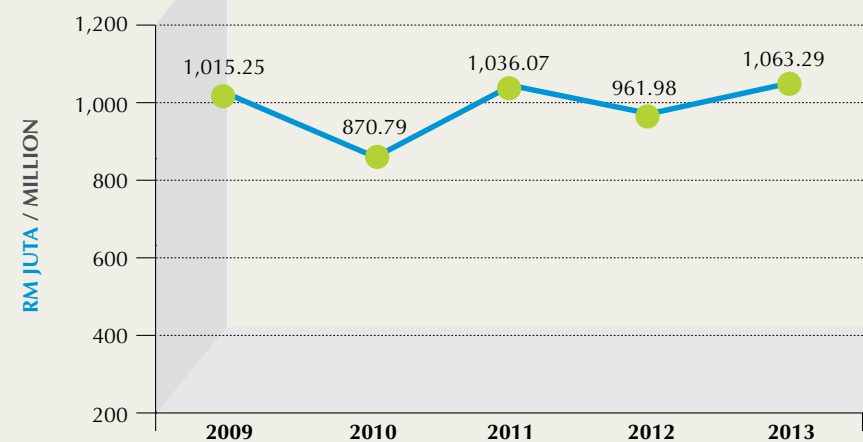
PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Pencapaian pulangan pelaburan dari 2009 hingga 2013 adalah seperti ditunjukkan di Graf 11.

The performance of investment returns 2009-2013 is presented in Graph 11.

Graf 11: Pulangan Pelaburan 2009-2013

Graph 11: Investment Returns 2009-2013

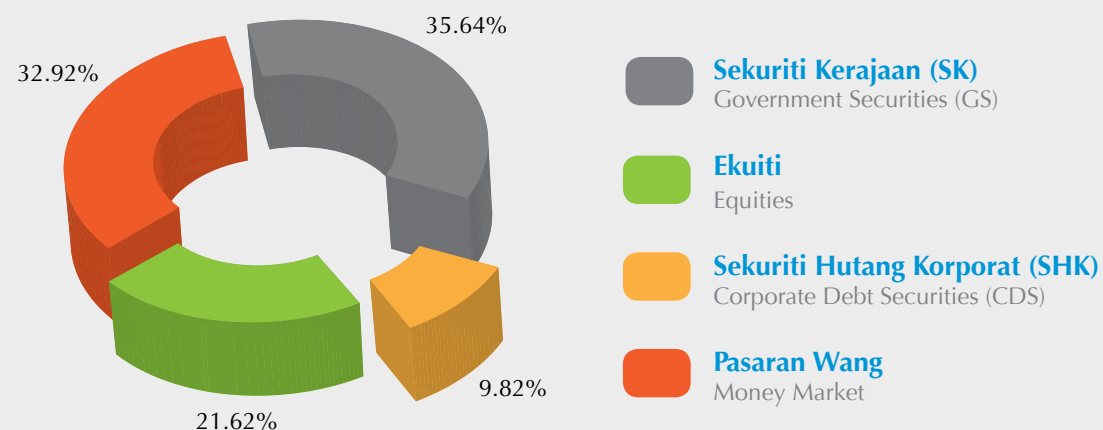


Komposisi pulangan pelaburan mengikut alokasi aset pada 2013 adalah seperti ditunjukkan di Carta 15.

Composition of investment returns as per asset allocation for the year 2013 is shown in Chart 15.

Carta 15 : Pulangan Pelaburan Mengikut Alokasi Aset 2013

Chart 15: Investment Returns by Asset Allocation 2013



PENGURUSAN PELABURAN DALAMAN

Senario Ekonomi

Pada tahun 2013, ekonomi Malaysia berkembang pada kadar 4.7% kurang dari yang dijangkakan, yang mana ianya lebih menjurus kepada perkembangan permintaan domestik. Kelembapan permintaan daripada negara maju dan serantau beserta dengan peningkatan import secara berterusan disebabkan perkembangan dalam pelaburan domestik turut memberi kesan negatif kepada sektor eksport. Sebaliknya, Bursa Malaysia menunjukkan prestasi cemerlang di mana ia mencapai 1,866.96 mata. Sepanjang 2013, Bank Negara Malaysia mengekalkan kadar polisi semalaman pada kadar 3% walaupun ada tanda-tanda yang menunjukkan kenaikan kadar tersebut tidak dapat dielakkan pada tahun 2014.

Ekuiti

Dalam menguruskan pelaburan dalaman ekuiti, PERKESO melaksanakan pengurusan secara pasif di mana pembelian dan penjualan dilakukan dalam tempoh masa yang panjang bagi mengimbangi portfolio dan menikmati keuntungan modal serta penerimaan dividen. Syarikat dengan aliran tunai yang kukuh, polisi pembayaran dividen yang tinggi, urustadbir yang telus dengan model perniagaan yang baik serta mampu dipertahankan dalam apa jua keadaan ekonomi diutamakan.

Pelaburan PERKESO di dalam ekuiti pada penghujung 2013 adalah 16.41% daripada dana pelaburan PERKESO. Dana pelaburan di dalam ekuiti berjumlah RM3,456.70 juta, meningkat sebanyak RM423.98 juta atau 13.98% berbanding RM3,032.72 juta pada penghujung 2012. Dari segi alokasi sektor, saham sektor utama ekonomi negara seperti perbankan dan kewangan (34%), perladangan (17.8%), minyak dan gas (7.5%), hartanah (6.9%), pengguna (5.8%), pembinaan

IN-HOUSE INVESTMENT MANAGEMENT

Economic Scenario

In the year 2013, the Malaysian economy expanded at the rate of 4.7%, which was below expectations and largely attributable to strong growth in domestic demand. Slower demand from developed and regional economies together with a sustained increase in imports arising from domestic investment growth resulted in a negative impact on the exports sector. On the other hand, the Bursa Malaysia showed excellent performance when it peaked at 1,866.96 points. Throughout 2013, the Central Bank of Malaysia maintained an overnight policy rate at 3% even though there are signs which indicate that a hike in the overnight policy rate would be inevitable in 2014.

Equities

In managing its internal equity investments, SOCSO adopts a passive investment strategy where the equity portfolio is constructed over a long period to balance capital gains as well as dividend income. Companies with a healthy cash flow, a high dividend pay-out policy and transparent corporate governance with a good business model which is defensible in any economic scenario, are prioritised.

As at December 2013, SOCSO's equity investment stood at 16.41% of the total investment fund. A total of RM3,456.70 million is invested in equities which is an increase of RM423.98 million or 13.98% in comparison to RM3,032.72 million in December 2012. As for sector allocation, 34% is invested in the banking and financial sector followed by plantations (17.8%), oil and gas (7.5%), properties (6.9%), consumer (5.8%), constructions (5.3%), utilities (5.2%), logistics (2.7%), technology (2.6%) and others (12.1%) forms the core holdings of

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(5.3%), utiliti (5.2%), logistik (2.7%), teknologi (2.6%) dan lain-lain (12.1%) menjadi pegangan saham asas PERKESO. Pegangan saham membawa pulangan pendapatan dividen sebanyak RM154.09 juta manakala bakinya sejumlah RM170.08 juta adalah keuntungan modal dari jualan saham.

PERKESO dari semasa ke semasa mengadakan perjumpaan dengan pengurusan tertinggi syarikat yang dilaburnya dan berbincang mengenai strategi pengurusan dan hala tuju syarikat bagi mendapatkan gambaran jelas bagi membolehkan PERKESO membuat keputusan pelaburan secara bijak.

**Sekuriti Kerajaan (Konvensional dan Islamik),
Sekuriti Hutang Korporat dan Pinjaman Jaminan
Kerajaan**

Instrumen pendapatan tetap yang terdiri daripada Sekuriti Kerajaan (SK: Konvensional dan Islamik), Sekuriti Hutang Korporat (SHK) dan Pinjaman Jaminan Kerajaan yang merangkumi 49.66% daripada dana pelaburan PERKESO telah membawa pulangan sejumlah RM483.36 juta, iaitu 45.46% daripada pulangan pelaburan keseluruhan dalam bentuk kupon dan keuntungan modal. Buat masa ini, PERKESO belum lagi melaksanakan perdagangan SK dan SHK kerana pendirian PERKESO pada masa ini adalah memegang instrumen pendapatan tetap sehingga matang.

SK merupakan komponen terbesar kelas aset ini iaitu 39.99% dengan nilai buku sejumlah RM8,423.60 juta dan membawa pulangan RM378.94 juta dalam bentuk kupon. Pelaburan dalam SK 2013 meningkat sebanyak RM231.43 juta atau 2.82% daripada RM8,192.17 juta pada tahun 2012.

Sepanjang tahun 2013, sejumlah RM360 juta SK telah matang, penjualan SK sebanyak RM40 juta dan pembelian baru sebanyak RM578.13 juta dilaksanakan.

SOCSCO. The said holdings generated a dividend income of RM154.09 million and a capital gain of RM170.08 million from the sale of shares.

SOCSCO regularly meets with investee companies' top management to get an insight on their management strategy and company direction to enable SOCSCO to make an informed decision regarding its investments.

**Government Securities (Conventional and
Islamic), Corporate Debt Securities and Loan
Guaranteed by Government**

A total of 49.66% of SOCSCO's investment fund is invested in fixed income instruments comprising of Government Securities (GS: Conventional and Islamic), Corporate Debt Securities (CDS) and Government Guaranteed Loans. These realised returns amounting RM483.36 million or 45.46% of total investment income received largely through coupon payment and capital gain. Currently, due to its policy of holding fixed income instruments to maturity, SOCSCO has not engaged in trading GS and CDS.

GS is the largest component of this asset class representing 39.99% with a book value of RM8,423.60 million generating an income of RM378.94 million in coupon payment. Investment in GS in 2013 rose by RM231.43 million or 2.82% in comparison to RM8,192.17 million in 2012.

Throughout 2013, RM360 million of SOCSCO's GS holdings matured, with another RM40 million sold and new purchases totalled RM578.13 million were executed.

Portfolio SHK menurun sebanyak 12.94% atau RM302.88 juta kepada RM2,037.60 juta berbanding RM2,340.48 juta pada 2012 dengan pembelian baru berjumlah RM55 juta. Dalam masa yang sama SHK bernilai RM140 juta telah ditebus awal manakala yang matang pula bernilai sebanyak RM207 juta. Pelaburan di dalam SHK adalah 9.67% daripada aset pelaburan PERKESO. Pulangan pelaburan dari SHK menurun sebanyak 14.77% atau RM18.09 juta kepada RM104.42 juta berbanding dengan RM122.51 juta pada tahun 2012.

Komposisi penarafan instrumen ini menjurus kepada kertas 'AAA' dan 'AA' seperti yang disyaratkan oleh Kementerian Kewangan. Pecahan sektor sekuriti hutang korporat pula sebahagian besarnya di bawah perbankan (64.61%), konglomerat (9.06%), tol (7.37%), telekomunikasi (5.03%) dan lain-lain (13.93%).

Dengan peratusan pegangan dana yang tinggi, PERKESO berharap dapat membida sekuriti hutang korporat yang berkualiti yang dikeluarkan oleh perbadanan yang mantap dengan pengurusan yang telus dan dengan model perniagaan yang mampan serta aliran tunai yang stabil.

Pasaran Wang

Aset pelaburan PERKESO di dalam Pasaran Wang terdiri daripada Simpanan Tetap dan Deposit Jangka Pendek di institusi kewangan yang diluluskan bagi tempoh semalaman hingga dua belas bulan. Pelaburan PERKESO di dalam instrumen ini telah meningkat sebanyak RM619.50 juta atau 9.49% kepada RM7,148.20 juta berbanding RM6,528.70 juta pada tahun 2012. Pegangan PERKESO di dalam kelas aset ini adalah 33.93% daripada aset pelaburan PERKESO pada penghujung 2013. Wajaran dalam kelas aset ini lebih disebabkan realisasi keuntungan dari kelas aset lain dan ketidakpastian di dalam ekuiti dan pasaran modal.

CDS portfolio decreased by 12.94% or RM302.88 million to RM2,037.60 million in comparison to RM2,340.48 million in 2012 with new purchases amounting to RM55 million. At the same time, RM140 million of SOCSCO's CDS holdings were redeemed early and RM207 million matured. Investment in CDS represents 9.67% of the total investment asset. Investment returns from CDS dropped by 14.77% or RM18.09 million to RM104.42 million in comparison to RM122.51 million in 2012.

The rating composition of this instrument was largely skewed to 'AAA' and 'AA' as mandated by the Ministry of Finance. Sector weighting on corporate debt securities is largely on finance and banking (64.61%), conglomerate (9.06%), toll (7.37%), telecommunication (5.03%) and others (13.93%).

With the higher percentage of investible funds, SOCSCO is expected to bid for quality corporate debt securities issued by established corporations which practise good governance, embrace sustainable business models and have stable cash flow.

Money Market

Investment in this asset class is in short term and fixed deposits in approved financial institutions with tenure ranging from overnight to twelve months. Exposure in money market instruments increased by RM619.50 million or 9.49% to RM7,148.20 million in 2013 in comparison to RM6,528.70 million in 2012. SOCSCO's investment in money market instruments is 33.93% of the total investment assets in 2013. SOCSCO's high cash position is largely due to realization of income from other asset classes and is also partly due to uncertainties in equity and capital markets.

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Pelaburan di dalam Pasaran Wang membawa pulangan sebanyak RM229.93 juta atau 21.62% daripada keseluruhan pulangan pelaburan PERKESO bagi tahun 2013 iaitu meningkat sebanyak RM11.64 juta atau 5.33% berbanding tahun 2012. Peningkatan pulangan disebabkan wajaran yang lebih dalam kelas aset ini dan tindakan Bank Negara Malaysia mengekalkan kadar semalaman pada kadar 3.0% sepanjang tahun 2013.

MANDAT PELABURAN LUARAN

Sebagai langkah pelbagaian pengurusan pelaburan, PERKESO mengkhaskan sebahagian dari dananya sebanyak 11.88% untuk ditadbir oleh pengurus portfolio luaran domestik dan luar negara untuk mengendalikan pelaburan ekuiti dan bon dalam negeri dan ekuiti luar negeri. Sehingga 31 Disember 2013, dana sejumlah RM2,183.66 juta telah diberikan kepada Pengurus Portfolio Domestik untuk ditadbir manakala USD100 juta atau RM318.85 juta ditadbir oleh Pengurus Portfolio Luar Negara.

Sepanjang tahun 2013, jumlah pendapatan yang diterima dari Pengurus Portfolio (bon dan ekuiti) sebanyak RM219.57 juta atau 20.65% daripada jumlah keseluruhan pulangan pelaburan dalam bentuk keuntungan modal, faedah dan bayaran kupon. Sebagai langkah pemantauan, mesyuarat penilaian prestasi diadakan setiap suku tahun dengan kesemua pengurus portfolio domestik dan taklimat hala tuju ekonomi serta pasaran modal kepada Bahagian Pelaburan PERKESO.

Pengurus portfolio domestik dan luar negara adalah seperti di Jadual 9.

Investment in money market realised a return of RM229.93 million or 21.62% of the overall investment income in 2013, an increase of 5.33% or RM11.64 million compared to 2012. This increase is due to the higher allocation in this asset class and the overnight policy rate by Central Bank of Malaysia remaining unchanged at 3.0% throughout 2013.

EXTERNAL INVESTMENT MANDATE

In an effort to diversify its investment activities, SOCSO has allocated a portion of its investment fund (11.88%) to be managed by external domestic and foreign portfolio managers to invest in domestic bonds and equities as well as foreign equities. As at 31 December 2013, a total of RM2,183.66 million has been farmed out to Domestic Portfolio Managers while USD100 million or RM318.85 million is managed by Foreign Portfolio Managers.

Throughout 2013, Portfolio Managers (bonds and equities) generated an income of RM219.57 million, or 20.65% of the total investment income, in the form of capital gains, interest and coupon payments. As part of the monitoring process, performance evaluation meetings are held on a quarterly basis with all the Domestic Portfolio Managers where SOCSO's Investment Division is briefed on the general economic outlook and capital market direction.

Domestic and foreign portfolio managers as shown in Table 9.

Jadual 9: Senarai Pengurus Portfolio Domestik dan Luar Negara

Table 9: List of Domestic and Foreign Portfolio Managers

Pengurus Portfolio Domestik (Ekuiti)
Domestic Portfolio Managers (Equities)

- CIMB Principal Asset Management Bhd.
- AmlInvestment Management Sdn. Bhd.
- Hwang Investment Management Bhd.
- Nomura Asset Management Malaysia Sdn. Bhd.
- UOB Asset Management (Malaysia) Bhd.
- Pacific Mutual Fund Bhd.

Pengurus Portfolio Domestik (Bon)
Domestic Portfolio Managers (Bonds)

- AmlInvestment Management Sdn. Bhd.
- CIMB Principal Asset Management Bhd
- KAF Fund Management Sdn. Bhd.

Pengurus Portfolio Luar Negara (Ekuiti)
Foreign Portfolio Managers (Equities)

- Aberdeen Asset Management Sdn. Bhd.

Hartanah

PERKESO memiliki 16 buah bangunan yang menempatkan Pejabat PERKESO Negeri dan Ibu Pejabat dengan ruang pejabat yang boleh disewa dengan keluasan 0.5 juta kaki persegi. Kadar penghunian adalah di sekitar 82.5%. Pulangan sewa yang diterima pada tahun 2013 adalah RM16.24 juta, meningkat sebanyak RM1.6 juta atau 10.93% daripada tahun 2012 sebanyak RM14.64 juta.

Aktiviti Pemegang Saham

Demi kepentingan dan kesejahteraan pencarum, PERKESO memastikan pelaburannya membawa pulangan berterusan dan memastikan pelaburan dibuat dalam syarikat yang menekankan urustadbir secara telus dan menerapkan nilai etika dalam model perniagaannya. Pasukan Penyelidikan Pelaburan PERKESO seringkali mengadakan lawatan secara terurus atau apabila diperlukan sebelum membuat keputusan melabur.

Properties

SOCSO owns 16 buildings that house SOCSO State Offices and the Headquarters with rentable space of 0.5 million square feet. The present occupancy rate is about 82.5%. Rental income for the year 2013 was RM16.24 million, an increase of 10.93% or RM1.6 million in comparison to RM14.64 million in the year 2012.

Shareholder Activities

In the interests of its contributors, SOCSO ensures that investee companies not only generate steady returns but also emphasise good corporate governance and incorporate ethical values in its business model. The SOCSO Investment Research Team conducts visits to potential investee companies to gain insight of profitability, financial sustainability and business strategy before making a decision to invest.

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PERKESO juga menghadiri Mesyuarat Agong Tahunan / Mesyuarat Agong Luar Biasa dan melaksanakan hak pengundiannya. Secara ringkas, lawatan dan kehadiran ini telah mewujudkan pemantauan terhadap syarikat yang dilabur.

Selain itu, PERKESO juga bergerak aktif bersama pemegang saham minoriti yang lain bagi memelihara kepentingan bersama. PERKESO merupakan salah satu ahli pengasas Badan Pengawas Pemegang Saham Minoriti (BPPSM) yang menyatu padukan suara pemegang saham minoriti agar kepentingan mereka tidak terjejas. Pegawai Bahagian Pelaburan PERKESO mengambil bahagian dalam seminar dan bengkel yang dianjurkan oleh BPPSM dari semasa ke semasa. Forum sebegini digunakan oleh PERKESO untuk mendapatkan maklumat tidak formal dan bertukar pendapat mengenai senario pelaburan dan ekonomi negara.

Rancangan Masa Depan

Pada keseluruhannya, pulangan pelaburan PERKESO berada di tahap yang boleh dianggap memuaskan berdasarkan kepada pendekatan pelaburan konservatif dengan kemampanan modal. Pengalaman menghadapi krisis kewangan global, perubahan senario politik dan ekspektasi umum untuk memperkenalkan skim-skim keselamatan sosial yang baru (tanpa meningkatkan kadar caruman) dijangka memberi kesan ke atas kemampanan dana keselamatan sosial dan memerlukan PERKESO menstrukturkan semula strategi pelaburannya bagi memastikan :-

- Kecairan untuk menampung komitmen bila diperlukan; dan
- Mengekalkan nisbah pembiayaan yang positif dalam apa jua senario kewangan, sosial dan ekonomi.

SOCSCO also attends the Annual General Meeting / Extra Ordinary Meetings of the companies concerned and exercises its voting rights accordingly. In short, these visits and presence enables monitoring of investee companies.

Apart from the direct actions above, SOCSCO also cooperates with other minority shareholders to safeguard the common interest. SOCSCO is one of the founder members of Minority Shareholders Watchdog Group (MSWG) that unites minority shareholders' voices so that their interests are not sidelined. Investment Division Officers attend seminars and workshops organised by the MSWG. This forum enables SOCSCO to gather information informally and exchange ideas on investments and the economic climate of the country.

The Way Forward

Generally, SOCSCO's investment returns has been respectable and could be considered to be satisfactory based on its conservative approach with the sustainability of capital. in mind. However, experiences in the recent global financial crisis, changes in the political scene and expectations of the masses to introduce new social security schemes (without increasing contribution rates) is expected to affect the sustainability of the social security funds. This has necessitated and highlighted the importance of having a restructured investment policy to ensure:-

- Liquidity to pay commitments when they are due; and
- Maintaining a positive funding ratio regardless of financial, social and economic scenarios

Sebagai langkah terdekat, PERKESO telah membuat perubahan asas kepada Dasar dan Garis Panduan Pelaburannya yang telah diluluskan oleh Kementerian Kewangan.

Skim Keselamatan Sosial merupakan *define benefit scheme* di mana segala risiko pelaburan ditanggung sepenuhnya oleh PERKESO. Untuk memahami profil liabiliti, aset dan risiko, PERKESO telah mengatur langkah untuk melaksanakan Kajian Aset Liabiliti yang dijangkakan selesai pada suku pertama tahun 2014.

Menerusi kajian ini, PERKESO berharap dapat merumuskan strategi pelaburan dengan efektif dan optimum bagi memadankan komponen profil tersebut untuk mengurus risiko dan pelaburan yang lebih berstruktur dan menyeluruh.

PRESTASI KEWANGAN

Secara keseluruhannya, jumlah pendapatan PERKESO bagi tahun 2013 meningkat sebanyak RM294.85 juta atau 8.88% kepada RM3,613.38 juta berbanding RM3,318.53 juta pada tahun 2012. Jumlah perbelanjaan PERKESO juga meningkat pada kadar yang lebih tinggi iaitu sebanyak RM243.73 juta atau 10.53% kepada RM2,558.62 juta berbanding RM2,314.89 juta pada tahun 2012. Dengan itu, pendapatan bersih PERKESO meningkat sebanyak RM51.12 juta atau 5.09% kepada RM1,054.76 juta berbanding RM1,003.64 juta pada tahun 2012.

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As a short term measure, SOCSCO has made some basic amendments to its Investment Guidelines and Policy which have been approved by the Ministry of Finance.

Social Security Schemes are defined benefit schemes where the investment risk is solely borne by SOCSCO. In order to understand liability, asset and risk profile, SOCSCO has commissioned an Asset Liability Study which is expected to be completed in the first quarter of 2014.

Through this study, it is hoped that SOCSCO will be able to formulate an effective and optimal investment strategy that matches these profile components in order to manage risk and investment in a more holistic and structured approach.

FINANCIAL PERFORMANCE

On the whole, SOCSCO's total income for 2013 increased by RM294.85 million or 8.88%, to RM3,613.38 million in comparison to RM3,318.53 million in 2012. Similarly, SOCSCO's total expenses also rose by RM243.73 million or 10.53% to RM2,558.62 million in comparison to RM2,314.89 million in 2012. As a result, net income for 2013 increased by RM51.12 million or 5.09% to RM1,054.76 million in comparison to RM1,003.64 million in 2012.

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Pendapatan caruman meningkat sebanyak RM192.82 juta atau 8.29% kepada RM2,518.14 juta berbanding RM2,325.32 juta pada tahun 2012. Peningkatan dalam kutipan caruman berikutan keberkesanan pelaksanaan aktiviti penguatkuasaan melalui 'Ops Kesan', peningkatan dalam bilangan majikan dan pekerja yang mencarum dan pelaksanaan perlindungan keselamatan sosial ke atas kakitangan perkhidmatan awam bertaraf kontrak dan sementara. Selain itu, peningkatan kutipan caruman ini mencerminkan tahap kesedaran yang kian meningkat di kalangan majikan mengenai tanggungjawab mereka untuk mencarum kepada PERKESO berikutan keberkesanan program dan kempen kesedaran yang dilaksanakan oleh PERKESO.

Pulangan pelaburan pula meningkat sebanyak RM101.31 juta atau 10.53% kepada RM1,063.29 juta berbanding RM961.98 juta pada tahun 2012 berikutan peningkatan dalam pendapatan dividen, keuntungan modal dan faedah pelaburan. Justeru, peningkatan ini telah menyumbang kepada peningkatan dalam kadar pulangan pelaburan kepada 5.30% pada 2013 berbanding 5.03% pada 2012.

Sementara itu, perbelanjaan tanggungan meningkat sebanyak RM202.12 juta atau 10% kepada RM2,222.74 juta pada tahun 2013 berbanding RM2,020.62 juta pada tahun sebelumnya berikutan peningkatan dalam bilangan kes-kes tuntutan faedah dan pelaksanaan Program Saringan Kesihatan.

Perbelanjaan mengurus juga meningkat sebanyak RM41.61 juta atau 14.14% kepada RM335.88 juta berbanding RM294.27 juta pada tahun 2012, terutamanya berikutan pembangunan pesat projek *ICT Core System* PERKESO.

Prestasi kewangan PERKESO adalah seperti di Jadual 10, Carta 16 dan 17.

Income from contributions increased by RM192.82 million or 8.29% to RM2,518.14 million in comparison to RM2,325.32 million in 2012. The increase in collections of contribution due to the effectiveness of enforcement activities via 'Ops Kesan', the increase in the number of contributing employers and employees following the expansion of social security protection on contract and temporary staff of the civil service. In addition, the increase reflects the rising awareness among employers on their responsibilities to contribute to SOCSO due to the effectiveness of programmes and awareness campaigns organised by SOCSO.

Returns on investment increased by RM101.31 million or 10.53% to RM1,063.29 million in comparison to RM961.98 million in 2012 due to an increase in dividend income, capital gains and interest on investment in comparison to the preceding year. As a result, this has contributed to the increase on the rate of return on investments to 5.30% in 2013, in comparison to 5.03% in 2012.

Meanwhile, benefits expenditure increased by RM202.12 million or 10% to RM2,222.74 million in 2013 in comparison to RM2,020.62 million in the previous year due to an increase in the number of benefit claims and the implementation of SOCSO's Health Screening Programme.

Administrative expenditure also increased by RM41.61 million or 14.14% to RM335.88 million in comparison to RM294.27 million in 2012 mainly due to the highly intensive development of SOCSO's ICT Core System project.

SOCSO's overall financial performance is shown in Table 10, Chart 16 and 17.

Jadual 10: Ringkasan Statistik Kewangan 2009-2013

Table 10: Financial Statistics Summary 2009-2013

PERKARA / TAHUN ITEM / YEAR	2009	2010	2011	2012	2013
Petunjuk Kewangan (RM) / Financial Indicators (RM)					
Caruman / Contributions	1,867,157,486	2,007,867,102	2,172,034,719	2,325,321,880	2,518,140,202
Pulangan Pelaburan / Return on Investments	1,015,247,356	870,787,281	1,036,066,257	961,979,842	1,063,289,086
Faedah Caruman Lewat Bayar / Interest on Late Contributions	11,497,810	10,683,709	12,728,942	9,302,982	8,998,363
Lain-lain Pendapatan / Other Income	8,147,115	9,798,459	16,135,702	21,928,244	22,947,460
Jumlah Pendapatan / Total Income	2,902,049,767	2,899,136,551	3,236,965,620	3,318,532,948	3,613,375,111
Tanggungan / Benefits	1,395,596,032	1,692,257,906	1,728,656,518	2,020,620,181	2,222,737,717
Mengurus / Administrative	190,643,427	238,836,365	279,737,310	294,268,667	335,879,199
Jumlah Perbelanjaan / Total Expenditure	1,586,239,459	1,931,094,271	2,008,393,828	2,314,888,848	2,558,616,916
Pendapatan Bersih Tahun Semasa / Net Income for Current Year	1,315,810,308	968,042,280	1,228,571,792	1,003,644,100	1,054,758,195
Kumpulan Wang Keselamatan Sosial / Social Security Fund	17,335,606,702	18,303,648,982	19,532,220,774	20,535,864,874	21,590,623,069

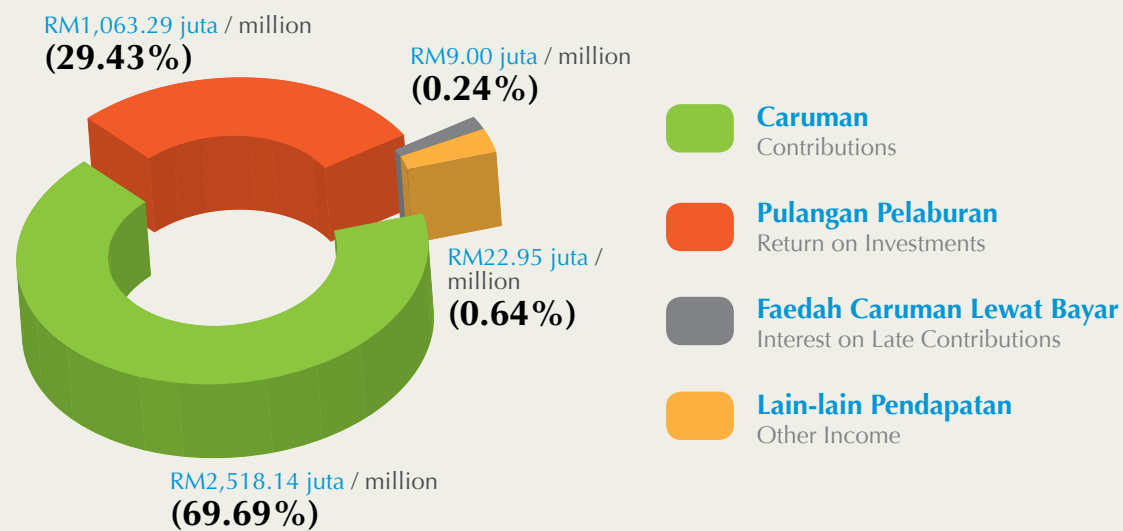
Nota: Mulai tahun 2013, polisi perakaunan bagi pengiktirafan pendapatan Caruman telah ditukar daripada asas terimaan tunai yang diubah suai kepada asas tunai berikutan keputusan Lembaga PERKESO. Selain itu, peruntukan bagi manfaat anggota telah diperakaunkan mengikut kehendak MASB 29 – *Employee Benefits* bagi mengambil kira manfaat perubatan pesara. Sehubungan itu, angka-angka tahun lalu telah dinyatakan semula.

Note: From 2013, the accounting policy for the recognition of Contribution income has been changed from a modified cash receipts basis to a cash basis based on the decision of SOCSO's Board. Besides, provision for employee benefits has been accounted for based on requirement of MASB 29 – *Employee Benefits* by considering the pensioner medical benefits. Therefore, the previous year's figures have been restated accordingly.

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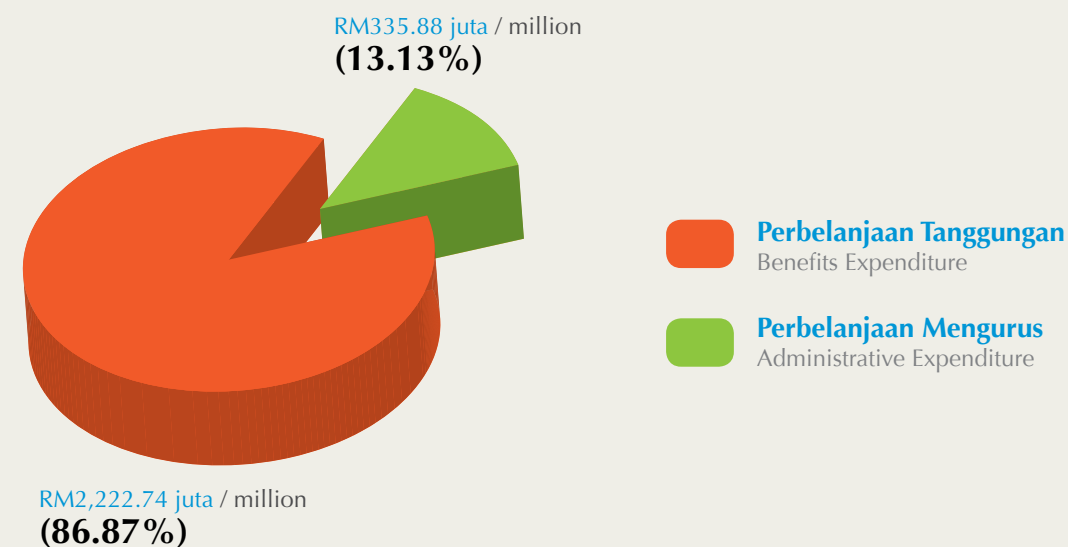
Carta 16: Komponen Pendapatan 2013

Chart 16: Income Components 2013



Carta 17: Komponen Perbelanjaan 2013

Chart 17: Expenditure Components 2013



PERBELANJAAN MENGURUS
2013: RM335.88 JUTA
(2012: RM294.27 JUTA) MENINGKAT
14.14%

Perbelanjaan Mengurus bagi 2012-2013 adalah seperti di Jadual 11.

ADMINISTRATIVE EXPENDITURE
2013: RM335.88 MILLION (2012:
RM294.27 MILLION), INCREASED BY 14.14%

Administrative Expenditure 2012-2013 is shown in Table 11.

Jadual 11: Komponen Perbelanjaan Mengurus 2012-2013

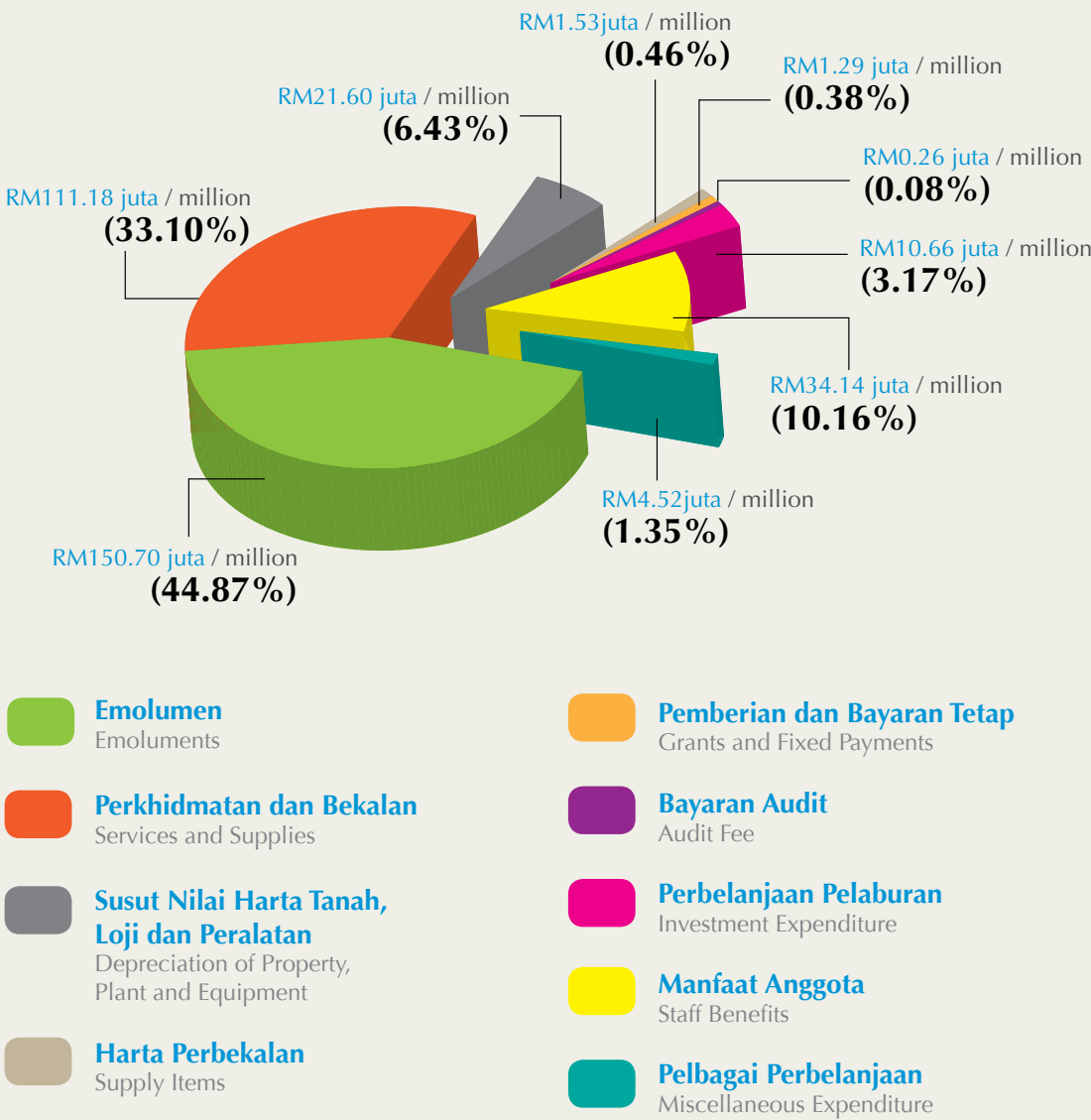
Table 11: Administrative Expenditure Components 2012-2013

KOMPONEN / COMPONENTS	2012 RM Juta / million	2013 RM Juta / million	Perubahan Changes %
Emolumen / Emoluments	141.33	150.70	6.63
Perkhidmatan dan Bekalan / Services and Supplies	83.19	111.18	33.65
Susutnilai Harta Tanah, Loji dan Peralatan / Depreciation of Property, Plant and Equipment	22.51	21.60	(4.04)
Pemberian dan Bayaran Tetap / Grants and Fixed Payments	0.86	1.29	50.00
Harta Perbekalan / Supply Items	1.99	1.53	(23.12)
Bayaran Audit / Audit Fee	0.23	0.26	13.04
Perbelanjaan Pelaburan / Investment Expenditure	8.35	10.66	27.66
Manfaat Anggota / Staff Benefits	31.68	34.14	7.77
Pelbagai Perbelanjaan / Miscellaneous Expenditure	4.13	4.52	9.44
JUMLAH / TOTAL	294.27	335.88	14.14

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

Carta 18 : Komponen Perbelanjaan Mengurus 2013
Chart 18: Administrative Expenditure Components 2013



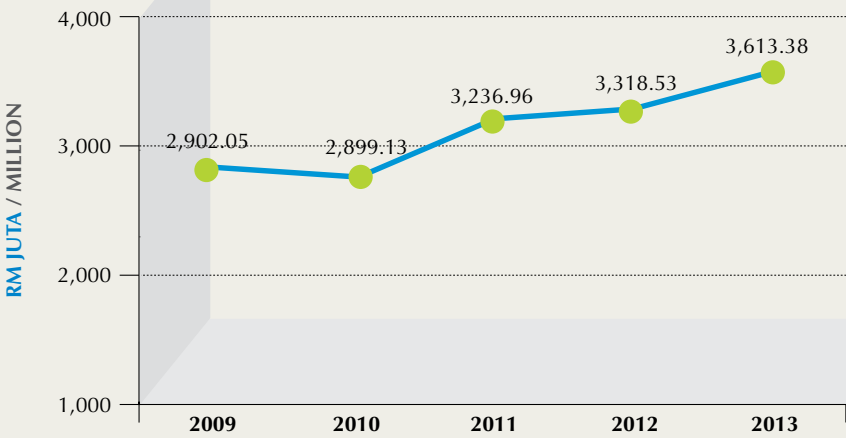
RINGKASAN PETUNJUK PRESTASI
KEWANGAN

FINANCIAL PERFORMANCE INDICATORS
SUMMARY

Pada keseluruhannya, petunjuk prestasi kewangan PERKESO bagi tempoh 2009-2013 adalah seperti di Graf 12-16.

Overall, SOCSO's financial performance indicators for 2009-2013 are shown in Graph 12-16.

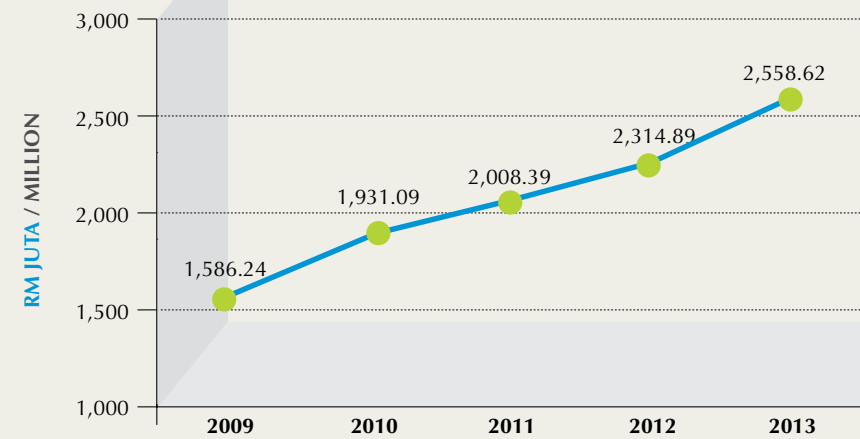
Graf 12: Jumlah Pendapatan 2009-2013
Graph 12: Total Income 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

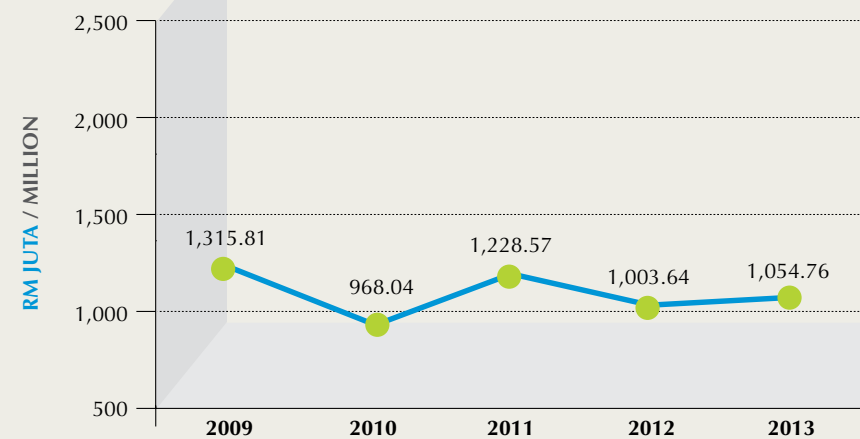
Graf 13: Jumlah Perbelanjaan 2009-2013

Graph 13: Total Expenditure 2009-2013



Graf 14: Pendapatan Bersih 2009-2013

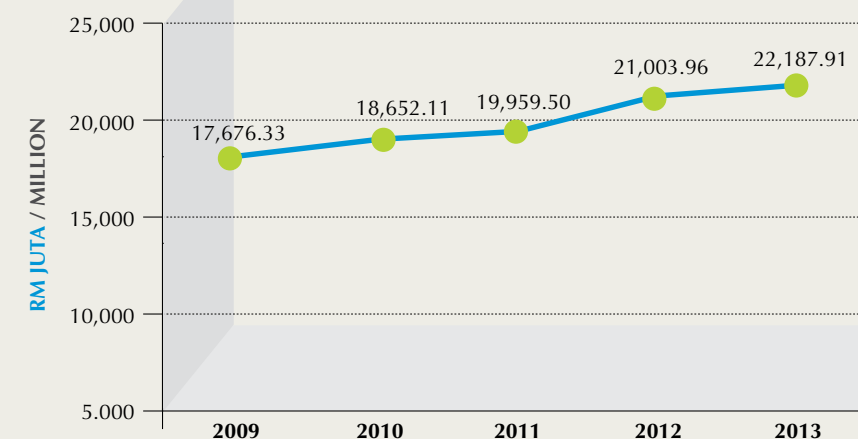
Graph 14: Net Income 2009-2013



PETUNJUK UTAMA PRESTASI
KEY PERFORMANCE INDICATORS

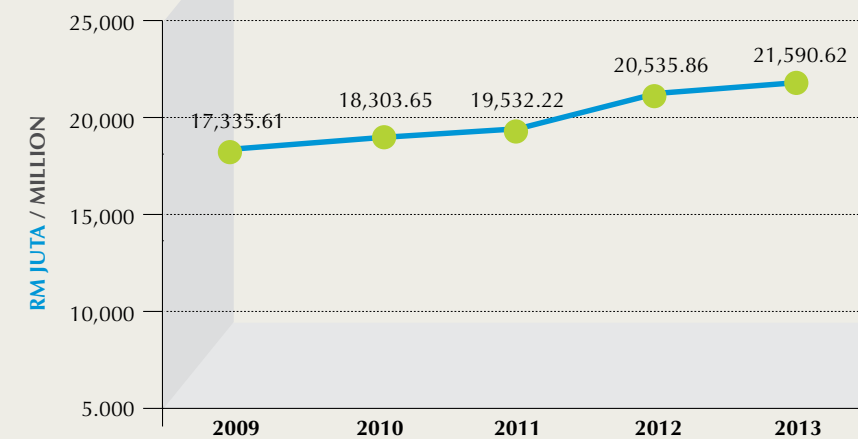
Graf 15: Jumlah Aset Terkumpul 2009-2013

Graph 15: Total Cumulative Assets 2009-2013



Graf 16: Kumpulan Wang Keselamatan Sosial 2009-2013

Graph 16: Social Security Fund 2009-2013





Laporan Aktiviti

Activity Reports

Jumlah majikan aktif
meningkat sebanyak

2.57%

kepada 393,451 majikan
pada 2013 berbanding 383,575
pada tahun sebelumnya

Total active employers in 2013 rose
by 2.57% to 393,451 as compared
to 383,575 in previous year



LAPORAN AKTIVITI ACTIVITY REPORTS

LAPORAN AKTIVITI ACTIVITY REPORTS

PENAMBAHBAIKAN SKIM PERLINDUNGAN KESELAMATAN SOSIAL

Pada tahun 2013, PERKESO telah menggubal dan mewartakan 5 Peraturan-peraturan di bawah AKSP 1969 dengan kerjasama Pejabat Penasihat Undang-Undang Kementerian Sumber Manusia dan Bahagian Gubalan, Jabatan Peguam Negara bagi tujuan meluaskan, memantapkan dan menambah baik pentadbiran skim dan faedah keselamatan sosial mengikut dasar kerajaan serta untuk manfaat Orang Berinsurans .

Menetapkan Kadar Bulanan Elaun Layanan Sentiasa

Berkuatkuasa mulai 1 Januari 2013, kadar bulanan Elaun Layanan Sentiasa bagi penerima faedah yang berhak mendapat Pencen Ilat atau faedah Hilang Upaya Langsung Kekal telah ditetapkan sebanyak lima ratus ringgit (RM500). Kadar ini tidak lagi bergantung kepada 40% daripada kadar Pencen Ilat atau Faedah Hilang Upaya Kekal yang diterima.

Peluasan Liputan Kepada Semua Pekerja Kerajaan Persekutuan dan Kerajaan Negeri Berstatus Sementara atau Kontrak

Melalui Warta Kerajaan Persekutuan bertarikh 28 Mei 2013 dan berkuatkuasa mulai 1 Jun 2013, semua pekerja Kerajaan Persekutuan dan Kerajaan Negeri yang berstatus sementara atau kontrak diliputi di bawah Akta Keselamatan Sosial Pekerja 1969. Mereka akan mendapat perlindungan di bawah Skim Keselamatan Sosial yang disediakan di bawah Akta.

ENHANCEMENT TO THE SOCIAL SECURITY PROTECTION SCHEMES

In 2013, SOCSO drafted and gazetted 5 Regulations under the ESSA 1969, in collaboration with the Office of the Legal Advisor, Ministry of Human Resources and the Drafting Division, Attorney General's Chambers for the purpose of expanding, reinforcing and improving the administration of the schemes and the social security benefits in line with the government's policies and the benefit of the Insured Persons.

Fixing The Monthly Rate for The Constant-attendance Allowance

With effect from 1 January 2013, the monthly rate for the Constant-attendance Allowance has been fixed at five hundred ringgit (RM500) for those benefit recipients who are eligible to receive Invalidity Pension or Permanent Total Disability Benefits. The rate no longer depends on 40% of the rate of Invalidity Pension or Permanent Disability Benefits received.

Extension of Coverage to All Temporary and Contractual Employees of The Federal Government and State Governments

Through the Federal Government's Gazette dated 28 May 2013, and with effect from 1 June 2013, all temporary and contractual employees of the Federal and State Governments are covered under the Employees' Social Security Act 1969 and will receive protection under the Social Security Schemes provided for under the Act.

Peluasan Liputan Kepada Semua Pekerja Badan Berkontrak dan Pihak Berkuasa Tempatan

Bagi semua pekerja Badan Berkontrak dan Pihak Berkuasa Tempatan yang berstatus sementara atau kontrak, peluasan liputan AKSP 1969 kepada mereka adalah juga berkuatkuasa mulai 1 Jun 2013 dan dilindungi di bawah Skim Keselamatan Sosial yang disediakan di bawah Akta.

Kadar Harian Faedah Minimum

Selaras dengan dasar Kerajaan yang memperkenalkan dasar gaji minimum kebangsaan, kadar harian faedah minimum bagi Faedah Hilang Upaya Sementara dan Kekal serta Faedah Orang Tanggungan dinaikkan daripada RM10 kepada RM30 sehari akan berkuatkuasa mulai 1 Januari 2014. Pindaan ini telah dibuat melalui Warta Kerajaan Persekutuan bertarikh 12 Disember 2013.

Pindaan Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 2013

Bagi tujuan menambah baik proses pentadbiran dan pengurusan berkaitan dengan aspek pendaftaran, caruman dan faedah seiring dengan pembangunan sistem teknologi maklumat PINTAR PERKESO yang dijangka siap sepenuhnya pada 2014, sebanyak 35 pindaan peraturan telah dilaksanakan melalui Warta Kerajaan Persekutuan bertarikh 24 Disember 2013 dan mula berkuatkuasa 1 Januari 2014.

Extension of Coverage to All Employees of Statutory Bodies and Local Authorities

With effect from 1 June 2013, all temporary and contractual employees of statutory bodies and local authorities will be covered by the ESSA 1969 and will be protected under the Social Security Schemes provided for under the Act.

Minimum Daily Rate of Benefit

In line with the decision of the Government to introduce a national minimum wage policy, the daily rate for Temporary and Permanent Disablement Benefit as well as Dependents' Benefit has been raised from RM10 to RM30 per day with effect from 1 January 2014. This amendment was made through the Federal Government Gazette dated 12 December 2013.

Amendments to The Employees' Social Security (General) Regulations 2013

In order to improve the administrative and management processes related to registration, contributions and benefits, together with the development of the information technology system, PINTAR SOCSO, which is expected to be fully functional in 2014, a total of 35 amendments were made to the regulations through the Federal Government Gazette dated 24 December 2013, and taking effect from 1 January 2014.

LAPORAN AKTIVITI
ACTIVITY REPORTS

LAPORAN AKTIVITI
ACTIVITY REPORTS

PROGRAM SARINGAN KESIHATAN

Dalam pembentangan Bajet 2013 pada 28 September 2012, YAB Dato' Sri Mohd Najib Bin Tun Abdul Razak, Perdana Menteri Malaysia telah mengumumkan bahawa pihak kerajaan melalui PERKESO akan menyediakan kemudahan saringan kesihatan untuk semua pekerja yang berumur 40 tahun ke atas bagi mengesan Penyakit Tidak Berjangkit seperti darah tinggi, penyakit jantung, kencing manis dan kanser supaya pencegahan awal dapat dibuat.

Gejala Penyakit Tidak Berjangkit ini telah dikenal pasti sebagai faktor yang menjejaskan kesinambungan pembangunan modal insan. Gejala ini turut memberi kesan kepada PERKESO kerana peningkatan jumlah pesakit ini akan menyebabkan meningkatnya kadar hilang upaya untuk bekerja di kalangan pekerja dan ini memerlukan perhatian selaras dengan misi PERKESO untuk memupuk kesedaran keselamatan dan kesihatan pekerjaan demi meningkatkan kesejahteraan sosial pekerja. Majlis Pelancaran Program Saringan Kesihatan telah disempurnakan oleh YAB Timbalan Perdana Menteri pada 18 Februari 2013.

Objektif Program

Program ini dilaksanakan bertujuan untuk :

- Memupuk kesedaran kesihatan terhadap penyakit tidak berjangkit dan menggalakkan budaya hidup sihat.
- Mengesan awal penyakit tidak berjangkit.
- Mencegah hilang upaya dan kematian awal disebabkan penyakit tidak berjangkit.
- Mencegah pengurangan atau kehilangan punca pendapatan disebabkan oleh penyakit tidak berjangkit.
- Meningkatkan sumber modal insan dan produktiviti negara melalui persekitaran populasi pekerja yang sihat di sektor swasta.

HEALTH SCREENING PROGRAMME

During the 2013 budget presentation on 28 September 2012, the Prime Minister, YAB Dato' Sri Mohd Najib Bin Tun Abdul Razak announced that the government through SOCSO will provide free health screening to all employees above the age of 40 years with the purpose of identifying Non-communicable Diseases (NCDs) such as cardiovascular diseases, high blood pressure, diabetes and cancer so that early intervention would be possible.

NCDs have been identified as a factor that affects the continuity of human capital development and indirectly affects SOCSO as the increasing numbers of patients with NCDs will cause a higher disability rate among employees. This issue requires attention in line with SOCSO's mission to promote awareness of occupational safety and health in order to improve the social well-being of workers. SOCSO's Health Screening Programme was officially launched by the YAB Deputy Prime Minister on 18 February 2013.

Programme Objectives

Objectives under this programme are:

- To promote health awareness on non-communicable diseases and promote a culture of a healthy lifestyle.
- Early detection of non-communicable diseases.
- Preventing disability and premature death due to non-communicable diseases.
- Preventing the reduction or loss of income caused by non-communicable diseases.
- Enhancing human capital resources and productivity through healthier environment in private sector.

Inisiatif dan Prestasi

Berdasarkan semakan melalui pengkalan data PERKESO, jumlah Orang Berinsurans dalam lingkungan umur 40 tahun ke atas yang layak mendapat kemudahan saringan kesihatan pada Januari 2013 adalah dianggarkan seramai 1,972,690 orang, iaitu lelaki adalah seramai 1,250,464 orang (63%) dan perempuan 722,226 orang (37%).

PERKESO telah melaksanakan promosi HSP melalui pelbagai kaedah serta saluran media. Antara lain, termasuk iklan di media elektronik dan cetak, program bual bicara, *advertorial* serta pameran awam.

Selain media massa, HSP juga telah dipromosikan oleh Pejabat PERKESO, melalui penglibatan secara langsung di tempat majikan di mana lebih daripada seratus program telah diadakan dengan kerjasama majikan di seluruh negara.

Bagi meningkatkan lagi penyertaan dalam program ini, pekerja digalakkan untuk menjalankan pemeriksaan kesihatan dengan kerjasama klinik-klinik yang dilantik oleh PERKESO di premis majikan.

Inisiatif lain yang telah dilaksanakan juga adalah dengan mengadakan majlis penghargaan kepada Orang Berinsurans dan majikan. Majlis penghargaan kepada Orang Berinsurans yang ke 100,000 telah diadakan di Pejabat PERKESO Negeri Pulau Pinang pada 6 November 2013 dan kepada Orang Berinsurans yang ke 200,000 di Sibu, Sarawak pada 27 November 2013.

Initiatives and Performance

Based on a search of the SOCSO database, the number of Insured Persons who were 40 years old and above, and who were eligible to enjoy the benefits of the health screening programme in January 2013 was 1,972,690 consisting of 1,250,464 male workers (63%) and 722,226 female workers (37%).

SOCSO promoted the HSP through various ways including media channels. Among others, these included electronic and printed media, talk show, advertorial and public exhibitions.

Other than the mass media, the HSP was also promoted directly by the SOCSO local offices, through direct involvement in the health screening programmes at places of employment. More than a hundred such programmes were conducted throughout the country with the cooperation of the employers.

To increase the participation in this programme, employees were encouraged to undergo a health screening organised by their employers with the cooperation of clinics appointed by SOCSO.

Other initiatives undertaken by SOCSO include an appreciation ceremony for the Insured Persons and the employers. The appreciation ceremony for the 100,000th Insured Person was held at the SOCSO office in Penang on 6 November 2013, while the appreciation ceremony for the 200,000th Insured Person was held at Sibu, Sarawak on 27 November 2013.

PENCAPAIAN

Sehingga Disember 2013 sebanyak 3,068 klinik telah mendaftar berbanding 549 klinik pada Januari 2013. Seramai 260,703 Orang Berinsurans telah menjalani saringan kesihatan dengan perbelanjaan sebanyak RM29.35 juta. Trend penggunaan baucer dapat dilihat meningkat pada bulan November dan Disember 2013. PERKESO mengharapkan penggunaan baucer HSP secara berterusan terutamanya selepas tempoh sah laku baucer pemeriksaan 2013 telah dilanjutkan sehingga Disember 2014 bagi memberi peluang kepada pekerja yang masih belum menjalankan pemeriksaan untuk mendapat manfaat daripada program ini.



Free check-ups for two million

Socso members to get health screening

PETALING JAYA: About two million private sector employees will be eligible for free medical check-ups from the Social Security Organisation (Socso).
Human Resources Minister Datuk Seri Dr S. Subramaniam is expected to announce the mechanism for the health screening for Socso members today.
The move will benefit workers if they contract any non-communicable diseases like diabetes and hypertension, among other things. It will also spur the workers to be more aware of their health.
The initiative, announced under Budget 2013 by Prime Minister Datuk Seri Najib Tun Razak, is targeted at Socso contributors aged 40 years and above. It is believed that the free check-ups will be applicable to Socso members who are still working.
It was reported that the Federal Government had allocated RM19.3bil for healthcare and management under Budget 2013, an increase of RM2bil from the last budget.
Budget 2013 has allocated RM200mil for Socso contributors to get free medical check-ups.
Other health initiatives include sugar and urine tests offered at 1Malaysia Clinics.
Socso currently has some six million contributing members nationwide.
Health Minister Datuk Seri Liow Tiong Lai had expressed hope that the Budget allocation would help reduce non-communicable diseases by 10% to 20%.
He had said that the funds would help in financing programmes for the early prevention of such diseases.

ACHIEVEMENTS

As of December 2013, a total of 3,068 clinics have registered as HSP panel clinics in comparison to 549 clinics in January 2013. A total of 260,703 Insured Persons underwent health screening until 31 December 2013, with a total expenditure of RM29.35 million. The trend in using HSP vouchers could be seen to rise in November and December 2013. SOCSO hopes that the use of the HSP vouchers would continue, especially since the validity of the 2013 screening vouchers was extended to December 2014 thus giving more opportunities for all employees who are yet to undergo health screening to benefit from this programme.

FACILITIES FOR PHYSICAL OR VOCATIONAL REHABILITATION

The physical or vocational rehabilitation facilities involve further treatment for Insured Persons including the provision of implants as well as orthotic and prosthetic or other appropriate appliances such as artificial legs, hands, eyes, dentures, walking aids, commodes and etc. Eligible Insured Persons are offered vocational training such as sewing classes, computer courses and etc. in order to enable them to return to their original jobs or to learn new skills or obtain new jobs.



KEMUDAHAN PEMULIHAN JASMANI ATAU VOKASIONAL

Kemudahan pemulihan jasmani atau vokasional merangkumi aktiviti-aktiviti rawatan lanjut kepada Orang Berinsurans seperti rawatan implan, pembekalan alat-alat ortotik dan prostetik yang bersesuaian seperti pembekalan kaki palsu, tangan palsu, mata palsu, gigi palsu, kerusi roda, *commode*, tongkat dan lain-lain. Bagi Orang Berinsurans yang memenuhi syarat-syarat kelayakan yang telah ditetapkan, mereka ditawarkan untuk mengikuti latihan vokasional seperti kursus menjahit, komputer dan lain-lain bagi membolehkan mereka kembali semula ke pekerjaan asal atau mendapatkan kemahiran atau pekerjaan baru.



PENCAPAIAN

Dalam tahun 2013, PERKESO telah membekalkan alat-alat ortotik dan prostetik kepada lebih kurang 2,988 Orang Berinsurans termasuk penerima baru dan lama bagi menggantikan alatan yang telah rosak. Dari jumlah penerima tersebut sebanyak 3,018 jenis bekalan ortotik dan prostetik telah dibekalkan. Dalam tahun 2013 sejumlah RM26.09 juta dibelanjakan oleh PERKESO di bawah kemudahan pemulihan jasmani atau vokasional.

PENAMBAHBAIKAN

Bagi memastikan pembekalan alat-alat pemulihan dapat dibekalkan dengan segera kepada Orang Berinsurans, PERKESO telah membuat penambahbaikan pengurusan pemulihan seperti berikut:

Pembekalan Alat-alat Ortotik

Pembekalan alat-alat ortotik kepada Orang Berinsurans dibekalkan di bawah *One Stop Centre (OSC)* melalui Pemulihan *Inventory Management System (PIMS)*. Menerusi sistem ini, stok sentiasa diuruskan dengan baik kerana ia mempunyai *buffer level* yang berdasarkan trend permintaan atau keperluan Orang Berinsurans. Pada tahun 2013, skop pembekalan atau jenis item yang dibekalkan telah diperluaskan mengikut trend permintaan semasa.

Pembekalan Alat-alat Prostetik

Beberapa penambahan pembekal alatan prostetik telah dibuat pada tahun 2013 sejajar dengan keperluan semasa terhadap bekalan.

ACHIEVEMENTS

In 2013, SOCSO provided orthotic and prosthetic or other appropriate appliances to about 2,988 Insured Persons including new and existing recipients who needed to replace equipment that were no longer functioning. A total of 3,018 types of orthotic and prosthetic were provided. In 2013, SOCSO spent RM26.09 million for vocational and physical rehabilitation facilities.

IMPROVEMENT

To ensure that rehabilitation equipment can be provided immediately to the Insured Person, SOCSO has improved the management of rehabilitation as follows:

Supply of Orthotic Devices

Orthotic devices are supplied to the Insured Persons under the One Stop Centre (OSC) - Pemulihan Inventory Management System (PIMS). Through the OSC, stock is continuously well managed as it has a buffer level system which is based on the trend of demand or the needs of the Insured Persons. In 2013, the scope of items supplied or the type of items supplied has been expanded which have been identified as current demand trend items.

Supply of Prosthetic Devices

In 2013, SOCSO appointed additional prosthetic vendors in line with current demands of the supply.

KEMUDAHAN RAWATAN DIALISIS

Kemudahan rawatan dialisis ini adalah sebagai salah satu kemudahan pemulihan kepada Orang Berinsurans yang diberikan secara percuma di pusat-pusat dialisis di panel PERKESO sama ada di bawah Badan Bukan Kerajaan [NGO] atau syarikat swasta. Kemudahan ini juga termasuk bagi Orang Berinsurans yang menjalani rawatan hemodialisis di pusat dialisis bukan panel PERKESO dan Hospital Kerajaan tertakluk kepada terma dan syarat-syarat yang ditentukan oleh PERKESO.

PERKESO menyediakan kemudahan rawatan dialisis dalam bentuk rawatan hemodialisis dan *Continuous Ambulatory Peritoneal Dialysis [CAPD]* kepada Orang Berinsurans yang berkecuali yang mengidap kegagalan buah pinggang pada peringkat *End Stage Renal Failure [ESRF]*.

Aktiviti dan Pencapaian

Sepanjang tahun 2013, sebanyak 1,727 permohonan rawatan dialisis telah diterima. Dari jumlah tersebut, sebanyak 1,577 [91.3%] permohonan telah diluluskan oleh PERKESO untuk menjalani rawatan dialisis. Sebanyak 8.7% tidak dapat diluluskan kerana dokumen tidak lengkap. Perbandingan jumlah permohonan diterima dalam tahun 2013 dengan tahun 2012 [1,442 permohonan diterima], menunjukkan peningkatan sebanyak 19.8%. Statistik jumlah Orang Berinsurans yang memohon kemudahan rawatan dialisis ditunjukkan dalam Carta 19 berikut:

DIALYSIS TREATMENT FACILITIES

These dialysis treatment facilities to Insured Persons are available free of charge at panel dialysis centres either under the Non-Governmental Organisations [NGOs] or private companies. This facility is also for Insured Persons who undergo haemodialysis treatment at dialysis centres that are not SOCSO panel centres and Government Hospitals subject to the terms and conditions specified by SOCSO.

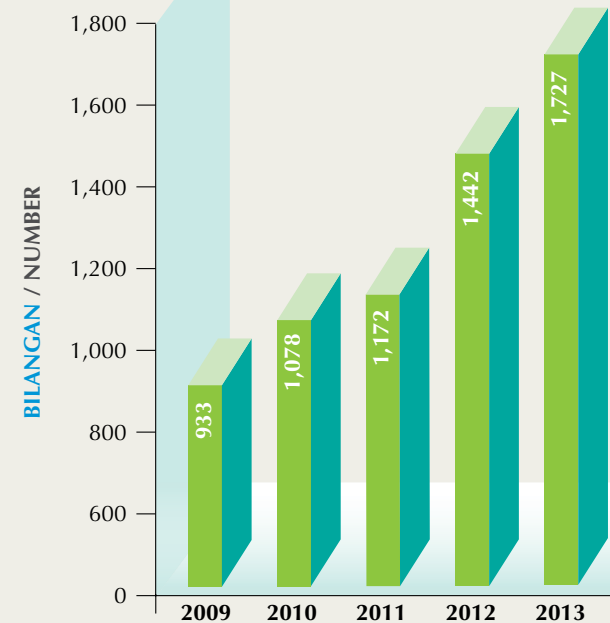
SOCSO provides dialysis treatment facilities in the form of haemodialysis machine treatment and Continuous Ambulatory Peritoneal Dialysis [CAPD] to eligible Insured Persons who are suffering from End Stage Renal Failure [ESRF].

Activities and Achievements

Throughout 2013, about 1,727 dialysis treatment applications were received. Of these, only 1,577 [91.3%] applications were approved by SOCSO to undergo dialysis treatment. As much as 8.7% could not be approved because of incomplete documentation. The number of applications received in 2013 compared with 2012 [1,442 applications received] show an increase of 19.8%. Statistics on the number of Insured Persons applying for the dialysis treatment facility is shown in the Chart 19 below:

Carta 19: Permohonan Kemudahan Rawatan Dialisis 2009-2013

Chart 19: Application for Dialysis Treatment Facilities 2009-2013



Pusat Dialisis Panel PERKESO

Sepanjang tahun 2013, PERKESO telah melantik sebanyak 33 buah pusat dialisis sebagai Pusat Dialisis Panel PERKESO yang baru yang menjadikan jumlah keseluruhan pusat panel adalah 430. Tujuan perantikan panel di seluruh negara ini adalah untuk memudahkan Orang Berinsurans mendapatkan rawatan dialisis. Perantikan panel baru sepanjang tahun 2013 juga mencatatkan peratus peningkatan sebanyak 8.3% berbanding tahun 2012 berikutan bertambahnya jumlah permohonan dari pusat-pusat dialisis yang semakin berminat untuk menjadi panel PERKESO.

SOCSCO Panel for Dialysis Centres

During the year 2013, SOCSCO appointed 33 new SOCSCO panel dialysis centres, which made the grand total of panel dialysis centres to 430. The purpose of appointment of this panel is to facilitate the Insured Person seeking dialysis treatment throughout the country. The appointment of new panel centres in 2013 also recorded 8.3% increase in comparison to 2012 due to the increasing number of applications from dialysis centers that were interested in becoming SOCSCO's panel.

Statistik menunjukkan Pusat Dialisis Swasta yang menjadi pusat panel telah meningkat sebanyak 9.9% iaitu dari 284 pada tahun 2012 kepada 312 pada tahun 2013. Peningkatan ini adalah lebih tinggi berbanding pertambahan pusat dialisis NGO yang meningkat sebanyak 3.5% iaitu dari 113 dalam tahun 2012 kepada 117 dalam tahun 2013.

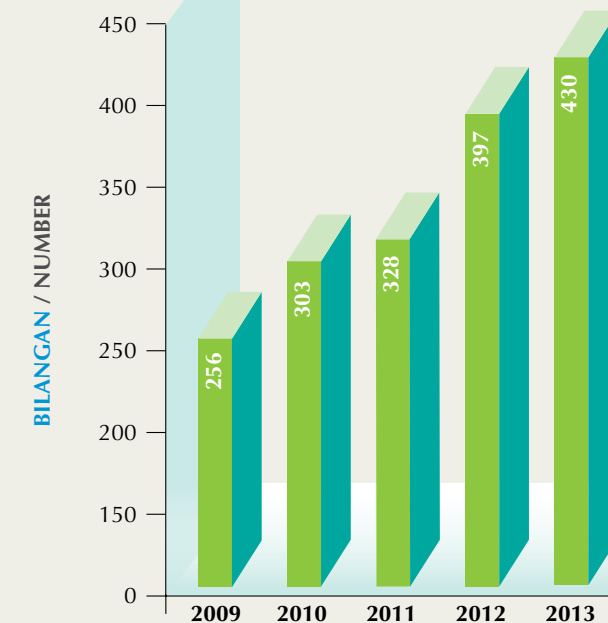
Statistik perantikan Pusat Dialisis Panel PERKESO dan bagi tahun 2009-2013 di tunjukkan dalam Carta 20.

Statistics show that Private Dialysis Centres which became panel centres showed an increase of 9.9% from 284 centers in 2012 to 312 centers in 2013. This increase was higher than the increase in NGO dialysis centers which increased by 3.5% from 113 in 2012 to 117 centers in 2013.

The statistics for the appointment of SOCSCO Panel Dialysis Centres for the period from 2009 to 2013 is shown in Chart 20:

Carta 20: Perantikan Pusat Dialisis Panel PERKESO, 2009-2013

Chart 20: Appointment of SOCSCO's Panel Dialysis Centre, 2009-2013



Pendermaan Mesin Hemodialisis

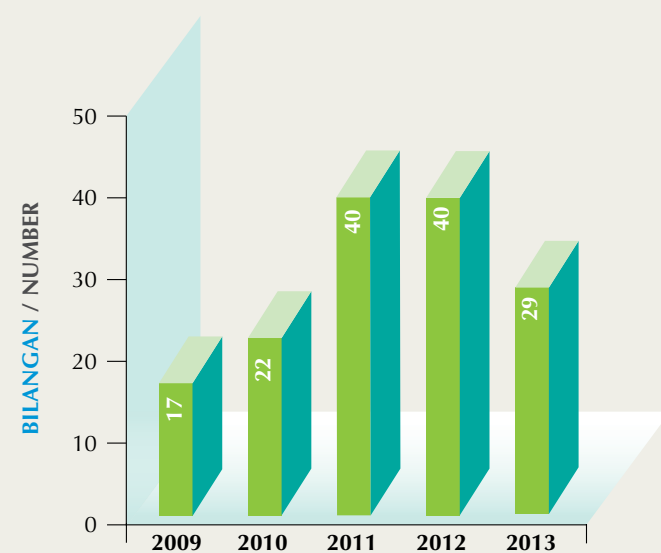
PERKESO telah meluluskan pendermaan sebanyak 29 buah mesin hemodialisis berjumlah RM1.16 juta kepada 24 buah pusat dialisis NGO panel PERKESO. Berdasarkan Carta 21, terdapat penurunan jumlah pendermaan mesin disebabkan kebanyakan permohonan yang diterima daripada pusat dialisis masih belum memenuhi kriteria yang telah ditetapkan oleh PERKESO.

Donation of Haemodialysis Machine

SOCSCO approved a donation of 29 haemodialysis machines totaling RM1.16 million to 24 SOCSCO panel NGO dialysis centres. Based on Chart 21, there is a drop in the number of new machines being donated as most of the applications received from the dialysis centres did not fulfill the criteria fixed by SOCSCO.

Carta 21: Pendermaan Mesin Hemodialisis 2009-2013

Chart 21: Donation of Haemodialysis Machines 2009-2013



Perbelanjaan Kemudahan Dialisis

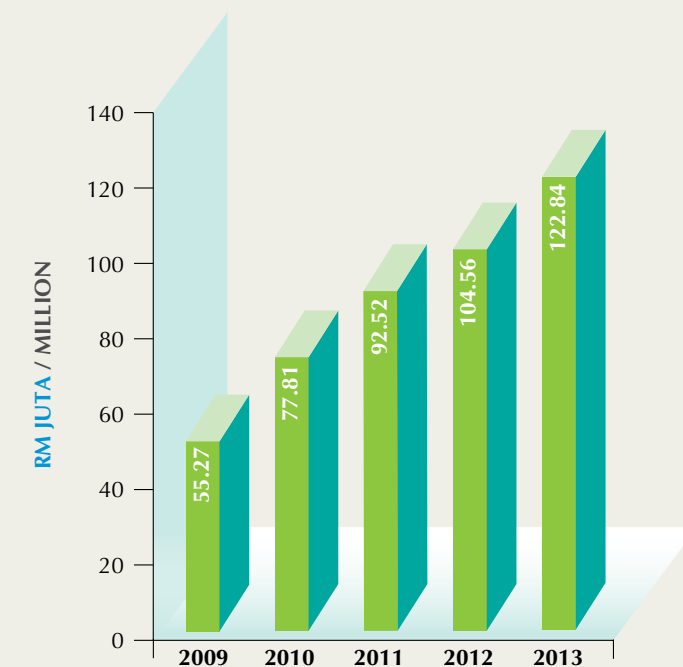
Dalam tahun 2013, PERKESO telah membelanjakan sejumlah RM122.84 juta bagi tujuan pembayaran caj rawatan dialisis kepada Pusat-Pusat Dialisis Panel PERKESO. Statistik menunjukkan peningkatan sebanyak 17.48% jika dibandingkan dengan perbelanjaan yang dikeluarkan oleh PERKESO pada tahun 2012 iaitu RM104.56 juta. Peningkatan ini disebabkan kesan langsung pertambahan jumlah pesakit yang mengalami kegagalan buah pinggang dalam tahun 2013. Statistik perbelanjaan rawatan dialisis bagi tahun 2009-2013 ditunjukkan dalam Carta 22 berikut.

Expenditure for Dialysis Facilities

In the year 2013, SOCSCO spent RM122.84 million for payment of dialysis treatment to SOCSCO Panel Dialysis Centres. Statistics showed an increase of 17.48% in comparison to the expenditure incurred by SOCSCO in 2012, that is RM104.56 million. This increase was a direct consequence of the rising number of kidney patients in the year 2013. Statistics for the expenditure of dialysis treatment for the period 2009-2013 is shown in Chart 22 below.

Carta 22: Perbelanjaan Kemudahan Rawatan Dialisis 2009-2013

Chart 22: Expenditure for Dialysis Treatment Facility 2009-2013





Majlis Pendermaan Mesin Hemodialisis di St. John Ambulance Malaysia, Cawangan Sibu pada 13 Disember 2013
The Donation of Hemodialysis Machines Ceremony at the St. John Ambulance Malaysia, Sibu Branch, on 13 December 2013

YBrs. Mejar (B) Peter Runin, Setiausaha Politik kepada Menteri Sumber Manusia mewakili Menteri dengan diiringi oleh pengurusan tertinggi PERKESO bagi menyempurnakan penyerahan dua mesin hemodialisis yang didermakan kepada YBhg. Dato' Yeo Kim Thong yang mewakili Pusat Dialisis St. John Ambulance Malaysia, Cawangan Sibu.

YBrs. Major (R) Peter Runin, the Political Secretary to the Human Resources Minister represent the Minister together with the senior management of SOCSO, donated two haemodialysis machines to YBhg. Dato' Yeo Kim Thong who represented the St. John Ambulance Malaysia Dialysis Centre, Sibu Branch.

PROGRAM RETURN TO WORK

Program *Return To Work (RTW)* telah diperkenalkan oleh PERKESO pada 15 Januari 2007. Program ini merupakan kemudahan pemulihan fizikal yang disediakan kepada Orang Berinsurans yang mengalami hilang upaya akibat kecederaan atau penyakit bagi mengembalikan fungsi anggota badan dan mental seterusnya kembali semula ke alam pekerjaan lebih awal, sihat dan selamat.

Program RTW dilaksanakan menerusi pendekatan pengurusan hilang upaya yang sistematik di mana setiap kes yang layak dan bermotivasikan diuruskan oleh seorang Pengurus Kes yang bertanggungjawab sebagai perantara antara Orang Berinsurans, doktor yang merawat, majikan, pusat rehabilitasi dan pihak-pihak lain yang terlibat bagi memastikan setiap masalah dan halangan Orang Berinsurans dapat diatasi dengan kadar segera melalui pendekatan yang terbaik.

Program ini dilaksanakan dengan berteraskan konsep *early intervention* dan menggunakan pendekatan biopsikososial iaitu merangkumi aspek biologi, psikologi dan sosiologi dan pendekatan pelbagai kaedah dan disiplin di mana penyediaan perkhidmatan pemulihan yang komprehensif adalah merupakan faktor penting dan utama yang menyumbang dalam proses mempercepatkan proses pemulihan Orang Berinsurans supaya dapat kembali semula dengan cepat dalam keadaan sihat dan selamat.

Sejak program ini dilancarkan dan sehingga 31 Disember 2013, seramai 8,051 peserta telah berjaya untuk dipulihkan dan kembali semula bekerja.

RETURN TO WORK PROGRAMME

The Return To Work (RTW) Programme was launched by SOCSO on the 15 January 2007. This programme is a physical rehabilitation facility designed for Insured Persons with disabilities arising out of injuries or illnesses in order to restore the functions of their physical and mental capacity and thereby to return them to work earlier, healthier and safer.

The RTW programme is implemented through the systematic disability management approach where each case that is eligible and motivated is managed by a Case Manager who acts as a coordinator between the Insured Persons, treating doctor, employer, rehabilitation provider and other parties involved to ensure that barriers and problems pertaining to the Insured Persons are addressed immediately and in the best manner possible.

This programme is implemented based on the concept of early intervention and using a biopsychosocial approach which includes the biological, psychological and sociological aspects as well as using a multidisciplinary approach where comprehensive rehabilitation treatment is the main and important factor in speeding up the rehabilitation process of the Insured Persons so that they could return to work speedily and in a safe and healthy manner.

From the time this programme was launched until 31 December 2013, a total of 8,051 Insured Persons have successfully been rehabilitated and returned to work.

Inisiatif Penambahbaikan

1. Meningkatkan kualiti dan kecekapan pengurusan kes melalui proses pembelajaran berterusan kepada Pengurus Kes dan Penolong Pengurus Kes.
2. Meningkatkan perkhidmatan berkualiti oleh pembekal rehabilitasi yang dilantik oleh PERKESO melalui proses pemantauan berkala dan berterusan.
3. Memupuk kesedaran majikan mengenai konsep pengurusan hilang upaya dan faedah menggajikan Orang Kurang Upaya melalui penganjuran seminar dan bengkel.
4. Meningkatkan kebolehpasaran pekerjaan peserta Program RTW untuk kembali bekerja melalui kerjasama dengan agensi carian pekerjaan dan penganjuran karnival pekerjaan.

Aktiviti dan Pencapaian

Bengkel *Functional Capacity Evaluation*

Bengkel *Functional Capacity Evaluation (FCE)* telahpun diadakan sebanyak 2 sesi iaitu pada 4 April 2013 bertempat di Pejabat PERKESO Negeri Sarawak dan pada 10 Jun 2013, bertempat di Pejabat PERKESO Negeri Kedah. Bengkel ini dikendalikan oleh Joicare Rehabilitation Centre bertujuan untuk memberi pemahaman dan pembelajaran mengenai fungsi dan kepentingan ujian FCE.

Sebanyak 40 orang peserta yang terdiri daripada Pengurus Kes dan Pegawai Pemulihan telah menghadiri bengkel ini dan didedahkan dengan aspek aspek-aspek penting dalam proses penilaian kapasiti fungsi anggota badan dan mempelajari kaedah menggunakan laporan FCE dalam sesi perbincangan dan penerangan bersama pihak majikan bagi menjelaskan tahap keupayaan Orang Berinsurans selepas mengalami kecederaan atau penyakit dan skop kerja yang boleh dan tidak boleh dilakukan.

Improvement Initiatives

1. To increase the quality and efficiency of case management through a continuous training process for Case Managers and Assistant Case Managers.
2. To increase the quality of rehabilitation services provided by SOCSO's rehabilitation providers through periodic and continuous monitoring.
3. To increase the awareness of the concept of disability management amongst employers and the benefits of employing Persons with Disabilities through seminars and workshops.
4. To increase the employability of Return to Work participants through a collaboration with agencies providing job placement services and job carnivals.

Activities and Achievement

Functional Capacity Evaluation Workshop

Two Functional Capacity Evaluation (FCE) workshops were held on 4 April 2013 at the Sarawak State SOCSO Office and on 10 June 2013 at the Kedah State SOCSO Office. These workshops was conducted by the Joicare Rehabilitation Centre with the aim to provide understanding and learning on the functions and importance of carrying out a FCE test.

A total of 40 participants consisting of Case Managers and Rehabilitation Officers attended this workshop where they were exposed to the important aspects in the FCE process, and they also learnt the techniques of utilizing the FCE reports in their discussions and briefings with employers in explaining the Insured Person's capacity after an injury or illnesses and identifying job scopes which are suitable.

Peperiksaan *Certified Disability Management Professional* 2013

Peperiksaan *Certified Disability Management Professional (CDMP)* telah diadakan buat kali ketiga di rantau Asia Tenggara pada 29 Mei 2013, di mana ianyanya telah dianjurkan oleh PERKESO dengan kerjasama Bahagian Sumber Manusia. Peperiksaan profesional ini adalah dikelola dan ditadbir oleh *National Institute of Disability Management and Research (NIDMAR)*, Canada. Peperiksaan ini telah diduduki oleh 46 orang peserta yang terdiri daripada Pengurus Kes, Pegawai Penempatan Pekerjaan dan Pegawai Pemulihan PERKESO.

Karnival Pekerjaan RTW 2013

Karnival Pekerjaan RTW 2013 telah diadakan pada 19 November 2013 bertempat di Ruang Legar KL Sentral Kuala Lumpur. Karnival ini bertujuan untuk menyediakan platform bagi Orang Berinsurans di bawah program RTW mendapatkan pekerjaan dari majikan yang menyertai Karnival Pekerjaan yang dianjurkan oleh PERKESO.

Seramai 198 peserta program RTW yang hadir ke Karnival Pekerjaan ini, 15 orang telah berjaya menerima tawaran pekerjaan sementara 94 orang pula berjaya menghadiri temuduga peringkat kedua.



Karnival Pekerjaan RTW pada 19 November 2013.
RTW Job Carnival 2013 on 19 November 2013.

Certified Disability Management Professional Examination 2013

The Certified Disability Management Professional (CDMP) examination was held for the third time in the Asia Pacific region on 29 May 2013 by SOCSO with the support of SOCSO's Human Resource department. This professional examination is carried out and administered by the National Institute of Disability Management and Research (NIDMAR), Canada. A total of 46 individuals including Case Managers, Job Placement Officers and SOCSO Rehabilitation Officers sat for this examination.

RTW Job Carnival 2013

SOCSO's RTW Job Carnival 2013 was held on 19 November 2013 at the KL Sentral Concourse, Kuala Lumpur. The Job Carnival was held to provide a platform for Insured Persons under the RTW programme to seek for job opportunities from participating employers.

A total of 198 Insured Persons attended the Job Carnival of which 15 persons were offered job opportunities whilst 94 persons successfully underwent second interview.

Lawatan Delegasi Social Security Commission, Namibia

Lawatan Delegasi Social Security Commission Namibia ke PERKESO pada 19 hingga 21 Ogos 2013 bertujuan untuk mempelajari dan berkongsi pengalaman mengenai Program *Return To Work* yang dilaksanakan oleh PERKESO. Sepanjang lawatan delegasi tersebut telah didedahkan dengan pendekatan pengurusan kes secara menyeluruh dan sistematik.



Lawatan dari delegasi *Social Security Commission, Namibia* pada 19 – 21 Ogos 2013.
Visit by the delegation of Namibia Social Security Commission on 19 – 21 August 2013.

Lawatan *Industrial Rehabilitation Centre, Thailand*

Lawatan delegasi dari *Industrial Rehabilitation Centre, Thailand* ke PERKESO pada 25 Oktober 2013 bertujuan untuk mempelajari dan berkongsi pengalaman mengenai Program *Return To Work* yang dilaksanakan.

Delegasi yang terdiri daripada 20 orang memberikan maklumbalas yang amat positif di samping berkongsi pengalaman dalam pelaksanaan pusat rehab dan program pengurusan hilangupaya di negara tersebut.

Namibia Social Security Commission Delegation Visit

SOCSCO received a delegation from the Social Security Commission of Namibia from 19 to 21 August 2013 with the aim of learning and sharing experiences in relation to the RTW Programme implemented by SOCSCO. Throughout the visitation, the delegates were exposed to a case management approach which is holistic and systematic.

Industrial Rehabilitation Centre, Thailand Visit

The visit by the delegation from the Industrial Rehabilitation Centre, Thailand to SOCSCO on 25 October 2013 aimed to learn and share experiences about the implementation of the Return To Work programme.

The delegation, which comprised of 20 people, gave positive feedback and shared their experience of managing the rehab centre and the disability management programmes in their own country.



Lawatan dari *Industrial Rehabilitation Centre, Thailand* pada 25 Oktober 2013.
Visit by Industrial Rehabilitation Centre, Thailand on 25 October 2013

PUSAT REHABILITASI PERKESO

Kejayaan Program RTW telah membawa kepada penubuhan Pusat Rehabilitasi di Melaka yang mula dibina pada September 2011 dan dijangka beroperasi pada 2014. Pusat Rehabilitasi PERKESO dibina di atas tanah seluas 53 ekar di Bandar Hang Tuah Jaya, Melaka. Sehingga 31 Disember 2013, pembangunan pusat berkenaan telah siap 86%.



Blok Pentadbiran / Administration Block.



SOCSCO REHABILITATION CENTRE

The success of the RTW Programme has led to the establishment of a Rehabilitation Centre in Melaka which commenced construction in September 2011 and is expected to be operational in 2014. The SOCSCO Rehabilitation Centre is currently being built on a piece of land with an area of 53 acres in Bandar Hang Tuah Jaya, Melaka. As at 31 December 2013, the centre was 86% completed.

LAPORAN AKTIVITI
ACTIVITY REPORTS



Blok Pentadbiran / Administration Block



Blok Pemulihan Vokasional / Vocational Rehabilitation Block

SEMINAR PENCEGAHAN KEMALANGAN 2013

PERKESO telah menganjurkan Seminar Pencegahan Kemalangan kali yang ke-3 pada 23 dan 24 September 2013. Seminar telah dirasmikan oleh YB Dato` Sri Richard Riot Anak Jaem, Menteri Sumber Manusia bertempat di Sunway Putra Hotel, Kuala Lumpur.

Kemuncak majlis ini ialah tumpuan kepada mengimbangi antara pencegahan dengan promosi keselamatan dan kesihatan pekerja. Matlamat utama seminar adalah untuk mewujudkan rangkaian di peringkat nasional di antara pihak-pihak berkepentingan dari pelbagai agensi dan rakan sosial untuk menggalakkan pembangunan budaya pencegahan.



Blok Asrama & Dewan Makan / Hostel & Dining Hall



Blok Pusat latihan Kesihatan / Allied Health Block

ACCIDENT PREVENTION SEMINAR 2013

SOCSO hosted the 3rd edition of the Accident Prevention Seminar on 23 and 24 September 2013. This event was officiated by the YB Dato` Sri Richard Riot Anak Jaem, Minister of Human Resources, at the Sunway Putra Hotel, Kuala Lumpur.

The highlight of the event was the focus on striking a balance in prevention between occupational safety and health promotion. The ultimate goal of the seminar was to create the national networking of stakeholders from other agencies and social partners in order to promote the development of a culture of prevention.

Sebanyak 14 kertas kerja telah dibentangkan sepanjang dua hari seminar berlangsung. Seminar ini telah dihadiri oleh seramai 614 orang peserta daripada pelbagai organisasi, institusi, agensi kerajaan, pengamal perubatan, pegawai keselamatan dan kesihatan, ahli akademik dan juga wakil pekerja dan badan bukan kerajaan (NGOs). Seminar ini diadakan bertujuan untuk mencari penyelesaian dalam mencegah kemalangan di berkaitan dengan keselamatan, kesihatan dan kemalangan semasa pergi dan balik bekerja.

Objektif seminar ini adalah untuk memberi penekanan kepada langkah-langkah pencegahan sebagai keperluan asas untuk keselamatan sosial pekerja dan juga untuk mengukuhkan kerjasama dan perkongsian pintar di antara agensi-agensi kerajaan dan rakan sosial. Seminar ini juga diadakan bagi merangka pelan tindakan untuk pencegahan kemalangan melalui pendekatan tiga pihak yang melibatkan perundingan dengan rakan sosial yang berkaitan.

Oleh itu, pada akhir seminar ini satu pelan tindakan pencegahan kemalangan telah dirangka meliputi aspek-aspek berikut:

- Mengukuhkan program pencegahan kemalangan dengan kerjasama dan perkongsian pintar dengan rakan-rakan sosial dan institusi penyelidikan
- Mengenalpasti syarikat-syarikat dengan bilangan kemalangan yang tinggi (keselamatan, perjalanan pergi balik kerja, kesihatan) bagi pelaksanaan program pencegahan
- Meningkatkan pengumpulan data dan perkongsian maklumat
- Untuk melaksanakan kempen gaya hidup sihat bagi pencarum untuk mengurangkan kecacatan dan hilang upaya
- Untuk meningkatkan pengesanan awal penyakit tidak berjangkit (Program Saringan Kesihatan)
- Pemulihan awal daripada kecederaan.

A total of 14 working papers were presented over the two-day event. The seminar was attended by 614 participants from various organisations, institutions, government agencies, medical practitioners, safety and health officers, academicians as well as representatives of employees and non-governmental organisations (NGOs). This seminar was held in order to find a solution in accident prevention in relation to safety, health and accidents while commuting to and from work.

The objectives of the seminar were to emphasise on preventive measures as a basic requirement for employees' social security as well as to strengthen collaboration and smart partnership between government agencies and social partners. This seminar was also held to formulate a plan of action for accident prevention through a tripartite approach involving consultation with related social partners.

Hence, at the end of the seminar, a "plan of action of accident prevention" was formulated as follows:

- Strengthen accident prevention programmes via collaborations and smart partnerships with social partners and research institutions
- Identify companies with a high number of accidents (safety, commuting, health) for implementation of prevention programmes
- Improve data collection and information sharing
- To implement healthy lifestyle campaigns for contributors to reduce invalidity and disability
- To enhance early detection of non-communicable diseases (Health Screening Programme)
- Early recovery from injury.

LAPORAN AKTIVITI
ACTIVITY REPORTS

LAPORAN AKTIVITI
ACTIVITY REPORTS

KEMPEN PERJALANAN SELAMAT KE TEMPAT KERJA KEBANGSAAN 2013

PERKESO telah melaksanakan usaha berterusan dalam mewujudkan budaya pencegahan kemalangan di tempat kerja dan dalam perjalanan ke tempat kerja, bagi memastikan kesedaran keselamatan dan kesihatan pekerjaan dipertingkatkan untuk menjaga kepentingan dan kebajikan pekerja.

Pelancaran Kempen Perjalanan Selamat Ke Tempat Kerja Kebangsaan kali ke tiga ini telah diadakan di Kuching Waterfront, Sarawak pada 7 Julai 2013 dan dirasmikan oleh YB Dato' Sri Richard Riot Anak Jaem, Menteri Sumber Manusia. Penganjuran kempen ini masih mengekalkan tema *Partnership in Road Accident Prevention for Employees at Risk (PROPER)*.

Kempen ini adalah bertepatan dan selaras dengan misi PERKESO dalam memberi kesedaran keselamatan dan kesihatan pekerjaan kepada majikan dan Orang Berinsurans yang juga merupakan matlamat Pertubuhan Buruh Antarabangsa (ILO), yang menekankan pencegahan kemalangan dan penyakit pekerjaan melalui kekuatan tripartite dan dialog sosial.

PROGRAM PUBLISITI

Pelbagai program publisiti telah diadakan sepanjang 2013 bertujuan menghebah, memastikan dan meningkatkan kesedaran majikan untuk mematuhi peruntukan undang-undang serta meningkatkan kefahaman di kalangan pekerja mengenai hak-hak mereka di bawah Akta Keselamatan Sosial Pekerja (AKSP) 1969 dan Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 1971.

Program publisiti ini diadakan menerusi seminar perlindungan keselamatan sosial yang telah diadakan seluruh negara dan juga melalui media cetak dan media elektronik.

NATIONAL SAFE COMMUTING TO WORK CAMPAIGN 2013

SOCSCO has implemented a continuous effort in creating a culture of prevention of work place accidents as well as accidents while commuting to work in order to ensure that safety awareness and health of the employees are enhanced to safeguard the importance and welfare of the employees.

The launching of the 3rd National Safe Commuting to Work Campaign was held at the Kuching Waterfront, Sarawak on 7 July 2013 and was officiated by YB Dato' Sri Richard Riot Anak Jaem, Minister of Human Resources. The campaign continued with the theme "Partnership in Road Accident Prevention for Employees at Risk" (PROPER).

This campaign was also timely and consistent with SOCSCO's mission to create awareness on occupational safety and health to the employers and Insured Persons which is also the goal of the International Labour Organisation (ILO) which emphasises the prevention of work related accidents and diseases through a tripartite effort and social dialogue.

PUBLICITY PROGRAMME

Various publicity programme were held throughout 2013 to disseminate, ensure and improve employer awareness in complying with the law and promote better understanding among workers pertaining to their rights under the Employees' Social Security Act (ESSA) 1969 and the Employees' Social Security (General) Regulation 1971.

These programmes were carried out through nationwide social security seminars, main print and electronic media.

Seminar Perlindungan Keselamatan Sosial Peringkat Nasional 2013

Seminar ini merupakan program tahunan dikendalikan oleh PERKESO yang diadakan di seluruh negara secara *road show*. Bermula di Kuching pada 4 Julai 2013 seterusnya ke Labuan, Tawau, Kangar, Sungai Petani, Kota Bharu, Kluang, Kuantan, Melaka, Kuala Terengganu, Pulau Pinang, Ipoh, Johor Bahru, Seremban, Shah Alam, Kota Kinabalu dan berakhir di Kuala Lumpur pada 19 Disember 2013.

Seminar sehari ini bermula jam 8.30 pagi hingga 5.30 petang dengan pembentangan beberapa modul seperti Faedah-faedah di bawah Skim Bencana Pekerjaan dan Skim Keilatan, Program *Return To Work* dan Program Saringan Kesihatan, Kelayakan Majikan dan Pekerja serta Penguatkuasaan. Persekutuan Majikan Malaysia (MEF) dan Kongres Kesatuan Sekerja Malaysia (MTUC) terlibat bersama sebagai fasilitator bagi menjayakan seminar ini.

Seminar pada 2013 ini telah berjaya menarik 1,383 peserta. Reaksi yang positif diperolehi dan menyarankan agar seminar seperti ini diteruskan.

Publisiti Melalui Media Massa

Publisiti melalui media cetak telah dilaksanakan menerusi akhbar-akhbar utama seperti Utusan Malaysia, Berita Harian, Kosmo, Harian Metro, Sinar, The Star, New Straits Times, The Sun, Sin Chew Daily, The China Press, Nanyang Siang Pau, Makkal Osai Tamil Daily, Tamil Nesan, Malaysia Nanban Tamil Daily, Sarawak Borneo dan Sabah Borneo.

Publisiti juga diadakan dengan media elektronik melalui saluran utama televisyen dan radio, antaranya TV1, TV2, TV3, NTV7, TV9, TV Alhijrah, Bernama TV, Astro serta Radio KLfm, Radio Minalfm, Radio Traxxfm dan Radio Bernama.

National Seminar on Social Security Protection 2013

This seminar is an annual programme organised by SOCSCO and held nationwide as a road show. Started in Kuching on 4 July 2013, it then headed to Labuan, Tawau, Kangar, Sungai Petani, Kota Bharu, Kluang, Kuantan, Melaka, Kuala Terengganu, Pulau Pinang, Ipoh, Johor Bahru, Seremban, Shah Alam, Kota Kinabalu and ended in Kuala Lumpur on 19 December 2013.

This one day seminar began at 8.30 am and ended at 5.30 pm with various modules such as Benefits under Employment Injury Scheme and Invalidity Scheme, Return To Work Programme and Health Screening Programme, Employer and Employee's Contribution Eligibility as well as Enforcement. The Malaysian Employers Federation (MEF) and the Malaysian Trade Union Congress (MTUC) also participated in this seminar as facilitator.

This 2013 seminars attracted 1,383 participants. Positive reaction was garnered and suggested this seminar to be conducted continuously.

Publicity Through Mass Media

Publicity through the print media have been implemented via all the main print such as Utusan Malaysia, Berita Harian, Kosmo, Harian Metro, Sinar, The Star, New Straits Times, The Sun, Sin Chew Daily, The China Press, Nanyang Siang Pau, Makkal Osai Tamil Daily, Tamil Nesan, Malaysia Nanban Tamil Daily, Sarawak Borneo and Sabah Borneo.

The publicity was also held by electronic media through the main broadcasting channels such as TV1, TV2, TV3, NTV7, TV9, TV Alhijrah, Bernama TV, Astro and Radio KLfm, Radio Minalfm, Radio Traxxfm and Radio Bernama.

PUSAT TRANSFORMASI BANDAR

Sejajar dengan pelaksanaan Program Transformasi Kerajaan, PERKESO turut sama memperluaskan perkhidmatannya melalui Pusat Transformasi Bandar (UTC). UTC mula diperkenalkan pada 2012 di bawah konsep Strategi Lautan Biru Kebangsaan bertujuan menyediakan perkhidmatan bersepadu di bawah satu bumbung. Ia merupakan pusat sehenti merangkumi jabatan Kerajaan dan agensi swasta. Kerajaan telah melancarkan UTC pertama di Melaka pada 23 Jun 2012 dan beroperasi dari jam 8.30 pagi sehingga 10.00 malam setiap hari kecuali pada hari cuti umum. Sehingga kini PERKESO telah meluaskan penyampaian perkhidmatannya di semua pusat UTC di Kuala Lumpur, Pahang, Perak dan Kedah.



Majlis Pelancaran Pusat Transformasi Bandar (UTC) Kedah pada 16 Ogos 2013 yang dirasmikan oleh YAB Datuk Seri Mohd Najib Tun Abdul Razak, Perdana Menteri di UTC Alor Setar, Kedah.

The Launching Ceremony of the Kedah UTC was officiated by the YAB Datuk Seri Mohd Najib Tun Abdul Razak, the Prime Minister on 16 August 2013 in Alor Setar, Kedah.

URBAN TRANSFORMATION CENTRE

In line with the Government Transformation Programme, SOCSO extended its services through the Urban Transformation Centre (UTC). The UTC was introduced in 2012 under the National Blue Ocean Strategy concept to provide quality integrated services under one roof. It is a one-stop centre comprising of Government departments and private agencies. The first UTC was launched by the Government on 23 June 2012 in Malacca and it operates from 8.30 am to 10.00 pm daily except on public holidays. To date, SOCSO has extended its services at all UTC centres based in Kuala Lumpur, Pahang, Perak and Kedah.



Majlis Pelancaran Pusat Transformasi Bandar (UTC) Pahang yang dirasmikan oleh YAB Datuk Seri Mohd Najib Tun Abdul Razak, Perdana Menteri di Kuantan, Pahang.

The Launching Ceremony of the Pahang UTC which was officiated by YAB Datuk Seri Mohd Najib Tun Abdul Razak, the Prime Minister in Kuantan, Pahang.

OPS KESAN PERKESO

Ops Kesan yang dijalankan dari pintu ke pintu di seluruh negara merupakan sebahagian aktiviti penguatkuasaan PERKESO untuk memastikan majikan mematuhi Akta Keselamatan Sosial Pekerja 1969 dan Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 1971, di samping memastikan kebajikan pekerja terjamin dalam masa kontigensi.

Aktiviti dan Pencapaian

Bagi tahun 2013, Ops Kesan PERKESO telah dilaksanakan sepanjang bulan Julai dan Ogos 2013 dan Pelancaran Ops Kesan Peringkat Kebangsaan telah diadakan pada 3 September 2013 di Pejabat Negeri Kuala Lumpur.

Ekoran ini, sejumlah 16,843 majikan telah berjaya diperiksa dan sebanyak 1,667 notis kompaun telah dikeluarkan ke atas majikan yang gagal mendaftar perusahaan dan pekerjaanya. Sejumlah RM1.36 juta caj kompaun telah berjaya dikutip menerusi program ini.

PENGURUSAN ADUAN AWAM

Orang awam yang mengemukakan aduan kepada PERKESO lazimnya adalah menyentuh perkara-perkara berkaitan majikan tidak mencarum dan ketidakpuasan terhadap keputusan sesuatu tuntutan.

Pada tahun 2013, sebanyak 3,090 aduan telah diterima dan sebanyak 2,728 atau 88.28% telah diselesaikan pada tahun yang sama. Jumlah aduan yang diterima dan diselesaikan pada tahun 2013 adalah seperti di Jadual 12 dan 13;

SOCSO's OPS KESAN

Ops Kesan was a door-to-door exercise which was implemented nationwide as part of SOCSO's enforcement activities to ensure employers' compliance with the Employees' Social Security Act 1969 and Employees' Social Security (General) Regulations 1971 as well as with the aim of ensuring that employees' welfare in the event of contingency was guaranteed.

Activity and Achievement

For the year 2013, SOCSO's Ops Kesan was conducted throughout July and August 2013. The official launch of the National Level Ops Kesan was held on 3 September 2013 at the Kuala Lumpur State Office.

As a result, a total of 16,843 employers were inspected and 1,667 compound notices were issued to those who had failed to register their businesses and employees. Total, RM1.36 million in compound charges was collected through this programme.

PUBLIC COMPLAINTS MANAGEMENT

Complaints filed with SOCSO are normally regarding errant employers and dissatisfaction with the outcome of a claim.

In 2013, a total of 3,090 complaints were received, of which 2,728 or 88.28% were resolved in the same year. The number of complaints received and resolved during the year 2013 are shown in Table 12 and 13.

Jadual 12: Statistik Penyelesaian Aduan / Pertanyaan 2013

Table 12: Number of Complaints / Inquiries Resolved 2013

Terima Received	Dalam Siasatan Under Investigation		Selesai Resolved	
	Bilangan Number	Peratus Percentage (%)	Bilangan Number	Peratus Percentage (%)
3,090	362	11.72	2,728	88.28

Jadual 13: Saluran Aduan 2013

Table 13: Complaint Channels 2013

Bilangan No	Saluran Channel	Terima Received	Peratus Percentage
1.	Hadir Sendiri / Walk In	1,583	51.23
2.	Laman Web / Web Site	798	25.82
3.	Hari Bertemu Pelanggan / Meet The Clients Day	3	0.10
4.	Surat Khabar / Newspaper	4	0.13
5.	Surat / Letter	604	19.55
6.	Faks / Fax	2	0.06
7.	Lain-lain / Others	30	0.97
8.	E-mel / E-mail	15	0.49
9.	Telefon / Telephone	51	1.65
JUMLAH / TOTAL		3,090	100

Dalam usaha menambah baik perkhidmatan pelanggan, PERKESO telah menyediakan pelbagai saluran bagi orang ramai mengemukakan aduan atau pertanyaan. Kebanyakan aduan atau pertanyaan yang diterima dalam tahun 2013 adalah pelanggan yang hadir sendiri ke pejabat PERKESO. Sebanyak 1,583 atau 51.23% aduan diterima melalui saluran ini.

In an effort to improve customer service, SOCSO provides multiple channels for the public to make complaints or inquiries. Most of the complaints / inquiries received in 2013 were through walk-in / over the counter at SOCSO offices. A total of 1,583 or 51.23% of the complaints were received through this channel.



Sejak pelancaran *integrated* Sistem Pemantauan Aduan Agensi Awam (*iSPAAA*) pada 3 Mac 2012 bagi menggalakkan orang awam menggunakan perkhidmatan atas talian, aduan yang diterima melalui saluran ini telah meningkat sebanyak 9.09% dari 17.23% pada tahun 2012 kepada 26.32% bagi tahun 2013.

Since the launch of the integrated Public Agencies Complaints Monitoring System (*iSPAAA*) on 3 March 2012 to encourage the public to use online services, complaints received through this channel has increased from 17.23% in 2012 to 26.32% in 2013, an increase of 9.09% .

PEMBANGUNAN ICT CORE SYSTEM

PERKESO telah membangunkan *ICT Core System* yang baru bagi meningkatkan kecekapan dan keberkesanan penyampaian perkhidmatan PERKESO selaras dengan Program Transformasi Kerajaan dan berasaskan kepada tiga prinsip utama iaitu Adil, Cepat dan Tepat.

ICT Core System yang baru ini meningkatkan tahap kesiapsiagaan infrastruktur dan aplikasi bagi menyokong keperluan semasa dan akan datang. Dengan menggunakan teknologi terkini yang bercirikan standard terbuka (*open standard*) dan meningkatkan tahap kemahiran ICT di kalangan kakitangan PERKESO di dalam aspek pembangunan sistem, pengurusan maklumat, projek, pangkalan data, keselamatan, rangkaian dan komunikasi.

Aktiviti dan Pencapaian

Pelaksanaan pembangunan infrastruktur ruang Pusat Data, Pusat Pemulihan Bencana, rangkaian intranet dan internet, perkakasan dan perisian bagi persekitaran pembangunan, pengujian, produksi dan pemulihan bencana dan platform Mi-I2F telah disiapkan sepenuhnya pada pertengahan 2013. Manakala pembangunan perkakasan pengimbas, pencetak mudah alih, pencetak kad keselamatan sosial, smart card reader dan smart card telah disiapkan sepenuhnya pada penghujung tahun 2013.

Pelaksanaan pembangunan modul-modul perisian aplikasi pula sedang dalam peringkat pengujian pengguna secara berperingkat dan dijangka hanya dapat diselesaikan sepenuhnya pada pertengahan tahun 2014.

DEVELOPMENT OF THE ICT CORE SYSTEM

SOCSCO has developed a new ICT Core System to improve the efficiency and effectiveness of SOCSCO's service delivery in line with the Government's Transformation Programme and is based on three main principles namely Fair, Fast and Accurate.

This new ICT Core System raises the level of preparedness of the infrastructure and applications to support current and future needs. By using the latest technology that is characterized by open standards and increases the level of ICT skills among SOCSCO staff in the areas of system development, information management, project, database, security, networking and communication.

Activity and Achievement

The development of the infrastructure for the Data Centre, Disaster Recovery Centre, Intranet and Internet, hardware and software development environment, testing, production and disaster recovery and Mi-I2F platform was completed in mid-2013. While the development of hardware scanners, portable printers, social security card printers, smart card reader and smart card was completed by the end of 2013.

Implementation of the development of application software modules is currently in the user testing phase and is expected to be completed by the middle of 2014.

PELUASAN RANGKAIAN JALUR LEBAR (WIDE AREA NETWORK)

PERKESO telah memutuskan untuk meluaskan perkhidmatan Rangkaian Jalur Lebar ke Pusat Transformasi Bandar di Melaka, Kuantan, Kuala Lumpur dan Ipoh bagi memastikan perkhidmatan *ICT Core System* sedia ada tersedia.

PERKESO telah melantik GITN Sdn. Bhd. sebagai pembekal Rangkaian Jalur Lebar. Pelaksanaan pembangunan Rangkaian Jalur Lebar telah selesai sepenuhnya pada pertengahan tahun 2013.

INISIATIF PENGURUSAN DAN PEMBANGUNAN SUMBER MANUSIA

Pembangunan Sistem Pengurusan Maklumat Anggota

Bermula pada tahun 2013, Bahagian Sumber Manusia dalam proses membangunkan Sistem Pengurusan Sumber Manusia (EHR) dengan menggunakan sistem IT. Dalam usaha menuju ke arah tersebut, pihak pengurusan PERKESO telah bersetuju untuk melantik Encoral Digital Solutions sebagai pembekal dalam membangunkan sistem. Sistem EHR PERKESO mengandungi 31 modul antaranya berkaitan Data Peribadi, Kenaikan Pangkat, Kemudahan, Gaji dan Maklumat. Dijangkakan mulai bulan Oktober 2014 anggota PERKESO seluruh Malaysia akan menggunakan sistem ini dalam pengurusan sumber manusia.

BROADBAND NETWORK EXPANSION (WIDE AREA NETWORK)

SOCSCO has decided to expand its Broadband Network services to the Urban Transformation Centres in Melaka, Kuantan, Kuala Lumpur and Ipoh to ensure that existing ICT Core System services are ready.

SOCSCO has appointed GITN Sdn. Bhd. as the Broadband Network provider. Implementation of the Broadband Network development was completed in mid-2013.

MANAGEMENT INITIATIVES AND HUMAN RESOURCES DEVELOPMENT

Development of Staff's Information Management System

Having begun in 2013, the Human Resources Division is in the process of developing the Human Resource Management System (EHR) by using IT systems. Moving in this direction, the SOCSCO management has agreed to appoint Encoral Digital Solutions as the vendor in developing the system. The SOCSCO EHR system contains 31 modules including Personal Data, Promotion, Facilities, Payroll and Information. From October 2014, it is expected that SOCSCO staff throughout Malaysia will use this system in managing human resources.

Latihan dan Pembangunan

Sepanjang tahun 2013, pelaksanaan program latihan yang dijalankan adalah meliputi tiga kategori seperti di Jadual 14 di bawah.

Dasar Latihan bagi PERKESO adalah setiap anggota harus menjalani sekurang-kurangnya 18 jam masa berkursus setahun bagi memastikan anggota mempunyai pengetahuan, kemahiran dan perubahan sikap yang positif untuk mencapai visi, misi dan objektif organisasi.

Training and Development

Throughout 2013, training programmes were conducted under three categories, detailed in Table 14 below.

SOCSCO’s training policy states that all employees must undergo at least eighteen (18) hours of training a year to ensure that staff have knowledge, skills and positive attitude change in order to achieve the organisation’s vision, mission and objective.

Jadual 14: Statistik Latihan dan Pembangunan Anggota 2012-2013

Table 14: Staff Training and Development Statistic 2012-2013

Bilangan Kursus / Number of Courses		
Perkara / Item	2012	2013
Kursus Dalam Negeri / Domestic Courses	175	66
Kursus Anjuran Luar / External Courses	357	299
Kursus Luar Negara / Overseas Courses	71	40
JUMLAH / TOTAL	603	405

Bagi tahun 2013, bilangan kursus yang dijalankan melihatkan penurunan sebanyak 32.8% berbanding tahun 2012 memandangkan kursus-kursus yang melibatkan projek ICT PINTAR diberi keutamaan.

For the year 2013, the number of courses conducted decreased by 32.8% in comparison to the year 2012 due to the priority given to courses involving the ICT PINTAR project.

Program Pementoran

Pembentukan jawatankuasa pementoran yang dinaungi oleh Ketua Eksekutif PERKESO dan dipengerusikan oleh Pengurus Besar Kanan, Bahagian Sumber Manusia telah mula merekabentuk program pelaksanaan pementoran sejak dari tahun 2012.

Peserta program dikehendaki melaporkan aktiviti kepada penyelarar setiap 2 bulan. Laporan akhir pula akan dihantar setelah tamat program kepada penyelarar. Program pementoran berstruktur ini juga menggabungkan kemahiran *coaching* dan kaunseling di sepanjang proses pementorannya berlangsung.

Program Rakan Pembimbing Perkhidmatan Awam (AKRAB)

Pada tahun 2013, sejumlah 19 anggota telah berjaya diberikan latihan kemahiran khusus untuk pentauliahn ahli AKRAB. Latihan telah dikendalikan oleh pegawai psikologi dari Bahagian Psikologi, Jabatan Perkhidmatan Awam. Jumlah keseluruhan ahli AKRAB di PERKESO yang di tauliahkan sebagai rakan pembimbing sehingga 2013 adalah seramai 24 orang.

Aktiviti Kaunseling dan Motivasi

Pada tahun 2013, Unit Psikologi, Bahagian Sumber Manusia telah melaksanakan beberapa program dengan kerjasama Unit Latihan & Pembangunan dan pejabat PERKESO seluruh negara.

Unit Psikologi telah berjaya mengadakan beberapa siri ceramah motivasi, taklimat unit, dan juga perkongsian ilmu di beberapa pejabat PERKESO di seluruh negara. Ianya juga adalah termasuk dengan jemputan mengadakan ceramah dalam beberapa siri program anjuran dalaman seperti Program Induksi, Program Keharmonian, dan juga lain-lain. Sejumlah 456 orang anggota PERKESO terlibat dengan program-program ini.

Mentoring Programme

The mentoring committee, formed under the guidance of the SOCSO Chief Executive and chaired by the Senior General Manager of the Human Resources Division, started designing the mentoring implementation programme since 2012.

The participants of the programme are required to report to the coordinator once every two months. The final report of the programme will be submitted to the coordinator at the end of the programme. This structured mentoring programme also combines coaching and counseling skills throughout the mentoring process.

Civil Service Guidance Programme (AKRAB)

In 2013, a total of 19 staff were given special counseling skills training for the accreditation of AKRAB members. The training were conducted by psychology officers from the Psychology Division of the Public Services Department. The total number of AKRAB members in SOCSCO with accreditation by the end of 2013 is 24 persons.

Counseling and Motivational Activities

In 2013, the Psychology Unit of Human Resources Division had implemented a number of programmes with the collaboration of the Training & Development Unit and SOCSCO’s offices nationwide.

The Psychology Unit successfully organised a series of motivational talks and briefings concerning the unit, as well as knowledge sharing in some SOCSCO offices throughout the country. These include invitations to have seminars in a few series of internal programmes such as the Induction Programme, ‘Keharmonian’ Programme and others. A total of 456 SOCSCO staff were involved in these programmes.

Aplikasi Pengujian Psikologi

Tahun 2013, penggunaan ujian psikologi secara atas talian (*online*) secara meluas dalam proses pengambilan khususnya yang melibatkan pengambilan perjawatan di Pusat Rehabilitasi PERKESO. Ujian ini telah dibina secara dalaman dan ditadbirkan oleh Kaunselor Bertauliah.

Sebanyak 828 orang calon telah menjalani proses ujian psikologi yang telah disahkan secara atas talian oleh kaunselor. Calon-calon yang telah menjalani ujian psikologi ini bakal ditemuduga untuk pengambilan pada awal tahun 2014.

Ujian psikologi ini telah ditadbirkan kepada 89 orang anggota PERKESO dalam proses tapisan saringan Rakan Pembimbing Perkhidmatan Awam (AKRAB).

Selain daripada ujian psikologi secara atas talian, ianya juga telah diadakan secara bertulis kepada 239 calon-calon temuduga.

TADBIR URUS KORPORAT

PERKESO terus komited dalam memastikan tadbir urus korporat terbaik dipraktikkan dalam melaksanakan peranan dan fungsinya sebagai Pertubuhan Keselamatan Sosial yang mendokong keselamatan dan kesejahteraan warga pekerja di Negara ini.

Justeru dalam memenuhi aspirasi amalan tadbir urus korporat yang terbaik, Ahli Lembaga dan semua Jawatankuasa Lembaga yang dilantik telah memainkan peranan dan tanggungjawab yang signifikan menerusi komitmen yang diterjemahkan di dalam kehadiran mereka di mesyuarat - mesyuarat Lembaga dan Jawatankuasa Lembaga yang telah diadakan sepanjang 2013 seperti ditunjukkan di Jadual 15-20:

The Application of Psychological Test

In 2013, the use of online psychological test in the recruitment process, particularly in the recruitment process of the SOCSO Rehabilitation Centre, was widespread. The test was developed internally and it is being administered by a Certified Counselor.

A total of 828 candidates underwent the psychological testing process which was validated online by a counsellor. The candidates who underwent this psychological testing will be called for an interview in early 2014.

The online psychological test was also administered to the 89 SOCSO staff as part of the vetting and screening process of the Civil Service Guidance (AKRAB).

Besides online psychological test, the written test was also administered to 239 interview candidates.

CORPORATE GOVERNANCE

SOCSO continues to be committed in ensuring the best corporate governance is practised in carrying out its role and function as the Social Security Organisation that supports the security and well being of the workers in this country.

Thus, in fulfilling the aspiration of the best corporate governance practices for SOCSO, the members of the Board and the appointed Investment Panel members played a significant role and responsibility through the commitment they have shown in their attendance at Board and Investment Panel meetings which have been held throughout 2013 as shown in the Table 15-20:

Jadual 15: Kehadiran Mesyuarat Lembaga Tahun 2013

Table 15: Attendance of Board Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
1.	YBhg. Datuk Abu Huraira bin Abu Yazid	6 / 6
2.	YBhg. Datuk K. Selvarajah	6 / 6
3.	Encik Abdul Malik bin Adam	4 / 5
4.	Encik Mohd Sahar bin Darusman	1 / 1
5.	Cik Azah Hanim binti Ahmad	1 / 2
6.	Encik Lim Seng Gim	4 / 4
7.	Dr. Haji Daud bin Abdul Rahim	5 / 6
8.	Encik Ramadass a/l Arumugam	6 / 6
9.	Encik John Chua Kheng Chew	6 / 6
10.	Dr. Michael Chiam Tow Hui	5 / 6
11.	Encik Alan Khoo Choom Kwong	5 / 6
12.	Encik A. Navamukandan	6 / 6
13.	Haji Mohamad Ibrahim bin Haji Hamid	4 / 6
14.	Encik Abdul Halim bin Mansor	3 / 6
15.	Cik Catherine Jikunan	4 / 4
16.	Encik Awang Ali bin Ahmad Raji @ Amat	2 / 2
17.	YBhg. Dato' Dr. Vasan Sinnadurai	5 / 6
18.	YBhg. Datin Paduka Hajah Seripah Noli binti Syed Hussin	5 / 6
19.	Encik Lee Siang Chin	3 / 6

Nota : Cik Catherine Jikunan diganti oleh Encik Awang Ali Bin Ahmad Raji @ Amat
Cik Azah Hanim binti Ahmad diganti oleh Encik Lim Seng Gim
Encik Abdul Malik bin Adam diganti oleh Encik Mohd Sahar bin Darusman

Note : Ms. Catherine Jikunan is replaced by Encik Awang Ali Bin Ahmad Raji @ Amat
Ms. Azah Hanim binti Ahmad is replaced by Mr. Lim Seng Gim
Mr. Abdul Malik bin Adam is replaced by Mr. Mohd Sahar bin Darusman

Jadual 16: Kehadiran Mesyuarat Jawatankuasa Panel Pelaburan 2013

Table 16: Attendance of Investment Panel Committee Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
1.	YBhg. Datuk Abu Huraira bin Abu Yazid	10/10
2.	YBhg. Datuk K. Selvarajah	9/10
3.	Encik K. Givananadam	9/10
4.	Encik Lee Siang Chin	6/10
5.	Encik A. Navamukundan	8/10
6.	Dr. Michael Chiam Tow Hui	10/10
7.	Puan Norzila binti Abdul Aziz	8/10
8.	Encik Munusamy Sengan	6/10

Jadual 17: Kehadiran Mesyuarat Khas Lembaga 2013

Table 17: Attendance of Special Board Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
1.	YBhg. Datuk Abu Huraira bin Abu Yazid	2 / 2
2.	YBhg. Datuk K. Selvarajah	2 / 2
3.	Encik Abdul Malik bin Adam	2 / 2
4.	Cik Azah Hanim binti Ahmad	1 / 1
5.	Encik Lim Seng Gim	1 / 1
6.	Dr. Haji Daud bin Abdul Rahim	2 / 2
7.	Encik Ramadass a/l Arumugam	0 / 2
8.	Encik John Chua Kheng Chew	2 / 2
9.	Dr. Michael Chiam Tow Hui	2 / 2
10.	Encik Alan Khoo Choom Kwong	2 / 2
11.	Encik A. Navamukundan	1 / 2

Jadual 18: Kehadiran Mesyuarat Jawatankuasa Audit Lembaga 2013

Table 18: Attendance of Board Audit Committee Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
12.	Haji Mohamad Ibrahim bin Haji Hamid	0 / 2
13.	Encik Abdul Halim bin Mansor	2 / 2
14.	Cik Catherine Jikunan	1 / 2
15.	YBhg. Dato' Dr. Vasan Sinnadurai	1 / 2
16.	YBhg. Datin Paduka Hajah Seripah Noli binti Syed Hussin	1 / 2
17.	Encik Lee Siang Chin	2 / 2

Nota : Cik Azah Hanim binti Ahmad diganti oleh Encik Lim Seng Gim
Note : Ms. Azah Hanim binti Ahmad is replaced by Mr. Lim Seng Gim

Bil / No	Nama / Name	Kehadiran / Attendance
1.	Datin Paduka Hajah Seripah Noli binti Syed Hussin	4 / 4
2.	YBhg. Datuk K. Selvarajah	4 / 4
3.	Encik Alan Khoo Choom Kwong	4 / 4
4.	Tuan Haji Mohd Ibrahim bin Hamid	4 / 4
5.	Dr. Haji Daud bin Abdul Rahim	3 / 4

Jadual 19: Kehadiran Mesyuarat Jawatankuasa Kewangan 2013

Table 19: Attendance of Finance Committee Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
1.	YBhg. Datuk Abu Huraira bin Abu Yazid	3 / 3
2.	YBhg. Datuk K. Selvarajah	3 / 3
3.	Cik Azah Hanim binti Ahmad	1 / 2
4.	Encik Lim Seng Gim	1 / 1
5.	Tuan Haji Mohd Ibrahim bin Hamid	1 / 3
6.	Encik Abdul Malik bin Adam	2 / 3
7.	Encik John Chua Kheng Chew	3 / 3
8.	Encik Ramadass a/l Arumugam	1 / 3
9.	Encik Abdul Halim bin Mansor	2 / 3
10.	Cik Catherine Jikunan	2 / 3

Nota : Cik Azah Hanim binti Ahmad diganti oleh Encik Lim Seng Gim
Encik Abdul Malik bin Adam diganti oleh Encik Mohd Sahar bin Darusman (mulai 16.8.2013)
Cik Catherine Jikunan diganti oleh EncikAwang Ali bin Ahmad Raji @ Amat (mulai 1 Ogos 2013)
Note : Ms. Azah Hanim binti Ahmad is replaced by Mr. Lim Seng Gim
Mr. Abdul Malik bin Adam is replaced by Mr. Mohd Sahar bin Darusman (w.e.f 16.8.2013)
Ms. Catherine Jikunan is replaced by Mr. Awang Ali bin Ahmad Raji @ Amat (www.e.f 1 August 2013)

Jadual 20: Kehadiran Mesyuarat Jawatankuasa Perjawatan 2013

Table 20: Attendance of Personnel Committee Meeting 2013

Bil / No	Nama / Name	Kehadiran / Attendance
1.	YBhg. Datuk Abu Huraira bin Abu Yazid	3 / 3
2.	YBhg. Datuk K. Selvarajah	3 / 3
3.	YBhg. Dato’ Dr. Vasan Sinnadurai	1 / 3
4.	Encik A. Navamukundan	2 / 3
5.	Encik Ramadass a/l Arumugam	2 / 3
6.	Encik John Chua Kheng Chew	3 / 3
7.	Haji Mohamad Ibrahim bin Haji Hamid	2 / 3
8.	Encik Abdul Malik bin Adam	3 / 3

PENGURUSAN RISIKO

RISK MANAGEMENT

Risiko Strategik

Strategic Risk

Dana PERKESO dijangka akan terus berkembang dan akan mencecah RM24.2 bilion pada tahun 2016. Secara keseluruhannya, kedudukan dana PERKESO dijangka akan terus kukuh buat lima tahun akan datang. Ramalan ini dibuat berdasarkan struktur alokasi aset PERKESO yang konservatif di mana hampir 85% daripada pelaburan PERKESO adalah dalam instrumen sekuriti yang memberi pulangan tetap. Disamping itu, buat masa terdekat adalah dijangkakan pengenalan gaji minima akan membawa kesan positif kepada dana PERKESO. Manakala, Keluaran Dalam Negara Kasar (KDNK) pada akhir tahun 2013 telah mencatatkan pertumbuhan 5.1% menjadikan pertumbuhan KDNK Malaysia bagi tahun 2013 pada paras 4.7%.

SOCSCO’s Fund is expected to continue to grow and will surpass RM24.2 billion in the year 2016. Overall, SOCSCO’s financial position is expected to continue to be strong for the next five years. This prediction is made based on the conservative structure of asset allocation whereby approximately 85% of SOCSCO’s investments is in fixed income instruments giving fixed returns. In addition, for the near future it is expected that the introduction of a minimum wage will bring a positive impact to the SOCSCO Fund. Meanwhile, Malaysia’s Gross Domestic Product (GDP) in the fourth quarter of 2013 showed a growth of 5.1%, making the overall GDP growth for Malaysia in 2013 to be 4.7%.

Risiko Pasaran

Secara keseluruhannya, PERKESO menjangkakan bahawa pulangan sebenar (*Real ROI*) akan terus lemah berbanding dengan tahun-tahun yang lalu dengan dagangan saham *In-House* yang tertumpu kepada saham mewah. FBM KLCI telah mengakhiri 2013 pada paras 1,866.96 dengan peningkatan sebanyak 11.49% selaras dengan perkembangan Index Dow. KLCI berada pada keadaan tidak menentu akibat pelonggaran kuantitatif Amerika Syarikat dan perubahan penarafan Fitch yang membawa kesan aliran keluar dana asing dari Malaysia.

Risiko Aktuari

Kedudukan dana PERKESO secara keseluruhannya adalah memuaskan. Skim Bencana Pekerja merupakan sebuah skim yang dibiayai sepenuhnya. Walau bagaimanapun, Skim Keilatan dijangkakan akan mencapai titik keseimbangannya memandangkan ia merupakan sebuah skim yang tidak dibiayai sepenuhnya.

Kedudukan dana yang masih mantap telah membolehkan PERKESO meluluskan beberapa penambahbaikan seperti kenaikan had umur kelayakan daripada 55 kepada 60 tahun di bawah Skim Keilatan, menetapkan Elaun Layanan Sentiasa sebanyak RM500 sebulan dan menetapkan kadar harian faedah minima daripada RM10 kepada RM30 sehari mulai 1 Januari 2014 selaras dengan dasar kerajaan yang memperkenalkan Dasar Gaji Minimum Kebangsaan.

Market Risk

On the whole, SOCSO expects that real return on investment (Real ROI) will remain weak compared to the last few years as the In-House portfolios remain focused on blue chips stocks. The FBM KLCI ended 2013 at 1,866.96 with an increase of 11.49% in line with the Dow Index. The KLCI was uncertain as a result of quantitative easing by United States of America (U.S.A.) and the change in the Fitch rating which led to an outflow of foreign funds from Malaysia.

Actuarial Risk

SOCSO's fund as a whole remains satisfactory. The Employment Injury Scheme is a fully funded scheme. However, the Invalidity Scheme is a partially funded scheme and as such is expected to reach its equilibrium.

The fund position which remains sustainable allowed SOCSO to approve certain improvements such as increasing the eligibility age for the Invalidity Scheme from 55 to 60 years, fixing the Constant -attendance Allowance to RM500 monthly and fixing the minimum daily rate to RM30 from RM10 effective 1 January 2014 in line with the decision of the government to introduce a National Minimum Wage Policy.

Risiko Demografik dan Jangka Hayat

Risiko kemasyarakatan dapat dilihat secara lebih mendalam menerusi pertumbuhan bilangan penduduk. Impak pertambahan bilangan penduduk memberi kesan kepada keselamatan sosial dari segi sudut membasmi kemiskinan, perluasan skop perlindungan keselamatan sosial, masalah kemiskinan warga emas dan masalah peningkatan jangka hayat.

Berdasarkan kepada bilangan penduduk bagi tahun 2013, jumlah penduduk adalah seramai 29.95 juta dan purata jangka hayat lelaki ialah lebih kurang 72.6 tahun dan wanita ialah lebih kurang 77.2 tahun. Bilangan mereka yang berumur 65 tahun ke atas seramai 1.65 juta (5.5%) dan bilangan ini dijangka akan meningkat kepada 4.41 juta (11.4%) menjelang 2040. Malaysia dijangka mengalami penuaan penduduk pada tahun 2021 apabila penduduk berumur 65 tahun dan lebih mencapai 7.1%.

Cabaran PERKESO adalah untuk menentukan supaya kemampunan dananya dapat terus menampung peningkatan jangka hayat di mana bilangan penerima faedah dan pembayaran pencen bulannya akan bertambah.

Demographic Risk and Life Expectancy

Social risk can be seen in depth through the national population growth rate. The impact of this population growth rate will affect social security from the angle of poverty eradication, expansion of the scope of social security protection, poverty among senior citizens and the problem of increasing life expectancy.

Based on the national population in the year 2013, the total population is about 29.95 million with the average life expectancy of males being about 72.6 years and females about 77.2 years. The number of citizens who are 65 and above is now about 1.65 million (5.50%) and this number is expected to increase to 4.41 million (11.4%) in the year 2040. Malaysia is expected to experience an aging population in 2021 when the population aged 65 years and above reaches 7.1%.

SOCSO's challenge is to ensure that the sustainability of the fund can continue to accommodate the increase in life expectancy in which the number of beneficiaries and monthly pension payments will increase.

Risiko Kewangan

Daripada sudut risiko kewangan, kemampuan dana PERKESO bergantung kepada beberapa faktor seperti berikut:

1. Ketidakstabilan ekonomi dunia yang boleh mengancam pulangan pelaburan.
2. Kadar pertumbuhan perbelanjaan yang lebih tinggi berbanding kadar pertumbuhan pendapatan. Dari segi kewangan, kos pengurusan Pusat Pemulihan di Melaka dan Projek ICT baharu (PINTAR) dikhuatiri akan menyumbang kepada peningkatan yang ketara dalam belanja mengurus PERKESO.
3. Kajian Aktuari ke-9 yang mengunjurkan keperluan menaikkan kadar caruman sebanyak 0.5% bagi Skim Keilatan. Ketika ini, kekurangan tersebut masih dapat ditampung menerusi lebihan yang terdapat daripada Skim Bencana Pekerjaan dan menerusi pulangan pelaburan.
4. Perbelanjaan luar jangka berkait projek mega seperti:
 - Pemeriksaan kesihatan bagi orang berinsurans berumur 40 tahun ke atas
 - Pembinaan Pusat Pemulihan
 - Pelaksanaan Projek ICT baharu (PINTAR)
5. Cadangan perluasan skop perlindungan Skim Keselamatan Sosial kepada golongan:-
 - Pemandu teksi
 - Pekerja asing
 - Bekerja sendiri
6. Taksiran tuntutan faedah yang lebih liberal
7. Keputusan pengurangan Faedah Caruman Lewat Bayar yang liberal

Financial risk

From the perspective of financial risk, the sustainability of SOCSO's funds depends on several factors such as:

1. The instability of the world economy which can affect the returns on Investment.
2. A higher expenditure growth rate than the revenue growth rate. From a financial viewpoint, the cost of managing the Rehabilitation Centre in Melaka and the new ICT Project (PINTAR) is expected to contribute to a significant increase in SOCSO's operating expenditure.
3. The Ninth Actuarial Study projected the need to increase the contribution rate for the Invalidity Scheme by 0.5%. Currently, this deficit is mitigated through the excess of income from the Employment Injury Scheme and investment returns.
4. High contingency expenses related to mega projects such as:
 - Health screening for insured persons 40 years old and above
 - Construction of Rehabilitation Centre
 - Implementation of the new ICT Project (PINTAR)
5. Proposal to expand the scope of Social Security Scheme protection to:
 - Taxi drivers
 - Foreign workers
 - Self-employed
6. Liberal assessments of benefit claims
7. Decision to liberally reduce Interest on Late Payment of Contribution

Risiko Reputasi

Bagi tahun 2013, sebanyak 106,093 kes telah dibayar daripada 120,679 kes yang diterima. PERKESO telah berjaya membayar 99% daripada semua kes yang dibayar itu dalam tempoh Piagam Pelanggan yang ditetapkan. Didapati juga purata hari yang telah diambil bagi pemprosesan kes faedah secara umumnya telah berkurangan jika dibandingkan dengan tahun lalu. Namun masih terdapat ruang untuk menambahbaik lagi pemprosesan kes pembayaran balik bil-bil perubatan.

Risiko Operasi

Berdasarkan kepada pendekatan SWOT dapat dirumuskan bahawa PERKESO mempunyai kekuatan struktur organisasi dengan 46 pejabat di seluruh negara, anggota yang berpengalaman dan aliran kewangan yang kukuh daripada caruman dan pelaburan yang menjadi teras kekuatan organisasi.

Walau bagaimanapun, aliran tunai daripada caruman yang akan dikutip boleh dipengaruhi oleh:

- Kecekapan penguatkuasaan dalam mengutip caruman daripada majikan yang ingkar (*defaulters*)
- Kecekapan penguatkuasaan bagi memastikan semua majikan yang layak telah didaftar dan membayar caruman
- Bilangan Pegawai Pemeriksa yang mencukupi untuk menjalankan pemeriksaan ke atas majikan

Reputation Risk

In 2013, a total of 106,093 cases were paid out of the 120,679 cases received. SOCSO managed to pay 99% of all cases within the time period stipulated in its Client Charter. It was also found that the average number of days taken for processing benefit cases was generally reduced in comparison to the previous year. There is however room for improvement in processing cases of reimbursement for medical bills.

Operational Risk

Based on the SWOT approach, it can be summarised that SOCSO has the organisational structural strength with 46 offices throughout the country, experienced employees and strong cash flow from contributions and investments which are the core strength of the organisation.

However, the cash flow of contributions to be collected can be influenced by:

- Efficient enforcement in collecting contributions from errant employers (defaulters)
- Efficient enforcement in ensuring all eligible employers are registered and are paying their contribution
- Sufficient number of Inspectors to carry out inspections on the employer

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Risiko Keselamatan

Secara umumnya, PERKESO terdedah kepada risiko keselamatan hartanya daripada sudut kebakaran dan kecurian serta malapetaka lain seperti banjir dan pemendapan tanah yang perlu diberi perhatian khususnya terhadap bangunan kepunyaan PERKESO.

Banjir besar yang melanda Kemaman pada 30 Disember 2013 telah menguji kebolehan PERKESO melaksanakan Pelan Pemulihan Perniagaan pada Pejabat PERKESO Kemaman dalam masa yang singkat.

PERKESO juga perlu melindungi komputer dan rangkaianannya daripada dicerobohi oleh pihak yang tidak diingini. Perhatian juga diperlukan untuk memastikan tiada kehilangan data apabila dipindahkan kepada sistem operasi baru.

Risiko Sistem Maklumat

Daripada aspek Risiko IT terdapat beberapa perkara penting yang perlu diberi perhatian seperti berikut:-

- PERKESO perlu memastikan Projek ICT baharu (PINTAR) berjaya dilaksanakan. Kelewatan pelaksanaan projek ini boleh memberi kesan kos terhadap penyelenggaraan sistem sedia ada, SIKAP dan Q-Term (pangkalan data majikan, pekerja dan waran) yang perlu dinaiktarafkan
- Sistem *back-up* dan *recovery* PERKESO perlu dimantapkan
- Sistem baru yang telah diwujudkan bagi *Disaster Recovery Centre* dan *Data Centre* perlu diuji

Safety Risk

Generally, SOCSO is exposed to property safety risks in terms of fire and theft and other disasters such as flooding and deposition of soil which may need particular attention especially to the buildings owned by SOCSO.

The flood in Kemaman on 30 December 2013 has tested the ability of SOCSO to implement its Disaster Recovery Plan to restore the operations of the Kemaman SOCSO office in a short period of time.

SOCSO also needs to protect its computers and network from unauthorised access. Attention is also needed to ensure that there is no loss of data when data is transferred to the new operating system.

Information System Risk

From the IT risk perspective there are some important issues that need to be given attention as follows:-

- SOCSO needs to ensure that the new ICT Project (PINTAR) will be successfully implemented. Delay in the PINTAR project will give rise to cost implications and maintenance of the existing system, SIKAP and Q-Term (database of employers, employees and warrants) systems that need to be upgraded
- SOCSO's back-up and recovery systems should be enhanced
- The new system created for the Disaster Recovery Centre and Data Centre needs to be tested

Risiko Perundangan

Risiko Perundangan kepada organisasi yang perlu diberi perhatian adalah seperti berikut:-

- Kelewatan dalam menyiapkan projek
- Tidak memenuhi syarat kontrak
- Tuntutan balas akibat penamatan kontrak

AUDIT DAN KAWALAN DALAMAN

Pengauditan untuk tahun 2013, dilaksanakan berasaskan Rancangan Audit Tahunan yang telah diluluskan oleh Jawatankuasa Audit Lembaga. Disamping hal-hal pentadbiran, Rancangan Audit Pejabat kali ini bertumpukan kepada pengurusan pendaftaran majikan, pengurusan Pencen Ilat serta Hilang Upaya Kekal dan pengurusan Faedah Caruman Lewat Bayar.

Pegawai-pegawai Audit Pejabat yang bertempat di 7 zon, melaksanakan pengauditan pematuhan dan kawalan ke atas semua 46 pejabat. Selain menjalankan tugas mereka di zon masing-masing, pegawai ini juga menjalankan pengauditan secara bersilang antara zon (*cross zone*). Ini adalah untuk memastikan kebebasan serta keberkesanan semasa pengauditan.

Pengauditan Kewangan dan Audit Am di Ibu Pejabat menumpukan perhatian kepada:

- Pelantikan anggota baru dan pengurusan peperiksaan di Bahagian Sumber Manusia
- Urusan pungutan caruman, Faedah Caruman Lewat Bayar dan kompaun di Bahagian Perbendaharaan
- Pengauditan Tatacara Verifikasi Stor
- Pengurusan Program Kelas Persediaan Peperiksaan dan Motivasi Anak Penerima Faedah

Legal Risk

Legal risks to an organisation that should be given attention are as follows:

- Delay in completing the project
- Does not fulfill contractual conditions
- A counter claim arising from the termination of a contract

AUDIT AND INTERNAL CONTROL

Auditing for the year 2013 was carried out based on the Annual Audit Plan that was approved by the Board Audit Committee. Besides administration matters, this year's Annual Audit Plan focuses on employers' registration management, Invalidity Pension and Permanent Disablement Benefit Management, and Interest on Late Payment of Contributions.

The Auditors based in 7 zones, executed compliance and control audits on all the 46 branch offices. Other than carrying out their duties in their own zones, these officers also conducted cross zone audits. This was done to ensure independence as well as effectiveness during the auditing process.

The Financial and General Audit at the Headquarters focused on:

- Appointments of new staff and management of examinations at the Human Resources Division
- The management of contribution collections, Interest on Late Payment of Contributions and compound by the Treasury Division
- Auditing Store Verification Procedure
- Management of Examination Preparatory Classes and Motivational Programmes for Children of Benefits Recipients

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- Lebihan Bayaran Pencen Ilat
- Pengurusan pelaburan dalam Sekuriti Kerajaan
- Perkhidmatan *outsourcing* Percetakan dan Penghantaran Borang 8A
- Proses dan kelulusan remit Faedah Caruman Lewat Bayar di Cawangan Caruman
- Projek ICT baharu (PINTAR)
- Prestasi firma guaman yang dilantik untuk tunggakan Pinjaman Pendidikan

Cawangan *Anti-fraud* pula melakukan siasatan ke atas aduan terhadap Orang Berinsurans, orang tengah dan juga pegawai PERKESO sendiri. Bagi kes-kes di luar bidang kuasa PERKESO, kes-kes tersebut akan dirujuk kepada Suruhanjaya Pencegahan Rasuah Malaysia dan / atau polis.

Inisiatif dan Penambahbaikan

Sebagai inisiatif untuk meningkatkan prestasi Bahagian Audit Dalam, perunding telah dilantik untuk menjalankan *gap analysis* dan juga mengesyorkan satu rangka kerja audit yang komprehensif. Kajian ini yang mengambil masa 6 bulan dapat diselesaikan pada akhir tahun 2013. Dengan adanya rangka kerja baru berasaskan risiko, program-program pengauditan memberi tumpuan kepada aktiviti yang berisiko tinggi.

- Overpayment of Invalidity Pension
- Management of Investment in Government Securities
- Outsourcing of Printing and Delivery of Form 8A
- Process and approval of Remittance on Late Payment Interest of Contribution by Contribution Branch
- New ICT Project (PINTAR)
- Performance of appointed legal firms for education loan defaulters

The Anti-fraud branch conducted investigations based on complaints received concerning Insured Persons, middlemen as well as SOCSO officers. For cases beyond the authority of SOCSO, cases were referred to other authorities like Malaysian Anti-corruption Commission and / or the police.

Initiatives and Improvements

Apart from these, as an initiative to improve the performance of the Internal Audit Division, an external consultant was engaged to do a gap analysis and to come up with a comprehensive audit framework. The study, which took 6 months, was completed at the end of 2013. With the availability of a new risk-based framework, audit programmes were developed which focus more on potentially high risk areas.

NAZIRAN

Sepanjang tahun 2013, Bahagian Naziran telah membuat lawatan dan menyemak fail-fail majikan melibatkan aspek dan skop seperti berikut:

- Menyemak fail-fail Pegawai Pemeriksa bagi bulan yang dipilih
- Menyemak semula fail-fail teguran terdahulu bagi memastikan tindakan telah diambil
- Menyemak fail-fail berdasarkan status majikan

Hasil penemuan Bahagian Naziran yang diperolehi adalah berdasarkan kepada fail-fail yang dipilih melalui kaedah sampel rambang terhadap aktiviti-aktiviti penguatkuasaan melalui skop pemeriksaan yang telah ditetapkan.

Bahagian ini telah dapat melaksanakan semakan ke atas 46 Pejabat PERKESO dan telah mengeluarkan laporan Naziran hasil penemuan ke setiap pejabat berkenaan yang mengandungi isu-isu yang berbangkit, analisa kepada isu penemuan, cadangan dan syor penambahbaikan.

Pada keseluruhannya, Laporan Naziran hanya menyentuh mengenai ketidakpatuhan kepada Akta Keselamatan Sosial Pekerja 1969, Peraturan-Peraturan (Am) Keselamatan Sosial Pekerja 1971 dan Pekeliling-Pekeliling berkaitan Penguatkuasaan dan Caruman.

Hasil penemuan yang dilaporkan adalah lebih kepada penambahbaikan terhadap pemeriksaan yang berkualiti, mengambil tindakan penyelesaian terhadap fail-fail yang memerlukan tindakan segera dan bagi mengelak daripada kebarangkalian berlakunya fraud di kalangan Pegawai Pemeriksa.

INSPECTORATE

Throughout 2013, the Inspectorate Division made visits and examined the files of employers involving the following aspects and scopes:

- Examining Inspection Officers' files for a specified month
- Review of admonition files to ensure that action had been taken
- Examining files based on Employer Status

The findings of the Inspectorate Division is based on files selected through a random sampling of enforcement activities through a specified scope of examination.

This division has been able to conduct inspections on 46 SOCSO Offices and issue reports of the findings to each of the offices concerned with regards to issues arising, analysis of issues related to the findings, proposals and recommendations for improvements.

On the whole, Inspectorate Reports only touch on non-compliance with the Employees' Social Security Act 1969, the Employee Social Security Rules and Regulations (General) 1971 and circulars concerning Enforcement and Contributions.

The findings reported are more towards improving the quality of inspection, to settle files that require immediate action and to avoid the possibility of fraud occurrences among Inspection Officers.

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INISIATIF PENYELIDIKAN

Projek Menyokong dan Membangunkan Reka Bentuk Sistem Insurans Pekerjaan di Malaysia

Sistem Insurans Pekerjaan diperkenalkan untuk melindungi pekerja yang kehilangan pekerjaan. Pekerja yang diberhentikan dan tanggungan mereka memerlukan perlindungan sosial dan jaminan pendapatan termasuk kebolehpasaran pekerjaan dalam memastikan mereka kembali ke pekerjaan dengan kadar segera. Justeru ini dapat memberi kesan positif jangka panjang kepada usaha pembasmian kemiskinan.

Projek fasa 2 bermula dengan mesyuarat bersama Jawatankuasa Tripartite bagi membincangkan rangka kerja serta halatuju dan rekabentuk Sistem Insurans Pekerjaan. Misi pencarian fakta (mengumpul maklumat) telah diadakan dari Disember 2012 sehingga Jun 2013 yang diketuai oleh John Carter, Pakar Perunding dari Pertubuhan Buruh Antarabangsa (ILO) berkenaan Insurans Pemberhentian Kerja.

Perbincangan teknikal dengan rakan-rakan sosial telah diadakan pada 2 Oktober 2013 untuk membentangkan hasil kajian kebolehlaksanaan berdasarkan penilaian aktuari, institusi dan undang-undang oleh ILO berdasarkan senario yang dipilih dan pelbagai teras-teras utama. Maklumbalas yang diterima daripada pihak yang berkepentingan pada bengkel teknikal berkenaan telah disatukan dalam laporan akhir.

Antara agenda-agenda yang dibincangkan merangkumi:-

- Perspektif kebangsaan mengenai Model Ekonomi Baru dalam memperkasakan pembangunan modal insan
- Penilaian aktuari dan pertimbangan ke atas kemampuan dana dan keberkesanan Sistem Insurans Pekerjaan yang diperkenalkan

RESEARCH INITIATIVES

Project to Support and Develop The Design of The Employment Insurance System in Malaysia

An Employment Insurance System was introduced to protect the workers who suffer loss of employment. The workers who have lost their jobs, and their dependants need social protection and assurance of income including their employability. This is to ensure they return to employment immediately. Hence this can provide a long-term response to the eradication of poverty.

Phase 2 of the project began with a meeting of the Tripartite Committee to discuss the framework and direction of the Employment Insurance System. From December 2012 to June 2013, a fact finding mission (gathering information) was led by John Carter, Consultant Expert from International Labour Organisation (ILO) on Unemployment Insurance.

A technical discussion with the social partners was held on 2 October 2013 to present the findings of the feasibility study based on the actuarial, institutional and legal assessments by the ILO on selected scenarios and main pillars. The feedback received from the stakeholders at the technical workshop has been consolidated in the final report.

The agenda which have been discussed includes:-

- A national perspective on the New Economic Model in intensifying human capital development
- Actuarial assessment and consideration for the sustainability of the funds and the effectiveness of the Employment Insurance System that has been introduced

- Pengaturan institusi dan operasi berdasarkan misi pencarian fakta
- Pembentangan rangka kerja undang-undang bagi Sistem Insurans Pekerjaan yang dicadangkan
- Ke arah membentuk konsensus ke atas pilihan Sistem Insurans Pekerjaan yang sesuai untuk Malaysia.

Pada 24 Disember 2013, laporan akhir oleh ILO telah dikemukakan kepada Kementerian Sumber Manusia melalui Pertubuhan Keselamatan Sosial. Melalui sistem insurans pekerjaan akan dapat dibentuk suatu jaringan keselamatan sosial yang menyeluruh untuk memberi perlindungan sosial kepada masyarakat dan secara tidak langsung memberi sumbangan kepada sosial ekonomi bagi menjana negara berpendapatan tinggi untuk mencapai Wawasan 2020.



Misi pencarian fakta pada Mac 2013
Fact finding mission in March 2013



- Institutional and operational arrangements based on the fact finding mission
- Tabling of the legal framework of the proposed Employment Insurance System
- Towards reaching a consensus on a suitable choice of an Employment Insurance System for Malaysia

On 24 December 2013, the final report by the ILO was submitted to the Ministry of Human Resources through the Social Security Organisation. Through this Employment Insurance System, a comprehensive social safety net will be formed in order to provide social protection to the society and indirectly contributing to the social economy to generate a high income nation to achieve Vision 2020.

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Bengkel Teknikal pada Oktober 2013
Technical Workshop in October 2013

**Kajian Aktuari Skim Perlindungan
Keselamatan Sosial Pemandu Teksi
(Bekerja Sendiri)**

Sebagai menyahut saranan Kementerian Sumber Manusia (KSM) agar skop perlindungan PERKESO diperluaskan kepada golongan bekerja sendiri khususnya Pemandu Teksi, satu kajian tinjauan untuk mengenal pasti keperluan perlindungan keselamatan sosial Pemandu Teksi telah dijalankan pada tahun 2012.

**Actuarial Study on Social Security
Protection Scheme for Taxi Drivers
(Self-employed)**

In response to the recommendations by the Ministry of Human Resources (MoHR) to extend SOCSO coverage to the self-employed, and in particular Taxi Drivers, a survey was carried out in 2012 to identify the needs of social security protection for Taxi Drivers.

Lanjutan daripada kajian tersebut, PERKESO telah melantik pakar perunding Actuarial Partners Consulting Sdn. Bhd. (APC) untuk menjalankan kajian aktuari bagi memperluaskan Skim Insurans Keselamatan Sosial kepada Pemandu Teksi. Objektif kajian aktuari tersebut adalah untuk mengenal pasti konsep dan ciri-ciri Skim Insurans Keselamatan Sosial untuk Pemandu Teksi yang bersesuaian. Konsep dan ciri-ciri skim tersebut merangkumi aspek-aspek seperti penetapan kadar caruman, jenis faedah, kebolehlaksanaan serta kemampunan dana bagi memastikan skim berkenaan mampu berdaya tahan. Kajian aktuari tersebut telah disempurnakan pada 2 Disember 2013.

Bagi mendapatkan pandangan dan input berkaitan Skim Pemandu Teksi ini, PERKESO turut mengadakan perbincangan bersama pihak KSM dan Suruhanjaya Pengangkutan Awam Darat (SPAD). Melalui pelaksanaan kajian aktuari ini, adalah diharapkan ia dapat membantu pihak Kerajaan melakukan perancangan dan pelaksanaan seterusnya demi kesejahteraan sosial golongan Pemandu Teksi yang bekerja sendiri.



Mesyuarat dipengerusikan oleh Encik Ong Kim Seng dan wakil KSM, SPAD dan APC pada 7 November 2013
Meeting chaired by Mr. Ong Kim Seng with representatives from MoHR, SPAD and APC on 7 November 2013

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Mesyuarat dipengerusikan oleh YBhg. Datuk K. Selvarajah pada 10 Oktober 2013
Meeting chaired by YBhg. Datuk K. Selvarajah on 10 October 2013

Following the survey, SOCSO appointed Actuarial Partners Consulting Sdn. Bhd. (APC) as expert consultants to conduct an actuarial study on the extension of the Social Security Insurance Scheme for Taxi Drivers. The objective of the actuarial study was to identify the appropriate concepts and features of the Social Security Scheme for Taxi Drivers. The concept and features of the scheme included aspects such as determining the contribution rate, types of benefits and the feasibility and sustainability of the fund in order to ensure the long-term availability of the scheme. This actuarial study was completed on 2 December 2013.

SOCSO has also held discussions with the MoHR and the Land Public Transport Commission (SPAD) for views and input pertaining to the Taxi Drivers Scheme. With this actuarial study, it is hoped that it would assist the Government in carrying out the planning and implementation so as to ensure the social well-being of the self-employed Taxi Drivers.



Wakil daripada KSM dan APC
Representatives from MoHR and APC

INISIATIF KUALITI DAN INOVASI

Bulan Kualiti dan Inovasi disambut bertujuan untuk meningkatkan kesedaran anggota akan kepentingan budaya kualiti dalam pelaksanaan kerja harian. Ianya amat penting di dalam memastikan peningkatan produktiviti dan kualiti kerja dalam menyampaikan perkhidmatan kepada pelanggan. Tema sambutan tahun 2013 adalah 'Kualiti dan Inovasi Pencetus Transformasi'.

Sambutan turut diadakan di semua 47 Pejabat PERKESO seluruh Malaysia termasuk Ibu Pejabat. Antara aktiviti yang dianjurkan sempena sambutan Bulan Kualiti dan Inovasi PERKESO 2013 adalah pertandingan dan anugerah kualiti perkhidmatan seperti berikut:

- Pertandingan Cadangan Inovasi Terbaik 2013
- Pertandingan Mencipta Tema Bulan Kualiti dan Inovasi 2013
- Pertandingan Sudut Inovasi Terbaik 2013
- Pertandingan MyViews PERKESO 2013
- Anugerah Kumpulan Inovatif dan Kreatif (KIK) Terbaik 2013
- Anugerah Inovasi Terbaik 2013
- Anugerah Pejabat Terbaik 2012/2013

Pada tahun 2013, sebanyak 9 projek KIK telah dihasilkan dan 5 projek inovasi telah didaftarkan untuk bertanding. PERKESO turut menerima 52 penyertaan bagi Pertandingan Mencipta Tema Sambutan Bulan Kualiti dan Inovasi 2013 manakala Pertandingan Sudut Inovasi Terbaik 2013 telah menerima 15 penyertaan dari Bahagian dan Pejabat PERKESO seluruh Malaysia. Sepanjang tahun 2013, sebanyak 48 cadangan inovasi telah diterima dari anggota PERKESO bagi Pertandingan Cadangan Inovasi Terbaik 2013.

QUALITY AND INNOVATION INITIATIVES

SOCSCO's Quality and Innovation Month is an annual event held to increase the staff's awareness as to the importance of practising a culture of quality in discharging their daily responsibilities. This is especially crucial in ensuring increasing productivity and quality of work while serving the customers. The theme for 2013 was 'Kualiti dan Inovasi Pencetus Transformasi'.

The event was held at all 47 SOCSCO offices nationwide including the Headquarters. Among the activities held in conjunction with SOCSCO's Quality and Innovation Month 2013 was the service quality competition and awards as follows:

- Best Innovation Proposal 2013 Competition
- Competition for the Creation of Quality and Innovation Month Theme 2013
- Best Innovation Corner 2013 Competition
- MyViews PERKESO 2013 Competition
- Best Innovative and Creative Circle (ICC) Award 2013
- Best Innovation Award 2013
- Best Office Award 2012/2013

In 2013, a total of 9 ICC projects were formed while another 5 innovation projects were registered for the competition. SOCSCO received 52 entries for the Quality and Innovation Month 2013 Theme Creation Contest while the competition for Best Innovation Corner 2013 received 15 entries from SOCSCO Divisions and Offices nationwide. In 2013, a total of 48 entries were received from SOCSCO staff for the Best Innovation Proposal 2013 Contest.

Kumpulan KIKAS yang mewakili PERKESO telah dikurniakan Anugerah Emas 2 Bintang dalam *National Innovative Creative Circle (NICC)* anjuran Perbadanan Produktiviti Malaysia (MPC) pada 1-3 Oktober 2013 di Bukit Gambang Resort City, Kuantan, Pahang. Dengan persaingan daripada 30 Kumpulan KIK dalam kategori Sektor Perkhidmatan, Kumpulan KIKAS terus kental menahut cabaran membentangkan projeknya yang bertajuk 'Kegagalan Anggota Membuat Pengiraan Faedah PERKESO'. Kumpulan KIK KIKAS ini juga turut bertanding dalam Konvensyen KIK Peringkat Kementerian Sumber Manusia 2013 dan dianugerahkan sebagai Juara bagi Kategori Teknikal dan mewakili Kementerian Sumber Manusia dalam Konvensyen KIK Perkhidmatan Awam Peringkat Kebangsaan ke-30 Tahun 2013.

Satu pertandingan khusus kepada pelanggan menerusi MyViews PERKESO, telah diperkenalkan pada tahun ini bagi mengumpul pandangan pelanggan terhadap cadangan penambahbaikan secara berkala dan berterusan. Sebanyak 21 penyertaan telah diterima dalam pertandingan ini. Bagi mengiktiraf usaha-usaha yang telah dilaksanakan oleh anggota serta pelanggan yang menyertai Pertandingan MyViews PERKESO, suatu Majlis Anugerah Kualiti dan Inovasi PERKESO telah dirasmikan oleh YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib, Timbalan Menteri Sumber Manusia pada 19 Disember 2013.

PERKESO juga berjaya meneruskan pensijilan Sistem Pengurusan Kualiti MS ISO 9001:2008 untuk kali ketiga setelah menerima pensijilan tersebut pada tahun 2004. Audit persijilan semula yang dilaksanakan pada 30 September 2013 hingga 2 Oktober 2013 oleh SIRIM QAS International Sdn. Bhd. telah mengesahkan bahawa PERKESO telah melaksanakan dan memenuhi amalan pengurusan kualiti seperti yang digariskan dalam standard ISO 9001:2008.

KIKAS Team representing SOCSCO was awarded 2 Stars for the Gold Award at the National Innovative Creative Circle (NICC) sponsored by the Malaysian Productivity Corporation (MPC) on 1-3 October 2013 at the Bukit Gambang Resort City, Kuantan, Pahang. With competition from 30 ICC teams in the Service Sector category, KIKAS Team rose up to the challenge and presented its project entitled 'The Failure of Staff in Making SOCSCO Benefit Calculations'. The team also competed in the Ministry of Human Resources Level ICC Convention 2013 and was awarded the Winner of the Technical Category and represent the Ministry of Human Resources at the 30th National Level Civil Service ICC Convention 2013.

MyViews PERKESO, a contest especially for customers, has been introduced this year to obtain customers' views for continual and continuous improvement. A total of 21 entries have been received for this competition. In order to recognise all the efforts of SOCSCO staff and customers for their participation in MyViews PERKESO, a SOCSCO Quality and Innovation Awards Ceremony was held and officiated by YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib Deputy, Human Resources Minister on 19 December 2013.

SOCSCO successfully continued the Quality Management System MS ISO 9001:2008 certification for the third time after having received the certification in 2004. The recertification audit was conducted on 30 September 2013 to 2 October 2013 by SIRIM QAS International Sdn. Bhd. which confirmed SOCSCO has been performing and fulfilling quality management practices as outlined in the ISO 9001:2008 standard.

LAPORAN AKTIVITI
ACTIVITY REPORTS

LAPORAN AKTIVITI
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Sistem Pengurusan Kualiti MS ISO 9001:2008 dilaksanakan bagi aktiviti memproses permohonan tuntutan Faedah Hilang Upaya Sementara, Faedah Hilang Upaya Kekal, Faedah Orang Tanggungan, Pencen Penakat dan Faedah Pengurusan Mayat melalui Sistem Imejan dan Kaedah Automasi PERKESO (SIKAP) yang merangkumi sehingga bayaran pertama. Sistem pengurusan ini dilaksanakan di pejabat PERKESO berikut:-

- Ibu Pejabat
- Pejabat Negeri, Wilayah Persekutuan Kuala Lumpur
- Pejabat Negeri, Negeri Sembilan
- Pejabat Negeri Selangor
- Pejabat Negeri Johor

Bagi mengekalkan pensijilan MS ISO 9001:2008, PERKESO telah melaksanakan program dan aktiviti utama berkaitan dengan Sistem Pengurusan Kualiti MS ISO 9001:2008 seperti berikut:

- Audit Kualiti Dalam MS ISO 9001:2008 Bilangan 1 - Mac 2013
- Audit Kualiti Dalam MS ISO 9001:2008 Bilangan 2 - Ogos 2013
- Kursus Tindakan Pembetulan Dan Tindakan Penambahbaikan - 7 hingga 9 Oktober 2013
- Mesyuarat Kajian Semula Pengurusan Bilangan 1 - 9 Mei 2013
- Mesyuarat Kajian Semula Pengurusan Bilangan 2 - 21 Oktober 2013

PERKESO akan memfokuskan kepada peluasan skop pensijilan bagi proses-proses utama PERKESO pada tahun-tahun akan datang bagi menambah baik penyampaian perkhidmatan kepada pelanggan. Ini adalah untuk memastikan semua proses mencapai tahap piawaian antarabangsa dalam memenuhi ekspektasi pelanggan yang makin meningkat.

The MS ISO 9001:2008 Quality Management System was implemented for the processing of Temporary Disablement Benefit, Permanent Disablement Benefit, Dependants' Benefit, Survivors' Pension and Funeral Benefit claims through the *Sistem Imejan dan Kaedah Automasi PERKESO (SIKAP)* which encompasses up to the first payment. This management system was implemented at the following SOCSO offices:

- Headquarters
- The Federal Territory of Kuala Lumpur State Office
- Negeri Sembilan State Office
- Selangor State Office
- Johor State Office

In order to retain the MS ISO 9001:2008 certification, SOCSO had carried out prime programmes and activities in relation to the MS ISO 9001:2008 Quality Management System as follows:

- MS ISO 9001:2008 Internal Quality Audit Part 1 - March 2013
- MS ISO 9001:2008 Internal Quality Audit Part 2 - August 2013
- Correction and Improvement Actions Course - 7 to 9 October 2013
- Management Review Meeting Part 1 - 9 May 2013
- Management Review Meeting Part 2 - 21 October 2013

SOCSCO will focus on extending the scope of the certification to include SOCSO's main processes in the years ahead in order to improve service delivery to the customer. This is to ensure that all the processes achieve the international standards in meeting the rising expectations of customers.



LAPORAN AKTIVITI
ACTIVITY REPORTS

BAYARAN PERKHIDMATAN SARINGAN
KESIHATAN KEPADA PANEL KLINIK
SECARA *DIRECT CREDIT*

Program Saringan Kesihatan (HSP) merupakan program pemeriksaan kesihatan percuma yang diberi kepada pencarum aktif yang berumur 40 tahun dan ke atas bagi mengenal pasti kumpulan berisiko Penyakit Tidak Berjangkit seperti sakit jantung, darah tinggi dan kanser. Sambutan yang diterima amat menggalakkan daripada pencarum untuk melaksanakan pemeriksaan kesihatan di panel klinik yang berdaftar dengan PERKESO. Laporan pemeriksaan kesihatan dan tuntutan bayaran daripada panel klinik terbabit adalah diterima PERKESO menerusi portal **e-SEHAT**.

Berikutan sambutan diterima amat menggalakkan yang seterusnya menyumbang kepada pertambahan tuntutan daripada panel klinik HSP, Bahagian Perbendaharaan telah merintis kaedah pembayaran yang lebih efisien dan berkesan bagi menambahbaik mekanisme pembayaran kepada panel klinik terbabit. Dengan kerjasama pihak Maybank Berhad, Bahagian Perbendaharaan telah berjaya melaksanakan pembayaran secara *direct credit* terus ke akaun panel klinik dengan menggunakan platform Maybank2e.net bermula 29 Oktober 2013. Kini, pembayaran menerusi Maybank2e.net telah mengambilalih sepenuhnya kaedah pembayaran secara manual menerusi cek. Antara kelebihan kaedah pembayaran seperti ini adalah:-

PAYMENT OF HEALTH SCREENING
SERVICE FEE TO PANEL CLINICS VIA
DIRECT CREDIT

The Health Screening Programme (HSP) is a free health screening programme given to active contributors who are 40 years and above to identify groups at risk of Non-communicable Diseases such as heart disease, hypertension and cancer. The response was very encouraging with contributors carrying out health checks at the panel clinics registered with SOCSO. The medical report and payment claims from the panel clinics involved are received by SOCSO through its portal, **e-SEHAT**.

Following the overwhelming response, which in turn contributed to the increase in claims from the HSP panel clinics, the Treasury Division has spearheaded a method of payment that is more efficient and effective so that the mechanism of payment to the panel clinics involved could be improved. With the cooperation of Maybank Berhad, the Treasury Division has successfully affected payments via direct credit directly into the accounts of the panel clinics concerned using the Maybank2e.net platform starting from 29 October 2013. Currently, payments through Maybank2e.net has fully replaced manual payments by cheque. Among the advantages of this method of payment are:

- Pembayaran dapat dikreditkan terus ke akaun panel klinik HSP
- Berupaya menangani jumlah transaksi bayaran yang banyak
- Menjimatkan kos dan masa di mana aktiviti cetakan cek, pengeposan cek, penjelasan cek tunai di bank dan penggunaan kertas dapat dielakkan
- Penyesuaian dapat dilakukan dengan mudah oleh panel klinik HSP dengan memandatorikan nombor baucar HSP dicetak pada penyata bank panel klinik HSP
- Notifikasi menerusi emel daripada PERKESO sebaik bayaran disempurnakan

Sebagai langkah penambahbaikan berterusan, PERKESO kini sedang dalam perbincangan dengan pihak Maybank dalam mewujudkan notifikasi menerusi emel dengan menggunakan platform Maybank2e.net sebaik bayaran dikreditkan ke akaun panel klinik HSP. Langkah penambahbaikan ini adalah merupakan satu proses inovasi yang berterusan bagi memastikan manfaat keseluruhan bagi pelaksanaan HSP ini dapat dikongsi bersama pencarum PERKESO dan pihak penyedia perkhidmatan iaitu panel klinik HSP PERKESO.

- The payment can be credited directly to the HSP panel clinic account
- Capable of handling greater volume of payment transactions
- Save costs and time in which the printing of cheques, mailing of cheques, cheques clearance as well as paper usage can be avoided
- Customisation can be done easily by HSP panel clinics by mandatory printing of the HSP voucher numbers on their bank statements
- Notification via email from SOCSO as soon as payment is made

As a measure of continuous improvement, SOCSO is currently in talks with Maybank in creating a notification via e-mail through the Maybank2e.net platform when payments are credited to the HSP panel clinic accounts. These improvements constitute a process of continuous innovation to ensure that the overall benefits of the implementation of the HSP can be shared with the SOCSO contributors and the service providers, namely the SOCSO HSP panel clinics.

LAPORAN AKTIVITI
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CHANGE MANAGEMENT TEAM: PROJEK ICT BAHARU (PINTAR)

Pembangunan Projek PINTAR PERKESO bukan semata-mata inisiatif PERKESO untuk menggantikan sistem lama kepada sistem baru, tetapi ianya adalah usaha bagi meningkatkan tahap kualiti penyampaian perkhidmatan kepada pelanggan demi mengangkat martabat PERKESO sebagai sebuah organisasi keselamatan sosial yang unggul. Tidak dinafikan bahawa Projek PINTAR PERKESO yang akan dilaksanakan akan memberikan perubahan yang besar terhadap budaya kerja di PERKESO.

Sehubungan itu, secara rasmi *Change Management Team* PERKESO telah ditubuhkan pada 15 April 2012 dan sasaran akhirnya adalah untuk memastikan supaya anggota PERKESO memahami, menyokong dan memberikan komitmen ke arah merealisasikan kejayaan projek ini.

Secara amnya, pengurusan perubahan memerlukan pendekatan yang berstruktur serta bersesuaian dengan keperluan dan memenuhi objektif Projek PINTAR PERKESO. Bagi projek ini, *Change Management Team* menggunakan pendekatan model ADKAR yang diperkenalkan oleh Prosci's *Change Management* sebuah perunding pengurusan perubahan terkenal di dunia beribu pejabat di Loveland, Amerika Syarikat.

Berdasarkan model ADKAR, kejayaan sesuatu perubahan akan hanya bergantung kepada lima (5) proses utama melibatkan Kesedaran, Keinginan, Pengetahuan, Keupayaan dan Pengukuhan (ADKAR). Kesan dari pemahaman dan penghayatan perubahan yang diperlukan akan menghasilkan perubahan yang mampan.

CHANGE MANAGEMENT TEAM: NEW ICT PROJECT (PINTAR)

The development of SOCSO's PINTAR Project is not only SOCSO's initiative to replace the old system with the new one, but is also an effort to upgrade the level of the quality of service delivery to its clients in order to raise its prestige as a leading social security organisation. It cannot be denied that SOCSO's proposed PINTAR Project will bring about a wave of change to the work culture at SOCSO.

SOCSO's Change Management Team was appointed on 15 April 2012 and the final target for the team is to ensure all staff understand, support and commit towards the realisation of this project.

In general, change management needs a structured approach which is consistent with the needs of fulfilling SOCSO's PINTAR Project objectives. For this project, the Change Management Team is using the ADKAR model approach introduced by Prosci's Change Management, the world leader in change management consultancy based in Loveland, The United States of America.

Based on the ADKAR model, the success of any change will only depend on five (5) main processes that include Awareness, Desire, Knowledge, Ability and Reinforcement (ADKAR). Understanding and appreciating the changes that are needed will result in sustainable change.



Aktiviti dan Pencapaian

Bagi mengukuhkan hala tuju perubahan di PERKESO maka *Change Management Team* telah berjaya menerbitkan *Pelan Pengurusan Perubahan Projek ICT Core System PERKESO 2012 – 2013*. Pelan ini mengandungi strategi, dan garis panduan untuk menguruskan perubahan yang dijangka berlaku di PERKESO apabila Projek PINTAR siap sepenuhnya dan diimplementasikan. Malahan, pada sesi 'Exit Conference' Penarafan Star Rating oleh MAMPU pada 17 Disember 2013 bertempat di Flamingo Hotel, Kuala Lumpur, pihak MAMPU telah mewar-warkan bahawa *Pelan Pengurusan Projek ICT Core System PERKESO 2012-2013* sebagai 'best practices' untuk dijadikan panduan kepada agensi Kerajaan yang lain dalam menguruskan perubahan.

Activities and Achievements

To reinforce the direction of change in SOCSO, the Change Management Team has published a 'Pelan Pengurusan Perubahan Projek ICT Core System PERKESO 2012-2013'. This plan contains strategies and guidelines for managing the changes that are expected to occur in SOCSO when the PINTAR project is completed and implemented. In addition, during MAMPU's Star Rating Exit Conference session held on 17 December 2013 at the Flamingo Hotel Kuala Lumpur, MAMPU revealed the 'Pelan Pengurusan Projek ICT Core System PERKESO 2012-2013' as best practices and so to be used as a guide to the other Government agencies in managing changes.

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Pihak pengurusan tertinggi merupakan kepimpinan utama yang akan meneraju pengurusan perubahan. Bengkel Pengurusan Perubahan yang disertai oleh Ketua-Ketua Bahagian, Pengarah Negeri PERKESO dan Pengurus Pejabat PERKESO telah diadakan pada 17-19 Julai 2012 bertempat di Sunway Putra Hotel, Kuala Lumpur adalah detik permulaan penghayatan perubahan di PERKESO.

Siri Kursus Komunikasi Berkesan mengikut Zon Utara, Tengah, Selatan, Timur, Sabah dan Sarawak telah diadakan secara berperingkat mulai 14 Disember 2012 hingga 23 Februari 2013 yang melibatkan semua petugas kaunter di setiap pejabat merupakan usaha *Change Management Team* untuk meningkatkan tahap kualiti komunikasi petugas kaunter dengan para pelanggan.

Pegawai Perhubungan Pelanggan yang baru dilantik seramai 21 orang merupakan kumpulan perintis bagi Pusat Panggilan Setempat telah dipanggil untuk menjalani Kursus Soft Skill pada 19-26 Ogos 2013 bertempat di De Palma, Hotel Kuala Lumpur dan diikuti Kursus Team Building yang telah diadakan 22-25 September 2013, di Cherengin Hills Convention & SPA Resort, Janda Baik, Bentong, Pahang. Buletin PINTAR turut disiarkan selang dua bulan sekali sebagai medium komunikasi antara pihak *Change Management Team* dengan semua anggota PERKESO dalam mewar-warkan kemajuan projek PINTAR.

The top management is the primary leadership to lead change management. A Change Management Workshop, attended by Heads of Divisions, State Directors of SOCSO and SOCSO Office Managers, and held on 17-19 July 2012 at the Sunway Putra Hotel, Kuala Lumpur, is the start of appreciating change in SOCSO.

The Effective Communication Course Series was held in phases across the North, Central, South, East, Sabah and Sarawak Zones from 14 December 2012 to 23 February 2013. This course involved all front office staff as an effort by the Change Management Team to improve the quality of communication of the front office staff with the customers.

A total of 21 newly appointed Customer Relations Officers, who were the pioneers of the recently set up minted Call Centre, underwent a Soft Skill Course on 19-26 August 2013 at the De Palma Hotel, Kuala Lumpur and then followed it up with a Team Building Course held on 22-25 September 2013, at Cherengin Hills Convention & SPA Resort, Janda Baik, Bentong, Pahang. Buletin PINTAR is also published bi-monthly as a medium of communication between the Change Management Team and SOCSO staff by highlighting the progress of the PINTAR project.

Change Management Team turut berperanan dalam mengendalikan sesi latihan *Train The Trainer* bagi modul *Registration, Contribution, Collection, Prevention, Enrollment, CRM* dan *ICR* bermula 6 November 2013 hingga 22 November 2013 bertempat di Ibu Pejabat PERKESO dan jumlah peserta terlibat adalah seramai 281 orang anggota. Antara objektif sesi latihan *Train the Trainer* diadakan adalah bagi memberikan pendedahan dan latihan kemahiran mengaplikasikan Sistem PINTAR PERKESO yang masih dalam pembangunan.

The Change Management Team also played a role in conducting 'Train the Trainer' sessions for the Registration, Contribution, Collection, Prevention, Enrollment, CRM and ICR modules from 6 November 2013 to 22 November 2013 at SOCSO's Headquarters involving 281 participants. Among the objectives of the 'Train the Trainer' sessions were to provide exposure and skill training in applying the SOCSO PINTAR System which is still in development.

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“Program Saringan Kesihatan PERKESO adalah satu jangkauan keperihatinan PERKESO mendekati rakyat berteraskan konsep 1Malaysia, Rakyat Didahulukan Pencapaian Diutamakan untuk meningkatkan kualiti hidup dengan mengamalkan gaya hidup sihat khususnya kepada golongan pekerja”

“The SOCSO Health Screening Programme is a caring approach by SOCSO in reaching out to the people, based on the concept of 1Malaysia, People First Performance Now, to improve quality of life by adopting a healthy lifestyle, especially among the workers”



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**PENGIKTIRAFAN “MEDAL OF MERIT”
KEPADA KETUA EKSEKUTIF PERKESO**

Pembangunan Keselamatan Sosial di Malaysia telah mendapat pengiktirafan di World Social Security Summit Forum di Doha, Qatar pada 10 hingga 15 November 2013 apabila Ketua Eksekutif PERKESO dianugerahkan “Medal of Merit” daripada *International Social Security Association (ISSA)* atas perkhidmatan kepada ISSA dan sumbangan kepada pembangunan keselamatan sosial di peringkat antarabangsa.

**“MEDAL OF MERIT” AWARD TO SOCSO
CHIEF EXECUTIVE**

The development of Social Security in Malaysia was recognised at the World Social Security Summit Forum held in Doha, Qatar from 10 to 15 November 2013 when the SOCSO Chief Executive was awarded the “Medal of Merit” by the International Social Security Association (ISSA) for services rendered to the ISSA and for contributions to the development of social security at the international level.



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**“ANUGERAH KHAS HAK ASASI MANUSIA
2013” DARIPADA SUHAKAM**

PERKESO telah menerima “Anugerah Khas Hak Asasi Manusia 2013” bagi kategori Agensi Kerajaan menerusi program *Return To Work* daripada Suruhanjaya Hak Asasi Manusia Malaysia (SUHAKAM) pada 10 Disember 2013.

**“SPECIAL AWARD ON HUMAN RIGHTS
2013” FROM SUHAKAM**

SOCSO received the “Special Award on Human Rights 2013” in the Government Agency category from the Human Rights Commission of Malaysia (SUHAKAM) for the Return To Work programme on 10 December 2013.



PENCAPAIAN TARAF 5 BINTANG *PORTALS* DAN *WEBSITE* PERKESO

PERKESO telah berjaya mendapat anugerah pencapaian taraf 5 bintang dalam Anugerah *Malaysian Government Portals and Websites Assessment 2013* dari Multimedia Development Corporation (MDEC).

SOCSCO PORTAL AND WEBSITE ACHIEVES 5 STAR STATUS

SOCSCO received the achievement of 5 star status Award at the Malaysian Government Portals and Websites Assessment award ceremony from the Multimedia Development Corporation (MDEC).



ANUGERAH UNTUK *RETURN TO WORK* - “BEST PRACTICES INNOVATIVE POLICY 2013”

PERKESO telah menerima anugerah *Return To Work* - “Best Practices Innovative Policy 2013” di Zero Project Conference 2013 World Future Council, ESSL Foundation.

AWARD FOR RETURN TO WORK PROGRAMME – “BEST PRACTICES INNOVATIVE POLICY 2013”

SOCSCO received the award, “Best Practices Innovative Policy 2013” for the Return To Work programme at the Zero Project Conference 2013, World Future Council, ESSL Foundation.



PROGRAM SARINGAN KESIHATAN

Dalam pembentangan Bajet 2013 pada 28 September 2012, YAB Dato' Sri Mohd Najib Bin Tun Abdul Razak, Perdana Menteri Malaysia telah mengumumkan bahawa pihak Kerajaan melalui PERKESO akan menyediakan kemudahan Saringan Kesihatan untuk semua pekerja yang berumur 40 tahun ke atas bagi mengesan Penyakit Tidak Berjangkit (*Non-communicable Disease*) iaitu darah tinggi, penyakit jantung, kencing manis dan kanser supaya pencegahan awal dapat dibuat.

Majlis Pelancaran Program Saringan Kesihatan telah disempurnakan oleh YAB Timbalan Perdana Menteri pada 18 Februari 2013.

Free check-ups for two million

Socso members to get health screening

PETALING JAYA: About two million private sector employees will be eligible for free medical check-ups from the Social Security Organisation (Socso). It was reported that the Federal Government had allocated RM19.3bil for healthcare and management under Budget 2013, an increase of RM2bil from the last budget. Budget 2013 has allocated RM200mil for



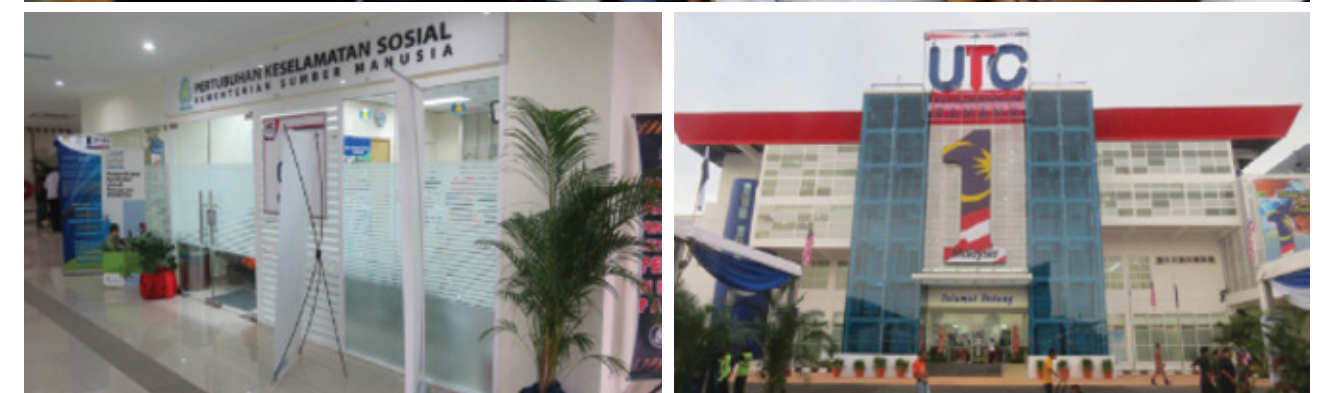
HEALTH SCREENING PROGRAMME

During the 2013 budget presentation on 28 September 2012, the Prime Minister of Malaysia, YAB Dato' Sri Mohd Najib Bin Tun Abdul Razak, announced that the Government through SOCSO will provide free health screening to employees who are 40 years old and above, with the purpose of identifying Non-communicable Diseases such as cardiovascular diseases, high blood pressure, diabetes and cancer so that early intervention can be carried out.

SOCSO's Health Screening Programme was officially launched by the YAB Deputy Prime Minister on 18 February 2013.

PUSAT TRANSFORMASI BANDAR

Kerajaan telah melancarkan Pusat Transformasi Bandar (UTC) pertama di Melaka pada 23 Jun 2012 dan beroperasi dari jam 8.30 pagi sehingga 10.00 malam setiap hari kecuali pada hari cuti umum. Sehingga kini PERKESO telah meluaskan penyampaian perkhidmatannya di semua pusat UTC di Kuala Lumpur, Pahang, Perak dan Kedah.



URBAN TRANSFORMATION CENTRE

The first Urban Transformation Centre (UTC) was launched by the Government on 23 June 2012 in Melaka and it operates from 8.30 am to 10.00 pm daily except on public holidays. To date, SOCSO has extended its services to all UTC centres based in Kuala Lumpur, Pahang, Perak and Kedah.

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PERHIMPUNAN PERDANA BADAN BERKANUN DIASINGKAN SARAAN

Perhimpunan Perdana 7 Agensi Bersama YAB Perdana Menteri Malaysia telah diadakan pada 25 Mac 2013 di Putra World Trade Centre. Perjumpaan ini adalah bertujuan untuk menyatakan hasrat sebenar Kesatuan Gabungan ini kepada Pemimpin Nombor Satu Malaysia.



PREMIER ASSEMBLY OF STATUTORY BODIES WITH SEPARATE REMUNURATION

A Premier Assembly of 7 Agencies was held with the Prime Minister of Malaysia on 25 March 2013 at the Putra World Trade Centre. The purpose of the assembly was to express the true intentions of the Joint Union to the Premier Leader of Malaysia.



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PROGRAM MESRA YB DATO' SRI RICHARD RIOT ANAK JAEM, MENTERI SUMBER MANUSIA DENGAN PEMIMPIN DAN PENDUDUK KAWASAN SERIAN

Program mesra YB Dato' Sri Richard Riot Anak Jaem, Menteri Sumber Manusia dengan pemimpin dan penduduk kawasan Serian telah diadakan pada 28 Jun 2013 di Kampung Temong Putih dan pada 4 November 2013 di Kampung Krusen Mawang, Serian.

MEET THE PEOPLE PROGRAMME IN THE SERIAN AREA WITH YB DATO' SRI RICHARD RIOT ANAK JAEM, MINISTER OF HUMAN RESOURCES

A 'Meet the People' programme with YB Dato' Sri Richard Riot Anak Jaem, Minister for Human Resources, was held in the Serian area in two locations, in Kampung Temong Putih on 28 June 2013 and Kampung Krusen Mawang on 4 November 2013.



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AKTIVITI PUBLISITI DAN HEBAHAN

PERKESO telah mengadakan aktiviti publisiti dan hebahan melalui semua media elektronik dan media cetak seperti suratkhbar, risalah, buletin dan sebagainya. Publisiti ini bertujuan untuk memberi maklumat mengenai skim dan faedah yang disediakan oleh PERKESO kepada orang ramai, khususnya golongan pekerja.



HARI BERTEMU PELANGGAN - MEMANTAPKAN PENYAMPAIAN PERKHIDMATAN

Program ini diadakan pada hari Khamis minggu pertama setiap bulan dan turut dilaksanakan oleh pejabat PERKESO di seluruh negara sebagai salah satu platform untuk memantapkan penyampaian perkhidmatan PERKESO secara menyeluruh kepada semua pelanggan. Pada tahun 2013, seramai 1,422 pelanggan telah hadir ke program ini yang telah diadakan di semua pejabat PERKESO di seluruh negara termasuk Ibu Pejabat.



PUBLICITY AND PROMOTIONAL ACTIVITIES

SOCSCO has conducted publicity and promotional activities via all the main print and electronic media including newspapers, brochures, bulletins, leaflets and so on. The objective of the publicity is to disseminate information related to SOCSCO schemes and benefits to the public, especially the workers.



MEET THE CLIENTS' DAY - ENHANCING SERVICE DELIVERY

This programme is held on the first Thursday of every month and is implemented at SOCSCO offices across the country as a platform to enhance the overall service delivery to all clients. In 2013, a total of 1,422 clients attended the event which was held at all SOCSCO offices nationwide including the Headquarters.

PROGRAM KELAS PERSEDIAAN PEPERIKSAAN DAN MOTIVASI ANAK PENERIMA FAEDAH PERKESO 2013

Program Kelas Persediaan Peperiksaan dan Motivasi Anak Penerima Faedah PERKESO telah dilaksanakan sejak tahun 1995. Program ini merupakan salah satu dari tanggungjawab sosial PERKESO. Pada tahun 2013, PERKESO telah menjalankan program yang sama di dua zon iaitu di Tengah dan Selatan.



PROGRAM MOTIVASI ANAK-ANAK ANGGOTA PERKESO

Pada tahun 2013, Program Motivasi Anak-Anak Anggota PERKESO diadakan pada 26 Mei hingga 1 Jun bertempat di Institut KWSP (ESSET), Bangi. Seramai 83 orang anak-anak kakitangan PERKESO yang terdiri daripada 43 orang yang akan menduduki Peperiksaan PMR dan 40 orang yang akan menduduki Peperiksaan SPM telah menyertai program ini.



DIARI KORPORAT
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EXAMINATION PREPARATORY CLASS AND MOTIVATIONAL PROGRAMME FOR CHILDREN OF SOCSCO BENEFIT RECIPIENTS 2013

The Examination Preparatory Class and Motivational Programme for the Children of SOCSCO Benefit Recipients has been conducted since 1995. This programme is regarded as one of SOCSCO's social responsibilities. In the year 2013, SOCSCO carried out this programme in two zones i.e. the Central and Southern zone.



SOCSCO'S MOTIVATION PROGRAM FOR EMPLOYEES' CHILDREN

In 2013, the SOCSCO Employee's Children Motivational Programme was held from 26 May to 1 June at the EPF Institute (ESSET) in Bangi. A total of 83 children of SOCSCO staff, consisting of 43 students who would be sitting for the PMR Examination and another 40 students who would be sitting for the SPM Examination, participated in the programme.





SAMBUTAN HARI PEKERJA 2013

Sambutan Hari Pekerja 2013 telah diadakan pada 22 Jun 2013 di Stadium Putra, Bukit Jalil, Kuala Lumpur. Sambutan ini telah dirasmikan oleh Perdana Menteri Malaysia, YAB Datuk Seri Mohd Najib Tun Haji Abdul Razak bersama-sama dengan Menteri Sumber Manusia, YB Dato' Sri Richard Riot Anak Jaem serta para tetamu khas yang hadir bersama-sama memeriahkan sambutan. Tema Hari Pekerja pada tahun ini adalah **"Pekerja Pemangkin Transformasi Negara"**.

Sambutan Hari Pekerja 2013 menempa sejarah tersendiri apabila kumpulan kontinjen PERKESO seramai 300 anggota telah dinobatkan sebagai Juara Kontinjen Terbaik 2013.



LABOUR DAY CELEBRATIONS 2013

The 2013 Labour Day Celebrations was held on 22 June 2013 at the Putra Stadium in Bukit Jalil, Kuala Lumpur. The celebration was officiated by the Prime Minister of Malaysia, YAB Datuk Seri Mohd Najib Tun Haji Abdul Razak, together with the Minister of Human Resources, YB Dato' Sri Richard Riot Anak Jaem and special guests. The Labour Day theme for the year was **"Workers are the Catalyst for National Transformation"**.

The Labour Day Celebrations 2013 made history when the SOCSO contingent comprising of 300 personnel was awarded The Best Contingent Award 2013.

ANUGERAH KESATUAN SEKERJA CEMERLANG

Kesatuan Kakitangan PERKESO telah dinobatkan sebagai penerima Anugerah Kesatuan Sekerja Cemerlang Tahun 2013 sempena Sambutan Hari Pekerja CUEPACS Peringkat Kebangsaan 2013 di Stadium Tertutup Nilai, Negeri Sembilan pada 1 Mei yang lalu. Majlis sambutan tersebut telah dirasmikan oleh Menteri Besar Negeri Sembilan iaitu YAB Dato' Seri Utama Haji Mohamad bin Haji Hasan.



SEMINAR PERLINDUNGAN KESELAMATAN SOSIAL KEBANGSAAN 2013

Seminar Perlindungan Keselamatan Sosial Kebangsaan telah diadakan di 17 lokasi di seluruh negara mulai bulan Julai sehingga Disember 2013 bersama-sama wakil daripada Persekutuan Majikan Malaysia (MEF) dan Kongres Kesatuan Sekerja Malaysia (MTUC).



BEST EMPLOYEES' UNION AWARD

Kesatuan Kakitangan PERKESO (SOCSO Employees' Union) honoured as the recipient of the Best Employees' Union Award for 2013 in conjunction with the CUEPACS' National Level Labour Day Celebrations 2013 at the Nilai Indoor Stadium, Negeri Sembilan on 1 May 2013. The celebrations were officiated by the Menteri Besar Negeri Sembilan, YAB Dato' Seri Utama Haji Mohamad bin Haji Hasan.

NATIONAL SEMINAR ON SOCIAL SECURITY PROTECTION 2013

The National Seminar on Social Security Protection was conducted in 17 locations throughout the nation from the month of July to December 2013 together with representatives from the Malaysian Employers Federation (MEF) and Malaysian Trades Union Congress (MTUC).



KEMPEN PERJALANAN SELAMAT KE TEMPAT KERJA KEBANGSAAN 2013

Pelancaran Kempen Perjalanan Selamat Ke Tempat Kerja Kebangsaan kali ke tiga telah diadakan di Kuching Waterfront, Sarawak pada 7 Julai 2013 dan dirasmikan oleh YB Dato' Sri Richard Riot Anak Jaem, Menteri Sumber Manusia. Penganjuran kempen ini masih mengekalkan tema "Partnership in Road Accident Prevention for Employees at Risk" (PROPER).



NATIONAL SAFE COMMUTING TO WORK CAMPAIGN 2013

The launching of the third National Safe Commuting to Work Campaign was held at the Kuching Waterfront, Sarawak on 7 July 2013 and was officiated by the Minister of Human Resources, YB Dato' Sri Richard Riot Anak Jaem. The campaign is a continuation of the efforts to prevent commuting accidents with the theme "Partnership in Road Accident Prevention for Employees at Risk" (PROPER).



SEMINAR PENCEGAHAN KEMALANGAN 2013

Pertubuhan Keselamatan Sosial telah menganjurkan Seminar Pencegahan Kemalangan kali yang ke-3 pada 23 dan 24 September 2013 bertempat di Kuala Lumpur. Seminar ini telah dirasmikan oleh YB Dato' Sri Richard Riot Anak Jaem, Menteri Sumber Manusia.



ACCIDENT PREVENTION SEMINAR 2013

The Social Security Organisation hosted the Accident Prevention Seminar for the third time on 23 and 24 September 2013 in Kuala Lumpur. The seminar was officiated by the Minister of Human Resources, YB Dato' Sri Richard Riot Anak Jaem.

KUNJUNGAN DELEGASI LUAR / FOREIGN DELEGATION VISITS



Lawatan delegasi dari Social Security Board (SSB), Myanmar pada 20 Februari 2013

On 20 February 2013, SOCSCO received a delegation from the Social Security Board (SSB), Myanmar



Lawatan delegasi seramai tujuh orang pegawai pengurusan atasan dari National Social Security Fund (NSSF), Tanzania pada 12 hingga 15 Mac 2013

A delegation of seven Senior Management officials from the National Security Fund (NSSF), Tanzania, visited SOCSCO from 12 to 15 March 2013



Pada 28 Mei 2013, Encik Kim Jooyung dari ILO Bangkok bersama Dr. Ravi P. Rannan-Eliya dari Institute for Health Policy, Sri Lanka membuat lawatan muhibbah ke PERKESO

On 28 May 2013, Mr. Kim Jooyung from ILO Bangkok and Dr. Ravi P. Rannan-Eliya from the Institute for Health Policy, Sri Lanka, made a goodwill visit to SOCSCO



LAWATAN PENGURUSAN ATASAN PERKESO KE JERMAN, DENMARK DAN FINLAND

Pada 20 hingga 27 Februari 2013, pengurusan atasan PERKESO telah mengadakan lawatan sambil belajar ke Kassel, Nurnberg (Jerman), Copenhagen (Denmark) dan Helsinki (Finland). Lawatan ini bertujuan untuk melaksanakan kajian perbandingan ke atas skim-skim dan program insurans keselamatan sosial yang sedia ada untuk pekerja yang menganggur termasuk yang bekerja sendiri. PERKESO kini sedang menjalankan kajian dengan tujuan memperkenalkan *Unemployment Insurances Scheme* kepada pekerja yang diberhentikan serta memperluaskan liputan keselamatan sosial untuk pekerja yang bekerja sendiri di Malaysia.



SOCSCO TOP MANAGEMENT STUDY TRIP TO GERMANY, DENMARK AND FINLAND

From 20 to 27 February 2013, the top management of SOCSCO embarked on a study trip to Kassel, Nurnberg (Germany), Copenhagen (Denmark) and Helsinki (Finland). The visit was aimed at carrying out a comparative study on the existing social security schemes and programmes for unemployed workers, including the self-employed. SOCSCO is now studying the possibility of introducing the "Unemployment Insurance Scheme" for retrenched workers as well as the possibility of extending social security coverage for self-employed workers in Malaysia.





WORLD SOCIAL SECURITY FORUM 2013

World Social Security Forum 2013 telah dianjurkan oleh *International Social Security Association (ISSA)* di Doha, Qatar mulai 10 hingga 15 November 2013. Seramai 1,169 peserta termasuk para menteri, penggubal dasar, pentadbir dan ahli akademik daripada 126 buah negara telah menyertai forum tersebut. Delegasi Malaysia yang diketuai oleh YB Menteri Sumber Manusia turut disertai 3 orang pegawai kanan PERKESO, iaitu Pengerusi Lembaga PERKESO, Ketua Eksekutif PERKESO dan Pegawai Perubatan PERKESO. Selain itu, delegasi tersebut juga disertai oleh seorang pegawai daripada Pejabat Menteri Sumber Manusia.

Pembangunan Keselamatan Sosial di Malaysia mendapat pengiktirafan di *World Social Security Summit* apabila Ketua Eksekutif PERKESO dianugerahkan "*Medal of Merit*" oleh *ISSA* atas perkhidmatan kepada *ISSA* dan sumbangan kepada pembangunan keselamatan sosial di peringkat antarabangsa.

WORLD SOCIAL SECURITY FORUM 2013

The World Social Security Forum 2013 was organised by the International Social Security Association (ISSA) in Doha, Qatar from 10 until 15 November 2013. The Forum attracted about 1,169 participants from 126 countries including ministers, policy makers, administrators and academicians. The Malaysian delegation was led by the Minister of Human Resources and accompanied by three senior SOCSO officials which were the Chairman of the Board, the Chief Executive and the SOCSO Medical Officer, together with an officer from the Office of the Minister of Human Resources.

The development of Social Security in Malaysia was recognised at the World Social Security Summit Forum when the SOCSO Chief Executive was awarded the "*Medal of Merit*" by *ISSA* for services rendered to *ISSA* and for contributions to the development of social security at the international level.



30th ASEAN SOCIAL SECURITY ASSOCIATION (ASSA) BOARD MEETING

30th Asean Social Security Association (ASSA) Board Meeting telah diadakan di Donchanh Palace, Vientiane, Laos PDR pada 29 Oktober – 2 November 2013. Delegasi yang terlibat adalah dari Malaysia, Brunei Darussalam, Indonesia, Singapura, Thailand, Vietnam, Kemboja, Filipina, pemerhati dari Myanmar dan tuan rumah iaitu Laos.



30th ASEAN SOCIAL SECURITY ASSOCIATION (ASSA) BOARD MEETING

The "30th Asean Social Security Association (ASSA) Board Meeting" was held at Donchanh Palace, Vientiane, Laos PDR from 29 October to 2 November 2013. Delegates from Malaysia, Brunei Darussalam, Indonesia, Singapore, Thailand, Vietnam, Cambodia and the Philippines attended with observers from Myanmar and the host country, Laos.

DIARI KORPORAT
CORPORATE DIARY



ANUGERAH KHIDMAT CEMERLANG DAN KHIDMAT SETIA

Majlis anugerah ini telah diadakan di Hotel Grand Seasons Kuala Lumpur pada 22 Ogos 2013. Seramai 93 anggota PERKESO telah menerima Anugerah Khidmat Cemerlang, Anugerah Khidmat Setia (20 tahun) seramai 29 anggota dan 81 anggota telah menerima Anugerah Khidmat Setia (25 tahun) bagi tahun 2012.



EXCELLENT AND LOYAL SERVICE AWARDS

The awards ceremony was held at The Grand Seasons Hotel, Kuala Lumpur on 22 August 2013. A total of 93 staff received the Excellence in Service Award, while 29 staff received the Loyal Service Award (20 years) and 81 staff received the Loyal Service Award (25 years) for 2012.

SAMBUTAN BULAN BAHASA DAN MEMBACA KEBANGSAAN

Majlis Perasmian Bulan Bahasa Kebangsaan dan Bulan Membaca PERKESO telah diadakan pada 1 Oktober 2013 bertempat di Menara PERKESO. Objektif program bertujuan menyemarakkan peranan Bahasa Kebangsaan disamping membudayakan amalan membaca agar dapat melahirkan masyarakat berpengetahuan, pemikir dan kreatif. Dr. H.M. Tuah Iskandar Al Haj telah dijemput sebagai penceramah.



NATIONAL LANGUAGE AND READING MONTH

The official launch of SOCSO's National Language and Reading Month was held on 1 October 2013 at Menara PERKESO. The objective of this programme was to promote the significance of the National Language and at the same time to cultivate reading habits in order to achieve a knowledgeable, thinking, and creative nation. Dr. H.M. Tuah Iskandar Al Haj was the guest speaker.



KARNIVAL JOM HEBOH 2013

Karnival Jom Heboh 2013 anjuran Media Prima Berhad merupakan satu platform kepada PERKESO untuk mempromosikan dan menyampaikan maklumat terkini mengenai skim dan faedah yang disediakan oleh PERKESO kepada golongan pekerja di negara ini. Karnival ini telah diadakan pada 30 November dan 1 Disember 2013 di Kompleks Sukan Bukit Jalil, Kuala Lumpur.



JOM HEBOH CARNIVAL 2013

The Jom Heboh Carnival 2013, organised by Media Prima Berhad, became a platform for SOCSO to promote and disseminate the latest information pertaining to the schemes and benefits provided by SOCSO to all the employees in the country. The carnival was held on 30 November and 1 December 2013 at the Bukit Jalil Sports Complex, Kuala Lumpur.

ANUGERAH KHAS HAK ASASI MANUSIA 2013

Pada 10 Disember 2013, bertempat di Hotel Parkroyal Kuala Lumpur, sempena Majlis Anugerah Hak Asasi Manusia 2013, PERKESO buat julung kalinya telah dianugerahkan dengan Anugerah Khas Hak Asasi Manusia bagi Kategori Agensi Kerajaan menerusi Program *Return To Work*. Anugerah ini disampaikan oleh YBhg. Tan Sri Hasmy Agam, Pengerusi SUHAKAM kepada YBhg. Datuk K. Selvarajah, Ketua Eksekutif PERKESO.

Anugerah Hak Asasi Manusia SUHAKAM ini mula diperkenalkan oleh SUHAKAM pada tahun 2011 diberikan kepada individu, kumpulan, organisasi dan agensi yang mempunyai rekod yang cemerlang dalam memajukan hak asasi manusia.



SPECIAL AWARD ON HUMAN RIGHTS 2013

On 10 December 2013, in conjunction with the Human Rights Award 2013 Ceremony held at the Parkroyal Hotel in Kuala Lumpur, SOCSO was conferred with the Special Award on Human Rights for the Government Agency category for the first time. This award was to recognise SOCSO's Return To Work programme. The award was presented by the Chairman of SUHAKAM, YBhg. Tan Sri Hasmy Agam to the Chief Executive of SOCSO, YBhg. Datuk K. Selvarajah.

The SUHAKAM Human Rights Award, which was introduced by SUHAKAM in 2011, is given to individuals, groups, organisations and agencies who have a track record of excellence in the promotion of human rights in Malaysia.

DIARI KORPORAT
CORPORATE DIARY

BULAN KUALITI DAN INOVASI

Majlis Anugerah Kualiti dan Inovasi PERKESO telah dirasmikan oleh YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib, Timbalan Menteri Sumber Manusia pada 19 Disember 2013.



LATIHAN PENGUNGSIAN BANGUNAN

Latihan ini telah berjaya diadakan pada 24 Disember 2013 dengan kerjasama semua penghuni Menara PERKESO. Latihan ini bertujuan untuk memberikan pendedahan kepada Pasukan Penyelamat Menara PERKESO khususnya dalam tugas pengungsian dan menyelamatkan. Di samping itu, ia juga dapat menguji keupayaan sistem atau peralatan yang berkaitan dengan kebombaan agar sentiasa berfungsi.



QUALITY AND INNOVATION MONTH

The SOCSO's Quality and Innovation Awards Ceremony 2013 was officiated by YB Dato' Sri Haji Ismail bin Haji Abdul Muttalib, the Deputy Minister of Human Resources on 19 December 2013.



BUILDING EVACUATION DRILL

This training was held successfully on 24 December 2013 with the cooperation of all the occupants of Menara PERKESO. The purpose of the drill was to give exposure to the Menara PERKESO Rescue Team, particularly in evacuation and rescue. The drill was also conducted to test the capabilities of the system, or the equipment related to fire services to ensure its functionality.



EXIT CONFERENCE PENYATA KEWANGAN PERKESO BAGI TAHUN 2013

Exit Conference bagi pengauditan muktamad Penyata Kewangan PERKESO bagi tahun berakhir 31 Disember 2013 telah berlangsung di Jabatan Audit Negara, Putrajaya pada 19 Mei 2014. *Exit Conference* ini telah dipengerusikan oleh Ketua Audit Negara, YBhg. Tan Sri Dato' Setia Hj. Ambrin bin Buang dan dihadiri oleh pegawai-pegawai kanan PERKESO dan Jabatan Audit Negara serta wakil Kementerian Sumber Manusia.



EXIT CONFERENCE FOR SOCSO FINANCIAL STATEMENT 2013

The Exit Conference for the final audit of the SOCSO Financial Statement for the year ending 31 December 2013 was held at the National Audit Department, Putrajaya on 19 May 2014. The Exit Conference was chaired by YBhg. Tan Sri Dato' Setia Hj. Ambrin bin Buang, Auditor General and was attended by the senior officers of SOCSO and the National Audit Office as well as representatives of the Human Resources Ministry.

DIARI KORPORAT
CORPORATE DIARY

DIARI KORPORAT
CORPORATE DIARY

BENGKEL PENAMBAHBAIKAN AKTIVITI
PENGOPERASIAN KEWANGAN PERKESO

Bengkel penambahbaikan aktiviti Pengoperasian Kewangan PERKESO telah berlangsung dari 12 hingga 15 April 2013 bertempat di Ancasa Allsuites Resort dan Spa, Port Dickson, Negeri Sembilan.



KURSUS SISTEM PERAKAUNAN
SAGA VERSI 8.0 DAN MEKANISMA
PENGURUSAN KEWANGAN PERKESO

Kursus Sistem Perakaunan SAGA Versi 8.0 dan mekanisme Pengurusan Kewangan PERKESO yang melibatkan pejabat-pejabat PERKESO anjuran Bahagian Perbendaharaan telah diadakan pada 21 hingga 23 April 2013 di Hotel Equatorial, Bangi.



WORKSHOP ON ENHANCING SOCSO
FINANCIAL OPERATIONS

A workshop on improving SOCSO's Financial Operations was held from 12 to 15 April 2013 at the Ancasa Allsuites Resort and Spa, Port Dickson, Negeri Sembilan.



SAGA ACCOUNTING SYSTEM VERSION
8.0 COURSE AND THE MECHANISM OF
SOCSO FINANCIAL MANAGEMENT

The Treasury Division organised the SAGA Accounting System Version 8.0 course and the mechanism of the SOCSO Financial Management involving SOCSO offices, held at Hotel Equatorial, Bangi, from 21 to 23 April 2013.



DIARI KORPORAT
CORPORATE DIARY

PENGURNIAAN
DARJAH DAN PINGAT KEBESARAN

Pada tahun 2013, seramai 13 orang anggota PERKESO telah dianugerahkan darjah dan pingat kebesaran daripada Kerajaan Persekutuan dan Negeri seperti di bawah:-

CONFERMENT OF
AWARDS AND MEDALS

In 2013, a total of 13 staff members of SOCSO were bestowed with awards and medals from the Federal and State Governments as shown below :-

ANUGERAH / AWARD	PENERIMA / RECIPIENT	PEJABAT / OFFICE
Ahli Darjah Kinabalu (A.D.K)	Encik Johari bin Idris	Pejabat Negeri Sabah Sabah State Office
Kesatria Memangku Negara (K.M.N)	Encik Ong Kim Seng	Bahagian Risiko dan Penyelidikan Risk and Research Division
Kesatria Memangku Negara (K.M.N)	Tuan Haji Kanan bin Sarih	Bahagian Sumber Manusia Human Resources Division
Ahli Mangku Negara (A.M.N)	Puan Umarani a/p Rassu	Bahagian Operasi Operations Division
Ahli Mangku Negara (A.M.N)	Encik Zulkifli bin Mohamad	Pejabat Negeri Perak Perak State Office
Pingat Pangkuan Negara (P.P.N)	Encik Omar bin Bakar	Bahagian Naziran Inspectorate Division
Pingat Pangkuan Negara (P.P.N)	Encik Md Adam bin Solyhin	Bahagian Khidmat Pengurusan Management Services Division
Pingat Pangkuan Negara (P.P.N)	Puan Rohaya Binti Abdul Hamid	Bahagian Operasi Operations Division
Pingat Pangkuan Negara (P.P.N)	Cik Hashimah binti Mustafa	Bahagian Perbendaharaan Treasury Division
Bintang Sri Mahkota Kelantan (S.M.K)	Puan Hajah Zaini binti Ab Llatiff	Pejabat Negeri Kelantan Kelantan State Office
Pingat Setia Mahkota Kelantan (P.S)	Puan Bahrumnisah binti Ab Ghani	Pejabat Negeri Kelantan Kelantan State Office
Bintang Cemerlang Melaka (B.C.M)	Encik Mohanadas a/l Veraya	Pejabat Negeri Melaka Malacca State Office
Ahli Bintang Sarawak (A.B.S)	Encik Terence Tikok Anak Pirus	Pejabat Sibü Sibü Office

DIARI KORPORAT
CORPORATE DIARY

AKTIVITI PERSATUAN KEBAJIKAN DAN SUKAN PERKESO (KESPO)

Sepanjang tahun 2013, KESPO telah melaksanakan pelbagai aktiviti, antaranya sukan di Zon Tengah, Sukan Integrasi Kebangsaan, Hari Keluarga, Majlis Makan Malam Tahunan dan lain-lain lagi.



SOCSCO WELFARE AND SPORTS ASSOCIATION (KESPO) ACTIVITIES

Throughout 2013, KESPO has carried out various activities, such as sports in Central Zone, National Integration Sports, Family Day, Annual Dinner and others.

DIARI KORPORAT
CORPORATE DIARY



OPS KESAN

Majlis pelancaran program Ops Kesan Peringkat Kebangsaan 2013 telah dirasmikan oleh YBhg. Datuk K. Selvarajah, Ketua Eksekutif PERKESO di Pejabat PERKESO Negeri, Wilayah Persekutuan Kuala Lumpur pada 3 September 2013.

AKTIVITI PUSPANITA KEBANGSAAN

Sepanjang tahun 2013, PERKESO terlibat dalam aktiviti PUSPANITA antaranya Seminar “Remaja Perkasa, Harapan Bangsa”, Seminar Pemerkasaan Pengguna di Dewan Seri Endon PUSPANITAPURI, Putrajaya, Program 1 Million Women Purple Walk 2013 sempena sambutan Hari Wanita Antarabangsa di Dataran Putrajaya, Majlis Penyampaian Anugerah Kecemerlangan Akademik 2012 di Dewan Serbaguna KSM, Program 1M4U di Dewan Seri Endon PUSPANITAPURI, Putrajaya, Program 1M4U bertempat di Rumah Jagaan dan Rawatan Orang-Orang Tua Al-Ikhlas di Puchong dan lain-lain lagi.



OPS KESAN

The launching ceremony of the National Level Ops Kesan 2013 was officiated by SOCSO Chief Executive, YBhg. Datuk K. Selvarajah at the SOCSO State Office, Federal Territory of Kuala Lumpur on 3 September 2013.



NATIONAL PUSPANITA ACTIVITIES

Throughout 2013, SOCSO was involved in PUSPANITA activities such as, the “Remaja Perkasa, Harapan Bangsa” Seminar, a Seminar on Empowering Consumers at the Dewan Seri Endon PUSPANITAPURI, Putrajaya, the 1 Million Women Purple Walk 2013 Programme in conjunction with the International Women’s Day at Dataran Putrajaya, Academic Excellence Award at the Multi-Purpose Hall KSM, the 1M4U Programme at Dewan Seri Endon PUSPANITAPURI, Putrajaya, and the 1M4U Programme at the Al-Ikhlas Old Folks’ Nursing and Care Home in Puchong.

DIARI KORPORAT
CORPORATE DIARY

TAKLIMAT PERLINDUNGAN KESELAMATAN SOSIAL KEPADA KAKITANGAN PERKHIDMATAN AWAM BERTARAF SEMENTARA DAN KONTRAK

Taklimat ini diadakan di Pusat Dagangan Dunia Putra (PWTC) pada 10 Jun 2013 yang dirasmikan oleh YBhg. Datuk K. Selvarajah, Ketua Eksekutif PERKESO pada 10 Jun 2013 melibatkan Agensi Perkhidmatan Awam Persekutuan / Negeri Wilayah Persekutuan Kuala Lumpur dan Selangor, Badan Berkanun Persekutuan / Negeri Wilayah Persekutuan Kuala Lumpur dan Selangor serta Pihak Berkuasa Tempatan Wilayah Persekutuan Kuala Lumpur dan Selangor. Program taklimat yang sama diperluaskan ke seluruh sebelas (11) buah Pejabat PERKESO Negeri seluruh negara.



BRIEFING ON SOCIAL SECURITY COVERAGE FOR TEMPORARY AND CONTRACT EMPLOYEES OF CIVIL SERVICE

The briefing, which was held at the Putra World Trade Centre (PWTC) on 10 June 2013, was officiated by Chief Executive of SOCSO, YBhg. Datuk K. Selvarajah. The programme involved the Federal, Kuala Lumpur Federal Territory and Selangor Civil Service Agencies, Statutory Bodies and Local Authorities. This briefing programme was extended to all eleven (11) SOCSO State offices throughout the country.

DIARI KORPORAT
CORPORATE DIARY

OFFICIAL OPENING OF THE MINISTER'S OFFICE, CHEQUE PRESENTATION AND LAUNCHING OF SOCSO BROCHURE IN IBAN LANGUAGE

The official opening of the Minister's Office, the presentation of cheques and the launch of the SOCSO brochure in Iban language was held at the SOCSO State Office, Kuching, Sarawak by the Minister of Human Resources, YB Dato' Sri Richard Riot Jaem, on 12 October 2013.



PERASMIAN PEJABAT MENTERI, PENYAMPAIAN CEK DAN PELANCARAN RISALAH PERKESO BAHASA IBAN

Perasmian Pejabat Menteri, Penyampaian Cek Faedah dan Pelancaran Risalah PERKESO Bahasa Iban di Pejabat PERKESO Negeri Kuching, Sarawak oleh YB Dato' Sri Richard Riot Jaem, Menteri Sumber Manusia pada 12 Oktober 2013.



DIARI KORPORAT
CORPORATE DIARY

LAWATAN RASMI MENTERI DAN
TIMBALAN MENTERI SUMBER MANUSIA
KE MENARA PERKESO

YB Dato’ Sri Richard Riot Jaem, Menteri Sumber Manusia bersama YB Dato’ Sri Hj. Ismail bin Hj. Abd. Muttalib, Timbalan Menteri Sumber Manusia mengadakan lawatan rasmi ke Menara PERKESO pada 6 November 2013.



OFFICIAL VISIT OF THE MINISTER AND
DEPUTY MINISTER OF HUMAN RESOURCES
TO MENARA PERKESO

On 6 November 2013, the Minister of Human Resources, YB Dato’ Sri Richard Riot Jaem, and the Deputy Minister of Human Resources, YB Dato’ Sri Hj. Ismail bin Hj. Abd. Muttalib, paid an official visit to Menara PERKESO.



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Peningkatan pendapatan sebanyak 8.88%

Jumlah pendapatan bagi tahun 2013 meningkat sebanyak RM294.85 juta atau 8.88% kepada RM3,613.38 juta berbanding RM3,318.53 juta pada 2012

Total income for 2013 increased by RM294.85 million or 8.88% to RM3,613.38 million compared to RM3,318.53 million in 2012



Penyata Kewangan Financial Statements





**LAPORAN KETUA AUDIT NEGARA
MENGENAI PENYATA KEWANGAN
PERTUBUHAN KESELAMATAN SOSIAL
BAGI TAHUN BERAKHIR 31 DISEMBER 2013**

Laporan Mengenai Penyata Kewangan

Saya telah mengaudit Penyata Kewangan Pertubuhan Keselamatan Sosial yang merangkumi Lembaran Imbangan Pada 31 Disember 2013 dan Penyata Pendapatan, Penyata Perubahan Dalam Ekuiti serta Penyata Aliran Tunai bagi tahun berakhir pada tarikh tersebut, ringkasan polisi perakaunan yang signifikan dan nota penjelasan lain.

Tanggungjawab Lembaga Pengarah Terhadap Penyata Kewangan

Lembaga Pengarah bertanggungjawab terhadap penyediaan dan persembahan penyata kewangan tersebut yang saksama selaras dengan piawaian pelaporan kewangan yang diluluskan di Malaysia dan Akta Keselamatan Sosial Pekerja 1969. Lembaga Pengarah juga bertanggungjawab terhadap kawalan dalaman yang ditetapkan perlu oleh pengurusan bagi membolehkan penyediaan penyata kewangan yang bebas daripada salah nyata yang ketara sama ada disebabkan oleh fraud atau kesilapan.

Tanggungjawab Juruaudit

Tanggungjawab saya adalah memberi pendapat terhadap penyata kewangan tersebut berdasarkan pengauditan yang dijalankan. Pengauditan telah dilaksanakan mengikut Akta Audit 1957 dan piawaian pengauditan yang diluluskan di Malaysia. Piawaian tersebut menghendaki saya mematuhi keperluan etika serta merancang dan melaksanakan pengauditan untuk memperoleh jaminan yang munasabah sama ada penyata kewangan tersebut bebas daripada salah nyata yang ketara.

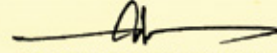
Pengauditan meliputi pelaksanaan prosedur untuk memperoleh bukti audit mengenai amaun dan pendedahan dalam penyata kewangan. Prosedur yang dipilih bergantung kepada pertimbangan juruaudit, termasuk penilaian risiko salah nyata yang ketara pada penyata kewangan sama ada disebabkan oleh fraud atau kesilapan. Dalam membuat penilaian risiko tersebut, juruaudit mempertimbangkan kawalan dalaman yang bersesuaian dengan entiti dalam

penyediaan dan persembahan penyata kewangan yang memberi gambaran yang benar dan saksama bagi tujuan merangka prosedur pengauditan yang bersesuaian tetapi bukan untuk menyatakan pendapat mengenai keberkesanan kawalan dalaman entiti tersebut. Pengauditan juga termasuk menilai kesesuaian polisi perakaunan yang diguna pakai dan kemunasabahan anggaran perakaunan yang dibuat oleh pengurusan serta persembahan penyata kewangan secara menyeluruh.

Saya percaya bahawa bukti audit yang saya peroleh adalah mencukupi dan bersesuaian untuk dijadikan asas bagi pendapat audit saya.

Pendapat

Pada pendapat saya, penyata kewangan ini memberikan gambaran yang benar dan saksama mengenai kedudukan kewangan Pertubuhan Keselamatan Sosial pada 31 Disember 2013 dan prestasi kewangan serta aliran tunainya bagi tahun berakhir pada tarikh tersebut selaras dengan piawaian pelaporan kewangan yang diluluskan di Malaysia.


(TAN SRI DATO' SETIA HAJI AMBRIN BIN BUANG)
KETUA AUDIT NEGARA
MALAYSIA

PUTRAJAYA
19 MEI 2014



PENYATA KEWANGAN
FINANCIAL STATEMENTS

PENYATA KEWANGAN
FINANCIAL STATEMENTS

**PENYATA Pengerusi dan Seorang Ahli Lembaga
PERTUBUHAN KESELAMATAN SOSIAL**

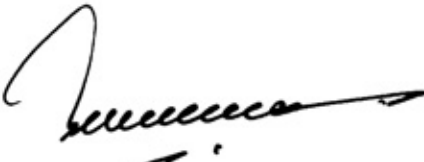
**STATEMENT BY THE CHAIRMAN AND A MEMBER OF THE BOARD
SOCIAL SECURITY ORGANISATION**

Kami, DATUK ABU HURAIRA BIN ABU YAZID dan DATUK K. SELVARAJAH yang merupakan Pengerusi dan salah seorang Ahli Lembaga PERTUBUHAN KESELAMATAN SOSIAL dengan ini menyatakan bahawa, pada pendapat Lembaga, Penyata Kewangan yang mengandungi Lembaran Imbangan, Penyata Pendapatan, Penyata Perubahan Dalam Rizab dan Penyata Aliran Tunai yang berikut ini berserta dengan nota-nota kepada Penyata Kewangan di dalamnya, adalah disediakan untuk menunjukkan pandangan yang benar dan saksama berkenaan kedudukan kewangan PERTUBUHAN KESELAMATAN SOSIAL pada 31 Disember 2013 dan hasil kendaliannya serta perubahan kedudukan kewangannya bagi tahun berakhir pada tarikh tersebut.

We, DATUK ABU HURAIRA BIN ABU YAZID and DATUK K. SELVARAJAH being the Chairman and a Member of the Board of the SOCIAL SECURITY ORGANISATION do hereby state that, in the opinion of the Board, the accompanying Financial Statements which include the Balance Sheet, Income Statement, Statement of Changes in Reserves and Cash Flow Statement together with the notes to the Financial Statements are drawn up so as to give a true and fair view of the financial position of the SOCIAL SECURITY ORGANISATION as at 31 December 2013 and of the results and changes in the financial position for the year ended on that date.

Bagi pihak Lembaga,
On behalf of the Board,

Bagi pihak Lembaga,
On behalf of the Board,



Nama / : DATUK ABU HURAIRA BIN ABU YAZID
Name

Nama / : DATUK K. SELVARAJAH
Name

Gelaran / : Pengerusi Lembaga PERKESO
Title Chairman, Board of SOCSO

Gelaran / : Ketua Eksekutif PERKESO
Title Chief Executive, SOCSO

Tarikh / : 16 May 2014
Date

Tarikh / : 16 May 2014
Date

Tempat / : Kuala Lumpur
Place

Tempat / : Kuala Lumpur
Place

**PENGAKUAN OLEH PEGAWAI UTAMA YANG
BERTANGGUNGJAWAB KE ATAS PENGURUSAN KEWANGAN
PERTUBUHAN KESELAMATAN SOSIAL**

**DECLARATION BY THE OFFICER PRIMARILY
RESPONSIBLE FOR THE FINANCIAL MANAGEMENT
OF SOCIAL SECURITY ORGANISATION**

Saya, HIJH. SAMIHAH BT. MD RAZI, pegawai utama yang bertanggungjawab ke atas pengurusan kewangan dan rekod-rekod perakaunan PERTUBUHAN KESELAMATAN SOSIAL, dengan ikhlasnya mengakui bahawa Lembaran Imbangan, Penyata Pendapatan, Penyata Perubahan Dalam Rizab dan Penyata Aliran Tunai yang berikut ini berserta dengan nota-nota kepada Penyata Kewangan di dalamnya mengikut sebaik-baik pengetahuan dan kepercayaan saya, adalah betul dan saya membuat ikrar ini dengan sebenarnya mempercayai bahawa ia adalah benar dan atas kehendak-kehendak Akta Akuan Berkanun, 1960.

I, HIJH. SAMIHAH BT. MD RAZI, being the officer primarily responsible for the financial management and accounting records of the SOCIAL SECURITY ORGANISATION, do solemnly and sincerely declare that the following Balance Sheet, Income Statement, Statement of Changes in Reserves and Cash Flow Statement and the accompanying notes to the Financial Statements therein, to the best of my knowledge and belief, are correct and I make this solemn declaration conscientiously believing it to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.



Sebenarnya dan sesungguhnya diakui oleh penama di atas di KUALA LUMPUR pada 16 Mei 2014.
Subscribed and solemnly declared by the above named in KUALA LUMPUR on 16 May 2014.

HIJH. SAMIHAH BT. MD RAZI
Timbalan Ketua Eksekutif (Korporat)
Pertubuhan Keselamatan Sosial
Deputy Chief Executive (Corporate)
Social Security Organisation

Di hadapan saya,
Before me,



PESURUHJAYA SUMPAH
COMMISSIONER FOR OATHS

PENYATA KEWANGAN
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PERTUBUHAN KESELAMATAN SOSIAL
LEMBARAN IMBANGAN PADA 31 DISEMBER 2013

SOCIAL SECURITY ORGANISATION
BALANCE SHEET AS AT 31 DECEMBER 2013

	NOTA NOTE	2013 (RM)	2012 (RM)
ASET BUKAN SEMASA / NON-CURRENT ASSETS			
Harta Tanah, Loji dan Peralatan / Property, Plant and Equipment	4	497,202,062	515,410,827
Kerja Dalam Pembinaan / Work in Progress	5	308,840,857	120,984,330
Pelaburan Dalam Instrumen Kewangan / Investment in Financial Instruments	6	9,499,240,675	9,887,486,762
Pinjaman / Loans	7	60,468,452	61,300,510
		10,365,752,046	10,585,182,429
ASET SEMASA / CURRENT ASSETS			
Pelbagai Penghutang / Sundry Debtors	8	123,695,216	115,017,846
Pelaburan Dalam Instrumen Kewangan / Investment in Financial Instruments	9	4,418,657,344	3,677,896,590
Deposit Dengan Institusi Kewangan Berlesen / Deposit with Licensed Financial Institutions	10	7,205,224,844	6,583,989,096
Baki Bank dan Wang Tunai / Bank Balances and Cash	11	74,580,220	41,870,037
		11,822,157,624	10,418,773,569
LIABILITI SEMASA / CURRENT LIABILITIES			
Pemiutang dan Perbelanjaan Terakru / Creditors and Accrued Expenses	12	183,917,687	88,036,258
		11,638,239,937	10,330,737,311
ASET SEMASA BERSIH / NET CURRENT ASSETS			
LIABILITI BUKAN SEMASA / NON-CURRENT LIABILITY			
Geran Kerajaan / Government Grant	13	57,176,624	55,384,526
Peruntukan Bagi Manfaat Anggota / Provision for Staff Benefits	14	356,192,290	324,670,340
		413,368,914	380,054,866
		21,590,623,069	20,535,864,874

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

PENYATA KEWANGAN
FINANCIAL STATEMENTS

PERTUBUHAN KESELAMATAN SOSIAL
LEMBARAN IMBANGAN PADA 31 DISEMBER 2013

SOCIAL SECURITY ORGANISATION
BALANCE SHEET AS AT 31 DECEMBER 2013

	NOTA NOTE	2013 (RM)	2012 (RM)
DIBIYAI OLEH / FINANCED BY:			
KUMPULAN WANG KESELAMATAN SOSIAL Social Security Fund		21,529,941,900	20,471,660,184
KUMPULAN WANG PINJAMAN PERUMAHAN Housing Loan Fund		27,723,169	27,818,353
KUMPULAN WANG PINJAMAN KENDERAAN Vehicle Loan Fund		4,076,671	4,959,364
KUMPULAN WANG PENDAHULUAN KOMPUTER Computer Advances Fund		208,177	392,447
KUMPULAN WANG PINJAMAN PENDIDIKAN Education Loan Fund		28,673,151	31,034,525
SUMBANGAN KERAJAAN MALAYSIA Contribution From Malaysian Government	15	1	1
		21,590,623,069	20,535,864,874

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

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PERTUBUHAN KESELAMATAN SOSIAL			
PENYATA PENDAPATAN BAGI TAHUN BERAKHIR 31 DISEMBER 2013			
SOCIAL SECURITY ORGANISATION			
INCOME STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013			
	NOTA NOTE	2013 (RM)	2012 (RM)
PENDAPATAN / INCOME			
Caruman / Contributions		2,518,140,202	2,325,321,880
Pulangan Pelaburan / Investment Return	16	1,063,289,086	961,979,842
Faedah Caruman Lewat Bayar (FCLB) / Interest on Late Contributions (ILC)	17	8,998,363	9,302,982
Faedah / Interest	18	1,922,938	2,163,429
Lain-lain Pendapatan / Other Income	19	21,024,522	19,764,815
JUMLAH PENDAPATAN / TOTAL INCOME		3,613,375,111	3,318,532,948
PERBELANJAAN / EXPENDITURE			
Belanja Tanggungan / Benefits Expenditure	20	(2,222,737,717)	(2,020,620,181)
Belanja Mengurus / Administrative Expenditure	21	(335,879,199)	(294,268,667)
JUMLAH PERBELANJAAN / TOTAL EXPENDITURE		(2,558,616,916)	(2,314,888,848)
PENDAPATAN BERSIH TAHUN SEMASA / NET INCOME FOR CURRENT YEAR		1,054,758,195	1,003,644,100

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

PERTUBUHAN KESELAMATAN SOSIAL		
PENYATA PENDAPATAN BAGI TAHUN BERAKHIR 31 DISEMBER 2013		
SOCIAL SECURITY ORGANISATION		
INCOME STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013		
	2013 (RM)	2012 (RM)
Agihan Pendapatan Bersih Tahun Semasa kepada: Distribution of Net Income for Current Year to:		
KUMPULAN WANG KESELAMATAN SOSIAL / SOCIAL SECURITY FUND		
BENCANA KERJA / EMPLOYMENT INJURY		
Rizab Teknikal / Technical Reserve	254,909,000	211,869,000
Rizab Luar Jangka / Contingent Reserve	28,309,000	20,731,000
Rizab Bebas / Free Reserve	719,413,256	675,930,795
	1,002,631,256	908,530,795
PENCEN ILAT / INVALIDITY PENSION	50,610,460	92,695,165
	1,053,241,716	1,001,225,960
LAIN-LAIN KUMPULAN WANG / OTHER FUNDS		
Kumpulan Wang Pinjaman Perumahan / Housing Loan Fund	1,054,816	927,500
Kumpulan Wang Pinjaman Kenderaan / Vehicle Loan Fund	17,307	20,240
Kumpulan Wang Pendahuluan Komputer / Computer Advances Fund	5,730	8,080
Kumpulan Wang Pinjaman Pendidikan / Education Loan Fund	438,626	1,462,320
	1,516,479	2,418,140
	1,054,758,195	1,003,644,100

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

PENYATA PERUBAHAN DALAM RIZAB BAGI TAHUN BERAKHIR 31 DISEMBER 2013
STATEMENT OF CHANGES IN RESERVES FOR THE YEAR ENDED 31 DECEMBER 2013

Kumpulan Wang Keselamatan Sosial / Social Security Fund											
	Bencana Kerja / Employment Injury			Lain-lain Kumpulan Wang / Other Funds							
	RM	RM	RM	Pencen Invalidity Pension	Jumlah Total	Pinjaman Perumahan Housing Loan	Pinjaman Kenderaan Vehicle Loan	Pendahuluan Komputer Computer Advances	Pinjaman Pendidikan Education Loan	Jumlah Total	Sumbangan Kerajaan Malaysia Contribution from Malaysian Government
	RM	RM	RM	RM	RM	RM	RM	RM	RM	RM	RM
Baki pada 1 Januari 2012 Balance as at 1 January 2012	4,091,800,000	338,587,000	7,333,272,500	7,995,585,007	19,759,244,507	14,550,000	3,500,000	200,000	54,204,400	72,454,400	1
Pelarasan Tahun Lalu (Nota 26) Prior Year Adjustment (Note 26)	-	-	(164,712,974)	(134,765,160)	(299,478,134)	-	-	-	-	-	-
Agihan Semula Pendapatan Bersih Redistribution from Net Income	17,293,000	-	(5,209,472)	(215,677)	11,867,851	11,140,853	1,439,124	184,367	(24,632,195)	(11,867,851)	-
Baki Dinyatakan Semula Restated Balance	4,109,093,000	338,587,000	7,163,350,054	7,860,604,170	19,471,634,224	25,690,853	4,939,124	384,367	29,572,205	60,586,549	1
Pindahan Antara Kumpulan Wang Transfer Between Funds	-	-	(1,200,000)	-	(1,200,000)	1,200,000	-	-	-	1,200,000	-
Agihan daripada Pendapatan Bersih Distribution from Net Income	211,869,000	20,731,000	675,930,795	92,695,165	1,001,225,960	927,500	20,240	8,080	1,462,320	2,418,140	-
Baki pada 31 Disember 2012 Dinyatakan Semula Balance Restated as at 31 December 2012	4,320,962,000	359,318,000	7,838,080,849	7,953,299,335	20,471,660,184	27,818,353	4,959,364	392,447	31,034,525	64,204,689	1
Baki pada 1 Januari 2013 Balance as at 1 January 2013	4,318,329,000	359,318,000	8,021,328,956	8,101,527,541	20,800,503,497	27,818,353	4,959,364	392,447	31,034,525	64,204,689	1
Pelarasan Tahun Lalu (Nota 26) Prior Year Adjustment (Note 26)	2,633,000	-	(183,248,107)	(148,228,206)	(328,843,313)	-	-	-	-	-	-
Baki Dinyatakan Semula Restated Balance	4,320,962,000	359,318,000	7,838,080,849	7,953,299,335	20,471,660,184	27,818,353	4,959,364	392,447	31,034,525	64,204,689	1
Pindahan Antara Kumpulan Wang Transfer Between Funds	-	-	5,040,000	-	5,040,000	(1,150,000)	(900,000)	(190,000)	(2,800,000)	(5,040,000)	-
Agihan daripada Pendapatan Bersih Redistribution from Net Income	254,909,000	28,309,000	719,413,256	50,610,460	1,053,241,716	1,054,816	17,307	5,730	438,626	1,516,479	-
Baki pada 31 Disember 2013 Balance as at 31 December 2013	4,575,871,000	387,627,000	8,562,534,105	8,003,909,795	21,529,941,900	27,723,169	4,076,671	208,177	28,673,151	60,681,168	1

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

PERTUBUHAN KESELAMATAN SOSIAL
PENYATA ALIRAN TUNAI BAGI TAHUN BERAKHIR 31 DISEMBER 2013
SOCIAL SECURITY ORGANISATION
CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013

	2013 (RM)	2012 (RM)
ALIRAN TUNAI DARIPADA AKTIVITI OPERASI / CASH FLOWS FROM OPERATING ACTIVITIES		
Pendapatan Bersih Tahun Semasa / Net Profit for Current Year	1,054,758,195	1,003,644,100
Tambahan / (Kurangan) Pelarasan Bagi: Add / (Deduct) Adjustments For:		
Pendapatan Dividen Pelaburan / Dividend Income from Investments	(154,086,137)	(125,581,629)
Pendapatan Faedah Pelaburan / Interest Income from Investments	(701,823,782)	(680,947,041)
Kerugian / (Keuntungan) Modal Pelaburan / Loss / (Gains) on Capital Investments	(185,122,989)	(159,641,335)
Kerugian / (Keuntungan) Nyata Pertukaran Asing / Realised Loss / (Gains) on Foreign Exchange	191,389	(720,612)
Kerugian / (Keuntungan) Pelupusan Harta Tanah, Loji dan Peralatan / Loss / (Gains) from Disposal of Property, Plant and Equipment	(169,465)	(472,863)
Susut Nilai Harta Tanah, Loji dan Peralatan / Depreciation of Property, Plant and Equipment	21,601,579	22,506,042
Pelarasan Harta Tanah, Loji dan Peralatan / Adjustment of Property, Plant and Equipment	-	(1,663,963)
Manfaat Anggota / Staff Benefits	34,136,111	31,677,755
Pembalikan Peruntukan Hutang Ragu Pinjaman Pendidikan / Reversal of Provision for Doubtful Debts on Education Loan	(83,737)	(53,224)
Hutang Ragu Belanja Tanggungan / Doubtful Debts on Benefits Expenditure	263,040	44,700
Hapuskira Penghutang Pinjaman Pendidikan / Education Loan Debtors Written off	1,669,051	2,065,130
Hapuskira Penghutang Tanggungan / Benefits Debtors Written off	11,232	291,953

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PERTUBUHAN KESELAMATAN SOSIAL
PENYATA ALIRAN TUNAI BAGI TAHUN BERAKHIR 31 DISEMBER 2013
SOCIAL SECURITY ORGANISATION
CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013

	2013 (RM)	2012 (RM)
Hapuskira Pinjaman Pendidikan ke Biasiswa / Kematian / Education Loan Written off to Scholarship / Death	451,979	64,421
Diskaun Penyelesaian Awal Pinjaman Pendidikan / Education Loan Debtors Written off	26,825	–
Hapuskira Penghutang Lembaga Hasil Dalam Negeri / Inland Revenue Board Debtor's Written Off	–	1,193,673
Pembalikan Penjejasan Nilai Bon Pengurus Portfolio / Reversal for Impairment in Bond Managed by Portfolio Managers	–	(1,129,795)
Kerugian / (Pembalikan Kerugian) Nilai Buku Saham / Loss / (Reversal of Loss) on Book Values of Shares	(1,173,183)	(200,793)
Kerugian / (Keuntungan) Pertukaran Asing Belum Realis / Loss / (Gains) on Unrealised Foreign Exchange	(21,274,384)	6,241,363
	(1,005,382,471)	(906,326,218)
Tunai Daripada Operasi Sebelum Perubahan Dalam Modal Kerja / Cash From Operations Before Changes In Working Capital	49,375,724	97,317,882
Tambahan / (Kurangan) Dalam Modal Kerja: Increase / (Decrease) in Working Capital:		
Penghutang dan Deposit / Debtors and Deposits	(1,766,214)	19,489,593
Pelbagai Pemiutang dan Perbelanjaan Terakru / Sundry Creditors and Accrued Expenses	95,832,172	12,603,920
	94,065,958	32,093,513

PERTUBUHAN KESELAMATAN SOSIAL
PENYATA ALIRAN TUNAI BAGI TAHUN BERAKHIR 31 DISEMBER 2013
SOCIAL SECURITY ORGANISATION
CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013

	2013 (RM)	2012 (RM)
Tunai Daripada Operasi Selepas Perubahan Dalam Modal Kerja / Cash From Operations After Changes In Working Capital	143,441,682	129,411,395
Pinjaman Anggota dan Pendidikan / Staff and Education Loans	(1,045,192)	(4,288,600)
Geran Kerajaan / Government Grant	1,792,097	1,728,761
Peruntukan bagi Manfaat Anggota / Provision for Staff Benefits	(2,417,261)	(2,278,574)
	(1,670,356)	(4,838,413)
TUNAI BERSIH DARIPADA AKTIVITI OPERASI / NET CASH FROM OPERATING ACTIVITIES	141,771,325	124,572,982
ALIRAN TUNAI DARIPADA AKTIVITI PELABURAN		
Perolehan Harta Tanah, Loji dan Peralatan / Acquisition of Property, Plant and Equipment	(2,113,699)	(9,020,567)
Perolehan Kerja Dalam Pembinaan / Acquisition of Work In Progress	(189,288,607)	(98,177,067)
Sekuriti Kerajaan / Government Securities	(223,877,782)	201,667,996
Pinjaman Jaminan Kerajaan / Government Guaranteed Loans	–	(800,000,000)
Sekuriti Hutang Korporat / Corporate Debt Securities	310,273,427	(282,483,885)
Saham Tersiar Harga / Quoted Shares	(231,631,144)	(58,966,350)
Dividen Diterima / Dividends Received	150,886,015	125,742,557
Faedah Diterima / Interests Received	697,651,609	667,751,835
Hasil Pelupusan Harta Tanah, Loji dan Peralatan / Proceeds from Disposal of Property, Plant and Equipment	174,786	1,395,020

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

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PERTUBUHAN KESELAMATAN SOSIAL

PENYATA ALIRAN TUNAI BAGI TAHUN BERAKHIR 31 DISEMBER 2013

SOCIAL SECURITY ORGANISATION

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2013

	2013 (RM)	2012 (RM)
TUNAI BERSIH DARIPADA AKTIVITI PELABURAN NET CASH FROM INVESTMENT ACTIVITIES	512,174,605	(252,090,461)
TAMBAHAN / (KURANGAN) BERSIH TUNAI DAN KESETARAAN TUNAI NET INCREASE / (DECREASE) IN CASH AND CASH EQUIVALENTS	653,945,931	(127,517,479)
TUNAI DAN KESETARAAN TUNAI PADA AWAL TAHUN CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE YEAR	6,625,859,133	6,753,376,612
TUNAI DAN KESETARAAN TUNAI PADA AKHIR TAHUN CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR	22 7,279,805,064	6,625,859,133

Nota-nota yang disertakan adalah merupakan sebahagian daripada penyata kewangan ini.
The accompanying notes form part of these financial statements.

PERTUBUHAN KESELAMATAN SOSIAL

NOTA-NOTA KEPADA PENYATA KEWANGAN BAGI TAHUN
BERAKHIR 31 DISEMBER 2013

SOCIAL SECURITY ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2013

1. MAKLUMAT KORPORAT DAN
AKTIVITI UTAMA

- 1.1
- Pertubuhan Keselamatan Sosial (PERKESO) telah ditubuhkan sebagai Jabatan Kerajaan pada 1 Januari 1971 bagi menguatkuasakan Akta Keselamatan Sosial Pekerja 1969. Mulai 1 Julai 1985, PERKESO telah menjadi sebuah Badan Berkanun Persekutuan. PERKESO bertanggungjawab dalam memberi perlindungan keselamatan sosial kepada Orang Berinsurans dan tanggungan mereka yang layak menerusi pembayaran faedah di bawah Skim-skim Keselamatan Sosial di samping meningkatkan kesedaran mengenai keselamatan dan kesihatan pekerja di Malaysia.
- 1.2
- PERKESO mentadbir dua jenis skim keselamatan sosial iaitu Skim Bencana Pekerjaan dan Skim Keilatan. Skim-skim ini memberi perlindungan kepada para pekerja dan tanggungan yang layak apabila berlakunya kejadian luar jangka yang menimpa pekerja berkenaan seperti bencana pekerjaan, keilatan dan kematian. Skim ini turut meliputi kemudahan pemulihan terhadap pekerja yang ditimpa bencana bagi membolehkannya kembali aktif dalam kehidupan harian dan kembali bekerja dengan secepat mungkin.
- 1.3
- Ibu Pejabat PERKESO terletak di Menara PERKESO, 281 Jalan Ampang, 50538 Kuala Lumpur. PERKESO mempunyai 14 buah Pejabat Negeri dan 32 buah Pejabat PERKESO di seluruh negara.

1. CORPORATE INFORMATION AND
PRINCIPAL ACTIVITIES

- 1.1
- Social Security Organisation (SOCSO) was established as a Government Department on 1 January 1971 to enforce the Employees' Social Security Act 1969. It became a Federal Statutory Body on 1 July 1985. SOCSO is responsible in providing social security protection to Insured Persons and their eligible dependants through payment of benefits under Social Security Schemes besides increasing the awareness on employee's safety and health in Malaysia.
- 1.2
- SOCSCO administers two types of social security schemes, namely Employment Injury Scheme and Invalidity Scheme. These schemes provide protection to employees and their eligible dependants in the occurrence of unforeseen events to the employee such as employment injury, invalidity and death. These schemes also provide rehabilitation facilities for injured employees, allowing them to regain their active daily life and return to work as soon as permitted.
- 1.3
- SOCSCO's Headquarters is located at Menara PERKESO, 281 Jalan Ampang, 50538 Kuala Lumpur. It has 14 State Offices and 32 SOCSO offices nationwide.

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FINANCIAL STATEMENTS

1.4 Bilangan keseluruhan anggota PERKESO pada akhir tahun kewangan semasa adalah seramai 2,109 orang (2012: 2,069 orang).

1.5 Penyata kewangan bagi tahun kewangan berakhir 31 Disember 2013 ini telah diluluskan untuk diterbitkan oleh Lembaga PERKESO pada 16 Mei 2014 menerusi memorandum secara edaran.

2. OBJEKTIF DAN POLISI PENGURUSAN RISIKO KEWANGAN

Secara umumnya, pelaburan PERKESO dalam instrumen pelaburan di dalam pasaran kewangan tempatan telah mendedahkannya kepada beberapa risiko kewangan semasa seperti risiko pasaran, risiko kadar faedah, risiko kredit, risiko kecairan, risiko pelaburan dan risiko operasi. Objektif dan polisi pengurusan risiko kewangan PERKESO adalah untuk memastikan bahawa dana modal pelaburan sentiasa terpelihara dan pulangan pelaburannya berada pada tahap optimum bagi membiayai perbelanjaan tanggungan dan mengurus dengan mengambil kira persekitaran kadar faedah dan pasaran kewangan tempatan yang sukar diramal dan sentiasa berubah.

a) Risiko Pasaran

Risiko pasaran merupakan risiko kerugian yang berpotensi berlaku disebabkan perubahan nilai portfolio pelaburan atau instrumen kewangan lain berikutan perubahan dalam pemboleh ubah pasaran seperti kadar faedah semasa, kesan pertukaran mata wang dan kesan perubahan harga saham di Bursa Malaysia Pelaburan PERKESO dikendalikan oleh Pengurus Portfolio dan Pengurusan PERKESO sendiri. Risiko pasaran diuruskan dan diimbangkan dengan kaedah mempelbagaikan pendedahan pelaburan PERKESO dalam instrumen kewangan yang berkualiti dan berkecairan tinggi bagi tujuan pemeliharaan modal serta mengoptimalkan pulangan pelaburan kepada PERKESO.

1.4 At the end of current financial year, SOCSO total employees stood at 2,109 (2012: 2,069 employees).

1.5 The financial statements for financial year ended 31 December 2013 were authorised for issue by the Board of SOCSO on 16 Mei 2014.

2. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

Generally, SOCSO's investments in domestic financial market's investment instruments have exposed it to several current financial risks such as market risk, interest rate risk, credit risk, liquidity risk, investment risk and operational risk. The objectives and policies of SOCSO's financial risk management are to ensure its investment capital fund is always preserved and the investment returns are optimised to finance its benefit and administrative expenditure considering the volatility and unpredictability of domestic interest rate and financial market.

a) Market Risk

Market risk is the risk of potential losses due to changes in value of investment portfolio or other financial instruments reflected by changes in market variables such as current interest rates, the impact of currency exchange rates and changes in share prices listed on the Malaysian Stock Exchange. SOCSO's investments are managed by Portfolio Managers and the SOCSO's Management themselves. The market risk is managed and balanced by diversifying the exposure of SOCSO's investments into quality and high liquidity financial instruments so as to preserve the capital and to optimise returns on investment to SOCSO.

b) Risiko Kadar Faedah

Risiko kadar faedah adalah risiko nilai instrumen kewangan akan berubah berikutan sensitiviti terhadap perubahan kadar faedah di pasaran semasa. Walau bagaimanapun, ia terhad kepada pelaburan jangka pendek dengan institusi kewangan berlesen dan pelaburan dalam sekuriti bon yang diuruskan oleh Pengurus Portfolio dan Pengurusan PERKESO. Pelaburan PERKESO di dalam sekuriti bon merupakan pelaburan jangka panjang dalam gred berkualiti tinggi yang dipegang untuk mengoptimalkan pulangan pelaburan.

c) Risiko Kredit

Risiko kredit adalah risiko yang berlaku disebabkan oleh ketidakupayaan pihak yang berurusan memenuhi tanggungjawab pembayaran faedah atau pulangan pelaburan seperti yang telah dipersetujui ketika kontrak dikuatkuasakan. Pendedahan PERKESO terhadap risiko kredit adalah menerusi aktiviti-aktiviti pinjaman yang diberikan, urusan umum, penempatan tunai dan pelaburan di institusi kewangan berlesen. PERKESO menguruskan risiko kreditnya dengan memantau secara berterusan kedudukan kewangan dan keupayaan kredit pihak-pihak terbabit bagi memelihara kepentingannya dalam urusan terbabit.

d) Risiko Kecairan dan Aliran Tunai

Risiko kecairan dan aliran tunai adalah risiko yang berlaku apabila dana yang diperlukan tidak mencukupi bagi memenuhi komitmen kewangan apabila ia perlu dijelaskan. PERKESO mengawasi aliran tunai keluar dan masuk yang diunjurkan sepanjang masa bagi memastikan bahawa kedudukan kewangannya sentiasa kukuh dan kecairan tunai sentiasa terjamin. Selain itu, PERKESO juga memastikan tahap kecairan aset adalah mencukupi dan tersedia ada apabila diperlukan melalui penempatan sejumlah tunai dan deposit mudah cair di institusi-institusi kewangan berlesen berdasarkan anggaran komitmen kewangan yang perlu diselesaikan.

b) Interest Rate Risk

Interest rate risk is the risk of changes in financial instruments' value due to their sensitivity to changes in current interest rates. Nevertheless, the risk is restricted to short-term investments with licensed financial institutions and investments in bond securities managed by Portfolio Managers and SOCSO's Management. SOCSO's investment in bond securities are long-term investments in a high quality graded securities which are held to optimise investment returns.

c) Credit Risk

Credit risk is the risk that occurs due to the inability of the parties involved in business transactions to meet the responsibility to pay the interest or investment returns as agreed when the contract is enforceable. SOCSO exposure to credit risk is via lending activities, general business transactions, cash placements and investments with licensed financial institutions. SOCSO manages its credit risk by continuously monitoring the financial standing and credit worthiness of relevant parties to preserve its interest in the transaction involved.

d) Liquidity and Cash Flow Risk

Liquidity and cash flow risk occurs when funds needed are inadequate to meet financial commitments as and when they fall due. SOCSO monitors the projected cash outflows and inflows at all times to ensure that its financial position remain steadfast with ample liquidity. In addition, SOCSO also ensure its assets liquidity level is sufficient and readily available upon needed by placement of a certain sum of cash and liquidable deposits at licensed financial institutions based on the estimated financial commitments that will due for settlement.

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e) Risiko Pelaburan

Risiko pelaburan adalah risiko di mana pelaburan yang tidak dapat memberi kadar pulangan yang dijangkakan dan termasuk keadaan di mana kemungkinan kehilangan sebahagian atau kesemua amaun yang dilaburkan. Pendedahan PERKESO kepada risiko pelaburan dikawal dengan pematuhan berterusan terhadap Akta Keselamatan Sosial Pekerja 1969 serta Dasar dan Garis Panduan Pelaburan yang ditetapkan oleh Kementerian Kewangan dari semasa ke semasa.

f) Risiko Operasi

Risiko operasi merupakan risiko kerugian yang wujud berikutan kegagalan dalam proses kawalan dalaman organisasi. Pendekatan pengurusan risiko operasi yang terancang dan konsisten diguna pakai PERKESO bagi menjajar strategi, polisi, proses, teknologi dan peningkatan pengetahuan di kalangan anggota bertujuan mewujudkan nilai tambah dan penambahbaikan berterusan terhadap proses kerja di samping mengamalkan urus tadbir korporat yang baik bertujuan memastikan kawalan dalaman yang menyeluruh dilaksanakan.

e) Investment Risk

Investment risk is the risk of investment fails to deliver the expected rate of returns, including the possible risk of losing partially or the entire amount invested. SOCSO's exposure to investment risk is mitigated by continuous compliance to the Employees' Social Security Act 1969 and Investment Policies and Guidelines as set out by the Ministry of Finance from time to time.

f) Operational Risk

Operational risk is the risk of losses that exists due to the failure of organisation's internal control processes. Therefore, operational risk management approach is planned and consistantly adopted by SOCSO to align its strategies, policies, processes, technologies and enhancing knowledge among its staff to create value add and continuous improvement of work processes in addition to practicing good corporate governance to ensure the implementation of comprehensive internal control.

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3. POLISI PERAKAUNAN YANG PENTING

3.1 Asas Perakaunan

Penyata Kewangan PERKESO yang ditunjukkan di muka surat 204 hingga 212 telah disediakan menurut konvensyen kos sejarah dan mematuhi keperluan piawaian perakaunan yang diluluskan oleh Lembaga Piawaian Perakaunan Malaysia untuk diguna pakai oleh entiti persendirian ("PERS") sepertimana dinyatakan dalam Pekeliling Perbendaharaan Bil. 4 Tahun 2007.

3.2 Harta Tanah, Loji & Peralatan dan Susut Nilai

a) Harta Tanah, Loji dan Peralatan dinyatakan pada kos selepas ditolak susut nilai terkumpul dan rugi penjejasan nilai. Kerja dalam pembinaan dinyatakan pada kos dan akan dipindahkan ke Harta Tanah, Loji dan Peralatan setelah aset telah siap untuk digunakan. Tanah milik bebas dan kerja dalam pembinaan tidak disusut nilai. Harta Tanah, Loji dan Peralatan yang lain disusut nilai mengikut kaedah garis lurus berdasarkan anggaran hayat kegunaannya pada kadar berikut:

Tanah Pajakan / Leasehold Land	2013	2012
	Baki Tempoh Pajakan Remaining Leasehold Period	Baki Tempoh Pajakan Remaining Leasehold Period
Bangunan Pejabat / Office Buildings	2%	2%
Kenderaan Bermotor / Motor Vehicles	20%	20%
Komputer Peribadi / Personal Computers	33 1/3 %	33 1/3 %
Peralatan Komputer / Computer Equipment	20%	20%
Peralatan Pejabat / Office Equipment	10% – 20%	10% – 20%
Ubah Suai Pejabat / Office Renovations	33 1/3 %	33 1/3 %

3. SIGNIFICANT ACCOUNTING POLICIES

3.1 Basis of Accounting

The SOCSO Financial Statements presented on pages 204 to 212 have been prepared in accordance with the historical cost convention and comply with the approved accounting standards of the Malaysian Accounting Standards Board to be adopted by private entities ("PERS") as stated in the Treasury Circular No. 4 Year 2007.

3.2 Property, Plant & Equipment and Depreciation

a) Property, Plant and Equipment are stated at cost less accumulated depreciation and impairment losses. Work in progress is stated at cost and will be transferred to Property, Plant and Equipment when the asset is ready for use. Freehold property and work in progress are not depreciated. Other Property, Plant and Equipment are depreciated on a straight line basis based on their estimated useful lives at the following rates:

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- b)

Peralatan Pejabat dan Komputer yang diperolehi pada kos yang kurang daripada RM1,000 seunit dan tidak memerlukan kepada penyelenggaraan berjadual disusut nilai sepenuhnya pada tahun perolehan dan dicajkan sebagai aset yang tidak dipermodalkan di dalam Penyata Pendapatan.
- c)

Penilaian semula ke atas harta tanah yang terdiri daripada tanah dan bangunan dilaksanakan bagi setiap tempoh lima (5) tahun atau pada tempoh yang lebih pendek apabila nilai saksama ke atas tanah yang dinilai semula dijangka menunjukkan perbezaan yang ketara dengan nilai dibawa harta tanah berkaitan.
- d)

Semakan dibuat ke atas amaun dibawa bagi harta tanah untuk menentukan sama ada terdapat petunjuk bahawa aset telah mengalami rugi penjejasan nilai. Sekiranya petunjuk sedemikian wujud, rugi penjejasan nilai dikira dengan membandingkan amaun dibawa bagi harta tanah dengan nilai penilaian harta tanah dalam tahun semasa. Pembalikan akan dibuat ke atas rugi terjejas yang diiktiraf dalam sesuatu tahun apabila terdapatnya petunjuk bahawa rugi penjejasan nilai yang diiktiraf bagi harta tanah berkaitan tidak lagi wujud atau telah berkurangan. Rugi penjejasan nilai diperuntukkan sekiranya nilai dibawa aset melebihi nilai boleh pulihnya seperti dinyatakan di Nota 3.12.
- e)

Keuntungan atau kerugian pelupusan Harta Tanah, Loji dan Peralatan ditentukan dengan membandingkan hasil pelupusan bersih dengan nilai dibawa aset berkenaan dan perbezaan tersebut diiktiraf terus di dalam Penyata Pendapatan dalam tempoh ianya dilupuskan.
- b)

Office and computer equipment acquired at a cost less than RM1,000 per unit and which do not require a scheduled maintenance are fully depreciated in the year of acquisition and charged as non-capitalised asset in the Income Statement.
- c)

Revaluation of properties consisting of land and buildings are carried out every five (5) years or at shorter intervals whenever the fair value of the land being revalued is expected to be significantly different from the carrying amount of respective properties.
- d)

A review is carried out on the carrying amount of properties to determine whether there are any indications that an asset has suffered from an impairment loss. If such indications exist, impairment loss is calculated by comparing the carrying amount of the property with the valuation amount of the property in the current year. A reversal on impairment loss recognised in a particular year is made when there are indications that impairment loss recognised for the respective properties are no longer exist or have decreased. Impairment loss is provided if the carrying amount of asset exceeds its recoverable amount as stated in Note 3.12.
- e)

Gains or losses on the disposal of Property, Plant and Equipment are determined by comparing the net proceeds from the disposal with the carrying amount of the asset and the difference is immediately recognised in the Income Statement in the period they are disposed.

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3.3 Asas Penilaian Pelaburan

Pelaburan PERKESO dalam instrumen kewangan terdiri daripada pelaburan dalam Sekuriti Kerajaan, Sekuriti Hutang Korporat, Saham Tersiar Harga dan dalam dana yang diurus oleh Pengurus Portfolio.

- a)

Sekuriti Kerajaan dan Sekuriti Hutang Korporat serta lain-lain sekuriti bon dinyatakan pada nilai kos dan diselaraskan dengan pelunasan premium dan diskaun berdasarkan kadar faedah efektif dari tarikh pembelian hingga ke tarikh matang. Peruntukan bagi penjejasan nilai pelaburan bagi sekuriti berkenaan dibuat sekiranya Panel Pelaburan PERKESO berpendapat bahawa ianya perlu diperuntukkan.

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3.3 Basis of Investment Valuation

SOCISO's investments in financial instruments consist of investment in Government Securities, Corporate Debt Securities, Quoted Shares and in the funds managed by Portfolio Managers.

- a)

Government Securities, Corporate Debt Securities and other bond securities are stated at cost and adjusted for amortisation of premiums and discounts based on the effective interest rate from the date of purchase to the date of maturity. The provision for impairment of investment securities is made if SOCISO's Investment Panel is in the opinion that it should be properly accounted for.

3.3 Basis of Investment Valuation

SOCISO's investments in financial instruments consist of investment in Government Securities, Corporate Debt Securities, Quoted Shares and in the funds managed by Portfolio Managers.

- a)

Government Securities, Corporate Debt Securities and other bond securities are stated at cost and adjusted for amortisation of premiums and discounts based on the effective interest rate from the date of purchase to the date of maturity. The provision for impairment of investment securities is made if SOCISO's Investment Panel is in the opinion that it should be properly accounted for.

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- b) Pelaburan dalam Saham Tersiar Harga adalah dinyatakan pada nilai kos atau nilai pasaran, yang mana terendah pada akhir tahun kewangan. Nilai kos ditentukan berdasarkan kos belian saham manakala harga pasaran adalah berdasarkan pada harga penutup saham pada tarikh Lembaran Imbangan.

Peruntukan bagi rosot nilai pelaburan saham yang belum direalis akan dibuat berdasarkan nilai agregat portfolio saham terhadap perbezaan di antara nilai kos saham dan harga pasaran saham, yang mana terendah pada tarikh Lembaran Imbangan berdasarkan piawaian perakaunan IAS 25. Sekiranya harga pasaran saham lebih tinggi daripada nilai kos saham pada tahun berikutnya atau pada tarikh jualan berikutnya, maka sebarang kerugian belum direalis tersebut akan diselaraskan sebagai pembalikan peruntukan rosot nilai, terhad kepada amaun yang telah diperuntukkan sebelumnya.

3.4 Pengiktirafan Pendapatan

- a) Caruman diiktiraf atas asas terimaan tunai.
b) Faedah Caruman Lewat Bayar (FCLB) diiktiraf pada asas terimaan tunai.
c) Faedah atas Sekuriti Kerajaan, Sekuriti Hutang Korporat, Simpanan Tetap dan Deposit Jangka Pendek diiktiraf mengikut asas akruan dengan mengambil kira kadar faedah efektif, di mana perlu.
d) Dividen pelaburan saham diiktiraf apabila hak pemegang saham untuk menerima bayaran dividen telah dapat dipastikan
e) Faedah di atas Pinjaman Pendidikan diiktiraf mengikut asas akruan berdasarkan kaedah baki berkurangan (“reducing balance method”).
f) Pendapatan sewa ruang pejabat diiktiraf mengikut asas akruan berdasarkan perjanjian sewaan yang masih berkuat kuasa.
g) Kompaun diakaunkan secara tunai dalam tahun ianya diterima.

- b) Investment in Quoted Shares are stated at cost or market value, whichever is lower at the end of the financial year. The cost is determined based on the purchase cost of shares while the market price is based on the closing price of shares at the Balance Sheet date.

Provision for diminution in value of unrealised investment in shares will be made based on the aggregate value of shares portfolio for the difference between the cost of shares and shares market price, whichever is lower at the Balance Sheet date based on the accounting standard IAS 25. If the market price of the shares is higher than the cost of shares in the subsequent year or on the subsequent sales date, any unrealised loss will be adjusted as reversal of the provision, but limited to the amount which has been provided earlier.

3.4 Revenue Recognition

- a) Contributions are recognised on cash basis.
b) Interest on Late Contributions (ILC) is recognised on cash basis.
c) Interest on Government Securities, Corporate Debt Securities, Fixed Deposits and Short Term Deposits are recognised according to accrual basis taking into account the effective interest rate, where applicable.
d) Dividends from investment in shares are recognised when the shareholders’ right to receive payment of dividend have been established.
e) Interest on Education Loan is recognised on accrual basis based on reducing balance method.
f) Interest from rental of office space is recognised on accrual basis based on enforceable rental agreement.
g) Compounds are accounted for on cash basis in the year they are received.

3.5 Geran Kerajaan

Geran yang diterima daripada kerajaan merupakan geran berbentuk tunai dan hanya akan diiktiraf pada nilai saksama apabila hak terhadap penerimaan geran tersebut telah dikenalpasti dan PERKESO memenuhi segala syarat yang disertakan bersama geran tersebut.

Geran kerajaan yang berkaitan dengan kos akan ditunda dan diiktiraf dalam penyata pendapatan ke atas tempoh dikehendaki untuk dipadankan dengan kos yang hendak dibayar balik.

3.6 Pinjaman Anggota

Pinjaman anggota PERKESO dinyatakan pada kos dan pembayaran balik pinjaman oleh anggota adalah menerusi skim potongan gaji. Baki pinjaman akan diselaraskan nilainya sekiranya Lembaga PERKESO berpendapat bahawa peruntukan hutang ragu perlu dibuat terhadap ansuran pinjaman yang tertunggak atau tidak berbayar.

Terdapat 3 jenis skim pinjaman yang ditawarkan kepada anggota PERKESO pada kadar caj perkhidmatan yang diluluskan oleh Lembaga PERKESO berdasarkan terma dan syarat perkhidmatan sebagaimana berikut:

- (a) Pinjaman Perumahan
(b) Pinjaman Kenderaan
(c) Pendahuluan Komputer

Dana yang digunakan untuk membiayai pinjaman ini diperuntukkan daripada Kumpulan Wang Keselamatan Sosial. Tahap peruntukan dana daripada Kumpulan Wang Keselamatan Sosial ini adalah tertakluk kepada had amaun yang diluluskan oleh Lembaga PERKESO.

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3.5 Government Grant

Grant received from government represents grant received in cash form and will only be recognised at fair value when the right to receive this grant has been identified and that SOCSO fulfills all the conditions attached to the grant.

Government grant relating to costs are deferred and recognised in the income statement over the period required to be matched with the repayment costs.

3.6 Staff Loan

SOCSO’s staff loans are stated at cost and repayment of loan by employees is via salary deduction scheme. The value of loan balances will be adjusted if the Board of SOCSO is in the opinion that provision for doubtful debts has to be made against the outstanding or unpaid loan installment.

There are 3 types of loan scheme offered to SOCSO’s staff at service charge rates approved by the Board of SOCSO based on terms and conditions of service as follows:

- (a) Housing Loan
(b) Vehicle Loan
(c) Computer Advances

The fund used to finance these loans is allocated from the Social Security Fund. The level of fund allocation from the Social Security Fund is subject to the amount limits approved by the Board of SOCSO.

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3.7 Tabung Pinjaman Pendidikan PERKESO

Tabung Pinjaman Pendidikan PERKESO merupakan satu kemudahan pendidikan dalam bentuk pinjaman atau biasiswa kepada anak tanggungan seseorang berinsurans yang menerima bayaran faedah secara berkala, yang memenuhi syarat-syarat kelayakan yang ditetapkan oleh PERKESO bagi mengikuti pengajian di mana-mana institusi pengajian tinggi di Malaysia. Faedah ini termaktub di dalam peruntukan undang-undang di bawah Seksyen 57A, Akta Keselamatan Sosial Pekerja 1969.

Dana yang digunakan adalah diperuntukkan daripada Kumpulan Wang Keselamatan Sosial secara berperingkat-peringkat berdasarkan permohonan-permohonan pinjaman pendidikan yang telah diluluskan oleh Jawatankuasa Pinjaman Pendidikan PERKESO.

Pinjaman ini dinyatakan pada kos dan tertakluk kepada caj perkhidmatan serta terma-terma dan syarat-syarat perjanjian yang telah dipersetujui bersama di antara PERKESO dan peminjam serta penjamin pinjaman. Baki pinjaman akan diselaraskan nilainya sekiranya Lembaga PERKESO berpendapat bahawa peruntukan hutang ragu atau hapus kira perlu dibuat terhadap baki pinjaman yang tidak berbayar dan amaun pinjaman yang ditukar statusnya kepada biasiswa.

3.8 Pelbagai Penghutang

Pelbagai penghutang dinyatakan pada kos selepas ditolak peruntukan hutang ragu sekiranya Lembaga PERKESO berpendapat bahawa peruntukan hutang ragu perlu dibuat terhadap baki penghutang yang tidak berbayar dan hutang ragu dihapus kira setelah dikaji dan dikenal pasti secara spesifik pada tarikh Lembaran Imbangan.

3.7 SOCSO's Education Loan Fund

SOCSO's Education Loan Fund is an educational facility provided in the form of loans or scholarships to children of an insured person receiving periodical benefit payments, who fulfill the eligibility conditions as set out by SOCSO, to study at any institutions of higher learning in Malaysia. This benefit is embodied in the provisions of the law under Section 57A, Employees' Social Security Act 1969.

The fund is allocated from the Social Security Fund, disbursed in stages based on applications of education loans that have been approved by the SOCSO's Education Loan Committee.

This loan is stated at cost and subject to service charges and terms and conditions mutually agreed between SOCSO, the borrowers and the guarantors. The value of loan balances will be adjusted if the Board of SOCSO is in the opinion that provision for doubtful debts or write-off should be made for unpaid loan balances and the amount of loan converted into scholarship.

3.8 Sundry Debtors

Sundry debtors are stated at cost less provision for doubtful debts if the Board of SOCSO is in the opinion that the provision for doubtful debts should be made for unpaid balances of debtors and doubtful debts are written off after being reviewed and specifically identified at the Balance Sheet date.

3.9 Peruntukan Bagi Manfaat Anggota

a) Manfaat Jangka Pendek

Gaji, bonus dan caruman PERKESO diiktiraf sebagai perbelanjaan dalam tahun di mana perkhidmatan diberikan oleh pekerja. Ketidakhadiran berbayar terkumpul jangka pendek seperti cuti tahunan diiktiraf apabila perkhidmatan diberikan oleh anggota manakala ketidakhadiran berbayar tidak terkumpul jangka pendek seperti cuti sakit diiktiraf apabila ketidakhadiran anggota untuk bekerja berlaku.

b) Pelan Caruman Tetap

Caruman dibuat kepada institusi simpanan pekerja bagi anggota yang memilih faedah simpanan pekerja atau Tabung Amanah Pencen Kerajaan bagi pekerja yang diletakkan di dalam skim pencen. Caruman ini diiktiraf sebagai perbelanjaan pada tahun di mana perkhidmatan diberikan oleh anggota.

c) Manfaat Jangka Panjang

PERKESO menerima pakai MASB 29 - *Employee Benefits* yang mana manfaat pekerja jangka panjang selepas persaraan diiktiraf secara akruan di Penyata Pendapatan tahun semasa sebagai bayaran manfaat anggota dan di Lembaran Imbangan sebagai liabiliti yang dikenali sebagai Peruntukan Bagi Manfaat Anggota. Manfaat persaraan jangka panjang yang diiktiraf secara akruan ini adalah manfaat perubatan pesara termasuk orang tanggungan pesara yang layak.

Pengiraan kos faedah perubatan dilaksanakan oleh aktuari bertauliah yang dijalankan pada setiap tempoh tiga (3) tahun. Andaian utama yang telah digunakan dalam pengiraan kaedah aktuari ini adalah:

- Kadar inflasi terhadap kos rawatan ialah 6.0% setahun; dan
- Kadar diskaun ialah pada 5.5% setahun (berdasarkan penilaian yang dibuat pada tahun 2013).

3.9 Provision for Staff Benefits

a) Short Term Benefits

Salaries, bonuses and SOCSO contributions are recognised as expenses in the year services are rendered by employees. Short term accumulated paid leaves such as annual leave are recognised when the staff rendered their services while short term non-cumulative paid leaves such as sick leave are recognised when the absence of staff from work occurs.

b) Fixed Contribution Plans

Contributions are made to the employees provident fund for staff who opted for employees saving benefit or the Government Pension Trust Fund for employees who fall under the pension scheme. The contributions are recognised as expenses in the year services are rendered by staff.

c) Long Term Benefits

SOCSO has adopted MASB 29 - *Employee Benefits* of which the long term employee benefits after retirement are recognised on an accrual basis in the current year Income Statement as staff benefits expenses and in the Balance Sheet as liability known as Provision for Staff Benefits. The long term retirement benefits which are recognised on an accrual basis are the medical benefits of the retirees and their qualified dependants.

The computation of medical benefit cost is undertaken by the certified actuary every three (3) years. The principal assumptions used in the computation of this actuarial method are:

- An inflation rate of 6.0% per annum on the treatment cost; and
- A discount rate of 5.5% per annum (based on valuation made in year 2013).

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Keuntungan atau kerugian aktuari diiktiraf terus di dalam Penyata Pendapatan dalam tempoh ianya dikenal pasti.

3.10 Agihan Pendapatan Bersih

Pendapatan Bersih tahun semasa daripada Kumpulan Wang Keselamatan Sosial diagih seperti berikut:

- a) Rizab Teknikal yang merupakan tanggungan aktuari iaitu nilai modal dianggarkan atas bayaran pencen (*estimated capitalised value of pension awards*) untuk Faedah Orang Tanggungan dan Faedah Hilang Upaya Kekal bagi kes-kes Bencana Kerja dan Pencen Penakat bagi kes Skim Pencen Ilat yang telah diluluskan dan dibayar pada tarikh Lembaran Imbangan. Tiada peruntukan dibuat bagi kes-kes Bencana Kerja yang telah dilaporkan tetapi belum dibayar pada tarikh tersebut.
- b) Rizab Luar Jangka mempunyai amaun yang bersamaan dengan 6 bulan perbelanjaan atas faedah termasuk nilai modal atas bayaran pencen (*capitalised value of pension awards*) purata bagi 3 tahun berturut-turut termasuk tahun yang berkenaan untuk memenuhi turun naik rambang dalam perbelanjaan tersebut dalam sesuatu tahun.
- c) Rizab Bebas mengandungi baki dalam Kumpulan Wang tersebut setelah ditolak peruntukan Rizab Teknikal dan Rizab Luar Jangka pada tarikh Lembaran Imbangan.

3.11 Tunai dan Kesetaraan Tunai

Tunai dan kesetaraan tunai terdiri daripada wang tunai di tangan, tunai di bank, deposit serta pelaburan jangka pendek lain yang mempunyai kecairan tinggi yang sedia ditukar kepada tunai dan tidak tertakluk kepada risiko perubahan nilai yang signifikan.

The actuarial gain or loss is directly recognised in the Income Statement in the period when it is identified.

3.10 Distribution of Net Income

Net Income for the year from Social Security Fund is distributed as follows:

- a) Technical Reserve is an actuarial liability, that is the estimated capitalised value of pension awards for Dependants' Benefit and Permanent Disablement Benefit for cases of Employment Injury and Survivors' Pension for Invalidity Pension Scheme approved and paid at the Balance Sheet date. No provision is made for cases of Employment Injury reported but not yet paid on that date.
- b) Contingency Reserve represents an amount equivalent to 6 months of expenses on benefits including capitalised value of pension awards an average for 3 consecutive years including that particular year to meet random fluctuations in expenses for a particular year.
- c) Free Reserve consists the balance of the SOCSO Fund after deducting Technical Reserve and Contingency Reserve at the Balance Sheet date.

3.11 Cash and Cash Equivalents

Cash and cash equivalents consist of cash in hand, cash in bank, deposits and other short term investments with high liquidity that are readily convertible into cash and not subject to the risk of significant change in value.

3.12 Penjejasan Nilai Aset

"Nilai amaun yang dibawa oleh aset dikaji semula pada setiap tarikh Lembaran Imbangan untuk menentukan sama ada terdapat sebarang petunjuk terhadap penjejasan nilainya. Sekiranya petunjuk berkenaan wujud, amaun boleh pulih aset dianggarkan. Rugi penjejasan nilai diiktiraf apabila amaun dibawa aset melebihi amaun boleh pulihnya. Rugi penjejasan nilai diiktiraf dalam Penyata Pendapatan dengan serta-merta.

Peningkatan berikutnya di dalam amaun boleh pulih aset diolah sebagai pembalikan bagi penjejasan nilai yang sebelumnya dan diiktiraf setakat amaun dibawa aset boleh ditentukan (setelah ditolak pelunasan dan susut nilai) sekiranya tiada rugi penjejasan nilai diiktiraf. Pembalikan ini diiktiraf dalam Penyata Pendapatan dengan serta-merta.

3.13 Pertukaran Mata Wang Asing

- a) Penyata Kewangan PERKESO dipersembahkan dalam Ringgit Malaysia (RM), iaitu mata wang fungsian yang utama dalam persekitaran ekonomi di mana PERKESO beroperasi.
- b) Urus niaga dalam mata wang asing ditukarkan ke dalam mata wang fungsian dengan kadar pertukaran pada tarikh urus niaga dijalankan. Manakala item kewangan yang didominasi dalam mata wang asing ditranslasikan ke mata wang fungsian dengan menggunakan kadar pertukaran penutup pada tarikh Lembaran Imbangan. Perbezaan kadar pertukaran mata wang berikutan realisasi item kewangan dan translasi item kewangan pada tarikh Lembaran Imbangan diiktiraf dalam Penyata Pendapatan.

3.12 Impairment of Asset

The value of carrying amount of assets are reviewed at each Balance Sheet date to determine whether there is any indication of impairment in value. If such indication exists, the assets recoverable amount is estimated. Impairment loss is recognised when the carrying amount of asset exceeds its recoverable amount. Impairment loss is immediately recognised in the Income Statement.

Subsequent increase in the recoverable amount of the asset is considered as a reversal of the previous impairment and is recognised limited to the determinable carrying amount of the asset (after deducting amortisation and depreciation) if there is no impairment loss recognised. This reversal is immediately recognised in the Income Statement.

3.13 Foreign Currency Exchange

- a) SOCSO's Financial Statement is presented in Ringgit Malaysia (RM), which is the main functional currency in the economic environment where SOCSO is operating.
- b) Transactions in foreign currency are translated into the functional currency using the exchange rates at the dates of transactions. While monetary items denominated in foreign currencies are translated into the functional currency using the closing exchange rates at the Balance Sheet date. Exchange rate differences due to realisation of monetary items and translation of monetary items at the Balance Sheet date are recognised in the Income Statement.

4. HARTA TANAH, LOJI DAN PERALATAN
PROPERTY, PLANT AND EQUIPMENT

4.1 Butiran Harta Tanah, Loji dan Peralatan – RM497,202,062 / Details of Property, Plant and Equipment – RM497,202,062

2013	Tanah Pejabat Office Land	Bangunan Pejabat Office Buildings	Peralatan Pejabat Office Equipment	Peralatan Komputer Equipment	Komputer Peribadi Personal Computer	Kenderaan Motor Vehicles	Ubah Suai Pejabat Office Renovations	Alat Data Entri Data Entry Equipment	Jumlah Total
	RM	RM	RM	RM	RM	RM	RM	RM	RM
Kos / Cost									
Pada 1.1.2013 / At 1.1.2013	112,481,688	458,258,722	9,289,937	133,469,437	5,407,936	12,945,785	16,646,598	1	748,500,104
Perolehan bagi tahun kewangan / Acquisition for the Financial Year	-	-	820,716	448,561	-	469,662	377,160	-	2,113,699
Pindahan daripada Kerja Dalam Pembinaan / Transfer from Work in Progress	-	-	-	143,432	-	-	1,141,005	-	1,284,437
Pelarasan / Pelupusan / Hapus Kira / Adjustment / Disposal / Write-off	-	-	(129,599)	(7,604)	(12,597)	(775,562)	-	-	(925,362)
Pada 31.12.2013 / At 31.12.2013	112,481,688	458,258,722	9,981,054	134,051,426	5,395,339	12,639,885	18,164,762	1	750,972,878
Susut Nilai Terkumpul / Accumulated Depreciation									
Pada 1.1.2013 / As at 1.1.2013	3,744,430	84,147,708	6,767,387	112,477,686	4,435,533	10,187,543	11,328,990	-	233,089,277
Susut Nilai bagi tahun kewangan / Depreciation for the Financial Year	485,403	9,165,175	851,055	7,222,158	533,814	848,084	2,495,890	-	21,601,579
Pelarasan / Pelupusan / Hapus Kira / Adjustment / Disposal / Write-off	-	-	(129,276)	(5,263)	(10,146)	(775,355)	-	-	(920,040)
Pada 31.12.2013 / At 31.12.2013	108,251,855	93,312,883	7,489,166	119,694,581	4,959,201	10,260,272	13,824,880	-	253,770,816
Nilai Dibawa Pada 31.12.2013 Carrying Amount At 31.12.2013	108,251,855	364,945,839	2,491,888	14,356,845	436,138	2,379,613	4,339,883	1	497,202,062

2012	Tanah Pejabat Office Land	Bangunan Pejabat Office Buildings	Peralatan Pejabat Office Equipment	Peralatan Komputer Equipment	Komputer Peribadi Personal Computer	Kenderaan Motor Vehicles	Ubah Suai Pejabat Office Renovations	Alat Data Entri Data Entry Equipment	Jumlah Total
	RM	RM	RM	RM	RM	RM	RM	RM	RM
Kos / Cost									
Pada 1.1.2012 / At 1.1.2012	113,340,688	457,007,607	9,833,894	117,322,268	5,349,192	12,821,299	11,859,271	1	727,534,220
Perolehan bagi tahun kewangan / Acquisition for the Financial Year	-	-	867,788	3,961,122	60,956	538,930	3,591,771	-	9,020,567
Pindahan daripada Kerja Dalam Pembinaan / Transfer from Work in Progress	-	-	-	12,188,935	-	-	1,384,356	-	13,573,291
Pelarasan / Pelupusan / Hapus Kira / Adjustment / Disposal / Write-off	(859,000)	1,251,115	(1,411,745)	(2,888)	(2,212)	(414,444)	(188,800)	-	(1,627,974)
Pada 31.12.2012 / At 31.12.2012	112,481,688	458,258,722	9,289,937	133,469,437	5,407,936	12,945,785	16,646,598	1	748,500,104
Susut Nilai Terkumpul / Accumulated Depreciation									
Pada 1.1.2012 / As at 1.1.2012	3,371,149	75,017,419	7,245,727	105,042,783	3,876,421	9,632,130	8,767,386	-	212,953,015
Susut Nilai bagi tahun kewangan / Depreciation for the Financial Year	874,419	9,220,140	870,672	7,437,691	559,157	964,775	2,579,188	-	22,506,042
Pelarasan / Pelupusan / Hapus Kira / Adjustment / Disposal / Write-off	(501,138)	(89,851)	(1,349,012)	(2,788)	(45)	(409,362)	(17,584)	-	(2,369,780)
Pada 31.12.2012 / At 31.12.2012	3,744,430	84,147,708	6,767,387	112,477,686	4,435,533	10,187,543	11,328,990	-	233,089,277
Nilai Dibawa Pada 31.12.2012 Carrying Amount At 31.12.2012	108,737,258	374,111,014	2,522,550	20,991,751	972,403	2,758,242	5,317,608	1	515,410,827

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5. KERJA DALAM PEMBINAAN – RM308,840,857

WORK IN PROGRESS – RM308,840,857

	2013 RM	2012 RM
5.1 Bangunan Pejabat / Office Buildings		
Nilai Kos Pada 1 Januari / Cost As at 1 January	94,900,874	21,508,238
Tambah / Add: Perolehan Tahun Semasa / Acquisitions in the Current Year	122,537,969	73,392,636
Tolak / Less: Pindahan Kepada Harta Tanah, Loji dan Peralatan / Transfer to Property, Plant and Equipment	–	–
Nilai Kos Pada 31 Disember / Cost As at 31 December	217,438,843	94,900,874
5.2 Peralatan Komputer / Computer Equipment		
Nilai Kos Pada 1 Januari / Cost As at 1 January	21,699,693	12,188,935
Tambah / Add: Perolehan Tahun Semasa / Acquisitions in the Current Year	60,397,614	21,699,693
Tolak / Less: Pindahan Kepada Harta Tanah, Loji dan Peralatan / Transfer to Property, Plant and Equipment	(143,432)	(12,188,935)
Nilai Kos Pada 31 Disember / Cost As at 31 December	81,953,875	21,699,693
5.3 Ubah Suai Pejabat / Office Renovations		
Nilai Kos Pada 1 Januari / Cost As at 1 January	4,383,763	2,683,381
Tambah / Add: Perolehan Tahun Semasa / Acquisitions in the Current Year	6,353,024	3,084,738
Tolak / Less: Pindahan Kepada Harta Tanah, Loji dan Peralatan / Transfer to Property, Plant and Equipment	(1,141,005)	(1,384,356)
Penyelarasan / Penyelarasan	(147,643)	–
Nilai Kos Pada 31 Disember / Cost As at 31 December	9,448,139	–
	308,840,857	120,984,330

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6. PELABURAN DALAM INSTRUMEN KEWANGAN – RM9,499,240,675

INVESTMENT IN FINANCIAL INSTRUMENTS – RM9,499,240,675

	2013 RM	2012 RM
Pelaburan dalam Instrumen Kewangan / Investment in Financial Instruments	9,499,240,675	9,887,486,762
Jumlah pelaburan dalam Sekuriti Kerajaan dan Sekuriti Hutang Korporat oleh Pengurusan PERKESO dan Pengurus Portfolio pada tarikh Lembaran Imbangan adalah seperti berikut:		
Total investments in Government Securities and Corporate Debt Securities managed by SOCSO's Management and Portfolio Managers at the Balance Sheet date are as follows:		
	2013 RM	2012 RM
6.1 Pengurusan PERKESO / SOCSO's Management		
a. Sekuriti Kerajaan / Government Securities		
i. Sekuriti Kerajaan Malaysia / Malaysian Government Securities	2,856,595,715	2,854,062,414
ii. Terbitan Pelaburan Kerajaan / Government Investment Issues	4,767,002,310	4,538,112,798
iii. Pinjaman Jaminan Kerajaan / Government Guaranteed Loans	800,000,000	800,000,000
	8,423,598,025	8,192,175,212
b. Sekuriti Hutang Korporat / Corporate Debt Securities		
i. Sekuriti Hutang Swasta / Private Debt Securities	870,109,341	1,084,793,773
ii. Sekuriti Hutang Islamik / Islamic Debt Securities	352,657,574	430,104,651
	1,222,766,915	1,514,898,424
	9,646,364,940	9,707,073,636

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	2013 RM	2012 RM
6.2 Pengurus Porfolio / Portfolio Managers		
Pelaburan Dalam Sekuriti Bon / Investment in Bond Securities	820,361,977	831,110,556
Tolak / Less: Peruntukan Penjejasan Nilai Pelaburan Bon / Provision for Impairment of Investment in Bonds	(5,525,167)	(5,525,167)
	814,836,810	825,585,389
	10,461,201,750	10,532,659,025
Struktur kematangan pelaburan dalam instrumen keuangan adalah seperti berikut: The maturity structure of the investment in financial instruments are as follows:		
i. Matang dalam tempoh 12 bulan (Nota 9.2) Maturing within 12 months (Note 9.2)	961,961,075	645,172,263
ii. Matang dalam tempoh melebihi 12 bulan Maturing after 12 months	9,499,240,675	9,887,486,762
	10,461,201,750	10,532,659,025

PENYATA KEWANGAN
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7. PINJAMAN – RM60,468,452
LOANS – RM60,468,452

	2013 RM	2012 RM
Pinjaman Anggota / Staff Loans	32,042,138	32,326,991
Tabung Pinjaman Pendidikan / Education Loan Fund	28,426,314	28,973,519
	60,468,452	61,300,510
7.1 Pinjaman Anggota / Staff Loans		
Pinjaman Perumahan / Housing Loan	28,019,666	27,740,752
Pinjaman Kenderaan / Vehicle Loan	4,028,933	4,474,934
Pendahuluan Komputer / Computer Advances	85,987	112,687
Pinjaman Perumahan Perbendaharaan / Treasury Housing Loan	8,961	60,385
	32,143,547	32,388,758
7.2 Tabung Pinjaman Pendidikan / Education Loan Fund		
Tabung Pinjaman Pendidikan / Education Loan Fund	29,314,109	30,081,415
Tolak / Less:		
Peruntukan Hutang Ragu / Provision for Doubtful Debts	(625,868)	(641,815)
Bayaran Balik Belum Dikenal Pasti / Unidentified Repayments	(113,361)	(117,830)
	28,574,880	29,321,770
	60,718,427	61,710,528
Tolak / Less: Matang dalam tempoh 12 bulan dan ditunjukkan dalam Pelbagai Penghutang (Nota 8.3) / Maturing within 12 months and shown in Sundry Debtors (Note 8.3)		
Pinjaman dan Pembiayaan Anggota / Staff Loans and Financing		
Pinjaman Perumahan / Housing Loan	(8,639)	(15,336)
Pinjaman Kenderaan / Vehicle Loan	(88,409)	(24,996)
Pendahuluan Komputer / Computer Advances	(2,946)	(16,808)
Pinjaman Perumahan Perbendaharaan / Treasury Housing Loan	(1,415)	(4,627)
	(101,409)	(61,767)
Tabung Pinjaman Pendidikan / Education Loan Fund	(148,566)	(348,251)
	(249,975)	(410,018)
	60,468,452	61,300,510

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Struktur kadar caj perkhidmatan setahun bagi pinjaman di atas adalah seperti berikut:
The structure of service charge rates per annum for the above loans are as follows:

	2013 Kadar Setahun Rate Per Annum	2012 Kadar Setahun Rate Per Annum
Tabung Pinjaman Pendidikan / Education Loan Fund	2%	2% dan 4%
Pinjaman Perumahan / Housing Loan	4%	4%
Pinjaman Kenderaan / Vehicle Loan	0 % dan 4%	0 % dan 4%
Pendahuluan Komputer / Computer Advances	4%	4%
Pinjaman Perumahan Perbendaharaan / Treasury Housing Loan	4%	4%

Struktur kematangan baki pinjaman Pinjaman Anggota dan Tabung Pinjaman Pendidikan adalah seperti berikut:
The maturity structure of Staff Loan and Education Loan Fund balances are as follows:

	2013 RM	2012 RM
Matang dalam tempoh 12 bulan / Maturing within 12 months		
i. Pinjaman dan Pembiayaan Anggota / Staff Loan and Financing	101,409	61,767
ii. Tabung Pinjaman Pendidikan / Education Loan Fund	148,566	348,251
	249,975	410,018
Matang dalam tempoh melebihi 12 bulan / Maturing after 12 months		
i. Pinjaman dan Pembiayaan Anggota / Staff Loan and Financing	32,042,138	32,326,991
ii. Tabung Pinjaman Pendidikan / Education Loan Fund	28,426,314	28,973,519
	60,468,452	61,300,510
	60,718,427	61,710,528

PENYATA KEWANGAN
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8. PELBAGAI PENGHUTANG – RM123,695,216
SUNDRY DEBTORS – RM123,695,216

	2013 RM	2012 RM
Faedah dan Dividen Terakru / Accrued Interest and Dividends	102,657,471	95,264,841
Penghutang dan Deposit / Debtors and Deposits	20,787,770	19,342,987
Pinjaman Anggota dan Tabung Pinjaman Pendidikan / Staff Loan and Education Loan Fund	249,975	410,018
	123,695,216	115,017,846

	2013 RM	2012 RM
8.1 Faedah dan Dividen Terakru / Accrued Interest and Dividends		
a. Pelaburan / Investments	102,547,001	95,174,704
b. Pinjaman Pendidikan PERKESO / SOCSO Education Loan	195,162	242,619
Tolak / Less:		
Peruntukan Hutang Ragu / Provision for Doubtful Debts	(84,692)	(152,482)
	110,470	90,137
	102,657,471	95,264,841

PENYATA KEWANGAN
FINANCIAL STATEMENTS

	2013 RM	2012 RM
8.2 Penghutang dan Deposit / Debtors and Deposits		
a. Tuntutan Bayaran Balik Cukai Pendapatan - LHDN / Claims for Income Tax Refund – IRB	6,836,820	11,237,914
b. Bayaran Terdahulu dan Deposit / Prepayments and Deposits	903,815	866,053
c. Penghutang - Belanja Mengurus / Debtors – Administrative Expenditure	5,892,647	2,858,950
d. Penghutang - Belanja Tanggungan Debtors – Benefits Expenditure	8,865,998	5,890,291
Tolak / Less: Peruntukan Hutang Ragu / Provision for Doubtful Debts	(2,273,595)	(2,020,963)
	6,592,403	3,869,328
e. Pendahuluan Diri / Staff Advances	562,085	510,742
	20,787,770	19,342,987
8.3 Pinjaman dan Pembiayaan Anggota dan Tabung Pinjaman Pendidikan yang matang dalam tempoh 12 bulan (Nota 7.2) / Staff Loan and Financing and Education Loan Fund maturing within 12 months (Note 7.2)		
	249,975	410,018
	123,695,216	115,017,846

PENYATA KEWANGAN
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9. PELABURAN DALAM INSTRUMEN KEWANGAN – RM4,418,657,344
INVESTMENT IN FINANCIAL INSTRUMENTS – RM4,418,657,344

			2013 RM	2012 RM
Pelaburan dalam Instrumen Kewangan / Investment in Financial Instruments			4,418,657,344	3,677,896,590
			2013	2012
			Kos/Nilai Buku Cost/Book Value RM	Nilai Pasaran Market Value RM
				Kos/Nilai Buku Cost/Book Value RM
				Nilai Pasaran Market Value RM
9.1 Saham Tersiar Harga / Quoted Shares				
Pengurusan PERKESO / SOCSO's Management	1,719,535,336	2,842,183,217	1,742,351,802	2,653,168,429
Pengurus Portfolio: Portfolio Managers:				
(i) Pelaburan Dalam Malaysia / Investments In Malaysia	1,389,607,197	1,582,900,654	1,126,992,339	1,225,373,854
Tolak / Less: Peruntukan Rosot Nilai Pelaburan Provision for Impairment of Investment	—		(1,173,184)	
	1,389,607,197		1,125,819,155	
(ii) Pelaburan Luar Malaysia / Investment Outside Malaysia	347,553,736	371,045,782	164,553,370	193,892,706
9.2 Pelaburan Dalam Instrumen Kewangan Yang Matang Dalam Tempoh 12 Bulan (Nota 6) / Investment in Financial Instruments Maturing Within 12 Months (Note 6)	961,961,075		645,172,263	
	4,418,657,344		3,677,896,590	

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10. DEPOSIT DENGAN INSTITUSI KEWANGAN BERLESEN – RM7,205,224,844
DEPOSIT WITH LICENSED FINANCIAL INSTITUTIONS – RM7,205,224,844

	2013 RM	2012 RM
Simpanan Tetap / Fixed Deposits	820,000,000	650,000,000
Deposit Jangka Pendek (Nota *) / Short Term Deposits (Note *)	6,385,224,844	5,933,989,096
	7,205,224,844	6,583,989,096

Nota*: Termasuk dalam Deposit Jangka Pendek adalah penempatan wang geran Relief Fund berserta terimaan faedah yang dilabur semula berjumlah RM57.02 juta (2012: RM55.29 juta).

Note*: Included in Short Term Deposits is placement of Relief Fund grant and its reinvested interest receipts totaling RM57.02 million (2012: RM55.29 million).

Tempoh kematangan dan kadar faedah efektif setahun bagi penempatan deposit dengan institusi-institusi kewangan berlesen pada tarikh Lembaran Imbangan adalah seperti berikut:

Maturity period and effective interest rates per annum for placement of deposits with licensed financial institutions on the Balance Sheet date are as follows:

	Tempoh Matang Maturity Period	2013 Kadar Faedah Efektif Setahun Effective Interest Rate Per Annum	2012 RM
Instrumen Kadar Tetap / Fixed Rate Instruments			
Simpanan Tetap / Fixed Deposits	3 - 12 bulan	3.35% - 3.45%	300,000,000
Deposit Jangka Pendek / Short Term Deposits	33 - 40 hari	3.35% - 3.75%	3,516,924,844
Instrumen Kadar Terapung / Floating Rate Instruments			
Simpanan Tetap / Fixed Deposits	3 - 12 bulan	3.35% - 3.50%	520,000,000
Deposit Jangka Pendek / Short Term Deposits	31 - 39 hari	3.35% - 3.77%	2,868,300,000
			7,205,224,844

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	Tempoh Matang Maturity Period	2013 Kadar Faedah Efektif Setahun Effective Interest Rate Per Annum	2012 RM
Instrumen Kadar Tetap / Fixed Rate Instruments			
Simpanan Tetap / Fixed Deposits	12 bulan	3.50%	350,000,000
Deposit Jangka Pendek / Short Term Deposits	7 - 35 hari	3.15% - 3.42%	3,865,289,096
Instrumen Kadar Terapung / Floating Rate Instruments			
Simpanan Tetap / Fixed Deposits	12 bulan	3.50% - 3.60%	300,000,000
Deposit Jangka Pendek / Short Term Deposits	31 - 35 hari	3.15% - 3.42%	2,068,700,000
			6,583,989,096

11. BAKI BANK DAN WANG TUNAI – RM74,580,220
BANK BALANCES AND CASH – RM74,580,220

	2013 RM	2012 RM
Baki di Bank / Bank Balances	70,968,778	36,554,748
Wang Tunai di Tangan / Cash in Hand	3,611,442	5,315,289
	74,580,220	41,870,037

PENYATA KEWANGAN
FINANCIAL STATEMENTS

12. PEMIUTANG DAN PERBELANJAAN TERAKRU – RM183,917,687
CREDITORS AND ACCRUED EXPENSES – RM183,917,687

	2013 RM	2012 RM
Akaun Pemiutang Bayar / Creditors	140,487,682	57,869,137
Cek Batal / Tamat Tempoh / Cancelled / Expired Cheques	8,483,194	5,829,150
Akruan dan Potongan Terakru / Accruals and Accrued Deductions	28,202,180	17,328,868
Pelbagai Pemiutang / Sundry Creditors	2,835,552	3,039,286
Wang Tak Dituntut / Unclaimed Monies	1,294,918	1,552,556
	181,303,526	85,618,997
Peruntukan Bagi Manfaat Anggota Yang Matang Dalam Tempoh 12 Bulan (Nota 14) Provision For Staff Benefits Maturing Within 12 Months (Note 14)	2,614,161	2,417,261
	183,917,687	88,036,258

Amaun terhutang kepada Pemiutang secara umumnya adalah merupakan liabiliti yang tidak berjamin, tanpa faedah serta tidak mempunyai syarat-syarat bayaran balik yang tetap. Termasuk dalam Pelbagai Pemiutang adalah pemberian geran oleh Kementerian Sumber Manusia bagi membiayai pelaksanaan program *Train and Place - Return to Work* dan kajian *Unemployment Insurance* masing-masing berjumlah RM71,282 (2012: RM71,282) dan RM579,027 (2012: RM579,431).

The amount due to Creditors are generally unsecured liabilities, interest-free and have no fixed terms of repayment. Included in Sundry Creditors are balances unutilised from grants provided by the Ministry of Human Resources to finance the implementation of “Train and Place – Return to Work” programme and a study on “Unemployment Insurance” amounting to RM71,282 (2013: RM71,282) and RM579,027 (2012: RM579,431) respectively.

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13. GERAN KERAJAAN – RM57,176,624
GOVERNMENT GRANT – RM57,176,624

	2013 RM	2012 RM
Geran Kerajaan / Government Grant	57,176,624	55,384,526

Geran Kerajaan merupakan geran yang disalurkan oleh Kementerian Sumber Manusia pada tahun 2011 berjumlah RM52 juta yang berupa *Relief Fund* untuk membayar *retrenchment benefits* kepada pekerja yang kehilangan pekerjaan di mana majikan tidak dapat membayar *retrenchment benefits* seperti di bawah Akta Kerja 1955. PERKESO bertindak sebagai ejen pembayar bagi pihak Kementerian Sumber Manusia. Sehingga akhir tahun semasa, geran ini masih belum digunakan dan faedah terkumpul hasil penempatan dalam deposit jangka pendek adalah berjumlah RM5.18 juta (2012: RM3.38 juta).

Government Grant represents grant provided by the Ministry of Human Resources in 2011 amounting to RM52 million in the form of “Relief Fund” to pay retrenchment benefits to employees who were retrenched and their employers were unable to pay the retrenchment benefits as stated in the Employment Act 1955. SOCSO is acted as a paying agent for the Ministry of Human Resources. At the end of the current year, the grant has not been utilised and the accumulated interest derived from the placement of the grant in short term deposit is amounting to RM5.18 million (2012: RM3.38 million).

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14. PERUNTUKAN BAGI MANFAAT ANGGOTA – RM356,192,290
PROVISION FOR STAFF BENEFITS – RM356,192,290

	2013 RM	2012 RM
Pada 1 Januari / At 1 January	327,087,601	297,688,420
Peruntukan yang dibuat pada tahun semasa dalam Penyata Pendapatan / Provision made during the current year in Income Statement	34,136,111	31,677,755
Bayaran dalam tahun semasa / Payment during the current year	(2,417,261)	(2,278,574)
Pada 31 Disember / At 31 December	358,806,451	327,087,601
Struktur kematangan peruntukan bagi manfaat anggota adalah seperti berikut: The maturity structure of provision for staff benefits are as follows:		
i. Matang dalam tempoh 12 bulan (Nota 12) / Maturing within 12 months (Note 12)	2,614,161	2,417,261
ii. Matang dalam tempoh melebihi 12 bulan / Maturing after 12 months	356,192,290	324,670,340
	358,806,451	327,087,601

Jumlah yang diiktiraf dalam Penyata Pendapatan adalah seperti berikut:
The amounts recognised in the Income Statement are as follows:

	2013 RM	2012 RM
Kos Perkhidmatan Semasa / Current Service Cost	16,212,768	15,367,553
Kos Faedah / Interest Cost	17,923,343	16,310,202
	34,136,111	31,677,755

Andaian aktuari utama yang digunakan adalah seperti berikut:
The principal assumptions used are as follows:

	2013 %	2012 %
Kadar Diskaun / Discount Rate	5.5	5.5
Kadar Inflasi Kos Perubatan / Medical Cost Inflation Rate	6.0	6.0

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15. SUMBANGAN KERAJAAN MALAYSIA – RM1
CONTRIBUTION BY THE GOVERNMENT OF MALAYSIA – RM1

Pada Julai 1985, Pertubuhan Keselamatan Sosial telah bertukar taraf kepada sebuah Badan Berkanun dan kesemua harta tetap yang dipegang dinilai setelah memperuntukkan susut nilai pada kadar berkenaan. Dalam tahun 1994, kesemua harta tetap yang telah diambil kira telah disusut nilai sepenuhnya dengan meninggalkan nilai nominal RM1.00 kerana terdapat harta-harta yang masih digunakan.

In July 1985, the Social Security Organisation had changed its status to a Statutory Body and all fixed assets held were valued after allocating depreciation at the relevant rates. In 1994, all fixed assets had been fully depreciated leaving nominal value of RM1.00 as some of the assets are still in use.

16. PULANGAN PELABURAN – RM1,063,289,086
INVESTMENT RETURNS – RM1,063,289,086

	2013 RM	2012 RM
16.1 Dividen / Dividends		
Pengurusan PERKESO / SOCSO's Management	97,685,100	84,725,611
Pengurus Portfolio / Portfolio Managers	56,401,037	40,856,018
	154,086,137	125,581,629
16.2 Keuntungan Modal / Capital Gains		
Pengurusan PERKESO / SOCSO's Management	81,582,126	47,422,632
Pengurus Portfolio / Portfolio Managers	103,540,863	112,218,703
	185,122,989	159,641,335
16.3 Faedah Pelaburan / Interest from Investments		
a. Sekuriti Kerajaan / Government Securities	371,393,676	357,681,795
b. Sekuriti Hutang Korporat / Corporate Debt Securities		
Pengurusan PERKESO / SOCSO's Management	62,415,704	63,331,608
Pengurus Portfolio / Portfolio Managers	34,506,773	38,387,854
	96,922,477	101,719,462

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	2013 RM	2012 RM
c. Deposit dengan Institusi Kewangan Berlesen / Deposit with Licensed Financial Intitutions		
Simpanan Tetap / Fixed Deposits	29,666,200	19,057,628
Deposit Jangka Pendek / Short Term Deposits	200,268,263	199,233,909
Pengurus Portfolio / Portfolio Managers	3,573,166	3,254,247
	233,507,629	221,545,784
	701,823,782	680,947,041
16.4 Keuntungan / (Kerugian) Pertukaran Asing / Gains / (Losses) on Foreign Exchange	(191,389)	720,612
Pulangan Pelaburan / Investment Returns	1,040,841,519	966,890,617
16.5 Pembalikan Penjejasan Nilai Pelaburan Bon / Reversal of Impairment for Investment in Bond	–	1,129,795
16.6 Pembalikan Kerugian Nilai Buku Saham Reversal of Losses in Book Value of Shares	1,173,183	200,793
16.7 Keuntungan / (Kerugian) Pertukaran Asing Belum Realis / Gains / (Losses) on Unrealised Foreign Exchange	21,274,384	(6,241,363)
Jumlah Pulangan Pelaburan / Total Investment Returns	1,063,289,086	961,979,842

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17. FAEDAH CARUMAN LEWAT BAYAR (FCLB) – RM8,998,363
INTERESTS ON LATE CONTRIBUTION (ILC) – RM8,998,363

	2013 RM	2012 RM
Faedah Caruman Lewat Bayar (FCLB) / Interest on Late Contribution (ILC)	9,002,292	9,316,764
Tolak / Less: Bayaran Balik FCLB / Refund of ILC	(3,929)	(13,782)
	8,998,363	9,302,982

18. FAEDAH – RM1,922,938
INTEREST – RM1,922,938

	2013 RM	2012 RM
Akaun Semasa Bank / Bank's Current Accounts	441,381	377,562
Pinjaman Anggota / Staff Loan	1,083,808	994,731
Pinjaman Pendidikan / Education Loan	397,749	791,136
	1,922,938	2,163,429

19. LAIN-LAIN PENDAPATAN – RM21,024,522
OTHER INCOME – RM21,024,522

	2013 RM	2012 RM
Sewa Bangunan / Rumah / Rental of Buildings / Houses	16,351,499	14,738,427
Hutang Lapuk Pulih / Recovered Bad Debts	2,109,179	2,741,377
Kompaun / Compounds	947,580	942,930
Terimaan Lain-Lain Hasil / Receipt of Other Revenue	1,442,195	780,160
Keuntungan Pelupusan Harta Tanah, Loji dan Peralatan / Gains on Disposal of Property, Land and Equipment	174,069	561,921
	21,024,522	19,764,815

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20. BELANJA TANGGUGAN – RM2,227,737,717
BENEFITS EXPENDITURE – RM2,227,737,717

	2013 RM	2012 RM
Faedah Hilang Upaya Sementara / Temporary Disablement Benefit	150,272,372	135,623,005
Faedah Hilang Upaya Kekal / Permanent Disablement Benefit	392,774,539	363,510,920
Faedah Orang Tanggungan / Dependants' Benefit	219,718,865	216,012,136
Pencen dan Bantuan Ilat / Invalidity Pension and Grant	453,647,031	413,392,077
Pencen Penakat / Survivors' Pension	762,202,092	704,287,285
Faedah Pengurusan Mayat / Funeral Benefit	17,213,618	14,550,077
Elaun Layanan Sentiasa / Constant-attendance Allowance	24,918,420	20,906,153
Faedah Perubatan / Medical Benefit	4,468,141	4,678,024
Kemudahan Pemulihan Jasmani dan Vokasional / Physical or Vocational Rehabilitation Facilities	148,932,828	127,050,884
Aktiviti Memupuk Kesihatan dan Keselamatan Sosial / Activities to Promote Health and Social Security	36,838,738	7,192,117
Elaun Lembaga / Board Allowance	497,793	544,700
Elaun Jemaah Doktor / Medical Board Allowance	4,796,084	4,115,179
Elaun Jemaah Doktor Rayuan / Appellate Medical Board Allowance	1,769,693	1,766,444
Elaun Jemaah Rayuan Keselamatan Sosial / Social Security Appellate Board Allowance	548,700	616,972

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	2013 RM	2012 RM
Perbelanjaan Am / General Expenses	1,800,413	3,961,227
Hapuskira Penghutang Pinjaman Pendidikan / Education Loan Debtors Written Off	1,669,051	2,065,130
Pertukaran Pinjaman Pendidikan kepada Biasiswa / Conversion of Education Loan into Scholarship	451,979	64,421
Diskaun Penyelesaian Awal Pinjaman Pendidikan / Discount on Early Settlements of Education Loan	26,825	–
Hapuskira Penghutang Tanggungan / Benefit Debtors Written Off	11,232	291,954
Hutang Ragu Penghutang Tanggungan / Doubtful Debts on Benefit Debtors	263,040	44,700
Pembalikan Peruntukan Hutang Ragu Penghutang Pinjaman Pendidikan / Reversal of Provision for Doubtful Debts on Education Loan Debtors	(83,737)	(53,224)
	2,222,737,717	2,020,620,181

21. BELANJA MENGURUS – RM335,879,199
ADMINISTRATIVE EXPENDITURE – RM335,879,199

	2013 RM	2012 RM
Emolumen / Emoluments	150,700,308	141,330,965
Perkhidmatan dan Bekalan / Services and Supplies	111,179,736	83,191,487
Susut Nilai Harta Tanah, Loji dan Peralatan / Depreciation of Property, Plant and Equipment	21,601,579	22,506,042
Harta Perbekalan / Supply Items	1,534,663	1,990,587
Pemberian dan Bayaran Tetap / Grants and Fixed Payments	1,290,360	855,004
Bayaran Audit / Audit Fee	257,682	234,256
Perbelanjaan Pelaburan / Investment Expenditure	10,661,301	8,349,144
Manfaat Anggota / Staff Benefits	34,136,111	31,677,755
Pelbagai Perbelanjaan / Miscellaneous Expenditure	4,517,459	4,133,427
	335,879,199	294,268,667

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22. TUNAI DAN KESETARAAN TUNAI – RM7,279,805,064
CASH AND CASH EQUIVALENTS – RM7,279,805,064

Tunai dan kesetaraan tunai yang dimasukkan dalam Penyata Aliran Tunai adalah terdiri daripada butiran dan amaun yang dilaporkan dalam Lembaran Imbangan seperti berikut:

Cash and cash equivalents included in the Cash Flow Statements are made up of items and amounts as reported in the Balance Sheet as follows:

	2013 RM	2012 RM
Simpanan Tetap / Fixed Deposits	820,000,000	650,000,000
Deposit Jangka Pendek / Short Term Deposits	6,385,224,844	5,933,989,096
Baki di Bank / Bank Balances	70,968,778	36,554,748
Wang Tunai di Tangan / Cash in Hand	3,611,442	5,315,289
	7,279,805,064	6,625,859,133

23. KOMITMEN MODAL – RM76,720,147
CAPITAL COMMITMENT – RM76,720,147

	2013 RM	2012 RM
Dikontrakkan tetapi belum diperakaunkan dalam Penyata Kewangan: Contracted but not accounted for in the Financial Statements:		
Harta Tanah, Loji dan Peralatan / Property, Plant and Equipment	63,059,252	237,552,703
Diluluskan tetapi belum dikontrakkan: Approved but not contracted for:		
Harta Tanah, Loji dan Peralatan / Property, Plant and Equipment	13,660,895	–
	76,720,147	237,552,703

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24. KEMUNGKINAN LUAR JANGKA

24.1 Liabiliti Kemungkinan Luar Jangka

Perbicaraan masih berlangsung di Mahkamah Tinggi dan Mahkamah Rayuan bagi kes tuntutan rayuan daripada Orang Berinsurans (OB) dan PERKESO yang tidak berpuas hati dengan keputusan Jemaah Rayuan Keselamatan Sosial (JRKS) melibatkan tuntutan bayaran faedah berjumlah RM1,224,320.

24.2 Aset Kemungkinan Luar Jangka

a) PERKESO mempunyai beberapa aset kemungkinan luar jangka yang merupakan tuntutan PERKESO terhadap majikan seperti berikut:

	RM
(i) Tuntutan PERKESO terhadap majikan yang gagal menjelaskan tunggakan caruman. SOCSO's claims against employers who fail to settle contribution in arrears.	1,541,529
(ii) Tuntutan PERKESO terhadap majikan yang gagal menjelaskan FCLB. SOCSO's claims against employers who fail to settle ILC.	534,164

(b) PERKESO menerusi pihak yang mewakili pemegang-pemegang satu bon korporat telah memfailkan *Statement of Claim* sebagai pihak plaintif terhadap 6 pihak defendan di Mahkamah Tinggi Kuala Lumpur pada 5 November 2013. Tindakan ini diambil berikutan berlakunya *Event of Default* ke atas bon korporat tersebut. Perbicaraan di Mahkamah Tinggi Kuala Lumpur telah bermula pada 17 Mac hingga 4 April 2014 dan akan bersambung pada 21 hingga 25 Julai 2014, 4 hingga 8 Ogos 2014 dan 11 hingga 15 Ogos 2014 bagi mengambil keterangan saksi pendakwa dan pembelaan sehingga selesai.

24. CONTINGENCIES

24.1 Contingent Liabilities

Proceedings are still ongoing at the High Court and Court of Appeal in appeal cases lodged by Insured Persons and SOCSO over discontentment with Social Security Appellate Board's decisions involving benefit payments amounting to RM1,224,320.

24.2 Contingent Assets

a) SOCSO has several contingent assets which represent SOCSO's claims against employers as follows:

b) On 5 November 2013, PERKESO's fund manager had filed a Statement of Claim as the plaintiff against 6 defendants at the KL High Court. The act was due to the 'Event of Default' on one of PERKESO's bond holding via the fund manager. The court trial session for the both parties witnesses to testified commenced on 17 March until 4 April 2014, 21 until 25 July 2014, 4 until 8 August 2014 and 11 until 15 August 2014.

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25. ANGKA PERBANDINGAN

Angka perbandingan berikut telah diklasifikasi dan dinyatakan semula untuk disesuaikan dengan persembahan penyata kewangan pada tahun semasa:

	Seperti Dinyatakan Semula As Restated	Seperti Dinyatakan Sebelumnya As Previously Stated
	RM	RM
Lembaran Imbangan / Balance Sheet		
Aset Semasa / Current Assets		
Penghutang / Debtors	115,017,846	116,773,558
Liabiliti Semasa / Current Liability		
Pemiutang dan Perbelanjaan Terakru / Creditors and Accrued Expenses	88,036,258	85,618,997
Liabiliti Bukan Semasa / Non Current Liability		
Peruntukan Bagi Manfaat Anggota / Provision For Staff Benefits	324 ,670,340	—
Dibiayai oleh / Funded by:		
Kumpulan Wang Keselamatan Sosial / Social Security Fund	20,471,660,184	20,800,503,497

25. COMPARATIVE FIGURES

The following comparative figures have been reclassified and restated to conform with the presentation of the current year financial statements:

26. PELARASAN TAHUN LALU

Sebelum tahun 2013, pendapatan caruman diiktiraf mengikut dasar terimaan tunai yang diubah suai (*modified cash basis*). Pada tahun 2013, polisi perakaunan bagi pengiktirafan caruman telah diubah kepada asas tunai. Selain itu, peruntukan bagi manfaat anggota telah diperakaunkan mengikut kehendak *MASB 29 - Employee Benefits* bagi mengambilkira manfaat perubahan pesara. Perubahan polisi perakaunan ini dilaksanakan secara retrospektif di mana baki awal rizab Kumpulan Wang Keselamatan Sosial bagi tahun 2012 dan tempoh lepas telah dinyatakan semula.

Kesan kewangan berikutan pernyataan semula ini adalah seperti berikut:

	2013 RM	2012 RM
Kesan ke atas Rizab Kumpulan Wang Keselamatan Sosial Effects on Social Security Fund Reserve		
Baki pada 1 Januari / Balance at 1 January		
Seperti dinyatakan sebelumnya / As previously stated	20,800,503,497	19,759,244,507
Kesan pelarasan tahun lalu / Effect of prior year's adjustment	(328,843,313)	(299,478,134)
Seperti dinyatakan semula / As restated	20,471,660,184	19,459,766,373
Kesan ke atas Pendapatan Bersih Dalam Tahun / Effects on Net Income in Year		
Seperti dinyatakan sebelumnya / As previously stated		1,033,009,279
Kesan pelarasan tahun lalu / Effect of prior year's adjustment		(29,365,179)
Seperti dinyatakan semula / As restated		1,003,644,100

26. PRIOR YEAR'S ADJUSTMENT

Prior to 2013, contribution income was recognised on modified cash basis. In year 2013, the accounting policy for recognition of contribution was changed to cash basis. On the other hand, the provision for employee benefits was accounted for in accordance with *MASB 29 - Employee Benefits* to account for the pensioner's medical benefits. The change in accounting policy was applied retrospectively where the opening balance of the Social Security Fund reserves for 2012 and prior period has been restated.

The financial impact arising from this restatement was as follows:

Bilangan kemalangan dilaporkan meningkat 3.26%

Sebanyak 2,005 kes atau 3.26% peningkatan kemalangan dilaporkan pada tahun 2013, iaitu 63,557 kes berbanding 61,552 kes pada 2012. Secara keseluruhannya sebanyak 56.48% kemalangan terjadi di tempat kerja manakala 43.52% pula melibatkan kemalangan semasa perjalanan berkaitan pekerjaan.

In 2013, a total of 63,557 accident cases were reported, an increased of 2,005 cases or 3.26% as compared to 61,552 cases in 2012. Of these total, 56.48% accidents occurred at workplace and the remaining 43.52% took place while travelling directly connected to the employment.



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JADUAL 1: BILANGAN MAJIKAN DAN PEKERJA AKTIF¹, 2012-2013
TABLE 1 : NUMBER OF ACTIVE EMPLOYERS AND EMPLOYEES¹, 2012-2013

		Majikan Aktif / Active Employers			Pekerja Aktif / Active Employees		
PPN/PPP ²		2012	2013	Δ'13/'12	2012	2013	Δ'13/'12
JOHOR							
E11	Johor Bahru	28,274	29,475	4.25%	412,263	429,407	4.16%
E12	Kluang	5,239	5,299	1.15%	50,866	50,801	-0.13%
E13	Muar	6,525	6,691	2.54%	59,963	60,723	1.27%
E14	Segamat	3,581	3,639	1.62%	28,160	28,814	2.32%
E15	Batu Pahat	6,947	7,050	1.48%	72,253	73,168	1.27%
Jumlah / Total		50,566	52,154	3.14%	623,505	642,913	3.11%
KEDAH							
D61	Alor Setar	7,942	8,055	1.42%	90,767	94,375	3.98%
D62	Sungai Petani	5,408	5,617	3.86%	76,353	79,083	3.58%
D63	Kulim	2,143	2,198	2.57%	42,371	43,272	2.13%
D65	Langkawi	948	971	2.43%	10,798	11,501	6.51%
Jumlah / Total		16,441	16,841	2.43%	220,289	228,231	3.61%
KELANTAN							
F91	Kota Bahru	6,636	6,597	-0.59%	72,306	73,442	1.57%
F92	Kuala Krai	1,329	1,341	0.90%	12,040	12,328	2.39%
Jumlah / Total		7,965	7,938	-0.34%	84,346	85,770	1.69%
MELAKA							
E23	Melaka	12,144	12,482	2.78%	154,781	160,576	3.74%
NEGERI SEMBILAN							
E21	Seremban	10,587	10,634	0.44%	131,794	136,244	3.38%
E22	Kuala Pilah	1,832	1,802	-1.64%	14,536	14,506	-0.21%
Jumlah / Total		12,419	12,436	0.14%	146,330	150,750	3.02%

JADUAL 1: BILANGAN MAJIKAN DAN PEKERJA AKTIF¹, 2012 – 2013
TABLE 1: NUMBER OF ACTIVE EMPLOYERS AND EMPLOYEES¹, 2012 – 2013

		Majikan Aktif / Active Employers			Pekerja Aktif / Active Employees		
PPN/PPP ²		2012	2013	Δ'13/'12	2012	2013	Δ'13/'12
PAHANG							
F71/F72	Bentong	2,513	2,539	1.03%	35,792	35,778	1.43%
F73	Temerloh	4,209	4,260	1.21%	33,705	34,795	1.43%
F74	Kuantan	8,171	8,215	0.54%	94,780	98,937	1.43%
Jumlah / Total		14,893	15,014	0.81%	164,277	169,510	1.43%
PERAK							
D41	Ipoh	15,661	15,998	2.15%	172,160	176,299	2.40%
D42	Taiping	4,713	4,758	0.95%	47,704	47,797	0.19%
D43/F75	Tapah	2,064	2,167	4.99%	14,328	15,326	6.97%
D44	Teluk Intan	2,822	2,896	2.62%	24,803	25,008	0.83%
D45	Kuala Kangsar	4,486	4,630	3.21%	44,506	45,995	3.35%
Jumlah / Total		29,746	30,449	2.36%	303,501	310,425	2.28%
PERLIS							
D64	Kangar	1,976	1,888	-4.45%	21,698	21,393	-1.41%
PULAU PINANG							
C51	Pulau Pinang	13,372	13,589	1.62%	233,559	235,022	0.63%
C52	Seberang Jaya	14,818	15,231	2.79%	215,484	221,536	2.81%
Jumlah / Total		28,190	28,820	2.23%	449,043	456,558	1.67%
SABAH							
F76	Labuan	1,442	1,477	2.43%	16,313	18,741	14.88%
F93	Tawau	4,466	4,461	-0.11%	41,905	42,935	2.46%
F94	Keningau	1,517	1,532	0.99%	13,085	13,530	3.40%
F95	Lahad Datu	1,807	1,853	2.55%	15,116	15,550	2.87%
F96/F98/F99	Kota Kinabalu	14,938	15,246	2.06%	182,012	190,390	4.60%
F97	Sandakan	4,566	4,595	0.64%	44,245	44,371	0.28%
		28,736	29,164	1.49%	312,676	325,517	4.11%

JADUAL 1: BILANGAN MAJIKAN DAN PEKERJA AKTIF¹, 2012 – 2013
TABLE 1: NUMBER OF ACTIVE EMPLOYERS AND EMPLOYEES¹, 2012 – 2013

		Majikan Aktif / Active Employers			Pekerja Aktif / Active Employees		
PPN/PPP ²		2012	2013	Δ'13/'12	2012	2013	Δ'13/'12
SARAWAK							
F83/F77	Miri	5,626	5,843	3.86%	91,416	95,904	4.91%
F84	Bintulu	3,023	3,224	6.65%	42,901	47,096	9.78%
F85	Sri Aman	873	922	5.61%	8,548	9,040	5.76%
F86	Kuching	13,580	14,070	3.61%	178,353	187,593	5.18%
F87	Sibu	7,490	7,713	2.98%	85,451	87,564	2.47%
F88	Kapit	354	387	9.32%	2,214	2,432	9.85%
F89	Sarikei	1,055	1,078	2.18%	6,831	6,838	0.10%
Jumlah / Total		32,001	33,237	3.86%	415,714	436,467	4.99%
SELANGOR							
B32/B35	Petaling Jaya	44,355	45,887	3.45%	933,125	957,542	2.62%
B33	Rawang	4,684	4,888	4.36%	59,874	60,814	1.57%
B34	Klang	18,330	18,646	1.72%	255,617	262,946	2.87%
B39	Kajang	13,998	14,963	6.89%	227,387	249,350	9.66%
Jumlah / Total		81,367	84,384	3.71%	1,476,003	1,530,652	3.70%
TERENGGANU							
F80	Kemaman	1,958	1,963	0.26%	33,613	34,671	3.15%
F81	Dungun	1,177	1,159	-1.53%	14,156	16,315	15.25%
F82	Kuala Terengganu	5,193	5,193	0.00%	61,056	64,404	5.48%
Jumlah / Total		8,328	8,315	-0.16%	108,825	115,390	6.03%
W. P. KUALA LUMPUR							
A31/A36/A37	Kuala Lumpur	58,803	60,329	2.60%	1,395,946	1,454,902	4.22%
Jumlah keseluruhan / Grand total		383,575	393,451	2.57%	5,876,934	6,089,054	3.61%

Nota / Notes :
¹ Merujuk kepada satu atau lebih caruman pada tahun semasa /
Refers to one or more contributions for a current year.
² Merujuk kepada PPN/PPP pada tahun semasa majikan dan pekerja berurusan /
Refers to PPN/PPP for a current year which employers and employees deal for.

JADUAL 2: BILANGAN MAJIKAN DAN PEKERJA AKTIF
MENGIKUT LINGKUNGAN PEKERJA, 2012-2013
TABLE 2: NUMBER OF ACTIVE EMPLOYERS AND EMPLOYEES
BY EMPLOYEES RANGE, 2012-2013

Lingkungan Pekerja / Employees Range	Majikan Aktif Active Employers		Pekerja Aktif Active Employees	
	2012	2013	2012	2013
Bawah / Below 100	375,995	385,541	3,037,658	3,134,334
100 – 199	4,233	4,426	582,593	611,278
200 – 299	1,283	1,361	310,042	331,286
300 – 399	641	631	221,543	217,340
400 – 499	362	392	160,943	174,822
500 – 599	243	241	132,457	132,049
600 – 699	161	159	103,415	102,191
700 – 799	108	124	80,969	93,001
800 – 899	90	86	76,363	72,872
900 – 999	50	59	46,816	55,740
1,000 dan lebih / and over	409	431	1,124,135	1,164,141
Jumlah / Total	383,575	393,451	5,876,934	6,089,054

JADUAL 3: BILANGAN MAJIKAN DAN PEKERJA AKTIF
MENGIKUT KAEDAH PEMBAYARAN CARUMAN PADA DISEMBER 2013
TABLE 3:NUMBER OF ACTIVE EMPLOYERS AND EMPLOYEES
BY CONTRIBUTION PAYMENT METHOD AS AT DECEMBER 2013

Kaedah pembayaran Payment method	Majikan aktif Active employers	Pekerja aktif Active employees
Bank-bank Perdagangan / Commercial Banks		
CIMB Bank Berhad	9,655	82,697
Maybank Berhad	91,809	872,391
RHB Bank Berhad	44,729	481,912
Public Bank Berhad	163,346	1,536,706
Bank Muamalat	1,117	14,645
Perwira Affin Bank	10	52
Jumlah / Total	310,666	2,988,403
Pos Malaysia		
Sabah	1,093	4,007
Sarawak	840	5,022
Jumlah / Total	1,933	9,029
Perbankan Internet / Internet Banking		
CIMB Bank	1,601	182,152
City Bank	235	118,144
Hong Leong Bank	762	42,713
Maybank	2,536	366,939
OCBC Bank	390	22,407
Public Bank	351	33,468
RHB Bank	2,593	158,808
Alliance Bank	252	19,458
AmBank	355	10,759
Affin Bank	7	179
Bank Islam Malaysia Berhad	1	14
HSBC Bank	20	1,586
Kaunter PERKESO / SOCSO's Counter	71,749	2,134,995
Jumlah keseluruhan / Grand total	393,451	6,089,054

JADUAL 4: KEKERAPAN RELATIF KEMALANGAN DILAPORKAN, 2009-2013
TABLE 4 : RELATIVE FREQUENCY OF ACCIDENTS REPORTED, 2009-2013

Item	2009	2010	2011	2012	2013
Bilangan kemalangan dilaporkan / Number of accidents reported	55,186	57,639	59,897	61,552	63,557
Bilangan kemalangan semasa perjalanan ¹ dilaporkan / Number of commuting ¹ accidents reported	20,810	22,036	24,809	26,256	27,659
Bilangan kemalangan perusahaan ² dilaporkan / Number of industrial ² accidents reported	34,376	35,603	35,088	35,296	35,898
Kadar kemalangan (per 10,000 pekerja) / Accident rate (per 10,000 employees)	104	104	104	105	104
Kadar kemalangan perjalanan (per 10,000 pekerja) / Commuting accident rate (per 10,000 employees)	39	40	43	45	45
Kadar kemalangan perusahaan (per 10,000 pekerja) / Industrial accident rate (per 10,000 employees)	65	65	61	60	59

Nota / Notes :

¹ Merujuk kepada kemalangan perjalanan termasuk pergi dan balik dari / ke tempat kerja, waktu rehat yang dibenarkan serta lain-lain kemalangan yang berkaitan pekerjaan / Refers to commuting accidents including from / to place of work, any authorised recess and other work related accidents.

² Merujuk kepada kemalangan di tempat pekerjaan termasuk kes penyakit khidmat / Refers to accidents at the workplace including occupational diseases.

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
PERTANIAN, PERHUTANAN DAN PERIKANAN / AGRICULTURE, FORESTRY AND FISHING												
1111 Pertanian Sementara / Agriculture temporary crops	84	14	98	68	9	77	18	3	21	6	1	7
1112 Pertanian Kekal / Agriculture permanent crops	1,010	344	1,354	932	326	1,258	217	87	304	24	4	28
1119 Ternakan / Livestock	132	49	181	130	50	180	38	20	58	5	1	6
1120 Perkhidmatan pertanian / Agricultural services	138	29	167	133	27	160	37	3	40	3	1	4
1130 Memburu, menangkap dan game propagation / Hunting, trapping and game propagation	–	–	–	1	–	1	2	–	2	–	–	–
1210 Perhutanan / Forestry	25	2	27	23	2	25	8	–	8	1	–	1
1220 Pembalakan / Logging	378	7	385	363	5	368	78	–	78	16	–	16
1301 Perikanan di perairan dan lautan / Ocean and coastal fishing	9	1	10	9	1	10	1	1	2	–	–	–
1302 Perikanan yang tidak diklasifikasi / Fishing not elsewhere classified	23	4	27	19	4	23	4	2	6	2	–	2
Jumlah / Total	1,799	450	2,249	1,678	424	2,102	403	116	519	57	7	64
PERLOMBONGAN DAN PENGKUIARIAN / MINING AND QUARRYING												
2100 Perlombongan arang batu / Coal Mining	2	–	2	2	–	2	–	–	–	–	–	–
2200 Carigali minyak petroleum dan gas asli / Crude petroleum and natural gas production	49	5	54	41	4	45	11	–	11	3	–	3
2301 Perlombongan bijih besi / Iron ore mining	16	–	16	11	–	11	1	–	1	–	–	–
2302 Perlombongan bukan bijih besi / Non-ferrous ore mining	4	–	4	6	–	6	1	–	1	–	–	–
2901 Perlombongan kuari batu, tanah liat dan pasir / Stone quarrying, clay and sand pits	117	7	124	96	7	103	33	–	33	6	–	6
2902 Perlombongan kimia dan baja / galian / Chemical and fertiliser / mineral mining	67	2	69	62	2	64	21	1	22	–	–	–
2903 Perlombongan garam / Salt mining	1	–	1	1	–	1	–	–	–	–	–	–
2909 Perlombongan dan pengkuarian lain / Other mining and quarrying	129	12	141	119	14	133	32	1	33	6	–	6
Jumlah / Total	385	26	411	338	27	365	99	2	101	15	–	15

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
PEMBUATAN / MANUFACTURING												
3111 Menyembelih, menyedia dan mengawet daging / Slaughtering, preparing and preserving meat	41	27	68	40	27	67	11	9	20	–	–	–
3112 Pembuatan produk tenusu / Manufacture of dairy products	22	8	30	19	8	27	9	–	9	–	–	–
3113 Mengetin dan mengawet buah-buahan dan sayur-sayuran / Canning and preserving of fruits and vegetables	16	6	22	12	6	18	2	1	3	–	–	–
3114 Mengetin, mengawet dan memproses ikan / hidupan laut / Canning, preserving and processing of fish / crustacea	72	40	112	75	46	121	12	12	24	–	–	–
3115 Pembuatan minyak sayuran / haiwan dan lemak / Manufacture of vegetable / animal oils and fats	143	7	150	140	8	148	42	2	44	4	–	4
3116 Pembuatan produk bijirin / Grain mill products	53	6	59	47	6	53	15	2	17	–	–	–
3117 Pembuatan produk bakeri / Manufacture of bakery products	54	34	88	52	35	87	8	6	14	–	–	–
3118 Kilang gula dan penapisan / Sugar factories and refineries	23	2	25	13	1	14	–	–	–	–	–	–
3119 Pembuatan koko, coklat dan gula / Manufacture of cocoa, chocolate and sugar	30	11	41	31	9	40	11	1	12	–	1	1
3121 Pembuatan produk makanan yang tidak diklasifikasi / Manufacture of food products not elsewhere classified	379	143	522	386	150	536	112	46	158	5	–	5
3122 Pembuatan makanan haiwan / Manufacture of prepared animal feeds	68	14	82	59	15	74	17	3	20	2	–	2
3131 Menyuling, mencampur dan memproses alkohol / Distilling, rectifying and blending spirits	7	2	9	8	2	10	2	–	2	–	–	–
3132 Perusahaan arak / Wine industries	5	–	5	5	–	5	–	–	–	–	–	–
3133 Penyulingan arak dan beras belanda / Malt liquors and malt	5	–	5	3	–	3	–	–	–	–	–	–
3134 Perusahaan minuman ringan dan air berkarbonat / Soft drinks and carbonated water industries	65	11	76	68	10	78	16	3	19	–	1	1

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
3140 Pembuatan produk tembakau / Manufacture of tobacco products	10	4	14	10	5	15	2	1	3	-	-	-
3211 Pemintalan, penenunan dan penyiapan tekstil / Spinning, weaving and finishing textiles	77	36	113	70	31	101	21	9	30	2	-	2
3212 Pembuatan barangan tekstil kecuali pakaian / Manufacture of made-up textile goods except wearing apparel	19	13	32	19	16	35	3	2	5	-	-	-
3213 Kilang menjahit / Knitting mills	7	22	29	7	18	25	2	6	8	-	-	-
3214 Pembuatan permaidani dan selimut / Manufacture of carpets and rugs	5	8	13	5	6	11	1	-	1	-	-	-
3215 Perusahaan membuat tali, tali kapal dan tali pintal / Cordage, rope and twine industries	2	2	4	2	2	4	-	-	-	-	-	-
3219 Pembuatan tekstil yang tidak diklasifikasi / Manufacture of textiles not elsewhere classified	110	90	200	109	95	204	31	33	64	-	1	1
3220 Pembuatan pakaian kecuali kasut / Manufacture of wearing apparel, except footwear	68	86	154	64	76	140	17	13	30	3	1	4
3231 Penyamakan dan penyediaan kulit / Tanneries and leather finishing	-	2	2	-	1	1	-	-	-	-	-	-
3232 Perusahaan membersihkan dan mencelup bulu / Fur dressing and dyeing industries	4	-	4	4	-	4	1	-	1	-	-	-
3233 Pembuatan produk kulit dan gantian kecuali kasut dan pakaian / Manufacture of product of leather and leather substitutes, except footwear and wearing apparel	12	7	19	14	9	23	7	4	11	-	-	-
3240 Pembuatan kasut kecuali acuan getah atau plastik / Manufacture of footwear except vulcanized	27	10	37	24	11	35	7	4	11	-	-	-
3311 Pengilangan dan pengetaman kayu / Sawmills and planing of wood	636	96	732	589	97	686	153	32	185	11	2	13
3312 Pembuatan papan, bekas rotan dan barang rotan / Manufacture of wooden, cane containers and cane ware products	43	10	53	43	9	52	8	2	10	-	-	-

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
3319 Pembuatan produk papan dan gabus yang tidak diklasifikasi / Manufacture of wood and cork products not elsewhere classified	150	32	182	138	31	169	39	9	48	3	-	3
3320 Pembuatan perabot dan kelengkapan kecuali buatanlogam / Manufacture of furniture and fixtures except primarily of metal	561	134	695	566	133	699	163	32	195	6	2	8
3411 Pembuatan pulpa, kertas dan papan kertas / Manufacture of pulp, paper and paperboard	111	19	130	102	17	119	38	6	44	3	-	3
3412 Pembuatan bekas dan kotak daripada kertas dan papan kertas / Manufacture of containers and boxes of paper and paperboard	142	32	174	148	34	182	47	8	55	2	-	2
3419 Pembuatan pulpa, kertas dan papan kertas yang tidak diklasifikasi / Manufacture of pulp, paper and paperboard not elsewhere classified	36	9	45	37	9	46	11	4	15	-	-	-
3420 Perusahaan berkaitan percetakan dan penerbitan / Industries related to printing and publishing	501	143	644	473	137	610	130	37	167	5	2	7
3511 Pembuatan barangan asas kimia kecuali baja / Manufacture of basic industrial chemicals except fertilisers	49	4	53	54	5	59	26	1	27	-	-	-
3512 Pembuatan baja dan racun perosak / Manufacture of fertilizers and pesticides	45	1	46	48	2	50	21	1	22	-	-	-
3513 Pembuatan getah tiruan, bahan plastik dan serat buatan manusia kecuali kaca / Manufacture of synthetic resins, plastic materials and man-made fibres except glass	191	79	270	167	66	233	58	20	78	4	1	5
3521 Pembuatan cat, varnis dan laker / Manufacture of paints, varnishes and lacquers	36	1	37	36	1	37	18	-	18	1	-	1
3522 Pembuatan dadah dan ubat-ubatan / Manufacture of drugs and medicines	50	32	82	45	27	72	13	14	27	-	-	-
3523 Pembuatan sabun dan pembersih, pewangi, kosmetik dan lain-lain / Manufacture of soap and cleaning preparations, perfumes, cosmetics and others	27	11	38	25	10	35	5	3	8	-	-	-

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
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	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
3529 Pembuatan produk kimia / Manufacture of chemical products	217	31	248	208	31	239	79	5	84	1	1	2
3530 Penapisan petroleum / Petroleum refineries	27	4	31	24	5	29	4	1	5	-	-	-
3540 Pembuatan pelbagai produk petroleum dan arang batu / Manufacture of miscellaneous products of petroleum and coal	23	8	31	24	8	32	5	-	5	1	-	1
3551 Perusahaan tayar dan tiub / Tyre and tube industries	113	4	117	116	3	119	50	-	50	-	-	-
3559 Pembuatan produk getah / Manufacture of rubber products	239	115	354	226	105	331	81	37	118	3	1	4
3560 Pembuatan produk plastik / Manufacture of plastic products	649	238	887	626	229	855	227	72	299	4	-	4
3610 Pembuatan barangan tembikar / Manufacture of pottery, china and earthenware	46	12	58	49	10	59	14	3	17	-	1	1
3620 Pembuatan kaca dan produk kaca / Manufacture of glass and glass products	113	17	130	116	17	133	40	4	44	-	-	-
3691 Pembuatan produk batu-bata / Manufacture of structural clay products	179	6	185	163	9	172	57	6	63	3	-	3
3692 Pembuatan simen, kapur dan pelekat / Manufacture of cement, lime and plaster	216	21	237	212	19	231	76	2	78	2	-	2
3699 Pembuatan barangan galian bukan logam / Manufacture of non-metallic mineral products	91	19	110	86	16	102	31	2	33	1	-	1
3710 Perusahaan asas logam dan keluli / Iron and steel basic industries	1,022	105	1,127	1,001	110	1,111	321	27	348	11	1	12
3720 Perusahaan logam asas dan bukan bijih besi / Basic metal and non-metalic products industries	163	20	183	151	16	167	43	2	45	3	-	3
3811 Pembuatan alat pemotong dan alat pertukangan / Manufacture of cutlery, hand tools and general hardware	122	15	137	113	16	129	21	4	25	2	-	2

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3812 Pembuatan perabot dan kelengkapan logam / Manufacture of furniture and fixtures primarily of metal	147	25	172	149	26	175	34	9	43	1	-	1
3813 Pembuatan barangan logam berstruktur / Manufacture of structural metal products	160	16	176	160	15	175	43	5	48	2	-	-
3819 Pembuatan barangan logam tiruan kecuali mesin dan kelengkapan, dll. / Manufacture of fabricated metal products except machinery equipment, etc.	276	39	315	269	40	309	66	11	77	4	-	4
3821 Pembuatan enjin dan turbin / Manufacture of engines and turbines	81	14	95	75	12	87	18	7	25	-	-	-
3822 Pembuatan mesin dan mesin / peralatan pertanian / Manufacture of machine and agricultural machinery / equipment	33	6	39	28	6	34	7	1	8	-	-	-
3823 Pembuatan logam dan mesin pemotong papan / Manufacture of metal and wood working machinery	31	7	38	31	8	39	15	1	16	1	-	1
3824 Pembuatan mesin dan peralatan khas kecuali logam dan mesin pemotong papan / Manufacture of machinery and special equipment except metal and wood working machinery	41	14	55	43	12	55	13	-	13	1	-	1
3825 Pembuatan mesin pejabat, komputer dan perakaunan / Manufacture of office, computing and accounting equipment	150	53	203	140	53	193	42	23	65	3	-	3
3829 Pembuatan mesin dan kelengkapan kecuali berelektrik, dll. / Manufacture macinery and equipment except electrical, etc.	184	24	208	178	27	205	50	6	56	3	-	3
3831 Pembuatan peralatan industri dan mesin elektrik / Manufacture of electrical industrial machinery and apparatus	305	118	423	293	103	396	83	21	104	2	1	3
3832 Pembuatan radio, televisyen, alat komunikasi dan alatan elektrik / Manufacture of radio, television, communication equipment and electrical appliances	159	97	256	157	101	258	50	30	80	2	-	2

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3833 Pembuatan alatan kegunaan rumah berelektrik / Manufacture of electrical appliances and housewares	70	20	90	77	20	97	29	10	39	1	-	1
3839 Pembuatan bekalan dan alatan berelektrik / Manufacture of electrical apparatus and supplies	759	282	1,041	747	259	1,006	235	67	302	6	4	10
3841 Membina kapal dan pembaikan / Shipbuilding and repairing	121	9	130	129	7	136	29	-	29	1	-	1
3842 Pembuatan alatan jalanraya / Manufacture of railroad equipment	7	1	8	7	1	8	2	-	2	-	-	-
3843 Pembuatan kenderaan bermotor / Manufacture of motorised vehicles	327	13	340	292	12	304	134	5	139	7	-	7
3844 Pembuatan motosikal dan basikal / Manufacture of motorcycles and bicycles	51	7	58	49	6	55	7	1	8	-	-	-
3845 Pembuatan kapal terbang / Manufacture of aircraft	-	-	-	-	-	-	-	-	-	-	-	-
3846 Pembuatan alatan pengangkutan, dll. / Manufacture of transportation equipment, etc.	183	46	229	169	45	214	40	17	57	5	-	5
3851 Pembuatan peralatan saintifik, ukuran dan kawalan / Manufacture of scientific, measuring and controlling equipment	173	95	268	148	95	243	72	28	100	6	1	7
3852 Pembuatan barangan kamera dan kanta / Manufacture of photographic and optical goods	35	39	74	39	33	72	24	18	42	-	2	2
3853 Pembuatan jam tangan dan dinding / Manufacture of watches and clocks	13	12	25	18	6	24	6	1	7	-	1	1
3901 Pembuatan barangan kemas dan berkaitan / Manufacture of jewelley and related articles	32	19	51	28	17	45	12	1	13	4	-	4
3902 Pembuatan peralatan muzik / Manufacture of musical instruments	8	16	24	8	15	23	3	4	7	-	-	-
3903 Pembuatan barangan sukan / Manufacture of sporting and athletic goods	6	4	10	7	4	11	2	1	3	-	-	-
3909 Perusahaan pembuatan lain yang tidak diklasifikasi / Other manufacturing industries not elsewhere classified	2,318	568	2,886	2,236	543	2,779	700	150	850	38	7	45
Jumlah / Total	12,792	3,353	16,145	12,349	3,231	15,580	3,844	908	4,752	169	31	200

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PERKHIDMATAN ELEKTRIK, GAS, AIR DAN KEBERSIHAN / ELECTRICITY, GAS, WATER AND SANITARY SERVICES												
4101 Elektrik, gas dan stim / Electricity, gas and steam	507	53	560	457	48	505	135	19	154	3	-	3
4102 Perusahaan gas dan pengagihan / Gas manufacture and distribution	62	8	70	41	6	47	34	-	34	-	-	-
4103 Stim dan bekalan air panas / Steam and hot water supply	14	2	16	13	2	15	3	1	4	-	-	-
4200 Bekalan paip dan air / Water works and supply	139	6	145	130	4	134	35	2	37	3	-	3
Jumlah / Total	722	69	791	641	60	701	207	22	229	6	-	6
PEMBINAAN / CONSTRUCTION												
5001 Kontraktor am termasuk jurutera awam / General contractors including civil engineers	4,029	645	4,674	3,779	575	4,354	945	116	1,061	112	7	119
5002 Kontraktor dagang khas / Special trade contractors	1,039	195	1,234	984	183	1,167	273	44	317	24	1	25
Jumlah / Total	5,068	840	5,908	4,763	758	5,521	1,218	160	1,378	136	8	144

PERDAGANGAN / TRADING

i. Perdagangan Borong / Wholesale Trade

6111 Daging, ayam dan itik (segar dan beku) / Meat and poultry (fresh and frozen)	81	10	91	82	11	93	17	3	20	1	-	1
6112 Ikan (segar, beku, kering atau masin) / Fish (fresh, frozen, dried or salted)	58	8	66	52	10	62	16	2	18	3	-	3
6113 Buah-buahan dan sayur-sayuran / Fruits and vegetables	56	5	61	51	5	56	8	1	9	-	-	-
6114 Manisan dan kuih-muih (gula-gula, dll.) / Confectionery (sweets, etc.)	4	10	14	7	10	17	4	3	7	-	-	-
6115 Biskut, kek, roti dan produk bakeri lain / Biscuits, cakes, bread and other bakery products	51	33	84	47	31	78	11	6	17	-	-	-

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	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
6116 Beras, bijirin dan tepung / Rice, grains and flour	54	20	74	53	12	65	12	6	18	-	2	2
6117 Makanan lain (makanan ditinkan, susu, gula, minyak, teh, minuman ringan, dll.) / Other foodstuffs (tinned foods, milk, sugar, oil, tea, soft drinks, etc.)	176	51	227	162	53	215	47	9	56	6	-	6
6118 Tembakau, cerut, rokok, dll. / Tobacco, cigars, cigarettes, etc.	18	1	19	12	2	14	8	-	8	1	-	1
6119 Bir, arak dan alkohol / Beer, wine and spirits	12	3	15	11	1	12	1	-	1	1	1	2
6121 Barangan rumah, dapur, pinggan-mangkuk, gelas dan barangan perhiasan / Household appliances, kitchenware, glassware and ornament	188	57	245	155	51	206	33	12	45	7	1	8
6131 Motosikal dan barangan ganti / Motorcycles and parts	82	9	91	85	8	93	13	2	15	-	-	-
6132 Kenderaan bermotor baru / New motor vehicles	135	18	153	139	17	156	39	-	39	3	-	3
6133 Kenderaan bermotor terpakai / Used motor vehicles	65	6	71	55	7	62	15	3	18	-	-	-
6134 Barangan gantian dan aksesori kenderaan bermotor / Parts and accessories for motor vehicles	455	35	490	416	30	446	118	7	125	6	1	7
6139 Petrol, minyak pelincir, dll. / Petrol, lubricating oils, etc.	106	21	127	88	19	107	16	8	24	6	-	6
6141 Traktor, kelengkapan pertanian / Tractors, farming and earth-moving equipment	117	4	121	107	-	107	30	1	31	3	-	3
6142 Kelengkapan perniagaan dan mesin / peralatan perusahaan / Business and industrial machinery / equipment	730	125	855	699	122	821	231	34	265	9	1	10
6143 Kayu gergaji dan balak / Lumber and timber	311	18	329	281	17	298	58	4	62	13	-	13
6144 Bahan binaan lain dan binaan besi (cat, simen, dll.) / Other building materials and metal works (paint, cement, etc.)	970	92	1,062	929	91	1,020	221	21	242	18	1	19
6145 Getah / Rubber	94	52	146	89	55	144	37	16	53	-	-	-
6146 Minyak sawit / Palm oil	447	36	483	437	35	472	118	9	127	4	-	4

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6147 Ternakan / Livestock	22	-	22	25	-	25	5	2	7	-	-	-
6148 Produk pertanian lain / Other agricultural products	85	10	95	75	10	85	17	1	18	3	-	3
6149 Lain-lain (galian, logam, baja, dll.) / Others (minerals, metal, fertiliser, etc.)	346	110	456	335	104	439	76	22	98	2	-	2
Jumlah / Total	4,663	734	5,397	4,392	701	5,093	1,151	172	1,323	86	7	93
ii. Perdagangan Runcit / Retail Trade												
6211 Daging, ayam dan itik (segar atau beku) / Meat and poultry (fresh or frozen)	35	9	44	29	7	36	9	-	9	1	-	1
6212 Ikan (segar, beku, kering, goreng atau masin) / Fish (fresh, frozen, dried, roasted and salted)	8	4	12	7	3	10	1	-	1	1	-	1
6213 Buah-buahan dan sayur-sayuran / Fruits and vegetables	21	4	25	22	2	24	3	-	3	-	-	-
6214 Manisan dan kuih-muih (gula-gula, dll.) / Confectionery (sweets, etc.)	9	2	11	11	1	12	1	-	1	-	-	-
6215 Biskut, kek, roti dan produk bakeri lain / Biscuits, cakes, bread and other bakery products	33	31	64	33	27	60	11	5	16	2	-	2
6216 Beras, bijirin dan tepung / Rice, grains and flour	9	1	10	5	1	6	1	-	1	1	-	1
6217 Makanan lain (makanan ditinkan, susu, gula, minyak, teh, minuman ringan, dll.) / Other foodstuffs (tinned foods, milk, sugar, oil, tea, soft drinks, etc.)	71	32	103	64	37	101	25	12	37	1	-	1
6218 Kedai pelbagai barangan / Provision store	436	123	559	420	111	531	101	23	124	4	1	5
6219 Pasaraya / Supermarket	477	295	772	423	249	672	83	39	122	9	3	12
6221 Tembakau, cerut, rokok, dll. / Tobacco, cigars, cigarettes, etc.	11	13	24	9	13	22	-	1	1	1	-	1
6222 Bir, arak dan alkohol / Beer, wine and spirits	6	2	8	6	2	8	-	-	-	1	-	1
6231 Barangan rumah, dapur, gelas dan barangan perhiasan / Household appliances, kitchenware, glassware and ornament	123	26	149	104	23	127	27	3	30	6	1	7
6232 Barangan tembikar lain / Other clay product	37	8	45	38	10	48	12	3	15	-	-	-

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	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
6241 Motosikal dan barangan ganti / Motorcycles and parts thereof	79	6	85	74	8	82	17	1	18	2	-	2
6242 Kenderaan bermotor untuk penumpang / Passenger cars	32	-	32	29	-	29	7	-	7	1	-	1
6243 Barangan gantian dan aksesori kenderaan / Parts and accessories for motor vehicles	630	98	728	581	98	679	118	24	142	16	1	17
6249 Petrol, minyak pelincir, dll. / Petrol, lubricating oils, etc.	91	23	114	87	26	113	29	4	33	1	-	1
6250 Pelbagai barangan runcit / Miscellaneous retail trade	1,487	464	1,951	1,390	407	1,797	352	83	435	26	3	29
Jumlah / Total	3,595	1,141	4,736	3,332	1,025	4,357	797	198	995	73	9	82

PENGINAPAN DAN AKTIVITI PERKHIDMATAN MAKANAN DAN MINUMAN / ACCOMMODATION AND FOOD SERVICES ACTIVITIES

6310 Restoran, warung kopi dan tempat makan / minum / Restaurants, cafes and other eating and drinking places	717	303	1,020	618	277	895	117	56	173	19	6	25
6320 Hotel, rumah tumpangan, khemah dan lain yang berkaitan / Hotels, lodging houses, camps and other related	883	306	1,189	815	277	1,092	212	62	274	18	3	21
Jumlah / Total	1,600	609	2,209	1,433	554	1,987	329	118	447	37	9	46

PENGANGKUTAN DAN PENYIMPANAN / TRANSPORTATION AND STORAGE

7111 Pengangkutan keretapi / Railway transport	66	1	67	52	1	53	16	-	16	5	-	5
7112 Pengangkutan bas / Bus transportation	194	10	204	179	11	190	60	-	60	8	-	8
7113 Pengangkutan darat lain / Other land transportation	250	10	260	210	9	219	70	2	72	11	1	12
7114 Angkut muatan melalui darat / Inland transit	747	40	787	714	36	750	194	9	203	27	-	27
7115 Pengangkutan melalui saluran paip / Pipeline transportation	13	-	13	12	-	12	2	-	2	1	-	1

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7116 Perkhidmatan sokongan kepada pengangkutan darat / Supporting services to land transportation	525	22	547	539	17	556	151	9	160	17	-	17
7121 Pengangkutan laut dan pantai / Water and coastal transportation	90	2	92	87	3	90	29	2	31	3	-	3
7122 Pengangkutan perairan dalaman / Inland water transportation	9	-	9	8	-	8	3	-	3	-	-	-
7123 Perkhidmatan sokongan kepada pengangkutan air / Supporting services to air transportation	359	29	388	324	30	354	80	6	86	3	-	3
7131 Pengangkutan udara / Air transportation	59	4	63	58	2	60	24	-	24	2	-	2
7132 Perkhidmatan sokongan kepada pengangkutan udara / Supporting services to air transport	73	11	84	68	6	74	23	1	24	2	-	2
7191 Perkhidmatan berkaitan dengan pengangkutan / Services incidental to transport	846	118	964	784	103	887	274	32	306	18	-	18
7192 Storan dan gudang / Storage and warehouse	69	5	74	73	7	80	31	2	33	1	-	1
7200 Perhubungan / Communication	353	97	450	320	93	413	128	40	168	11	2	13
Jumlah / Total	3,653	349	4,002	3,428	318	3,746	1,085	103	1,188	109	3	112

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AKTIVITI KEWANGAN DAN INSURANS/TAKAFUL / FINANCIAL AND INSURANCE/TAKAFUL ACTIVITIES												
8101 Institut kewangan / Monetary institutions	426	244	670	357	222	579	153	92	245	7	1	8
8102 Institut kewangan lain / Other financial institutions	194	109	303	143	88	231	59	34	93	2	2	4
8103 Perkhidmatan kewangan / Financial services	101	33	134	101	26	127	41	8	49	-	2	2
8200 Insurans / Insurance	68	56	124	61	60	121	22	13	35	1	-	1
Jumlah / Total	789	442	1,231	662	396	1,058	275	147	422	10	5	15
AKTIVITI HARTANAH, PENYEWAAN DAN PERNIAGAAN / REAL ESTATE, LEASING AND BUSINESS												
8310 Hartanah / Real estate	267	71	338	239	69	308	49	14	63	9	-	9
8321 Perkhidmatan guaman / Legal services	126	56	182	118	47	165	36	17	53	5	-	5
8322 Perkhidmatan perakaunan, pengauditan dan penyimpanan buku kira-kira / Accounting, auditing and book keeping service	60	32	92	47	29	76	18	7	25	4	1	5
8323 Perkhidmatan pemprosesan dan penjadualan data / Data processing and tabulating services	52	9	61	50	11	61	17	1	18	3	-	-
8324 Perkhidmatan kejuruteraan, arkitek dan teknikal / Engineering, architectural and technical services	917	91	1,008	850	77	927	239	18	257	21	-	21
8325 Perkhidmatan pengiklanan / Advertising services	183	25	208	172	27	199	40	3	43	2	-	2
8329 Perkhidmatan perniagaan, kecuali pajakan mesin dan kelengkapan / Business services, except machinery and equipment leasing	2,679	613	3,292	2,509	565	3,074	727	135	862	57	5	62
8330 Sewaan dan pajakan mesin dan peralatan / Machinery and equipment rental and leasing	213	44	257	199	38	237	45	10	55	4	1	1
Jumlah / Total	4,497	941	5,438	4,184	863	5,047	1,171	205	1,376	105	7	112

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
PENTADBIRAN AWAM DAN PERTAHANAN/AKTIVITI KESELAMATAN WAJIB / PUBLIC ADMINISTRATION AND DEFENCE/COMPULSORY SOCIAL SECURITY												
i. Pentadbiran dan Pertahanan Awam/Keselamatan Sosial Wajib / Public Administration and Defence/Compulsory Social Security												
9111 Pentadbiran am / General administration	579	138	717	535	127	662	199	36	235	9	4	13
9112 Hal ehwal luar / External affairs	20	2	22	16	1	17	6	-	6	1	-	1
9113 Pengadilan, undang-undang awam dan keselamatan / Justice and public order and security	207	40	247	174	32	206	66	11	77	15	1	16
9114 Pertahanan / Defence	64	10	74	54	8	62	17	2	19	2	-	2
9115 Pendidikan: Pentadbiran am / Education: General administration	25	40	65	30	25	55	13	3	16	-	3	3
9116 Kesihatan: Pentadbiran am / Health: General administration	50	37	87	43	36	79	18	12	30	3	-	3
9117 Keselamatan sosial dan kebajikan / Social security and welfare	285	81	366	237	76	313	93	28	121	13	1	14
9118 Perumahan dan hal ehwal pembangunan komuniti / Housing and community development affairs	111	33	144	97	33	130	23	10	33	-	-	-
9119 Hal ehwal pembangunan komuniti lain / Other community development affairs	16	2	18	15	2	17	7	-	7	1	-	1
9121 Hal ehwal ekonomi dan buruh / Economic and labour affairs	29	12	41	31	11	42	9	2	11	-	-	-
9122 Hal ehwal pertanian, perhutanan dan perikanan / Agriculture, forestry and fishing affairs	35	3	38	29	4	33	7	1	8	1	-	1
9123 Hal ehwal perlombongan, pengilangan dan pembinaan / Mining, manufacturing and construction affairs	39	10	49	40	9	49	8	1	9	-	-	-
9124 Hal ehwal elektrik, gas dan air / Electricity, gas and water affairs	111	11	122	104	9	113	28	1	29	3	-	3

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
9125 Kerjaya dan pengangkutan / Roads and road transport	54	-	54	53	-	53	19	-	19	2	-	2
9126 Pengangkutan air / Water transport	38	2	40	35	3	38	19	1	20	2	-	2
9127 Pengangkutan lain / Other transport	110	8	118	96	8	104	23	2	25	2	-	2
9128 Perhubungan / Communication	53	7	60	45	8	53	13	2	15	4	-	4
9129 Perkhidmatan lain / Other services	3,482	766	4,248	3,166	698	3,864	833	163	996	93	11	104
9200 Perkhidmatan kebersihan dan yang berkaitan / Sanitary and similar services	231	143	374	232	114	346	61	20	81	4	1	5
Jumlah / Total	5,539	1,345	6,884	5,032	1,204	6,236	1,462	295	1,757	155	21	176

ii. Pendidikan / Education

9310 Perkhidmatan pendidikan / Education services	167	144	311	148	130	278	61	35	96	7	2	9
Jumlah / Total	167	144	311	148	130	278	61	35	96	7	2	9

iii. Kesihatan dan Kerja Sosial / Health and Social Work

9320 Perkhidmatan saintifik dan penyelidikan perubatan pergigian, haiwan dan kesihatan lain / Research and scientific institutes, medical, dental, veterinary and other health services	112	87	199	108	73	181	27	23	50	-	-	-
9331 Perkhidmatan perubatan, pergigian dan kesihatan lain / Medical, dental and other health services	198	335	533	171	296	467	46	73	119	2	1	3
9332 Perkhidmatan haiwan / Veterinary services	9	2	11	9	2	11	1	1	2	-	-	-
9340 Institusi kebajikan / Welfare institutions	4	10	14	4	10	14	2	3	5	-	-	-
9350 Persatuan perniagaan, profesional dan buruh / Business organisation, professional and labour	101	15	116	96	14	110	35	1	36	1	-	1

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
9391 Organisasi keagamaan / Religious organisations	32	12	44	27	11	38	9	3	12	2	-	2
9399 Lain perkhidmatan sosial dan komuniti yang berkaitan / Social and related community services	371	61	432	343	58	401	99	12	111	4	-	4
Jumlah / Total	827	522	1,349	758	464	1,222	219	116	335	9	1	10

iv. Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain / Other Community, Social and Personal Services Activities

9411 Penerbitan wayang gambar / Motion picture production	4	1	5	2	1	3	3	-	3	-	-	-
9412 Pengedaran dan penyiaran wayang gambar / Motion picture distribution and projection	10	5	15	12	4	16	4	-	4	1	-	1
9413 Siaran radio dan televisyen / Radio and television broadcasting	11	7	18	9	4	13	5	-	5	-	-	-
9414 Perkhidmatan penerbitan teater dan hiburan / Theatrical producers and entertainment services	22	11	33	17	12	29	6	1	7	1	-	1
9415 Penulis, komposer muzik dan artis bebas lain / Authors, music composers and other independent artiste	-	-	-	-	-	-	-	-	-	-	-	-
9420 Perkhidmatan perpustakaan, muzium dan taman botani / zoo dan kebudayaan / Libraries, museums, botanical / zoological gardens and cultural services	4	2	6	5	3	8	2	-	2	-	-	-
9490 Perkhidmatan hiburan dan rekreasi / Amusement and recreational services	182	65	247	172	50	222	41	12	53	3	-	3
Jumlah / Total	233	91	324	217	74	291	61	13	74	5	-	5

JADUAL 5: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT PERUSAHAAN SERTA JANTINA, 2013
TABLE 5: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO INDUSTRY AND GENDER, 2013

Perusahaan / Industry	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
v. Isi Rumah Persendirian dengan Pekerja Bergaji / Private Household with Employed Person												
9511 Membaiki kasut dan barangan kulit lain / Repair of footwear and other leather goods	5	3	8	1	2	3	-	-	-	1	-	1
9512 Kedai membaiki barangan elektrik / Electrical repair shops	231	39	270	219	29	248	48	11	59	2	1	3
9513 Membaiki kenderaan bermotor dan motosikal / Repair of motor vehicles and motorcycles	709	26	735	637	23	660	141	4	145	11	-	11
9514 Membaiki jam tangan, jam dinding dan barangan kemas / Watch, clock and jewellery repairs	4	4	8	3	3	6	1	1	2	-	-	-
9515 Kedai pembaikan lain / Other repair shops	354	35	389	348	36	384	54	9	63	7	1	8
9520 Perkhidmatan dobi, pencucian dan loji pengcelupan / Laundry services, cleaning and dyeing plants	55	55	110	53	55	108	23	10	33	2	1	3
9530 Perkhidmatan rumah / Domestic services	340	71	411	334	69	403	102	19	121	3	-	3
9591 Kedai gunting dan kecantikan / Barber and beauty shops	23	42	65	21	34	55	3	5	8	-	1	1
9592 Studio gambar dan gambar-gambar komersial / Photographic studios and commercial photographs	23	7	30	18	7	25	3	2	5	1	-	1
9599 Perkhidmatan persendirian, dll. / Personal services, etc.	3,231	731	3,962	3,015	653	3,668	804	159	963	63	7	70
Jumlah / Total	4,975	1,013	5,988	4,649	911	5,560	1,179	220	1,399	90	11	101
vi. Aktiviti Badan dan Pertubuhan Luar Wilayah / Activities of Extraterritorial Organisations and Bodies												
9600 Lain-lain badan antarabangsa / International and other extraterritorial bodies	157	27	184	143	25	168	61	6	67	3	1	4
Jumlah / Total	157	27	184	143	25	168	61	6	67	3	1	4
Jumlah keseluruhan / Grand total	51,461	12,096	63,557	48,147	11,165	59,312	13,622	2,836	16,458	1,072	122	1,194

JADUAL 6: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT SEBAB KEMALANGAN SERTA JANTINA, 2013
TABLE 6: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO CAUSE OF ACCIDENT AND GENDER, 2013

Sebab Kemalangan / Cause of Accident	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
TERJATUH / FALLS												
11 Orang terjatuh dari tempat tinggi dan terjunam ke dalam jurang / lubang / Person falling from heights into pits / holes	6,149	1,462	7,611	6,127	1,442	7,569	2,034	405	2,439	163	21	184
12 Orang terjatuh pada aras yang sama / Person falling from the same level	6,665	2,285	8,950	6,379	2,233	8,612	1,641	453	2,094	125	16	141
Jumlah / Total	12,814	3,747	16,561	12,506	3,675	16,181	3,675	858	4,533	288	37	325
TERHEMPAP OLEH BENDA-BENDA YANG JATUH / STRUCK BY FALLING OBJECT												
21 Tertimbus oleh tanah / batu/pasir / Slides and cave-in under earth / sand	69	7	76	52	6	58	15	3	18	6	-	6
22 Ditimpa bangunan runtuh, dinding atau tangga / Collapsing of building wall or staircase	122	16	138	135	17	152	39	2	41	2	-	2
23 Dihempap oleh benda-benda yang jatuh semasa penyelenggaraan / Struck by falling objects during handling	1,961	255	2,216	1,956	241	2,197	391	36	427	24	1	25
24 Dihempap oleh benda-benda yang jatuh, tidak dispesifikasikan / Struck by falling objects, unspecified	2,240	408	2,648	2,062	363	2,425	434	71	505	12	-	12
Jumlah / Total	4,392	686	5,078	4,205	627	4,832	879	112	991	44	1	45
TERPIJAK DI ATAS / TERKENA / TERHEMPAP OLEH BENDA-BENDA (TIDAK TERMASUK BENDA JATUH) / STEPPING ON, STRIKING AGAINST OR STRUCK BY OBJECT (EXCLUDING FALLING OBJECT)												
31 Terpijak sesuatu objek / Stepping on objects	2,441	650	3,091	2,416	658	3,074	636	128	764	64	10	74
32 Terkena objek yang pegun / Striking against stationary objects	4,122	844	4,966	3,980	806	4,786	981	187	1,168	38	4	42
33 Terkena objek yang bergerak / Striking against moving objects	10,117	2,231	12,348	9,720	2,100	11,820	2,813	562	3,375	330	38	368
34 Terhempap oleh benda yang melayang atau beterbangan / Struck by flying objects	1,873	408	2,281	1,670	347	2,017	397	59	456	25	4	29
Jumlah / Total	18,553	4,133	22,686	17,786	3,911	21,697	4,827	936	5,763	457	56	513

JADUAL 6: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT SEBAB KEMALANGAN SERTA JANTINA, 2013
TABLE 6: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO CAUSE OF ACCIDENT AND GENDER, 2013

Sebab Kemalangan / Cause of Accident	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
TERSEPIT DI DALAM / DI ANTARA BENDA-BENDA / CAUGHT IN BETWEEN OBJECTS												
41 Tersepit di dalam objek / Caught in an object	1,336	252	1,588	1,348	230	1,578	414	60	474	3	-	3
42 Tersepit di antara objek pegun dan bergerak / Caught between a stationary and moving objects	1,193	290	1,483	1,245	317	1,562	430	111	541	13	2	15
43 Tersepit antara objek yang bergerak / Caught between moving objects	616	137	753	605	140	745	233	37	270	7	1	8
Jumlah / Total	3,145	679	3,824	3,198	687	3,885	1,077	208	1,285	23	3	26
PERGERAKAN YANG BERAT / OVER-EXERTION OR STRENUOUS MOVEMENT												
51 Terseliuh apabila mengangkat objek / Over-exertion in lifting objects	380	67	447	334	52	386	136	26	162	-	-	-
52 Terseliuh apabila menolak/menarik objek / Over-exertion in pushing or pulling objects	636	79	715	533	62	595	124	21	145	3	-	3
53 Terseliuh semasa mengurus / melontar objek / Over-exertion in handling or throwing objects	2,625	370	2,995	2,458	325	2,783	604	84	688	11	-	11
54 Pergerakan yang berat / Strenuous movements	1,116	336	1,452	879	252	1,131	318	107	425	10	2	12
Jumlah / Total	4,757	852	5,609	4,204	691	4,895	1,182	238	1,420	24	2	26
TERDEDAH / TERSENTUH SUHU YANG PANAS / EXPOSED TO / CONTACT WITH EXTREME TEMPERATURE												
61 Terdedah kepada haba yang panas / Exposure to heat	84	10	94	74	9	83	15	1	16	4	-	4
62 Terdedah kepada hawa dingin beku / Exposure to cold	-	-	-	1	-	1	-	1	1	-	-	-
63 Tersentuh kepada objek / bahan yang panas / Contact with objects / hot substances	278	48	326	262	45	307	25	3	28	2	-	2
64 Tersentuh objek / bahan yang sejuk / Contact with objects / cold substances	1	1	2	1	1	2	1	-	1	-	-	-
Jumlah / Total	363	59	422	338	55	393	41	5	46	6	-	6

JADUAL 6: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT SEBAB KEMALANGAN SERTA JANTINA, 2013
TABLE 6: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO CAUSE OF ACCIDENT AND GENDER, 2013

Sebab Kemalangan / Cause of Accident	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
TERDEDAH / TERSENTUH ELEKTRIK / EXPOSED TO / CONTACT WITH ELECTRIC CURRENT												
70 Terdedah / tersentuh arus elektrik / Exposure to/contact with electric current	51	3	54	29	3	32	7	-	7	8	-	8
Jumlah / Total	51	3	54	29	3	32	7	-	7	8	-	8
TERDEDAH / TERSENTUH BAHAN MERBAHAYA / EXPOSED TO / CONTACT WITH HARMFUL SUBSTANCE												
81 Terhidu/terserap bahan merbahaya / Contact by inhalation or absorption to harmful substance	50	16	66	21	9	30	12	-	12	4	-	4
82 Terdedah kepada sinaran radiasi ion / Exposure to ionising	49	10	59	4	3	7	16	4	20	1	-	1
83 Terdedah kepada radiasi selain daripada radiasi ion / Exposure to radiations other than ionising radiations	35	6	41	8	3	11	17	4	21	-	-	-
Jumlah / Total	134	32	166	33	15	48	45	8	53	5	-	5
LAIN-LAIN KEMALANGAN / OTHER TYPE OF ACCIDENTS												
91 Lain-lain kemalangan yang tidak diklasifikasikan / Other types of accident, not classified	5,780	1,587	7,367	4,740	1,257	5,997	1,535	388	1,923	181	22	203
92 Kemalangan tidak diklasifikasikan kerana kekurangan data / Accidents not classified due to insufficient data	1,472	318	1,790	1,108	244	1,352	354	83	437	36	1	37
Jumlah / Total	7,252	1,905	9,157	5,848	1,501	7,349	1,889	471	2,360	217	23	240
Jumlah keseluruhan / Grand total	51,461	12,096	63,557	48,147	11,165	59,312	13,622	2,836	16,458	1,072	122	1,194

JADUAL 7: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT LOKASI KECEDEeraan SERTA JANTINA, 2013
TABLE 7: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO LOCATION OF INJURY AND GENDER, 2013

Lokasi Kecederaan / Location of injury		Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
		L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
KEPALA / HEAD													
11	Sekitar tempurung kepala / otak / Cranium region	390	62	452	262	36	298	46	10	56	46	9	55
12	Mata / Eye	1,370	159	1,529	1,147	126	1,273	194	28	222	-	-	-
13	Telinga / Ear	333	32	365	76	11	87	148	9	157	-	-	-
14	Mulut / Mouth	184	58	242	159	54	213	40	9	49	-	1	1
15	Hidung / Nose	122	26	148	106	17	123	26	4	30	-	-	-
16	Muka, lokasi tidak dinyatakan / Face, unspecified location	617	166	783	553	138	691	90	21	111	-	-	-
18	Kepala, lokasi berganda / Head, multiple locations	1,079	253	1,332	690	165	855	132	33	165	149	17	166
19	Kepala, lokasi tidak dinyatakan / Head, unspecified location	425	76	501	299	57	356	32	11	43	52	10	62
Jumlah / Total		4,520	832	5,352	3,292	604	3,896	708	125	833	247	37	284
LEHER / NECK													
20	Leher (termasuk kerongkong dan tulang belakang) / Neck (including throat and cervical vertebrae)	200	49	249	194	47	241	69	14	83	6	1	7
Jumlah / Total		200	49	249	194	47	241	69	14	83	6	1	7
TUBUH / TRUNK													
31	Belakang / Back	1,609	402	2,011	1,395	342	1,737	625	138	763	7	1	8
32	Dada / Chest	598	96	694	521	68	589	118	12	130	23	3	26
33	Abdomen / Abdomen	245	53	298	148	28	176	24	5	29	15	2	17
34	Tulang punggung / Pelvis	270	69	339	265	62	327	101	22	123	1	1	2
38	Tubuh, lokasi berganda / Trunk, multiple locations	804	205	1,009	703	180	883	116	29	145	36	6	42
39	Tubuh, lokasi tidak dinyatakan / Trunk, unspecified location	349	69	418	182	44	226	66	19	85	51	4	55
Jumlah / Total		3,875	894	4,769	3,214	724	3,938	1,050	225	1,275	133	17	150

JADUAL 7: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT LOKASI KECEDEeraan SERTA JANTINA, 2013
TABLE 7: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO LOCATION OF INJURY AND GENDER, 2013

Lokasi Kecederaan / Location of injury		Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
		L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
ANGGOTA ATAS / UPPER LIMB													
41	Bahu / Shoulder	2,490	416	2,906	2,582	424	3,006	861	135	996	1	-	1
42	Lengan atas / Upper arm	60	19	79	65	19	84	16	4	20	-	-	-
43	Siku / Elbow	405	112	517	415	107	522	92	29	121	-	-	-
44	Siku ke pergelangan tangan / Forearm	458	99	557	438	95	533	79	21	100	-	-	-
45	Pergelangan tangan / Wrist	1,528	483	2,011	1,451	456	1,907	399	148	547	3	1	4
46	Tangan (kecuali jari) / Hand (except fingers alone)	5,649	1,257	6,906	5,767	1,239	7,006	1,460	357	1,817	3	2	5
47	Jari / Fingers	8,766	1,384	10,150	8,762	1,390	10,152	2,605	391	2,996	1	-	1
48	Anggota atas, lokasi berganda / Upper limb, multiple locations	147	32	179	143	26	169	40	4	44	3	-	3
49	Anggota atas, lokasi tidak dinyatakan / Upper limb, unspecified location	114	23	137	101	21	122	22	6	28	3	-	3
Jumlah / Total		19,617	3,825	23,442	19,724	3,777	23,501	5,574	1,095	6,669	14	3	17
ANGGOTA BAWAH / LOWER LIMB													
51	Pinggul / pangkal peha / Hip	543	131	674	505	124	629	187	50	237	2	1	3
52	Peha / Thigh	344	62	406	412	81	493	163	35	198	1	-	1
53	Lutut / Knee	1,971	670	2,641	1,978	620	2,598	607	144	751	-	-	-
54	Kaki / Leg (lower leg)	5,457	1,538	6,995	5,560	1,514	7,074	1,476	315	1,791	13	1	14
55	Pergelangan / Ankle	595	269	864	591	254	845	161	55	216	1	-	1
56	Kaki / Feet (except toes alone)	1,935	667	2,602	2,055	654	2,709	586	107	693	2	-	2
57	Jari kaki / Toes	958	345	1,303	938	343	1,281	221	63	284	2	-	2
58	Anggota bawah, lokasi berganda / Lower limb, multiple locations	87	23	110	90	25	115	28	6	34	1	-	1
59	Anggota bawah, lokasi tidak dinyatakan / Lower limb, unspecified location	151	53	204	146	52	198	45	11	56	-	-	-
Jumlah / Total		12,041	3,758	15,799	12,275	3,667	15,942	3,474	786	4,260	22	2	24

JADUAL 7: BILANGAN KEMALANGAN & FAEDAH DIBAYAR MENGIKUT LOKASI KECEDERAAN SERTA JANTINA, 2013
TABLE 7: NUMBER OF ACCIDENTS & BENEFIT PAID ACCORDING TO LOCATION OF INJURY AND GENDER, 2013

Lokasi Kecederaan / Location of injury	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
LOKASI BERGANDA / MULTIPLE LOCATION												
61 Kepala dan tubuh, kepala dan satu atau lebih anggota / Head and trunk, head and one or more limbs	225	40	265	170	30	200	31	7	38	33	4	37
62 Tubuh dan satu atau lebih anggota / Trunk and one or more limbs	821	185	1,006	774	181	955	192	32	224	19	5	24
63 Satu anggota atas, satu anggota bawah atau lebih / One upper limb, one lower limb or more than two	1,497	413	1,910	1,443	390	1,833	362	78	440	21	3	24
68 Lokasi berganda lain / Other multiple locations	3,873	861	4,734	3,730	827	4,557	1,166	213	1,379	119	5	124
69 Lokasi berganda lain, tidak dinyatakan / Multiple locations, unspecified locations	1,256	343	1,599	1,100	325	1,425	267	75	342	71	8	79
Jumlah / Total	7,672	1,842	9,514	7,217	1,753	8,970	2,018	405	2,423	263	25	288
KECEDERAAN AM / GENERAL INJURIES												
71 Sistem peredaran darah / Circulatory system in general	22	4	26	7	1	8	–	1	1	3	–	3
72 Sistem pernafasan / Respiratory system in general	45	18	63	1	5	6	3	5	8	6	–	6
73 Sistem penghadaman / Digestive system in general	19	4	23	6	2	8	4	1	5	1	–	1
74 Sistem saraf / Nervous system in general	25	9	34	4	1	5	1	1	2	2	–	2
78 Kecederaan am lain / Other general injuries	347	85	432	250	62	312	39	7	46	16	1	17
79 Kecederaan am, lokasi tidak dinyatakan / General injuries, unspecified locations	537	133	670	391	95	486	135	28	163	57	10	67
Jumlah / Total	995	253	1,248	659	166	825	182	43	225	85	11	96
LOKASI TIDAK DINYATAKAN / UNSPECIFIED LOCATION OF INJURY												
80 Lokasi tidak dinyatakan / Unspecified location of injury	2,541	643	3,184	1,572	427	1,999	547	143	690	302	26	328
Jumlah / Total	2,541	643	3,184	1,572	427	1,999	547	143	690	302	26	328
Jumlah keseluruhan / Grand total	51,461	12,096	63,557	48,147	11,165	59,312	13,622	2,836	16,458	1,072	122	1,194

JADUAL 8: BILANGAN KEMALANGAN DAN FAEDAH DIBAYAR MENGIKUT JENIS KECEDERAAN SERTA JANTINA, 2013
TABLE 8: NUMBER OF ACCIDENTS AND BENEFIT PAID ACCORDING TO TYPES OF INJURY AND GENDER, 2013

Jenis Kecederaan / Types of injury	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
10 Keretakan / Fractures	14,616	3,454	18,070	15,462	3,635	19,097	5,862	1,182	7,044	129	11	140
20 Dislokasi / Dislocations	1,501	569	2,070	1,322	439	1,761	371	118	489	5	1	6
25 Tergeliat dan terseliuh / Sprains and strains	3,117	957	4,074	2,907	876	3,783	821	220	1,041	22	1	23
30 Hentaman kuat dan cedera dalaman / Concussions and other internal injuries	3,315	844	4,159	2,650	676	3,326	671	157	828	205	29	234
40 Amputasi dan enukelasi / Amputations and enucleations	266	40	306	284	41	325	166	22	188	1	–	1
41 Kecederaan lain / Other wounds	19,862	4,322	24,184	18,684	4,009	22,693	3,587	640	4,227	182	29	211
50 Luka luaran / Superficial injuries	963	118	1,081	849	112	961	99	19	118	9	2	11
55 Kontusi dan kehancuran / Contusions and crushings	544	144	688	521	124	645	163	28	191	11	2	13
60 Terbakar / Burns	628	119	747	613	113	726	82	12	94	13	–	13
70 Terdedah kepada racun / Acute poisonings	17	8	25	13	4	17	2	3	5	1	–	1
80 Kesan cuaca / Effects of weather, exposure and related conditions	242	37	279	135	22	157	74	10	84	9	3	12
81 Mati lemas / Asphyxia	105	26	131	9	4	13	7	3	10	32	4	36
82 Kesan elektrik / Effects of electric currents	39	4	43	16	5	21	7	1	8	9	–	9
83 Kesan radiasi / Effects of radiation	53	13	66	10	7	17	9	4	13	–	–	–
90 Kecederaan berganda / Multiple injuries of different nature	2,765	657	3,422	2,443	568	3,011	864	177	1,041	170	18	188
99 Kecederaan lain dan tidak dinyatakan / Other and unspecified injuries	3,428	784	4,212	2,229	530	2,759	837	240	1,077	274	22	296
Jumlah / Total	51,461	12,096	63,557	48,147	11,165	59,312	13,622	2,836	16,458	1,072	122	1,194

JADUAL 9: BILANGAN KES ILAT DAN PENAKAT DILAPORKAN, 2013
TABLE 9: NUMBER OF INVALIDITY AND SURVIVORS' CASES REPORTED, 2013

Penyakit / Disease	Ilat Invalidity			Penakat Survivors'		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
1 Intestinal Infectious Diseases (eg. cholera)	4	1	5	5	1	6
2 Tuberculosis (eg. pulmonary tuberculosis)	92	32	124	93	27	120
3 Other bacterial diseases (eg. plague, leprosy)	8	3	11	218	96	314
4 Viral Diseases (eg. smallpox, dengue, viral hep.)	96	71	167	75	29	104
5 Rickettsioses & other Arthropodborne disease	14	10	24	1	1	2
6 Venereal Diseases	121	62	183	32	10	42
7 Other infectious, parasitic diseases & late effects of infectious and parasit diseases	4	1	5	10	1	11
8 Malignant neoplasm of lip, cavity and pharynx	30	29	59	9	5	14
9 Malignant neoplasm of digestive organs and peritoneum	36	18	54	46	30	76
10 Malignant neoplasm of respiratory and intrathoracic organs	21	21	42	84	25	109
11 Malignant neoplasm of bone, connective, skin and breast	84	174	258	49	94	143
12 Malignant neoplasm if genitourinary organs	253	161	414	101	33	134
13 Malignant neoplasm of other and unspecified sites	42	25	67	51	19	70
14 Malignant neoplasm of lymphatic & haemopoietic tissue	29	22	51	27	14	41
15 Benign Neoplasm	110	159	269	45	20	65
16 Carcinoma in situ	295	406	701	529	414	943
17 Other and unspecified neoplasm	89	51	140	223	80	303
18 Endocrine & metabolic diseases	141	75	216	24	6	30
19 Nutritional Deficiencies	18	20	38	11	5	16
20 Immunity Disorders	40	22	62	12	2	14
21 Diseases of Blood & Blood Forming Organs	135	74	209	132	49	181
22 Mental disorders	212	151	363	5	2	7
23 Diseases of the nervous system (eg epilepsy)	507	280	787	52	13	65
24 Disease of other paralytic syndromes	39	20	59	32	5	37

JADUAL 9: BILANGAN KES ILAT DAN PENAKAT DILAPORKAN, 2013
TABLE 9: NUMBER OF INVALIDITY AND SURVIVORS' CASES REPORTED, 2013

Penyakit / Disease	Ilat Invalidity			Penakat Survivors'		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
25 Disorders of the eye and adnexa	222	105	327	1	1	2
26 Disorders of the ear and mastoid process	38	26	64	2	–	2
27 Rheumatic fever and rheumatic heart disease	85	31	116	250	26	276
28 Hypertensive disease	463	190	653	131	31	162
29 Ischaemic heart disease	604	161	765	1,274	220	1,494
30 Diseases of pulmonary circulation and others	274	71	345	533	97	630
31 Cerebro-vascular disease	209	62	271	111	18	129
32 Other diseases of the circulatory system	524	320	844	223	92	315
33 Diseases of the upper respiratory tract	36	40	76	27	5	32
34 Other diseases of the respiratory system	62	81	143	215	69	284
35 Diseases of the other parts of the digestive	78	35	113	139	31	170
36 Diseases of the musculoskeletal system and connective tissue (eg arthritis)	559	587	1,146	101	28	129
37 Fractures	182	100	282	17	1	18
38 Intracranial and internal injuries including nerves	82	52	134	70	12	82
39 Open wounds and injury to blood vessels	88	100	188	15	4	19
40 Poisoning and toxic effects	–	3	3	17	10	27
41 Transport accidents	121	51	172	517	89	606
42 Suicide and self-inflicted injury	4	6	10	110	22	132
43 Old age	–	–	–	32	8	40
44 Other violence	4,543	3,049	7,592	2,830	724	3,554
Jumlah / Total	10,594	6,958	17,552	8,481	2,469	10,950

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

MACHINE	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
i. Prime-movers, except electrical motors												
111 Steam engines	2	-	2	2	-	2	-	-	-	-	-	-
112 Internal combustion engines	5	-	5	3	-	3	3	-	3	1	-	1
119 Other prime-movers, except electrical motors	17	1	18	17	1	18	5	-	5	-	-	-
Jumlah / Total	24	1	25	22	1	23	8	-	8	1	-	1
ii. Transmission machinery												
121 Transmission shafts	3	-	3	3	-	3	1	-	1	-	-	-
122 Transmission belts, cables, pulleys, pinions, chains, gears	84	9	93	92	11	103	38	7	45	-	-	-
129 Other transmission machinery	37	3	40	43	3	46	28	2	30	-	-	-
Jumlah / Total	124	12	136	138	14	152	67	9	76	-	-	-
iii. Metalworking machines												
131 Power presses	14	-	14	14	-	14	4	-	4	1	-	1
132 Lathes	114	8	122	115	7	122	27	2	29	1	-	1
133 Milling machines	21	2	23	23	1	24	9	2	11	1	-	1
134 Abrasive wheels	12	-	12	9	-	9	2	1	3	-	-	-
135 Mechanical shears	46	1	47	38	1	39	9	-	9	-	-	-
136 Forging machines	76	10	86	76	9	85	12	1	13	-	-	-
137 Rolling-mills	81	6	87	76	7	83	10	-	10	-	-	-
139 Other metalworking machines	474	69	543	462	69	531	137	24	161	1	-	1
Jumlah / Total	838	96	934	813	94	907	210	30	240	4	-	4

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

MACHINE	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iv. Wood and assimilated machines												
141 Circular saws	24	3	27	23	4	27	10	4	14	-	-	-
142 Other saws	43	6	49	46	6	52	13	3	16	1	-	1
143 Moulding machines	103	6	109	98	7	105	21	2	23	-	-	-
144 Overhand planes	134	17	151	141	14	155	51	4	55	-	-	-
149 Other wood and assimilated machines	204	39	243	205	41	246	38	7	45	-	-	-
Jumlah / Total	508	71	579	513	72	585	133	20	153	1	-	1
v. Agricultural machines												
151 Reapers (including combine reapers)	2	1	3	2	1	3	-	1	1	-	-	-
152 Threshers	-	-	1	-	1	1	-	1	-	-	-	-
159 Other agricultural machines	26	10	36	28	8	36	8	2	10	-	-	-
Jumlah / Total	28	11	39	31	9	40	9	3	12	-	-	-
vi. Mining machinery												
161 Under-cutters	100	14	114	87	14	101	11	2	13	-	-	-
169 Other mining machinery	88	13	101	82	11	93	31	3	34	-	-	188
Jumlah / Total	27	215	169	25	194	42	5	4	-	-	-	-
vii. Other machines not elsewhere classified												
191 Earth-moving machines, excavating and scraping machine, except means of transport	25	8	33	24	9	33	6	-	6	-	-	-
192 Spinning, weaving and other textile machines	3	4	7	3	6	9	2	-	2	-	-	-
193 Machines for the manufacture of foodstuffs and beverages	18	7	25	16	6	22	8	-	8	-	-	-
194 Machines for the manufacture of paper	34	2	36	33	2	35	5	-	5	-	-	-
195 Printing machines	10	2	12	12	2	14	7	-	7	-	-	-
199 Other machines not elsewhere classified	597	91	688	593	99	692	184	30	214	3	-	3
Jumlah / Total	687	114	801	681	124	805	212	30	242	3	-	3

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013

TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
MEANS OF TRANSPORT AND LIFTING EQUIPMENT												
i. Lifting machines and appliances												
211 Cranes	22	-	22	22	-	22	9	-	9	1	-	1
212 Lifts and elevators	5	-	5	9	-	9	5	-	5	1	-	1
213 Winches	5	-	5	4	-	4	2	1	3	-	-	-
214 Pulley blocks	12	2	14	13	2	15	4	-	4	-	-	-
219 Other means of transport and lifting equipment	91	6	97	95	3	98	26	2	28	-	-	-
Jumlah / Total	135	8	143	143	5	148	46	3	49	2	-	2
ii. Means of rail transport												
221 Inter-urban railways	1	-	1	1	-	1	1	-	1	-	-	-
222 Rail transport in mines, tunnels, quarries, industrial establishment, docks, etc.	-	-	-	-	-	-	-	-	-	-	-	-
229 Other means of rail transport	5	-	5	6	-	6	1	-	1	-	-	-
Jumlah / Total	6	-	6	7	-	7	2	-	2	-	-	-
iii. Other wheeled means of transport, excluding rail transport												
231 Tractors	131	1	132	115	1	116	22	-	22	3	-	3
232 Lorries	723	8	731	676	8	684	156	3	159	23	-	23
233 Trucks	75	-	75	83	1	84	36	-	36	3	-	3
234 Motor vehicles, not elsewhere classified	2,018	207	2,225	1,831	196	2,027	491	47	538	201	23	224
235 Animal-drawn vehicles	2	1	3	2	1	3	3	-	3	-	-	-
236 Hand-drawn vehicles	43	4	47	43	4	47	12	-	12	1	-	1
239 Others wheeled means of transport	96	7	103	91	9	100	20	1	21	2	-	2
Jumlah / Total	3,088	228	3,316	2,841	220	3,061	740	51	791	233	23	256

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013

TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iv. Means of air transport												
240 Means of air transport	7	1	8	4	1	5	1	-	1	1	-	1
Jumlah / Total	7	1	8	4	1	5	1	-	1	1	-	1
v. Means of water transport												
251 Motorized means of water transport	10	-	10	8	-	8	2	1	3	-	-	-
252 Non-motorized means of water transport	2	-	2	2	-	2	1	-	1	-	-	-
Jumlah / Total	12	-	12	10	-	10	3	1	4	-	-	-
vi. Other means of transport												
261 Cable-cars	1	-	1	1	-	1	-	-	-	-	-	-
262 Mechanical conveyors, except cable-cars	4	1	5	5	-	5	4	-	4	-	-	-
269 Other means of transport	26	3	29	29	3	32	12	1	13	-	-	-
Jumlah / Total	31	4	35	35	3	38	16	1	17	-	-	-
OTHER EQUIPMENT												
i. Pressure vessels												
311 Boilers	3	2	5	4	2	6	1	-	1	-	-	-
312 Pressurized container	7	-	7	6	-	6	1	-	1	-	-	-
313 Pressurized piping and accessories	8	-	8	8	-	8	3	-	3	-	-	-
314 Gas cylinders	8	-	8	7	-	7	1	-	1	-	-	-
315 Caissons, diving equipment	3	1	4	2	-	2	-	-	-	1	-	1
319 Other pressure vessels	764	115	879	751	117	868	179	25	204	8	-	8
Jumlah / Total	793	118	911	778	119	897	185	25	210	9	-	9

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
ii. Furnaces, ovens, kilns												
321 Blast furnaces	5	-	5	4	-	4	-	-	-	-	-	-
322 Refining furnaces	-	-	-	-	-	2	-	2	-	-	-	-
323 Other furnaces	4	1	5	6	1	7	1	-	1	-	-	-
324 Kilns	1	2	3	2	2	4	2	-	2	-	-	-
325 Ovens	21	3	1	1	2	-	-	-	-	-	-	12
Jumlah / Total	4	16	13	4	17	5	-	5	-	-	-	-
iii. Refrigerating plants												
330 Refrigerating plants	1	-	1	1	-	1	1	-	1	-	-	-
Jumlah / Total	1	-	1	1	-	1	1	-	1	-	-	-
iv. Electrical installations, including electric motors but excluding electric hand tools												
341 Rotating machines	9	1	10	10	1	11	5	-	5	-	-	-
342 Conductors	2	-	2	1	-	1	-	-	-	-	-	-
343 Transformers	2	-	2	1	-	1	-	-	-	1	-	1
344 Control apparatus	3	-	3	2	-	2	-	-	-	-	-	-
349 Other electrical installations	6	-	6	6	-	6	-	-	-	-	-	-
Jumlah / Total	22	1	23	20	1	21	5	-	5	1	-	1
v. Electric hand tools												
350 Electric hand tools	48	2	50	39	3	42	8	1	9	3	-	3
Jumlah / Total	48	2	50	39	3	42	8	1	9	3	-	3

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
vi. Tools, implements and appliances, except electric hand tools												
361 Power-driven hand tools, except electric hand tools	15	-	15	13	1	14	1	-	1	-	-	-
362 Hand tools, not power driven	133	18	151	131	17	148	15	-	15	-	-	-
369 Other tools, implements, appliances	564	66	630	559	72	631	101	11	112	-	-	-
Jumlah / Total	712	84	796	703	90	793	117	11	128	-	-	-
vii. Ladders, mobile ramps												
370 Ladders, mobile ramps	57	11	68	55	12	67	17	1	18	-	-	-
Jumlah / Total	57	11	68	55	12	67	17	1	18	-	-	-
viii. Scaffolding												
380 Scaffolding	119	29	148	96	21	117	13	1	14	1	-	1
Jumlah / Total	119	29	148	96	21	117	13	1	14	1	-	1
ix. Other equipment, not elsewhere classified												
390 Other equipment, not elsewhere classified	992	114	1,106	955	111	1,066	199	16	215	1	-	1
Jumlah / Total	992	114	1,106	955	111	1,066	199	16	215	1	-	1
MATERIALS, SUBSTANCES AND RADIATIONS												
i. Explosives												
410 Explosives	15	-	15	15	-	15	6	-	6	2	-	2
Jumlah / Total	15	-	15	15	-	15	6	-	6	2	-	2
ii. Dust, gases, liquids and chemicals, excluding explosives												
421 Dusts	32	1	33	24	1	25	2	-	2	-	-	-
422 Gases, vapours, fumes	23	5	28	23	5	28	1	-	1	-	-	-
423 Liquids not elsewhere classified	53	1	54	51	-	51	6	-	6	-	-	-
424 Chemicals not elsewhere classified	14	5	19	15	4	19	-	1	1	-	-	-
429 Other dusts, gases, liquids, chemicals	109	17	126	94	16	110	8	1	9	-	-	-
Jumlah / Total	231	29	260	207	26	233	17	2	19	-	-	-

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iii. Flying fragments												
430 Flying fragments	78	5	83	73	4	77	8	1	9	-	-	-
Jumlah / Total	78	5	83	73	4	77	8	1	9	-	-	-
iv. Radiation												
441 Ionizing radiations	4	-	4	3	-	3	1	-	1	-	-	-
449 Other radiations	6	-	6	5	-	5	1	-	1	-	-	-
Jumlah / Total	10	-	10	8	-	8	2	-	2	-	-	-
v. Other materials and substances not classified												
490 Other materials and substances not elsewhere classified	543	64	607	499	62	561	80	8	88	5	-	5
Jumlah / Total	543	64	607	499	62	561	80	8	88	5	-	5
WORKING ENVIRONMENT												
i. Outdoor												
511 Weather	1	2	3	2	2	4	1	-	1	-	-	-
512 Traffic and working surfaces	761	211	972	703	206	909	200	53	253	12	1	13
513 Water	18	7	25	19	6	25	5	1	6	-	-	-
519 Other outdoor causes	2,604	724	3,328	2,430	660	3,090	520	115	635	10	1	11
Jumlah / Total	3,384	944	4,328	3,154	874	4,028	726	169	895	22	2	24
ii. Indoor												
521 Floors	538	199	737	514	194	708	118	42	160	3	-	3
522 Confined quarters	1,410	380	1,790	1,354	372	1,726	332	80	412	4	1	5
523 Stairs	291	111	402	312	108	420	83	21	104	-	-	-
524 Other traffic and working surfaces	2,251	373	2,624	2,335	378	2,713	525	83	608	23	-	23

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
525 Floor openings and wall openings	1,002	198	1,200	980	201	1,181	246	43	289	6	-	6
526 Environmental factors (lighting, ventilation, temperature, noise, etc.)	14	1	15	14	3	17	4	2	6	-	-	-
529 Other indoor causes	7,327	1,559	8,886	7,233	1,512	8,745	1,905	341	2,246	33	1	34
Jumlah / Total	12,833	2,821	15,654	12,742	2,768	15,510	3,213	612	3,825	69	2	71
iii. Underground												
531 Roofs and faces of mine roads and tunnels, etc.	15	-	15	14	-	14	7	-	7	-	-	-
532 Floors of mine roads and tunnels, etc.	20	10	30	19	8	27	3	-	3	-	-	-
533 Working-faces of mines, tunnels, etc.	8	1	9	9	1	10	3	-	3	-	-	-
534 Mine shafts	4	1	5	4	1	5	-	-	-	-	-	-
535 Fire	23	3	26	19	1	20	-	-	-	-	-	-
536 Water	7	2	9	4	2	6	-	-	-	-	-	-
539 Other underground causes	88	29	117	59	20	79	9	1	10	1	-	1
Jumlah / Total	165	46	211	128	33	161	22	1	23	1	-	1
OTHER AGENCIES, NOT ELSEWHERE CLASSIFIED												
i. Animals												
611 Live animals	28	11	39	31	10	41	5	-	5	-	-	-
612 Animal products	4	-	4	3	-	3	3	1	4	-	-	-
Jumlah / Total	32	11	43	34	10	44	8	1	9	-	-	-

JADUAL 10: BILANGAN KEMALANGAN PERUSAHAAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 10: NUMBER OF INDUSTRIAL ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
ii. Other agencies, not elsewhere classified												
690 Other agencies, not elsewhere classified	965	137	1,102	913	131	1,044	226	40	266	15	-	15
Jumlah / Total	965	137	1,102	913	131	1,044	226	40	266	15	-	15
AGENCIES NOT CLASSIFIED FOR LACK OF SUFFICIENT DATA												
700 Agencies not classified for lack of data	1,313	274	1,587	1,229	265	1,494	263	46	309	12	-	12
Jumlah / Total	1,313	274	1,587	1,229	265	1,494	263	46	309	12	-	12
Jumlah keseluruhan / Grand total	28,001	5,267	33,268	27,069	5,102	32,171	7,705	1,088	7,705	386	27	413

Nota / Note:
¹ Tidak termasuk kes penyakit khidmat dilaporkan / Exclude occupational disease cases reported.

JADUAL 11: BILANGAN KES PENYAKIT KHIDMAT DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 11: NUMBER OF OCCUPATIONAL DISEASE CASES AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total

DISEASES CAUSED BY AGENTS

i. Chemical Agents

1100 Diseases caused by chemical agents	29	5	34	13	15	28	14	16	30	-	-	-
1110 Diseases caused by beryllium/toxic compounds	1	-	1	-	-	-	-	-	-	-	-	-
1111 Diseased caused by toxic halogen derivatives of aliphatic / aromatic hydrocarbons	2	1	3	-	-	-	-	1	1	-	-	-
1112 Diseases caused by benzene / toxic homologues	-	-	-	-	-	-	-	-	-	-	-	-
1113 Diseases caused by toxic nitro and amino-derivatives of benzene or its homologues	-	-	-	-	-	-	-	-	-	-	-	-
1114 Diseases caused by nitroglycerine / other nitric acid esters	-	-	-	-	-	-	-	-	-	-	-	-
1115 Diseases caused by alcohols, glycols or ketones	-	-	-	-	-	-	-	-	-	-	-	-
1116 Diseases caused by asphyxiants, carbon monoxide, hydrogen cyanide / toxic derivative, hydrogen sulphide	3	-	3	-	-	-	-	-	-	-	-	-
1117 Diseases caused by acrylonitrile	-	-	-	-	-	-	-	-	-	-	-	-
1118 Diseases caused by oxides of nitrogen	-	-	-	-	-	-	-	-	-	-	-	-
1119 Diseases caused by vanadium / toxic compounds	-	-	-	-	-	-	-	-	-	-	-	-
1120 Diseases caused by cadmium / toxic compounds	3	-	3	-	-	-	2	-	2	-	-	-
1121 Diseased caused by hexane	-	-	-	-	-	-	-	-	-	-	-	-
1122 Diseases of teeth due to mineral acids	-	-	-	-	-	-	-	-	-	-	-	-
1123 Diseases due to pharmaceutical agents	2	2	4	-	1	1	-	1	1	-	-	-
1124 Diseases due to thallium or its compounds	-	-	-	-	-	-	-	-	-	-	-	-
1125 Diseases due to oxmium or its compounds	1	-	1	-	-	-	-	-	-	-	-	-

JADUAL 11: BILANGAN KES PENYAKIT KHIDMAT DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 11: NUMBER OF OCCUPATIONAL DISEASE CASES AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
1126 Diseases due to selenium or its compounds	-	-	-	-	-	-	-	-	-	-	-	-
1127 Diseases due to copper or its compounds	-	-	-	-	-	-	-	-	-	-	-	-
1128 Diseases due to tin or its compounds	-	-	-	-	-	-	-	-	-	-	-	-
1129 Diseases due to zinc or its compounds	-	-	-	-	-	-	-	-	-	-	-	-
1130 Diseases caused by phosphorus / toxic compounds	-	-	-	-	-	-	-	-	-	-	-	-
1131 Diseases due to irritants benzoquinone and other corneal irritants	12	2	14	1	-	1	3	-	3	-	-	-
1132 Diseases caused by other chemical agents	22	12	34	3	3	6	7	4	11	-	-	-
1140 Diseases caused by chromium / toxic compounds	-	1	1	-	-	-	-	-	-	-	-	-
1150 Diseases caused by manganese / toxic compounds	1	1	2	-	1	1	-	1	1	-	-	-
1160 Diseases caused by arsenic / toxic compounds	-	-	-	-	-	-	-	-	-	-	-	-
1170 Diseases caused by mercury / toxic compounds	-	-	-	-	-	-	-	-	-	-	-	-
1180 Diseases caused by lead / toxic compounds	1	-	1	-	-	-	-	-	-	-	-	-
1190 Diseases caused by fluorine / toxic compounds	-	-	-	-	-	-	-	-	-	-	-	-
1191 Diseases caused by carbon / toxic disulphide	1	-	1	1	-	1	1	-	1	-	-	-
Jumlah / Total	78	24	102	18	20	38	27	23	50	-	-	-
ii. Physical Agents												
1210 Hearing impairment caused by noise	204	22	226	12	-	12	118	3	121	-	-	-
1220 Diseases caused vibration (disorders of muscles, tendons, bones, joints, peripheral blood vessels or peripheral nerves)	122	53	175	42	25	67	37	24	61	1	-	1
1230 Diseases caused by work in compressed air	16	3	19	-	-	-	2	-	2	-	-	-
1240 Diseases caused by ionizing radiations	1	1	2	-	2	2	-	1	1	-	-	-
1250 Diseases caused by heat radiations	2	-	2	-	-	-	-	-	-	-	-	-
1260 Diseases caused by ultraviolet radiations	3	2	5	-	-	-	-	1	1	-	-	-
1270 Diseases due to extreme temperature	2	-	2	1	-	1	1	-	1	-	-	-
1280 Diseases caused by other physical agents	494	243	737	139	87	226	137	79	216	1	-	1
Jumlah / Total	844	324	1,168	194	114	308	295	108	403	2	-	2

JADUAL 11: BILANGAN KES PENYAKIT KHIDMAT DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 11: NUMBER OF OCCUPATIONAL DISEASE CASES AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iii. Biological Agents												
1310 Infectious / parasitic diseases contracted in an occupation where there is particular risk of contamination	9	3	12	1	1	2	-	1	1	-	-	-
Jumlah / Total	9	3	12	1	1	2	-1	1	-	-	-	-
DISEASES BY TARGET ORGAN SYSTEM												
i. Occupational Respiratory Diseases												
2110 Pneumoconioses caused by sclerogenic mineral dust (silicosis, anthracosilicosis, asbestosis)	3	1	4	-	-	-	-	-	-	-	-	-
2120 Bronchopulmonary diseases caused by hard metal dust	7	-	7	2	-	2	4	-	4	-	-	-
2130 Bronchopulmonary diseases caused by cotton, flax, hemp or sisal dust (byssinosis)	-	-	-	-	1	1	-	1	1	-	-	-
2140 Occupational asthma caused by sensitizing agents / irritants inherent to the work process	17	11	28	5	2	7	7	1	8	-	-	-
2150 Extrinsic allergic alveolitis caused by the inhalation of organic dusts as prescribed by national legislation	7	3	10	1	-	1	1	-	1	-	-	-
2160 Siderosis	3	-	3	2	-	2	-	-	-	-	-	-
2170 Chronic obstructive pulmonary diseases	7	1	8	1	1	2	3	1	4	-	-	-
2180 Diseases of lung, due to aluminium	3	-	3	2	-	2	2	-	2	-	-	-
2190 Upper airways disorders caused by recognized agents / irritants inherent to the work process	-	2	2	-	-	-	-	-	-	-	-	-
2191 Other respiratory diseases	71	10	81	12	3	15	5	3	8	-	-	-
Jumlah / Total	118	28	146	25	7	32	22	6	28	-	-	-

JADUAL 11: BILANGAN KES PENYAKIT KHIDMAT DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 11: NUMBER OF OCCUPATIONAL DISEASE CASES AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
ii. Occupational Skin Diseases												
2210 Skin diseases caused by physical, chemical or biological agents not include under other items	11	4	15	5	1	6	7	3	10	-	-	-
2220 Occupational vitiligo	115	53	168	42	19	61	47	21	68	-	-	-
Jumlah / Total	126	57	183	47	20	67	54	24	78	-	-	-
iii. Occupational Musculo-Skeletal Disorders												
2310 Musculo-skeletal diseases caused by specific work activities / work environment where particular risk factors are present	344	173	517	182	99	281	169	82	251	-	-	-
Jumlah / Total	344	173	517	182	99	281	169	82	251	-	-	-
OCCUPATIONAL CANCER												
3110 Cancer caused by asbestos	1	1	2	-	-	-	-	-	-	-	-	-
3111 Cancer caused by tar, pitch, bitumen, mineral oil, anthracene / compounds, products / residues of these substances	1	-	1	-	-	-	-	-	-	-	-	-
3112 Cancer caused by coke / oven / emissions	-	-	-	-	-	-	-	-	-	-	-	-
3113 Cancer caused by compounds of nickel	-	-	-	-	-	-	-	-	-	-	-	-
3114 Cancer caused by dust from wood	-	-	-	-	-	-	-	-	-	-	-	-
3115 Other occupational cancer	6	-	6	1	1	2	1	1	2	-	-	-
3120 Cancer caused by bencidine and salts	-	-	-	-	-	-	-	-	-	-	-	-
3130 Cancer caused by bichloromethyl ether (BCME)	-	-	-	-	-	-	-	-	-	-	-	-
3140 Cancer caused by chromium and chromium compounds	-	-	-	1	-	1	1	-	1	-	-	-
3150 Cancer caused by coal tars and coal tar pitches	-	-	-	-	-	-	-	-	-	-	-	-
3160 Cancer caused by betanaphthylamine	-	-	-	-	-	-	-	-	-	-	-	-

JADUAL 11: BILANGAN KES PENYAKIT KHIDMAT DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 11: NUMBER OF OCCUPATIONAL DISEASE CASES AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
3170 Cancer caused by vinyl chloride	-	-	-	-	-	-	-	-	-	-	-	-
3180 Cancer caused by benzene/toxic homologues	-	-	-	-	-	-	-	-	-	-	-	-
3190 Cancer caused by toxic nitro amino-derivatives of benzene / homologues	-	-	-	-	-	-	-	-	-	-	-	-
3191 Cancer caused by ionizing radiations	3	-	3	-	-	-	1	-	1	-	-	-
Jumlah / Total	11	1	12	2	1	3	3	1	4	-	-	-
OTHERS												
4100 Miners' nystagmus	319	171	490	134	59	193	151	54	205	-	-	-
Jumlah / Total	319	171	490	134	59	193	151	54	205	-	-	-
Jumlah keseluruhan / Grand total	1,849	781	2,630	603	321	924	721	299	1,020	2	-	2

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013

TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes		Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
		L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
MACHINE													
i. Prime-movers, except electrical motors													
119	Other prime-movers, except electrical motors	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total		-	-	-	-	-	-	-	-	-	-	-	-
ii. Transmission machinery													
122	Transmission belts, cables, pulleys, pinions, chains, gears	-	-	-	-	-	-	1	1	-	-	-	-
129	Other transmission machinery	1	-	1	1	-	1	1	-	1	-	-	-
Jumlah / Total		1	-	1	1	-	1	1	1	2	-	-	-
iii. Metalworking machines													
131	Power presses	-	-	-	-	-	-	-	-	-	-	-	-
132	Lathes	3	-	3	2	-	2	-	-	-	1	-	1
133	Milling machines	-	-	-	-	-	-	-	1	1	-	-	-
134	Abrasive wheels	1	-	1	1	-	1	-	-	-	-	-	-
135	Mechanical shears	-	-	-	-	-	-	-	-	-	-	-	-
137	Rolling-mills	1	-	1	1	-	1	-	-	-	-	-	-
139	Other metalworking machines	7	1	8	6	2	8	3	1	4	-	-	-
Jumlah / Total		12	1	13	10	2	12	3	1	4	1	-	1

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013

TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iv. Wood and assimilated machines												
141 Circular saws	-	-	-	-	-	-	-	-	-	-	-	-
142 Other saws	-	-	-	-	-	-	-	-	-	-	-	-
143 Moulding machines	2	-	2	1	-	1	-	-	-	-	-	-
144 Overhand planes	1	-	1	2	-	2	-	-	-	-	-	-
149 Other wood and assimilated machines	5	-	5	3	-	3	2	-	2	-	-	-
Jumlah / Total	8	-	8	6	-	6	2	-	2	-	-	-
v. Agricultural machines												
152 Threshers	-	-	-	-	-	-	-	-	-	-	-	-
159 Other agricultural machines	1	-	1	-	-	-	-	-	-	-	-	-
Jumlah / Total	1	-	1	-	-	-	-	-	-	-	-	-
vi. Mining machinery												
161 Under-cutters	3	1	4	1	-	1	1	-	1	-	-	-
169 Other mining machinery	4	1	5	3	1	4	1	-	1	-	-	-
Jumlah / Total	7	2	9	4	1	5	2	-	2	-	-	-
vii. Other machines not elsewhere classified												
191 Earth-moving machines, excavating / scraping mc	-	-	-	-	-	-	-	-	-	-	-	-
192 Spinning, weaving and other textile machines	-	-	-	-	-	-	1	-	1	-	-	-
193 Machines for the manufacture of foodstuffs	-	-	-	-	-	-	-	-	-	-	-	-
195 Printing machines	-	-	-	-	-	-	-	-	-	-	-	-
199 Other machines not elsewhere classified	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	-	-	-	-	-	-	1	-	1	-	-	-

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
MEANS OF TRANSPORT AND LIFTING EQUIPMENT												
i. Lifting machines and appliances												
212 Lifts and elevators	-	-	-	-	-	-	-	-	-	-	-	-
213 Winches	1	1	2	-	-	-	-	-	-	-	-	-
214 Pulley blocks	-	-	-	-	-	-	-	-	-	-	-	-
219 Other means of transport and lifting equipment	2	-	2	2	-	2	-	-	-	-	-	-
Jumlah / Total	3	1	4	2	-	2	-	-	-	-	-	-
ii. Means of rail transport												
221 Inter-urban railways	-	-	-	-	-	-	-	-	-	-	-	-
222 Rail transport in mines, tunnels, quarries, industrial establishment, docks, etc.	-	1	1	-	1	1	1	1	2	-	-	-
229 Other means of rail transport	-	-	-	-	-	-	-	-	-	1	-	1
Jumlah / Total	-	1	1	-	1	1	1	1	2	1	-	1
iii. Other wheeled means of transport, excluding rail transport												
231 Tractors	3	1	4	4	1	5	1	-	1	-	-	-
232 Lorries	80	2	82	81	7	88	51	8	59	4	-	4
233 Trucks	3	-	3	7	-	7	3	-	3	1	-	1
234 Motor vehicles, not elsewhere classified	18,105	4,891	22,996	17,430	4,709	22,139	5,426	1,201	6,627	600	80	680
235 Animal-drawn vehicles	22	5	27	29	6	35	12	5	17	-	-	-
236 Hand-drawn vehicles	5	2	7	6	1	7	2	-	2	-	-	-
239 Others wheeled means of transport	360	70	430	298	48	346	42	6	48	4	2	6
Jumlah / Total	18,578	4,971	23,549	17,855	4,772	22,627	5,537	1,220	6,757	609	82	691

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iv. Means of air transport												
240 Means of air transport	1	-	1	3	1	4	2	-	2	-	-	-
Jumlah / Total	1	-	1	3	1	4	2	-	2	-	-	-
v. Means of water transport												
251 Motorized means of water transport	2	-	2	1	-	1	2	-	2	-	-	-
252 Non-motorized means of water transport	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	2	-	2	1	-	1	2	-	2	-	-	-
vi. Other means of transport												
262 Mechanical conveyors, except cable-cars	-	-	-	-	-	-	-	-	-	-	-	-
269 Other means of transport	2	1	3	1	2	3	-	2	2	-	-	-
Jumlah / Total	2	1	3	1	2	3	-	2	2	-	-	-
OTHER EQUIPMENT												
i. Pressure vessels												
311 Boilers	-	-	-	-	-	-	-	-	-	-	-	-
314 Gas cylinders	-	-	-	-	-	-	1	-	1	-	-	-
319 Other pressure vessels	-	-	-	1	-	1	-	-	-	-	-	-
Jumlah / Total	-	-	-	1	-	1	1	-	1	-	-	-
ii. Furnaces, ovens, kilns												
321 Blast furnaces	-	-	-	-	-	-	-	-	-	-	-	-
323 Other furnaces	-	-	-	-	-	-	-	-	-	-	-	-
324 Kilns	1	-	1	3	-	3	2	-	2	-	-	-
Jumlah / Total	1	-	1	3	-	3	2	-	2	-	-	-

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iii. Refrigerating plants												
330 Refrigerating plants	-	-	-	-	-	-	2	-	2	-	-	-
Jumlah / Total	-	-	-	-	-	-	2	-	2	-	-	-
iv. Electrical installations, including electric motors but excluding electric hand tools												
341 Rotating machines	-	1	1	-	-	-	-	-	-	-	-	-
343 Transformers	-	-	-	-	-	-	-	-	-	-	-	-
344 Control apparatus	-	-	-	-	-	-	-	-	-	-	-	-
349 Other electrical installations	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	-	1	1	-	-	-	-	-	-	-	-	-
vi. Tools, implements and appliances, except electric hand tools												
361 Power-driven hand tools, except electric hand tools	1	-	1	1	-	1	1	-	1	-	-	-
362 Hand tools, not power driven	2	-	2	2	-	2	-	-	-	-	-	-
369 Other tools, implements, appliances	28	12	40	21	7	28	2	3	5	-	-	-
Jumlah / Total	31	12	43	24	7	31	3	3	6	-	-	-
vii. Ladders, mobile ramps												
370 Ladders, mobile ramps	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	-	-	-	-	-	-	-	-	-	-	-	-
viii. Scaffolding												
380 Scaffolding	13	11	24	8	10	18	2	2	4	-	-	-
Jumlah / Total	13	11	24	8	10	18	2	2	4	-	-	-

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
viii. Other equipment, not elsewhere classified												
390 Other equipment, not elsewhere classified	13	7	20	7	4	11	4	-	4	-	-	-
Jumlah / Total	13	7	20	7	4	11	4	-	4	-	-	-
MATERIALS, SUBSTANCES AND RADIATIONS												
i. Explosives												
410 Explosives	-	-	-	1	-	1	1	-	1	-	-	-
Jumlah / Total	-	-	-	1	-	1	1	-	1	-	-	-
ii. Dust, gases, liquids and chemicals, excluding explosives												
421 Dusts	-	1	1	-	1	1	-	-	-	-	-	-
423 Liquids not elsewhere classified	3	-	3	2	-	2	-	-	-	-	-	-
424 Chemicals not elsewhere classified	2	-	2	-	-	-	-	-	-	-	-	-
429 Other dusts, gases, liquids, chemicals	2	-	2	2	-	2	-	-	-	-	-	-
Jumlah / Total	7	1	8	4	1	5	-	-	-	-	-	-
iii. Flying fragments												
430 Flying fragments	4	-	4	5	1	6	-	-	-	-	-	-
Jumlah / Total	4	-	4	5	1	6	-	-	-	-	-	-
iv. Radiation												
441 Ionizing radiations	-	-	-	-	-	-	-	-	-	-	-	-
449 Other radiations	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	-	-	-	-	-	-	-	-	-	-	-	-

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
v. Other materials and substances not classified												
490 Other materials and substances not classified	92	39	131	85	35	120	17	2	19	5	2	7
Jumlah / Total	92	39	131	85	35	120	17	2	19	5	2	7
WORKING ENVIRONMENT												
i. Outdoor												
511 Weather	2	-	2	1	-	1	-	-	-	-	-	-
512 Traffic and working surfaces	1,657	548	2,205	1,519	534	2,053	404	117	521	38	8	46
513 Water	5	2	7	4	1	5	-	-	-	-	-	-
519 Other outdoor causes	141	78	219	131	68	199	61	23	84	2	-	2
Jumlah / Total	1,805	628	2,433	1,655	603	2,258	465	140	605	40	8	48
ii. Indoor												
521 Floors	38	17	55	38	21	59	18	4	22	1	-	1
522 Confined quarters	59	30	89	49	27	76	13	5	18	1	-	1
523 Stairs	9	10	19	8	8	16	4	4	8	-	-	-
524 Other traffic and working surfaces	180	80	260	161	68	229	45	23	68	4	1	5
525 Floor openings and wall openings	17	9	26	16	5	21	10	-	10	-	-	-
526 Environmental factors (lighting, ventilation)	1	-	1	1	-	1	-	-	-	-	-	-
529 Other indoor causes	161	46	207	126	43	169	31	11	42	8	-	8
Jumlah / Total	465	192	657	399	172	571	121	47	168	14	1	15

JADUAL 12: BILANGAN KEMALANGAN PERJALANAN¹ DAN FAEDAH DIBAYAR MENGIKUT AGEN PENYEBAB SERTA JANTINA, 2013
TABLE 12: NUMBER OF COMMUTING ACCIDENTS¹ AND BENEFIT PAID ACCORDING TO AGENT CAUSES AND GENDER, 2013

Agen Penyebab / Agent Causes	Kemalangan dilaporkan Accident reported			HUS dibayar TD paid			HUK dibayar PD paid			FOT dibayar DB paid		
	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total	L / M	P / F	Jumlah Total
iii. Underground												
532 Floors of mine roads and tunnels	3	1	4	1	1	2	-	-	-	-	-	-
533 Working-faces of mines, tunnels, etc.	-	1	1	1	1	2	1	-	1	-	-	-
534 Mine shafts	2	-	2	-	-	-	1	-	1	1	-	1
535 Fire	1	-	1	1	-	1	-	-	-	-	-	-
536 Water	-	-	-	-	-	-	-	-	-	-	-	-
539 Other underground causes	3	4	7	1	3	4	-	-	-	-	-	-
Jumlah / Total	9	6	15	4	5	9	2	-	2	1	-	1
OTHER AGENCIES, NOT ELSEWHERE CLASSIFIED												
i. Animals												
611 Live animals	59	21	80	54	16	70	18	1	19	-	-	-
612 Animal products	-	-	-	-	-	-	-	-	-	-	-	-
Jumlah / Total	59	21	80	54	16	70	18	1	19	-	-	-
ii. Other agencies, not elsewhere classified												
690 Other agencies, not elsewhere classified	305	102	407	209	75	284	57	19	76	9	2	11
Jumlah / Total	305	102	407	209	75	284	57	19	76	9	2	11
AGENCIES NOT CLASSIFIED FOR LACK OF SUFFICIENT DATA												
700 Agencies not classified for lack of data	192	51	243	133	34	167	38	10	48	4	-	4
Jumlah / Total	192	51	243	133	34	167	38	10	48	4	-	4
Jumlah keseluruhan / Grand total	21,611	6,048	27,659	20,475	5,742	26,217	6,284	1,449	7,733	684	95	779

¹ Merujuk kepada kemalangan termasuk pergi dan balik dari / ke tempat kerja, waktu rehat yang dibenarkan serta lain-lain kemalangan yang berkaitan pekerjaan / Refers to accidents including from/to place of work, any authorised recess and other work related accidents.

JADUAL 13: BILANGAN PENERIMA HUS MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013
TABLE 13: NUMBER OF TDB RECIPIENTS ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	Lelaki Male	Perempuan Female	Jumlah Total
Bawah / Below 20	1,389	234	1,623
20 – 24	6,410	1,416	7,826
25 – 29	7,650	1,665	9,315
30 – 34	7,011	1,364	8,375
35 – 39	6,415	1,426	7,841
40 – 44	5,686	1,366	7,052
45 – 49	5,086	1,375	6,461
50 – 54	4,231	1,304	5,535
55 – 59	2,377	671	3,048
60 – 64	1,179	238	1,417
65 dan lebih / and over	713	106	819
Jumlah / Total	48,147	11,165	59,312

JADUAL 14: BILANGAN PENERIMA HUS MENGIKUT JULAT BAYARAN, 2012-2013
TABLE 14: NUMBER OF TDB RECIPIENTS ACCORDING TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran / Payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
Bawah / Below 1,000	29,252	27,639
1,000 – 1,999	9,745	10,125
2,000 – 2,999	5,576	6,031
3,000 – 3,999	3,634	4,132
4,000 – 4,999	2,579	2,989
5,000 – 5,999	1,715	1,985
6,000 – 6,999	1,260	1,465
7,000 – 7,999	973	1,080
8,000 – 8,999	633	824
9,000 – 9,999	514	582
10,000 dan ke atas / and above	1,936	2,460
Jumlah / Total	57,817	59,312

JADUAL 15: BILANGAN PENERIMA HUK MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013
TABLE 15: NUMBER OF PDB RECIPIENTS ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	Lelaki Male	Perempuan Female	Jumlah Total
Bawah / Below 20	373	73	446
20 – 24	1,486	267	1,753
25 – 29	1,932	339	2,271
30 – 34	1,955	317	2,272
35 – 39	1,982	392	2,374
40 – 44	1,875	411	2,286
45 – 49	1,678	418	2,096
50 – 54	1,276	394	1,670
55 – 59	625	154	779
60 – 64	304	43	347
65 dan lebih / and over	136	28	164
Jumlah / Total	13,622	2,836	16,458

JADUAL 16: BILANGAN PENERIMA HUK MENGIKUT PERATUS HILANG UPAYA, 2013
TABLE 16: NUMBER OF PDB RECIPIENTS ACCORDING TO THE PERCENTAGE OF DISABLEMENT, 2013

Peratusan Percentage	Pukal Lump-sum	Berkala Periodical	Pukal & Berkala Lump-sum & Periodical	Jumlah Total
Bawah / Below 10%	13,125	90	–	13,215
10% – 19%	2,107	98	2	2,207
20% – 29%	125	24	327	476
30% – 39%	–	6	184	190
40% – 49%	–	4	91	95
50% – 59%	–	2	65	67
60% – 69%	–	–	52	52
70% – 79%	–	2	77	79
80% – 89%	–	3	30	33
90% – 99%	–	2	12	14
100%	–	2	28	30
Jumlah / Total	15,357	233	868	16,458

JADUAL 17: BILANGAN PENERIMA HUK (PUKAL) MENGIKUT
JULAT BAYARAN, 2012-2013
TABLE 17: NUMBER OF PDB RECIPIENTS (LUMP-SUM) ACCORDING
TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran pukal / Lump-sum payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
1,000 dan ke bawah / and below	111	68
1,001 – 10,000	6,727	6,759
10,001 – 20,000	3,529	3,704
20,001 – 30,000	1,798	2,041
30,001 – 40,000	1,045	1,177
40,001 – 50,000	550	668
50,001 – 60,000	327	363
60,001 – 70,000	227	226
70,001 – 80,000	109	182
80,001 – 90,000	67	66
90,001 dan ke atas / and above	43	103
Jumlah / Total	14,533	15,357

JADUAL 18: BILANGAN PENERIMA HUK (BERKALA) MENGIKUT
JULAT BAYARAN, 2012 - 2013
TABLE 18: NUMBER OF PDB RECIPIENTS (PERIODICAL) ACCORDING
TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran / Payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
300 dan ke bawah / and below	129	162
301 – 600	39	54
601 – 900	6	4
901 – 1,200	2	2
1,201 – 1,500	2	4
1,501 – 1,800	3	–
1,801 dan ke atas / and above	2	3
Jumlah / Total	183	229

JADUAL 19: BILANGAN PENERIMA HUK (PUKAL & BERKALA) MENGIKUT
JULAT BAYARAN, 2012-2013
TABLE 19: NUMBER OF PDB RECIPIENTS (LUMP-SUM & PERIODICAL) ACCORDING
TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran / Payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
3,000 dan ke bawah / and below	7	5
3,001 – 6,000	46	39
6,001 – 9,000	85	87
9,001 – 12,000	96	81
12,001 – 15,000	82	75
15,001 – 18,000	68	94
18,001 dan ke atas / and above	525	491
Jumlah / Total	909	872

Julat bayaran / Payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
300 dan ke bawah / and below	314	266
301 – 600	344	351
601 – 900	131	152
901 – 1,200	53	54
1,201 – 1,500	28	25
1,501 – 1,800	20	15
1,801 dan ke atas / and above	19	9
Jumlah / Total	909	872

JADUAL 20: BILANGAN KES FOT DIBAYAR MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013

TABLE 20: NUMBER OF DB PAID CASES ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	84	9	93
20 – 24	184	23	207
25 – 29	141	17	158
30 – 34	124	12	136
35 – 39	98	10	108
40 – 44	118	13	131
45 – 49	83	15	98
50 – 54	92	14	106
55 – 59	69	3	72
60 – 64	49	4	53
65 dan lebih / and over	30	2	32
Jumlah / Total	1,072	122	1,194

JADUAL 21: BILANGAN KES FOT DIBAYAR MENGIKUT JULAT BAYARAN, 2012-2013

TABLE 21: NUMBER OF DB PAID CASES ACCORDING TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran bulanan / Monthly payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
200 dan ke bawah / and below	23	–
201 – 400	114	63
401 – 600	160	147
601 – 800	159	165
801 – 1,000	113	224
1,001 – 1,200	115	121
1,201 – 1,400	85	74
1,401 – 1,600	73	66
1,601 – 1,800	67	76
1,801 – 2,000	46	45
2,001 – 2,200	22	18
2,201 dan ke atas / and above	164	195
Jumlah / Total	1,141	1,194

JADUAL 22: BILANGAN PENERIMA PENCEN DAN BANTUAN ILAT MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013

TABLE 22: NUMBER OF INVALIDITY PENSION AND GRANT RECIPIENTS ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	3	–	3
20 – 24	40	12	52
25 – 29	89	50	139
30 – 34	181	128	309
35 – 39	342	213	555
40 – 44	503	289	792
45 – 49	895	508	1,403
50 – 54	1,357	716	2,073
55 – 59	988	426	1,414
60 – 64	101	40	141
65 dan lebih / and over	6	3	9
Jumlah / Total	4,505	2,385	6,890

JADUAL 23: BILANGAN PENERIMA PENCEN DAN BANTUAN ILAT MENGIKUT JULAT BAYARAN, 2012-2013

TABLE 23: NUMBER OF INVALIDITY PENSION AND GRANT RECIPIENTS ACCORDING TO THE RANGE OF PAYMENT, 2012-2013

Julat bayaran / Payment range (RM)	Bilangan penerima Number of recipients	
	2012	2013
200 dan ke bawah / and below	96	136
201 – 400	166	212
401 – 600	1,907	2,140
601 – 800	747	897
801 – 1,000	559	817
1,001 – 1,200	450	584
1,201 – 1,400	337	516
1,401 – 1,600	288	412
1,601 – 1,800	268	395
1,801 – 2,000	540	730
2,001 dan ke atas / and above	14	51
Jumlah / Total	5,372	6,890

JADUAL 24: BILANGAN KES PENCEN PENAKAT DIBAYAR MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013
TABLE 24: NUMBER OF SURVIVORS' PENSION PAID CASES ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	10	1	11
20 – 24	185	58	243
25 – 29	435	146	581
30 – 34	523	216	739
35 – 39	698	252	950
40 – 44	998	329	1,327
45 – 49	1,384	384	1,768
50 – 54	1,713	409	2,122
55 – 59	1,029	163	1,192
60 – 64	199	36	235
65 dan lebih / and over	179	28	207
Jumlah / Total	7,353	2,022	9,375

JADUAL 25: BILANGAN KES PENCEN PENAKAT DIBAYAR MENGIKUT JULAT BAYARAN, 2012-2013
TABLE 25: NUMBER OF SURVIVORS' PENSION PAID CASES ACCORDING TO RANGE OF PAYMENT, 2012-2013

Julat bayaran bulanan / Monthly payment range (RM)	Bilangan kes Number of cases	
	2012	2013
200 dan ke bawah / and below	–	174
201 – 400	–	1,697
401 – 600	3,127	2,485
601 – 800	1,037	1,208
801 – 1,000	891	969
1,001 – 1,200	647	786
1,201 – 1,400	560	493
1,401 – 1,600	537	392
1,601 – 1,800	475	401
1,801 – 2,000	735	770
Jumlah / Total	8,009	9,375

JADUAL 26: BILANGAN KES ELS DIBAYAR MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013
TABLE 26: NUMBER OF CAA PAID CASES ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	2	–	2
20 – 24	9	3	12
25 – 29	20	9	29
30 – 34	31	17	48
35 – 39	52	15	67
40 – 44	51	22	73
45 – 49	93	45	138
50 – 54	126	59	185
55 – 59	80	30	110
60 – 64	8	1	9
65 dan lebih / and over	2	–	2
Jumlah / Total	474	201	675

JADUAL 27: BILANGAN KES FPM DIBAYAR MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013
TABLE 27: NUMBER OF FB PAID CASES ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	62	7	69
20 – 24	333	56	389
25 – 29	581	150	731
30 – 34	684	211	895
35 – 39	815	283	1,098
40 – 44	1,123	352	1,475
45 – 49	1,499	442	1,941
50 – 54	1,949	522	2,471
55 – 59	1,549	336	1,885
60 – 64	436	106	542
65 dan lebih / and over	315	113	428
Jumlah / Total	9,346	2,578	11,924

JADUAL 28: BILANGAN KES PEMULIHAN JASMANI DAN VOKASIONAL DILULUSKAN
MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013

TABLE 28: NUMBER OF PHYSICAL AND VOCATIONAL REHABILITATION CASES
APPROVED ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	57	12	69
20 – 24	338	78	416
25 – 29	458	109	567
30 – 34	500	155	655
35 – 39	638	194	832
40 – 44	641	229	870
45 – 49	735	268	1,003
50 – 54	738	260	998
55 – 59	509	163	672
60 – 64	149	46	195
65 dan lebih / and over	75	5	80
Jumlah / Total	4,838	1,519	6,357

JADUAL 29: BILANGAN PENERIMA PROGRAM SARINGAN KESIHATAN
MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013

TABLE 29: NUMBER OF HEALTH SCREENING PROGRAMME RECIPIENTS
ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
40 – 44	39,263	38,391	77,654
45 – 49	37,336	33,623	70,959
50 – 54	32,354	26,783	59,137
55 – 59	19,121	12,973	32,094
60 – 64	9,261	4,526	13,787
65 dan lebih / and over	5,412	1,660	7,072
Jumlah / Total	142,747	117,956	260,703

JADUAL 30: BILANGAN HARI KERJA YANG HILANG AKIBAT KEMALANGAN (HUS)
MENGIKUT KUMPULAN UMUR DAN JANTINA, 2013

TABLE 30: NUMBER OF MAN-DAYS LOST DUE TO ACCIDENTS (TDB)
ACCORDING TO AGE GROUP AND GENDER, 2013

Kumpulan umur Age group	L/M	P/F	Jumlah Total
Bawah / Below 20	60,997	9,838	70,835
20 – 24	312,779	64,457	377,236
25 – 29	386,791	75,984	462,775
30 – 34	364,709	64,849	429,558
35 – 39	341,561	75,209	416,770
40 – 44	314,657	71,985	386,642
45 – 49	290,733	78,053	368,786
50 – 54	246,035	72,182	318,217
55 – 59	139,811	38,348	178,159
60 – 64	69,278	14,361	83,639
65 dan lebih / and over	40,540	7,500	48,040
Jumlah / Total	2,567,891	572,766	3,140,657

JADUAL 31: BILANGAN KES TUNTUTAN DIBAYAR, 2013
TABLE 31: NUMBER OF CLAIM PAID CASES, 2013

HUS / TD			HUK / PD					ELS CAA				
Bil. No.	PPN / PPP	Faedah Tunai Cash Benefit	Rawatan Perubatan Medical Care	Pukul Lump-sum	Berkala Periodical	Pukul dan Berkala Lump-sum and Periodical	Jumlah Total	Maut Death	Pencen Ilat dan Bantuan Ilat Invalidity Pension and Invalidity Grant	Pencen Penakat Survivors' Pension	FPM FB	ELS CAA
1	A31/A36/A37	Kuala Lumpur	167	1,459	22	55	1,536	60	770	887	1,038	61
2	B32/B35	Petaling Jaya	176	1,715	20	85	1,820	95	793	892	729	69
3	B33	Rawang	50	281	5	14	300	24	188	200	306	18
4	B34	Klang	147	977	8	42	1,027	42	376	509	854	42
5	B39	Kajang	91	635	14	21	670	28	182	243	408	28
6	C51	Pulau Pinang	52	663	8	21	692	18	290	257	418	26
7	C52	Seberang Jaya	106	1,121	12	62	1,195	76	440	489	518	30
8	D41	Ipoh	141	1,091	22	66	1,179	70	417	465	554	41
9	D42	Taiping	27	396	4	10	410	18	99	180	239	6
10	D43/F75	Tapah	17	108	-	4	112	8	37	68	97	6
11	D44	Teluk Intan	26	170	2	11	183	14	88	125	183	13
12	D45	Kuala Kangsar	54	203	4	19	226	19	71	106	178	1
13	D61	Alor Setar	69	341	9	33	383	35	189	248	276	12
14	D62	Sungai Petani	54	447	14	32	493	24	247	263	398	4
15	D63	Kulim	19	232	5	9	246	13	138	149	240	27
16	D64	Kangar	21	49	2	8	59	6	39	66	79	7
17	D65	Langkawi	4	58	1	4	63	3	14	26	36	3
18	E11	Johor Bahru	206	1,224	8	57	1,289	104	385	764	828	26
19	E12	Kluang	52	274	-	9	283	27	89	159	234	4
20	E13	Muar	51	315	4	15	334	21	74	114	176	7
21	E14	Segamat	23	95	2	6	103	14	36	93	145	5
22	E15	Batu Pahat	37	292	6	11	309	23	84	146	219	5
23	E21	Seremban	53	661	13	41	715	57	294	409	520	41
24	E22	Kuala Pilah	12	94	1	12	107	8	46	89	120	5
25	E23	Melaka	91	579	8	25	612	53	329	362	493	58
26	F71/F72	Bentong	25	181	2	6	189	13	75	77	132	3

JADUAL 31: BILANGAN KES TUNTUTAN DIBAYAR, 2013
TABLE 31: NUMBER OF CLAIM PAID CASES, 2013

HUS / TD			HUK / PD									
Bil. No.	PPN / PPP	Faedah Tunai Cash Benefit	Rawatan Perubatan Medical Care	Pukul Lump-sum	Berkala Periodical	Pukul dan Berkala Lump-sum and Periodical	Jumlah Total	Maut Death	Pencen Ilat dan Bantuan Invalidity Pension and Invalidity Grant	Pencen Penakat Survivors' Pension	FPM FB	ELS CAA
26	F71/F72	Bentong	25	181	2	6	189	13	75	77	132	3
27	F73	Temerloh	32	129	5	13	147	21	105	120	172	4
28	F74	Kuantan	43	227	2	21	250	34	138	232	246	7
29	F76	Labuan	13	19	-	-	19	3	8	13	27	2
30	F80	Kemaman	7	81	1	3	85	8	25	42	76	1
31	F81	Dungun	10	53	-	5	58	4	18	41	73	-
32	F82	Kuala Terengganu	45	119	1	23	143	19	81	175	159	3
33	F83/F77	Miri	61	65	1	5	71	16	73	83	175	5
34	F84	Bintulu	21	62	1	5	68	14	30	80	120	3
35	F85	Sri Aman	-	2	-	2	4	1	8	18	23	1
36	F86	Kuching	199	272	3	40	315	52	185	299	297	31
37	F87	Sibu	90	143	11	9	163	20	56	94	173	17
38	F88	Kapit	6	23	-	6	29	13	15	24	47	1
39	F89	Sarikei	4	22	1	2	25	9	10	20	32	4
40	F91	Kota Bahru	38	174	2	28	204	38	109	269	283	1
41	F92	Kuala Krai	11	37	1	4	42	9	19	54	79	2
42	F93	Tawau	49	85	1	4	90	11	33	86	115	13
43	F94	Keningau	8	11	-	-	11	7	17	36	46	3
44	F95	Lahad Datu	15	29	-	4	33	-	12	22	29	5
45	F96/F98/F99	Kota Kinabalu	51	109	2	15	126	27	136	227	238	18
46	F97	Sandakan	31	34	1	5	40	15	22	54	96	6
Jumlah / Total			2,505	15,357	229	872	16,458	1,194	6,890	9,375	11,924	675

JADUAL 32: BILANGAN PENERIMA BARU FAEDAH, 2013
TABLE 32: NUMBER OF NEW BENEFIT RECIPIENTS, 2013

		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME								SKIM KEILATAN / INVALIDITY SCHEME								
Bil. No.	PPN / PPP	FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PIV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PIV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSP ³	Jumlah Keseluruhan Grand Total
1	A31/A36/ A37	5,754	1,536	161	5	50	167	282	7,955	770	2,119	56	1,063	236		4,244		12,199
2	B32 / B35	5,858	1,820	243	4	44	176	466	8,611	793	2,257	65	723	267		4,105		12,716
3	B33	1,251	300	76	-	15	50	226	1,918	188	509	18	318	193		1,226		3,144
4	B34	3,937	1,027	132	-	79	147	206	5,528	376	1,198	42	839	402		2,857		8,385
5	B39	2,159	670	77	-	48	91	89	3,134	182	611	28	390	59		1,270		4,404
6	C51	2,446	692	36	2	38	52	155	3,421	290	523	24	408	128		1,373		4,794
7	C52	3,936	1,195	187	1	74	106	143	5,642	440	1,227	29	475	102		2,273		7,915
8	D41	3,387	1,179	163	-	46	141	170	5,086	417	1,038	41	557	150		2,203		7,289
9	D42	1,170	410	57	-	28	27	49	1,741	99	425	6	233	96		859		2,600
10	D43/F75	407	112	28	1	19	17	55	639	37	146	5	92	16		296		935
11	D44	734	183	40	-	25	26	87	1,095	88	316	13	180	41		638		1,733
12	D45	893	226	66	1	33	54	37	1,310	71	275	-	166	64		576		1,886
13	D61	1,355	383	105	4	32	69	28	1,976	189	679	8	264	54		1,194		3,170
14	D62	1,508	493	71	-	39	54	55	2,220	247	687	4	386	60		1,384		3,604
15	D63	716	246	33	-	19	19	28	1,061	138	370	27	231	46		812		1,873
16	D64	237	59	18	-	7	21	12	354	39	160	7	78	7		291		645
17	D65	283	63	9	1	3	4	12	375	14	74	2	34	3		127		502
18	E11	4,406	1,289	287	1	117	206	141	6,447	385	2,027	25	798	137		3,372		9,819
19	E12	1,104	283	84	-	49	52	56	1,628	89	405	4	212	35		745		2,373
20	E13	1,507	334	44	1	34	51	84	2,055	74	277	6	164	76		597		2,652

JADUAL 32: BILANGAN PENERIMA BARU FAEDAH, 2013
TABLE 32: NUMBER OF NEW BENEFIT RECIPIENTS, 2013

		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME							SKIM KEILATAN / INVALIDITY SCHEME									
Bil.	PPN / PPP	FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PJV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PJV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSP ³	Jumlah Keseluruhan Grand Total
21	E14	825	103	36	–	29	23	86	1,102	36	212	5	134	30		417		1,519
22	E15	1,329	309	71	–	36	37	95	1,877	84	378	5	213	61		741		2,618
23	E21	2,338	715	143	–	54	53	135	3,438	294	1,040	41	506	101		1,982		5,420
24	E22	361	107	20	–	13	12	38	551	46	228	5	119	20		418		969
25	E23	2,388	612	164	2	67	91	84	3,408	329	982	56	471	60		1,898		5,306
26	F71/F72	565	189	35	–	29	25	10	853	75	214	3	122	12		426		1,279
27	F73	672	147	66	–	25	32	32	974	105	305	4	165	36		615		1,589
28	F74	1,061	250	124	1	40	43	58	1,577	138	693	6	243	46		1,126		2,703
29	F76	88	19	9	–	5	13	8	142	8	30	2	26	3		69		211
30	F80	375	85	26	–	12	7	24	529	25	135	1	73	25		259		788
31	F81	154	58	15	–	14	10	20	271	18	120	–	73	6		217		488
32	F82	431	143	66	1	17	45	52	755	81	559	2	159	13		814		1,569
33	F83/F77	524	71	44	1	31	61	17	749	73	225	4	154	16		472		1,221
34	F84	453	68	44	–	25	21	21	632	30	212	3	109	7		361		993
35	F85	48	4	4	–	–	–	4	60	8	42	1	25	–		76		136
36	F86	1,093	315	128	–	33	199	132	1,900	185	802	31	293	75		1,386		3,286
37	F87	1,337	163	50	–	28	90	24	1,692	56	252	17	161	5		491		2,183
38	F88	107	29	39	–	1	6	7	206	15	63	1	35	–		114		320
39	F89	85	25	31	–	9	4	9	163	10	49	4	27	–		90		253
40	F91	722	204	125	–	47	38	81	1,217	109	884	1	266	24		1,284		2,501

JADUAL 32: BILANGAN PENERIMA BARU FAEDAH, 2013
TABLE 32: NUMBER OF NEW BENEFIT RECIPIENTS, 2013

		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME							SKIM KEILATAN / INVALIDITY SCHEME									
Bil.	PPN / PPP	FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PIV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PIV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSp ³	Jumlah Keseluruhan Grand Total
41	F92	148	42	31	-	13	11	13	258	19	159	2	74	1		255		513
42	F93	314	90	32	-	13	49	19	517	33	257	13	107	14		424		941
43	F94	49	11	22	-	8	8	7	105	17	128	3	39	8		195		300
44	F95	116	33	-	-	-	15	12	176	12	72	5	32	6		127		303
45	F96/F98/ F99	493	126	97	1	30	51	82	880	136	669	17	235	134		1,191		2,071
46	F97	188	40	41	2	17	31	14	333	22	161	4	96	17		300		633
Jumlah / Total		59,312	16,458	3,380	29	1,412	2,505	3,465	86,561	6,890	24,194	646	11,568	2,892	8,904	55,094	260,703	402,358

Nota / Note:
1 Pemulihan Jasmani dan Vokasional / Physical and Vocational Rehabilitation
2 Rawatan Dialisis / Dialysis Treatment
3 Program Saringan Kesihatan / Health Screening Programme

JADUAL 33: BILANGAN TERKUMPUL PENERIMA FAEDAH SEHINGGA 31 DISEMBER 2013
TABLE 33: CUMULATIVE NUMBER OF BENEFIT RECIPIENTS AS AT 31 DECEMBER 2013

Bil. No. PPN / PPP		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME								SKIM KEILATAN / INVALIDITY SCHEME								
		FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PJV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PJV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSP ³	Jumlah Keseluruhan Grand Total
1	A31/A36/ A37	5,754	3,243	3,317	77	50	167	282	12,890	4,394	20,208	497	1,063	236		26,398		39,288
2	B32/B35	5,858	4,043	4,280	78	44	176	466	14,945	4,391	18,602	399	723	267		24,382		39,327
3	B33	1,251	704	689	14	15	50	226	2,949	1,220	4,266	142	318	193		6,139		9,088
4	B34	3,937	2,036	1,879	31	79	147	206	8,315	2,843	11,760	447	839	402		16,291		24,606
5	B39	2,159	697	227	-	48	91	89	3,311	301	1,435	48	390	59		2,233		5,544
6	C51	2,446	1,127	759	44	38	52	155	4,621	1,967	5,848	191	408	128		8,542		13,163
7	C52	3,936	2,230	2,519	52	74	106	143	9,060	2,705	10,121	220	475	102		13,623		22,683
8	D41	3,387	2,375	2,181	27	46	141	170	8,327	4,495	9,910	240	557	150		15,352		23,679
9	D42	1,170	759	652	15	28	27	49	2,700	1,146	4,339	96	233	96		5,910		8,610
10	D43/F75	407	244	340	7	19	17	55	1,089	828	1,570	49	92	16		2,555		3,644
11	D44	734	412	472	3	25	26	87	1,759	1,659	3,010	111	180	41		5,001		6,760
12	D45	893	530	599	10	33	54	37	2,156	1,430	3,213	50	166	64		4,923		7,079
13	D61	1,355	853	1,256	16	32	69	28	3,609	1,130	6,330	96	264	54		7,874		11,483
14	D62	1,508	1,048	870	22	39	54	55	3,596	1,849	5,865	66	386	60		8,226		11,822
15	D63	716	475	393	10	19	19	28	1,660	1,317	4,106	128	231	46		5,828		7,488
16	D64	237	165	242	5	7	21	12	689	270	1,267	32	78	7		1,654		2,343
17	D65	283	89	97	2	3	4	12	490	80	604	7	34	3		728		1,218
18	E11	4,406	2,751	3,386	40	117	206	141	11,047	2,184	15,956	211	798	137		19,286		30,333
19	E12	1,104	561	628	8	49	52	56	2,458	702	3,472	92	212	35		4,513		6,971
20	E13	1,507	678	626	4	34	51	84	2,984	609	2,764	86	164	76		3,699		6,683

JADUAL 33: BILANGAN TERKUMPUL PENERIMA FAEDAH SEHINGGA 31 DISEMBER 2013
TABLE 33: CUMULATIVE NUMBER OF BENEFIT RECIPIENTS AS AT 31 DECEMBER 2013

		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME								SKIM KEILATAN / INVALIDITY SCHEME								
Bil.	PPN / PPP	FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PJV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PJV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSP ³	Jumlah Keseluruhan Grand Total
21	E14	825	304	395	9	29	23	86	1,671	440	2,278	85	134	30		2,967		4,638
22	E15	1,329	620	746	6	36	37	95	2,869	460	2,999	104	213	61		3,837		6,706
23	E21	2,338	1,324	1,702	22	54	53	135	5,628	1,905	8,532	231	506	101		11,275		16,903
24	E22	361	245	214	6	13	12	38	889	433	1,964	66	119	20		2,602		3,491
25	E23	2,388	1,278	1,390	31	67	91	84	5,329	1,716	7,610	294	471	60		10,151		15,480
26	F71/F72	565	360	259	4	29	25	10	1,252	514	1,509	32	122	12		2,189		3,441
27	F73	672	359	457	7	25	32	32	1,584	506	2,660	50	165	36		3,417		5,001
28	F74	1,061	619	1,300	9	40	43	58	3,130	700	5,242	50	243	46		6,281		9,411
29	F76	88	39	58	–	5	13	8	211	36	316	11	26	3		392		603
30	F80	375	154	233	3	12	7	24	808	138	1,238	16	73	25		1,490		2,298
31	F81	154	138	179	3	14	10	20	518	118	1,039	8	73	6		1,244		1,762
32	F82	431	410	852	12	17	45	52	1,819	344	4,005	41	159	13		4,562		6,381
Terengganu																		
33	F83/F77	524	322	856	18	31	61	17	1,829	264	2,128	40	154	16		2,602		4,431
34	F84	453	319	629	11	25	21	21	1,479	105	1,249	17	109	7		1,487		2,966
35	F85	48	39	106	3	–	–	4	200	26	361	6	25	–		418		618
36	F86	1,093	992	1,861	43	33	199	132	4,353	770	5,767	137	293	75		7,042		11,395
37	F87	1,337	543	1,381	27	28	90	24	3,430	340	2,242	80	161	5		2,828		6,258
38	F88	107	82	323	3	18	6	7	546	30	452	4	35	–		521		1,067
39	F89	85	99	176	6	9	4	9	388	37	431	13	27	–		508		896
40	F91	722	513	1,129	15	47	38	81	2,545	738	6,090	62	266	24		7,180		9,725

JADUAL 33: BILANGAN TERKUMPUL PENERIMA FAEDAH SEHINGGA 31 DISEMBER 2013
TABLE 33: CUMULATIVE NUMBER OF BENEFIT RECIPIENTS AS AT 31 DECEMBER 2013

		SKIM BENCANA PEKERJAAN / EMPLOYMENT INJURY SCHEME							SKIM KEILATAN / INVALIDITY SCHEME									
Bil.	PPN / PPP	FHUS TDB	FHUK PDB	FOT DB	ELS CAA	FPM FB	FP MB	PJV PVR	Jumlah Total	PI & BI IP & IG	PP SB	ELS CAA	FPM FB	PJV ¹ PVR ¹	RD ² DT ²	Jumlah Total	HSP ³	Jumlah Keseluruhan Grand Total
41	F92	148	119	213	3	13	11	13	520	270	1,291	27	74	1		1,663		2,183
42	F93	314	295	458	6	13	49	19	1,154	172	1,709	52	107	14		2,054		3,208
43	F94	49	93	217	4	8	8	7	386	50	648	9	39	8		754		1,140
44	F95	116	82	184	1	–	15	12	410	58	652	15	32	6		763		1,173
45	F96/F98/ F99	493	510	1,100	20	30	51	82	2,286	563	4,948	111	235	134		5,991		8,277
46	F97	188	171	436	3	17	31	14	860	134	1,448	31	96	17		1,726		2,586
Jumlah / Total		59,312	35,049	42,266	740	1,412	2,505	3,465	144,749	46,387	203,454	4,800	11,568	2,892	8,904	278,005	260,703	683,457

Nota / Note:
1 Pemulihan Jasmani dan Vokastonal / Physical and Vocational Rehabilitation
2 Rawatan Dialisis / Dialysis Treatment
3 Program Saringan Kesihatan / Health Screening Programme



PERKESO

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