



**SOCIAL SECURITY
PROTECTION**

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Introduction

Social Security Organisation (SOCSO) was established in 1971. Its main role since its establishment has been to administer, implement and enforce the Employees' Social Security Act 1969 (Act 4), Self-Employment Social Security Act 2017 (Act 789) and Employment Insurance System Act 2017 (Act 800).

SOCSO provides a comprehensive network of social security protection to Insured Persons through the implementation of these Acts. Currently, SOCSO operates in 54 offices including its Headquarters.



EMPLOYEES' SOCIAL SECURITY ACT 1969 (ACT 4)



Act and Regulations

The Employees' Social Security Act 1969 (Act 4) and the Employees' Social Security (General) Regulations 1971 are applicable to all industries having one or more employees.

Employer

Employer are divided into two categories, namely principal employer and immediate employer.

Principal Employer

Principal employers are employers who engage employees directly under a contract of service or apprenticeship. All matters concerning services and payment of wages are managed by the principal employer.

Immediate Employer

Immediate Employer are employers who engage employees and carry out works under the supervision of principal employer. This includes a person who has entered a contract of service with an employee and temporarily lends or lease out the service of the said employee to a principal employer.

Responsibility of Employers

Principal and immediate employers who employ one or more employees are responsible to register and pay contributions to SOCSO.

The principal employers are also accountable to ensure the registration and payment of contributions for all employees employed by the immediate employer.

The employer is obliged to report all work related accident that befalls their workers within 48 hours of notification.

Registration of New Employer and Employee

New employer and employee must be registered with SOCSO not later than 30 days on which the Act becomes applicable to the industry. For the purpose of registration, an employer is required to complete the Employer's Registration Form (Form 1) and Employee's Registration Form (Form 2) through SOCSO's ASSIST Portal.

Cessation of Being An Employer

Any employer who ceases to be an employer (active employer without employee, employer temporarily closed and cease of industry) shall submit an application through SOCSO's ASSIST Portal by uploading **Form 1A** together with the relevant documents within 30 days from of such cessation.

Employee's Record

Employers shall update and keep a record of employees with the following details for each employee:

- Name
- National Registration Identity Card number
- Occupation
- Contribution details
- Monthly wages
- Allowances

The employee's record shall be maintained for 7 years from last entry date.



Employee

All employee

- Malaysian citizens
- Permanent residents
- Holders of green Identity Card

who are eligible compulsory to register.

Employee's Eligibility

All employee who are employed under a contract of service or apprenticeship in the private sector or contractual / temporary staff of Federal / State Government as well as Federal / State Statutory Bodies need to register and contribute to SOCSO. Employees who are exempted from coverage under the Employees' Social Security Act 1969 are:

- Federal and State Government permanent employees
- Domestic servants
- Self-employed
- Sole proprietor or owners of partnership

Note:

With effect from 1 July 2018, the spouse/s of sole proprietor or owners of partnership who work with the said employer compulsory to register and contribute to SOCSO.

Definition of Wages

All remuneration payable in money to an employee is taken as wages for purposes of SOCSO contributions. This includes the following payments:

- i. Salary/wage
- ii. Overtime payments
- iii. Commission and service charge
- iv. Payments for leave; such as annual, sick, maternity, rest day, public holidays and etc
- v. Allowances such as incentives, shift, food / meal, cost of living, housing and etc

All the payments mentioned, which are paid to the employees whether according to hours, days, weeks, months or piece rated/task rated are considered as wages.

However the following payments are not considered as wages:

- i. Payments by an employer to any statutory fund for employees
- ii. Travelling claims
- iii. Gratuity payments or payments for dismissal or retrenchments
- iv. Annual bonus

Note:

For further clarification on definition of wages, kindly contact our Customer Service Careline at 1 300 22 8000.

Contributions

Employers shall pay a monthly contribution for each eligible employee according to the rates specified under the Act. These contributions are divided into two categories:

Contribution of First Category

For employees less than 60 years of age, contribution shall be paid by the employer and employee for protection under Employment Injury Scheme and the Invalidity Scheme.

The rates of contribution under this category comprises of **1.75%** employer's share and **0.5%** employee's share from the employee's assumed monthly wages (refer Schedule Rates of Contribution in pages 33 to 35)

Note:

Contribution for employees who have yet to reach the age of 60 years shall be under the first category **except** for employees who have reached the age of 55 years and no contributions have been previously paid shall contribute under second category.

Contribution of Second Category

Contributions for employees who have reached the age of 60 years compulsory to contribute under the second category for the protection under Employment Injury Scheme.

The rate of contribution under this category is **1.25%** of the employee's assumed monthly wages solely borne by the employer (refer Schedule Rates of Contribution in pages 33 to 35).

Note:

Employees who have reached the age of 55 years and no contributions have been previously paid shall contribute under this category.

Payment of Contribution

Payment of contribution can be made through:

- i. SOCSO's ASSIST Portal (FPX)
- ii. Internet Banking
- iii. Bank Counters

Note:

For payment at Bank Counter employers must attach the Acknowledgment Contribution Received (ACR).

A. Payment at Bank Counter

The appointed banks are as follows:

- Maybank Berhad
- RHB Bank Berhad
- Public Bank Berhad

B. Payment through Internet Banking

Employers need to be registered and have account at the appointed banks for internet banking. Further information may be obtained by referring to the SOCSO's website.

Contribution Payment Period

Contributions shall be paid not later than the 15th day of each month, for the previous month's contribution (example: contribution for the month of January 2020 shall be paid not later than 15 February 2020).

Interest on Late Payment of Contribution

Interest on late payment of contribution will be imposed at the rate of 6% per annum to be calculated on a daily basis for each day the contribution remains unpaid within the stipulated period.



Protection Schemes under Act 4

Under this Act, SOCSO provides the **Employment Injury Scheme and Invalidity Scheme**. **Foreign workers are covered under the Employment Injury Scheme only.**

Employment Injury Scheme

Employment Injury Scheme

Employment Injury Scheme provides protection to an employee against accident or an occupational disease arising out of and in the course of his employment.

The protection under this scheme covers the following accidents:

- i. **Industrial accidents which occurs while working;**
- ii. **Commuting accident:**
 - on a route between his place of residence or stay and his place of work
 - on a journey made for any reason which is directly connected to his employment
 - on a journey between his place of work and the place where he takes his meal during any authorized recess

Note:

An accident that occurs during any stoppage or deviation shall not be deemed to arise out of and in the course of his employment.

iii. Accident during emergency

Accident that occur when a worker is in or near his workplace for the purpose of rescuing, assisting or protecting persons who are injured or are in danger during an emergency.

iv. Occupational Disease

Diseases that arise from or in the course of employment as described in the Fifth Schedule of the Employees' Social Security Act 1969.

Amongst the occupational diseases include:

- Loss of hearing due to continuous excessive noise exposure;
- Occupational asthma due to work involving constant exposure to the inhalation of dust or harmful chemical and etc.

Benefits under the Employment Injury Scheme

- Medical benefit
- Temporary Disablement Benefit
- Permanent Disablement Benefit
- Constant-attendance Allowance
- Physical / Vocational / Return to Work (RTW) Rehabilitation facilities
- Dependants' Benefit
- Funeral Benefit
- Education Benefit



Medical benefit



Temporary Disablement Benefit



Permanent Disablement Benefit



Constant-attendance Allowance



Physical / Vocational / Return to Work (RTW) Rehabilitation facilities



Dependants' Benefit



Funeral Benefit



Education Benefit

Medical Benefit

Employees suffering from employment injuries or occupational diseases may receive free medical treatment at SOCSO's panel clinic or Government clinic / hospital; or make claims for reimbursement of medical treatment costs at SOCSO offices.

- **Reimbursement**

Employers or employees can claim for reimbursement of expenses incurred in respect of medical treatment at SOCSO's non-panel clinic. Application can be made to SOCSO and the reimbursement is subject to such condition as determined by the Organisation or according to Fees Act 1951.

Temporary Disablement Benefit

- **Period of Temporary Disablement**

Temporary Disablement Benefit is paid for the period the employee is on medical leave certified by a doctor for not less than 4 days including the day of accident. However, Temporary Disablement Benefit will NOT be paid for the days for which the employee works and earns wages during this period.

- **Rate of Temporary Disablement Benefit**

The daily rate of Temporary Disablement Benefit is 80% of the employee's average assumed daily wage. The minimum rate is **RM30.00** per day while the maximum rate is **RM105.33** per day.

Permanent Disablement Benefit

Employees who suffer from permanent disability due to employment injury can apply for this benefit, after the completion payment of Temporary Disablement or after reached Maximum Medical Improvement.

- **Rate of Permanent Disablement Benefit**

The daily rate of Permanent Disablement Benefit is 90% of the employee's average assumed daily wage, subject to a minimum of **RM30.00** per day or a maximum of **RM118.50** per day.

Constant-attendance Allowance

This allowance is paid to an employee who is suffering from total permanent disablement (100%) and certified by Medical Board/Special Medical Board/Appellate Medical Board. The allowance is fixed at **RM500** per month.

Facilities For Physical/Vocational Rehabilitation/Return To Work (RTW)

These facilities are given to eligible employees in the form of:

i. Physical rehabilitation that includes:

- Physiotherapy
- Occupational therapy
- Reconstructive surgery
- Supply of prosthetic, orthotic and other equipments
- Supply of orthopaedic equipment such as wheelchairs, crutches, hearing aids, spectacles, special shoes and others.

ii. Vocational rehabilitation that includes:

Training in courses such as electrical, sewing, mobile phone repair and others.

All expenses incurred for the above rehabilitation facilities will be borne by SOCSO based on stipulated rates, terms and conditions.

Dependants' Benefit

If an employee dies as a result of an employment injury, his dependants are entitled to this benefit.

• Rate of Daily Benefit to be Paid

Daily rate is 90% of the average assumed daily wage subject to a minimum of **RM30.00** per day and a maximum of **RM118.50** per day.

• **Dependants' Share**

The Dependants and daily rate share are as follows:

Dependants	Share of Daily Rate	Details
Widow/ Widower	3/5	Eligible to receive benefit for life even though widow or widower remarries.
Child An eligible child includes biological, dependant step-child, adopted child, or an illegitimate child is entitled to receive benefit	2/5	<p>Eligible to receive benefit up to age 21 or marries (whichever occurs earlier).</p> <p>-----</p> <p>If the child is currently studying in an institute of higher learning, he / she will receive benefit until the completion of the first degree or marries (whichever occurs earlier).</p> <p>-----</p> <p>If a child is mentally or physically incapacitated and is incapable of supporting him / herself, the benefit will be paid as long as the child is unable to support him / herself.</p>

If an employee dies and does not leave any widow or widower or children, the benefit will be paid to:

Dependants	Share of Daily Rate	Details
Parents	4/10	Eligible to receive benefit for life.
Siblings	3/10	Eligible to receive benefit up to age 21 or marries (whichever occurs earlier).
Grandparents (if parents and siblings are not eligible)	4/10	Eligible to receive benefit for life.

Funeral Benefit

Funeral Benefit will be paid to the eligible person if the employee dies as a result of employment injury or while he/she is in receipt of Permanent Disablement Benefit. In the absence of such person, the benefit will be paid to the person who actually incurs the funeral expenditure.

The amount paid will be the actual amount incurred or **RM2,000** whichever is lower.

Education Benefit

This benefit is in the form of loans may be provided to a dependant child of employee who:

- Dies as a result of employment injury
- Is in receipt of periodical payments for Permanent Disablement Benefit

Note:

Application is subjected to terms and conditions specified by SOCSO.

Invalidity Scheme

An Insured Person shall be considered as suffering from invalidity by reason of specific morbid condition of permanent nature either incurable or is not likely to be cured and no longer capable of earning, by work corresponding to his strength and physical ability, at least 1/3 of the customary earnings of a sound Insured Person.

The scheme provides 24-hour coverage to employee who suffers from invalidity or death due to any cause and not related to his employment.

Benefits under the Invalidity Scheme

1



Invalidity Pension

2



Invalidity Grant

3



Constant-attendance Allowance

4



Survivors' Pension

5



Funeral Benefit

6



Facilities for Physical/Vocational Rehabilitation/Return To Work (RTW) and Dialysis

7



Education Benefit

Invalidity Pension

Invalidity Pension is:

- Payable to the eligible insured persons who have been certified invalid by the Medical Board or Appellate Medical Board.
- Payable from the date of an invalidity application is received or from the employee's resignation date if he / she resigns after the invalidity application is received by Organisation.
- Payable as long as the employee is invalid or until death.

Qualifying Conditions

- Not attained 60 years of age at the time invalidity application is received; or
- In the event that the employee exceeded 60 years of age at the time the invalidity application is received, he/she must show evidence of:
 - i) A morbid condition that has set in before attaining 60 years of age and has not been gainfully employed since then.
 - ii) Certified invalid by the Medical Board or Appellate Medical Board.
 - ii) Fulfills the qualifying contribution conditions either full or reduced qualifying period.

Invalidity Pension Rate

The rate of Invalidity Pension eligible for payment shall be from 50% to 65% of the employee's assumed average monthly wages, subject to a minimum pension of **RM475** per month and a maximum of **RM2,567.50** per month.

Invalidity Grant

Invalidity Grant is payable to the eligible Insured Persons who have been certified invalid by the Medical Board or Appellate Medical Board but not eligible for Invalidity Pension due to failure to fulfill any qualifying subject to minimum 12 months contributions.

The amount for Invalidity Grant is equivalent to the contributions paid by employee and employer under Invalidity Scheme with interest. It is a one-time lump sum payment.

Constant-attendance Allowance

This allowance is paid to an employee who is suffering from invalidity and is so severely incapacitated as to constantly require the personal attendance of another person, certified by Medical Board or the Appellate Medical Board. The allowance is fixed at **RM500** per month.

Facilities for Physical /Vocational Rehabilitation/ Return To Work (RTW) and Dialysis

These facilities are provided for eligible employees in the form of:

- i. Physical rehabilitation includes:
 - Physiotherapy
 - Occupational therapy
 - Reconstructive surgery
 - Supply of prosthetic, orthotic and other equipments
 - Supply of orthopaedic equipment such as wheelchairs, crutches, hearing aids, spectacles, special shoes and others.
- ii. Vocational rehabilitation includes:
 - Training in courses such as electrical, sewing, mobile phone repair and others
- iii. Dialysis facilities:
 - Haemodialysis treatment at SOCSO's panel and non-panel dialysis centres or Government Hospitals
 - Continuous Ambulatory Peritoneal Dialysis (CAPD)
 - Payment for Arteriovenous (AV) Fistula surgery
 - Subsidy aid for Erythropoietin (EPO) injection
 - Subsidy aid for Immunosuppressant medicine

All expenses incurred for the above rehabilitation facilities will be borne by SOCSO based on stipulated rates, terms and conditions.

Survivors' Pension

Survivors' Pension is payable to the eligible dependants of an Insured Person who dies irrespective of the cause of death not related to employment.

Qualifying Conditions:

- The Insured Person dies before attaining 60 years of age and fulfills the qualifying conditions either full or reduced qualifying period;
- The Insured Person who is receiving Invalidity Pension dies regardless of his age.

Survivors' Pension Rate

The rate of Survivor's Pension is from 50% to 65% of the average assumed monthly wage subject to a minimum pension of **RM475** per month and a maximum of **RM2,567.50** per month.

Dependants' Share

The Dependants and daily rate share as follow:

Invalidity Scheme	Dependants	Share of Daily Rate	Details
	Widow/ Widower	3/5	Eligible to receive benefit for life even though widow or widower remarries
	CHILD An eligible child includes biological, dependant step-child, adopted child, or an illegitimate child is entitled to receive benefit	2/5	<p>Eligible to receive benefit up to age 21 or marries (whichever occurs earlier)</p> <p>-----</p> <p>If the child is currently studying in an institute of higher learning, he / she will receive benefit until the completion of the first degree or marries (whichever occurs earlier)</p> <p>-----</p> <p>If a child is mentally or physically incapacitated and is incapable of supporting him / herself, the benefit will be paid as long as the child is unable to support him / herself</p>

If an employee dies and does not leave any widow or widower or children, the benefit will be paid to:

Dependants	Share of Daily Rate	Details
Parents	4/10	Eligible to receive benefit for life.
Siblings	3/10	Eligible to receive benefit up to age 21 or until marries (whichever occurs earlier)
Grandparents (if parents and siblings are not eligible)	4/10	Eligible to receive benefit for life.

Funeral Benefit

Funeral Benefit will be paid to the eligible person if the employee dies due to any cause. In the absence of such person, the benefit will be paid to the person who actually incurs the expenditure.

The amount paid will be the actual amount incurred or **RM2,000** whichever is lower.

Education Benefit

This benefit is in the form of loan may be provided to:

- Children of recipients of Invalidity Pension or
- Children who are recipients of Survivors' Pension.

Note:

Application subject to terms and conditions specified by SOCSO.

Employment Injury Scheme For Foreign Worker

Effective 1 January 2019, employers who hire foreign workers (excluding domestic servants) are required to register their employees with this scheme under the Employees' Social Security Act 1969 (Act 4).

Registration

Registration of foreign workers can be made online via the online Automated SOCSO Integrated System (ASSIST) portal.

For existing foreign workers in Malaysia who have valid Foreign Workers Compensation Scheme (FWCS), they have to be registered with SOCSO by their employers a day after the expiration of FWCS.

Beginning 1 January 2020, all employers must register with SOCSO despite their foreign workers are still covered under FWCS.

Eligibility Requirements

- Must possess valid passport;
- Must possess Temporary Employment Visit Pass or a valid employment pass whichever is applicable.

The Rate Of Contribution

The rate of contribution is **1.25%** of the employee's assumed monthly wages solely borne by the employer.

Benefit of Employment Injury Scheme for Foreign Worker

- Medical Benefit
- Temporary Disablement Benefit
- Permanent Disablement Benefit
- Constant-attendance Allowance
- Dependants' Benefit
- Funeral Benefit
- Rehabilitation Facilities



Medical Benefit



Temporary Disablement
Benefit



Permanent Disablement
Benefit



Constant-attendance
Allowance



Dependants' Benefit



Funeral Benefit



Rehabilitation Facilities

Medical Benefit

Employees suffering from employment injuries may receive free medical treatment at SOCSO's panel clinics or Government clinics/hospitals; or make claims for reimbursement of medical treatment costs at SOCSO offices.

Temporary Disablement Benefit

Temporary Disablement Benefit is paid for the period the employee is on medical leave certified by a doctor for not less than 4 days including the day of the accident.

Certificate of medical leave must be submitted to SOCSO. The daily rate of Temporary Disablement Benefit is 80% of the employee's average assumed daily wage. The minimum rate is **RM30.00** per day while the maximum is **RM105.33** per day.

Permanent Disablement Benefit

Permanent disablement means permanent disability which reduces the ability of an employee to carry out their work. Employees who suffer from permanent disability due to employment injury can apply for this benefit.

The daily rate of Permanent Disablement Benefit is 90% of the employee's average assumed daily wage. The minimum rate is **RM30.00** per day while the maximum is **RM118.50** per day.

Constant-attendance Allowance

The allowance is paid to an employee who is severely incapacitated as to constantly require the personal attendance of another person. This must be recommended by Medical Board or Special Medical Board or the Appellate Medical Board. This allowance is **RM500** per month.

Dependants' Benefit

The benefit is paid monthly to eligible dependants. The daily rate is 90% of the average assumed daily wage subject to a minimum of **RM30.00** per day and a maximum of **RM118.50** per day.

Dependents who are entitled the benefit are:

- Widow or widower and children up to the age 21 years old.
- If the insured person does not leave any widow/widower/ children, the Dependants' Benefit will be paid to:
 - i. Parents or
 - ii. Siblings up to the age 21 years old; or
 - iii. Grandparents (if parents and siblings are not eligible)
- Widow/ widower, parents, grandparents receives the benefit for life.

Funeral Benefit

The maximum amount of **RM6,500** will be paid inclusive repatriation to the country of origin.

If death and burial happen in Malaysia, the amount of **RM2,000** will be paid.

For periodical payment recipient, if death and burial happen in Malaysia, the amount of **RM2,000** will be paid.

Rehabilitation Facility

Facilities are given to eligible employees in the form of orthopedics apparatus such as wheelchair, crutches, hearing aid and others.

Return to Work Programme

Return To Work Programme (RTW) was introduced in 2007. This rehabilitation programme used a systematic case management methodology in assisting Insured Persons who suffer from disablement or invalidity to return to work.

Participation Criteria for the Programme

This programme is provided for Insured Person who:

- suffers from employment injury and requires rehabilitation or assistance in job search;
- apply for the Invalidity Scheme, self-motivated and require rehabilitation or assistance in gaining employment.

Note:

This programme is not applicable to **foreign workers**.



SOCSSO Tun Razak Rehabilitation Centre

This centre supports the Return To Work Programme by providing comprehensive facilities medical rehabilitation and vocational training to the Insured Person until he/she is able to get back into the working field and contribute to the socio-economic development of families, communities and country.

SOCSSO Tun Razak Rehabilitation Centre

Lot PT7263, Hang Tuah Jaya, Bandar Hijau

75450 Ayer Keroh, Melaka

Tel : 06 - 235 4000 Fax : 06 - 253 5150

rehab.perkeso.gov.my



Appeals

There are two types of Appeal Boards that adjudicate and review the decision made by Medical Board or SOCSO.

i. **Appellate Medical Board**

SOCSO or employee who are not satisfied with a decision of a Medical Board or Special Medical Board can submit an appeal to the Appellate Medical Board.

Application for an appeal can be made by completing the form PKS(P)12 within 90 days from the date of the letter informing the decision of the Medical Board or Special Medical Board.

ii. **Social Security Appellate Board**

If the employer or employee or his dependants are not satisfied with the decision made by SOCSO, an appeal can be made to the Social Security Appellate Board. An appeal can be made within a period of three (3) years from the date of the letter informing the decision by completing Form A and submit to the following address:

Secretariat

Social Security Appellate Board

Tingkat 11, Menara PERKESO

281, Jalan Ampang

50538 Kuala Lumpur

Tel : 03 – 4264 5134 / 5081 / 5086 / 5036 / 5048

Note:

This Appeal is applicable under the **Employees' Social Security Act 1969 (Act 4)**.

Offences Under Act 4 and Regulations

Failure to comply with provisions under the Act and Regulations is an offence and may lead to prosecution in Court.

Among the offences under the Act and Regulations may be prosecuted in court are as follows:

No.	Type of Offences	Provision of Law
1.	Failure or delay in registering industry	Section 4
2.	Failure or delay in registering eligible employee	Section 5 and Regulation 12(1)
3.	Failure to pay contributions	Sections 6, 7 and 94, Regulation 32
4.	Failure to pay interest on late payment of contributions	Section 94, Regulation 33
5.	Failure or late submission of accident report within stipulated period	Regulation 71(1) and 71 (2)
6.	Provide false information	Section 93
7.	Failure to comply with Department Summon	Section 110

A person who is prosecuted and convicted by the court, shall be punishable with imprisonment for a term which may extend to two years, or with fine not exceeding **RM10,000** or both.

Compound

Among the offences under the Act and Regulations that may be compounded are as follows:

No.	Type of Offences	Provision of Law
1.	Late registration of industry	Section 4
2.	Late registration of eligible employee	Section 5
3.	Late submission of accident report within stipulated period	Regulations 71(1) and 71(2)
4.	Failure to maintain / keep Register of Employees	Section 11, Regulations 34(1) and 34(2)
5.	Failure to prepare / keep Contribution Schedule	Regulation 44A

A maximum fine of up to **RM5,000** for each compound can be issued for the offences mentioned above. Prosecution can be taken if the fine offered is not paid within the prescribed period.



Schedule Rates of Contribution under Act 4

RATES OF CONTRIBUTION					
No.	Monthly Wage	First Category (Employment Injury Scheme and Invalidity Scheme)			Second Category (Employment Injury Scheme)
		Employer's Contribution	Employee's Contribution	Total Contribution	Contribution by Employer Only
1.	When wages up to RM30	40 cents	10 cents	50 cents	30 cents
2.	When wages exceed RM30 but not RM50	70 cents	20 cents	90 cents	50 cents
3.	When wages exceed RM50 but not RM70	RM1.10	30 cents	RM1.40	80 cents
4.	When wages exceed RM70 but not RM100	RM1.50	40 cents	RM1.90	RM1.10
5.	When wages exceed RM100 but not RM140	RM2.10	60 cents	RM2.70	RM1.50
6.	When wages exceed RM140 but not RM200	RM2.95	85 cents	RM3.80	RM2.10
7.	When wages exceed RM200 but not RM300	RM4.35	RM1.25	RM5.60	RM3.10
8.	When wages exceed RM300 but not RM400	RM6.15	RM1.75	RM7.90	RM4.40
9.	When wages exceed RM400 but not exceed RM500	RM7.85	RM2.25	RM10.10	RM5.60
10.	When wages exceed RM500 but not RM600	RM9.65	RM2.75	RM12.40	RM6.90
11.	When wages exceed RM600 but not RM700	RM11.35	RM3.25	RM14.60	RM8.10
12.	When wages exceed RM700 but not RM800	RM13.15	RM3.75	RM16.90	RM9.40
13.	When wages exceed RM800 but not RM900	RM14.85	RM4.25	RM19.10	RM10.60
14.	When wages exceed RM900 but not RM1,000	RM16.65	RM4.75	RM21.40	RM11.90

RATES OF CONTRIBUTION					
No.	Monthly Wage	First Category (Employment Injury Scheme and Invalidity Scheme)			Second Category (Employment Injury Scheme)
		Employer's Contribution	Employee's Contribution	Total Contribution	Contribution by Employer Only
15.	When wages exceed RM1,000 but not exceed RM1,100	RM18.35	RM5.25	RM23.60	RM13.10
16.	When wages exceed RM1,100 but not RM1,200	RM20.15	RM5.75	RM25.90	RM14.40
17.	When wages exceed RM1,200 but not RM1,300	RM21.85	RM6.25	RM28.10	RM15.60
18.	When wages exceed RM1,300 but not RM1,400	RM23.65	RM6.75	RM30.40	RM16.90
19.	When wages exceed RM1,400 but not RM1,500	RM25.35	RM7.25	RM32.60	RM18.10
20.	When wages exceed RM1,500 but not RM1,600	RM27.15	RM7.75	RM34.90	RM19.40
21.	When wages exceed RM1,600 but not RM1,700	RM28.85	RM8.25	RM37.10	RM20.60
22.	When wages exceed RM1,700 but not RM1,800	RM30.65	RM8.75	RM39.40	RM21.90
23.	When wages exceed RM1,800 but not RM1,900	RM32.35	RM9.25	RM41.60	RM23.10
24.	When wages exceed RM1,900 but not RM2,000	RM34.15	RM9.75	RM43.90	RM24.40
25.	When wages exceed RM2,000 but not RM2,100	RM35.85	RM10.25	RM46.10	RM25.60
26.	When wages exceed RM2,100 but not RM2,200	RM37.65	RM10.75	RM48.40	RM26.90
27.	When wages exceed RM2,200 but not RM2,300	RM39.35	RM11.25	RM50.60	RM28.10
28.	When wages exceed RM2,300 but not RM2,400	RM41.15	RM11.75	RM52.90	RM29.40
29.	When wages exceed RM2,400 but not RM2,500	RM42.85	RM12.25	RM55.10	RM30.60
30.	When wages exceed RM2,500 but not RM2,600	RM44.65	RM12.75	RM57.40	RM31.90

RATES OF CONTRIBUTION					
No.	Monthly Wage	First Category (Employment Injury Scheme and Invalidity Scheme)			Second Category (Employment Injury Scheme)
		Employer's Contribution	Employee's Contribution	Total Contribution	Contribution by Employer Only
31.	When wages exceed RM2,600 but not RM2,700	RM46.35	RM13.25	RM59.60	RM33.10
32.	When wages exceed RM2,700 but not RM2,800	RM48.15	RM13.75	RM61.90	RM34.40
33.	When wages exceed RM2,800 but not RM2,900	RM49.85	RM14.25	RM64.10	RM35.60
34.	When wages exceed RM2,900 but not RM3,000	RM51.65	RM14.75	RM66.40	RM36.90
35.	When wages exceed RM3,000 but not RM3,100	RM53.35	RM15.25	RM68.60	RM38.10
36.	When wages exceed RM3,100 but not RM3,200	RM55.15	RM15.75	RM70.90	RM39.40
37.	When wages exceed RM3,200 but not RM3,300	RM56.85	RM16.25	RM73.10	RM40.60
38.	When wages exceed RM3,300 but not RM3,400	RM58.65	RM16.75	RM75.40	RM41.90
39.	When wages exceed RM3,400 but not RM3,500	RM60.35	RM17.25	RM77.60	RM43.10
40.	When wages exceed RM3,500 but not RM3,600	RM62.15	RM17.75	RM79.90	RM44.40
41.	When wages exceed RM3,600 but not RM3,700	RM63.85	RM18.25	RM82.10	RM45.60
42.	When wages exceed RM3,700 but not RM3,800	RM65.65	RM18.75	RM84.40	RM46.90
43.	When wages exceed RM3,800 but not RM3,900	RM67.35	RM19.25	RM86.60	RM48.10
44.	When wages exceed RM3,900 but not RM4,000	RM69.05	RM19.75	RM88.80	RM49.40
45.	When wages exceed RM4,000	RM69.05	RM19.75	RM88.80	RM49.40

SELF-EMPLOYMENT SOCIAL SECURITY ACT 2017 (ACT 789)



Introduction

Self-Employment Social Security Scheme was introduced to provide protection for individuals who are self-employed under the provisions of the Self-Employment Social Security Act 2017.

Sectors covered under this scheme are as follows:

- **Passenger Transportation (taxi, e-hailing and bus drivers)**
- **Good and Food Transport**
- **Agriculture**
- **Livestock**
- **Forestry**
- **Fisheries**
- **Food**
- **Manufacturing**
- **Construction**
- **Hawkers**
- **Accommodation Premises**
- **Online Business**
- **Information Technology**
- **Data processing**
- **Agents**
- **Professional Services**
- **Support Services**
- **Household Services**
- **Arts**
- **Beauty and Healthcare**

The coverage for self-employed individual who contributes under the scheme starts from the date and time of contribution paid and validated through the receipt of payment.

Protection of Self-Employment Social Security Scheme

This scheme provides protection to self-employed insured persons against self-employment injury including occupational diseases and accidents during work-related activities.

“Self-employment injury” means personal injury to self-employed insured person caused by an accident or an occupational disease arising out of and in the course of his or her self-employment activity including while travelling for the purpose of his or her self-employment activity.

Occupational disease is a disease caused by or arising out of any occupation specified in the Fifth Schedule of the Employees' Social Security Act 1969. This scheme provides cash benefits to the self-employed and their beneficiaries besides providing medical care, physical rehabilitation and vocational training.

Eligibility

- Malaysian citizen / permanent resident without age limit; and
- Individuals who are self-employed

Documents Needed

- Photocopy of National Registration Identity Card(NRIC).
- Copy of PSV Card / E-hailing Profile / Permit / Licence / Certificate or Letter of Confirmation from the relevant association or agency subject to the type of sector.

Payment Of Contribution

- Contribution can be paid on a monthly or yearly basis.
- Cash payment can be made at all SOCSO offices.
- Online payment can be made via **<https://matrix.perkeso.gov.my>** (on-screen instructions are available by clicking the 'Help' button).

Schedule of Contribution

The contribution is based on options of insurable earnings:

Plan	Selected Insured Monthly Earnings	Contribution Payment Per Month	Contribution Payment Per Year
1	RM1,050	RM13.10	RM157.20
2	RM1,550	RM19.40	RM232.80
3	RM2,950	RM36.90	RM442.80
4	RM3,950	RM49.40	RM592.80

Benefits Under The Scheme :

- Medical Benefit
- Temporary Disablement Benefit
- Permanent Disablement Benefit
- Constant-attendance Allowance
- Dependants' Benefit
- Funeral Benefit
- Facilities for Physical or Vocational Rehabilitation
- Education Benefit

Medical Benefit

- Self-employed insured persons suffering from self-employment injuries or occupational diseases may receive free medical treatment at SOCSO's panel clinics and government clinics/hospitals; or
- Self-employed insured persons can claim for reimbursement of expenses incurred in getting medical treatment at SOCSO's non-panel clinics. Application can be made to SOCSO and the reimbursement is subject to such conditions as determined by the Organisation or according to Fees Act 1951.

Temporary Disablement Benefit

- Temporary Disablement Benefit is paid for the period the self-employed insured person is on medical leave certified by a doctor for not less than (4) days including the day of accident.
- Need to submit medical certificate.
- The minimum rate is **RM30.00** per day while the maximum rate is **RM105.33** per day.

Permanent Disablement Benefit

- Self-employed insured persons who suffer from permanent disability due to self-employment injuries can apply for this benefit.
- The rate of Permanent Disablement Benefit is 90% of the selected insured monthly earning.

Constant-attendance Allowance

- This allowance is paid to self-employed insured person who is suffering from total permanent disablement as a result of self-employment injury and is so severely incapacitated as to constantly require the personal attendance of another person, certified by Medical Assessor or the Appellate Medical Board.
- The allowance is fixed at **RM500** per month.

Dependants' Benefit

- If a self-employed insured person dies as a result of self-employment injury, his dependant shall be entitled to Dependents' Benefit.
- A payment of 90% from selected insured monthly earning.
- Eligible dependants:
- Widow or widower and child under 21 years old. If there are no widow, widower or child:
 - a) Parents; or
 - b) Siblings below 21 years old; or
 - c) Grandparents (if parents and siblings are not eligible)
- Widow / widower, parents, grandparents receives the benefit for life.

- Child eligible to receive the benefit up to age 21 or until he/ she gets married (whichever occurs earlier). If the child is studying in an institution of higher learning, he/she will receive the benefit until the completion of the first degree or he/she gets married (whichever occurs earlier).
- Examples of Dependant's Benefit calculation for wife / husband and child are shown below:

Plan	Selected Insured Monthly Earning	Monthly Pension
1.	RM1,050	$RM1,050 \times 90\%$ =RM945.00
2.	RM1,550	$RM1,550 \times 90\%$ =RM1,395.00
3.	RM2,950	$RM2,950 \times 90\%$ =RM2,655.00
4.	RM3,950	$RM3,950 \times 90\%$ =RM3,555.00

Funeral Benefit

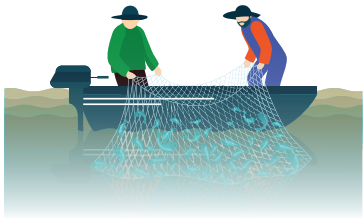
- Funeral Benefit will be paid to the eligible person if the self-employed insured person dies as a result of self-employment injury or while receiving Permanent Disablement Benefit. The amount paid will be the actual amount incurred or **RM2,000** whichever is lower.

Facilities for Physical or Vocational Rehabilitation

- Physical rehabilitation and vocational rehabilitation are provided free of charge.
- Physical rehabilitation that includes physiotherapy, reconstructive surgery, supply of prosthetics, wheelchair, special mattress, crutches, commode chair, diapers and others.
- Vocational rehabilitation such as courses in sewing, mobile phone repair and others.

Education Benefit

- This benefit is in the form of loans that may be provided to a dependant child of self-employed insured person who dies as a result of self-employment injury or is receiving periodical payments of Permanent Disablement Benefit.



EMPLOYMENT INSURANCE SYSTEM ACT 2017 (ACT 800)



Introduction

The Employment Insurance System (EIS) was implemented in January 2018 to provide retrenched employees with financial and job search assistance.

Act

The 2017 Employment Insurance System Act (Act 800) applies to all enterprises that employ one or more employees.

Coverage

- All employers in the private sector shall pay a monthly contributions for all eligible employees according to the rates specified under the Act. (Except for statutory bodies, local authorities, civil servants, domestic workers and the self-employed).
- An employee refers to a person who is employed for wages under a contract of service or apprenticeship with an employer, whether that contract is expressed or implied, in oral or written.
- All employees from the ages of 18 to 60 are required to contribute except for employees aged 57 and above who have never contributed before.

Contribution Rates

The rates of EIS contributions comprises of **0.2%** employer's share and **0.2%** employee's monthly wages (refer Schedule Rates of Contribution in page 51-53).

EIS Benefits

Job Search Allowance (JSA)

- A financial allowance paid for 3-6 months to Insured Persons who have lost their job. Applicants are required to fulfill contributions qualifying conditions and prove that they are actively searching for work.

Early Re-employment Allowance (ERA)

- A financial incentive paid to Job Search Allowance (JSA) recipients who accept a new offer of employment while still receiving JSA.

Training Fee (TF)

- Course fees that are paid directly to a training provider once a course of training is approved.

Training Allowance (TA)

- A daily allowance paid to Insured Persons who attend training sessions.

Reduced Income Allowance (RIA)

- A financial allowance paid to Insured Persons who have multiple jobs and have lost one or more, but not all of them.

Job Search Assistance:

• Re-Employment Placement Program

Insured Persons who are registered with the Re-Employment Placement Program will receive one- on-one support.

• Career Counseling

A counseling service that aims to identify problems, such as a skills gap, that Insured Persons may face when deciding on a future career.

Eligibility for Benefits

1. An employee as defined by the EIS Act 2017.
2. Between the ages of 18 and 60 on the date of loss of employment.
3. Fulfill the SOCSO's criteria for loss of employment.
4. Submit application within 60 days after the date of loss of employment.
5. Have paid EIS contributions for at least 12 months (for first-time applicants).
6. Must be able and willing to work and actively seeking work.

SOCSO **accepts** the following situations as loss of employment:

- Retrenchment;
- Bankruptcy or closure of business;
- Downsizing;
- Voluntary/Mutual Separation Scheme (VSS/MSS);
- Business closures due to natural or manmade disasters e.g. fires, civil unrest;
- An employer's non-compliance with the terms and conditions of the employment contract;
- Resignation due to threats against the employee or his/her family members or sexual harassment;
- Being instructed to carry out dangerous duties that are outside the job scope.

SOCSO does **not accept** the following situations as loss of employment:

- Voluntary resignation by the Insured Person;

- The end of the Insured Person's fixed-term contract;
- An agreement to terminate the employment contract without further conditions by both the employer and the Insured Person;
- Completion of the project specified in the employment contract;
- The Insured Person's retirement; or
- Termination of the Insured Person's employment contract due to his/her misconduct.

How to Apply

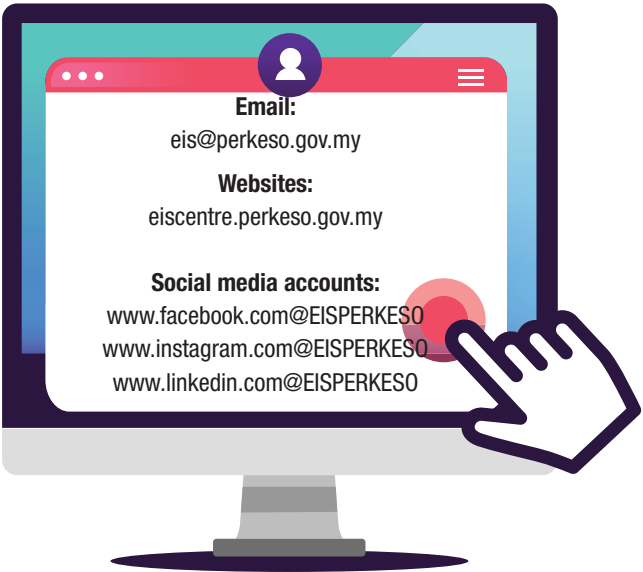
1. Submit an application on the EIS Benefits Portal, which may be accessed at www.perkeso.gov.my, within 60 days after the date of loss of employment.
2. Upload a copy of the following documents: NRIC, proof of loss of employment, bank account information, and pay slips for the last 6 months of employment.
3. Register with the Re-employment Placement Program once informed by SOCSO.
4. Report job search activities to SOCSO monthly.



Depending on the benefit applied for, additional documents should be submitted:

Benefit	Documents
Reduced Income Allowance (RIA)	<ul style="list-style-type: none">• Proof of current employment status
Early Re-employment Allowance (ERA)	<ul style="list-style-type: none">• Offer letter from new employer• Proof that the Insured Person has reported for duty, e.g. punch card
Training Fee (TF)	<ul style="list-style-type: none">• Letter of Guarantee• Attendance records• Invoice from training provider
Training Allowance (TA)	<ul style="list-style-type: none">• Letter of Guarantee• Attendance records

Contact EIS Customer Service:



Schedule Rates of Contribution under Act 800

RATES OF CONTRIBUTION				
No.	Monthly Wage	Employment Insurance System		
		Employer's Contribution	Employee's Contribution	Total
1	When wages up to RM30	5 cents	5 cents	10 cents
2	When wages exceed RM30 but not RM50	10 cents	10 cents	20 cents
3	When wages exceed RM50 but not RM70	15 cents	15 cents	30 cents
4	When wages exceed RM70 but not RM100	20 cents	20 cents	40 cents
5	When wages exceed RM100 but not RM140	25 cents	25 cents	50 cents
6	When wages exceed RM140 but not RM200	35 cents	35 cents	70 cents
7	When wages exceed RM200 but not RM300	50 cents	50 cents	RM1.00
8	When wages exceed RM300 but not RM400	70 cents	70 cents	RM1.40
9	When wages exceed RM400 but not RM500	90 cents	90 cents	RM1.80
10	When wages exceed RM500 but not RM600	RM1.10	RM1.10	RM2.20
11	When wages exceed RM600 but not RM700	RM1.30	RM1.30	RM2.60
12	When wages exceed RM700 but not RM800	RM1.50	RM1.50	RM3.00
13	When wages exceed RM800 but not RM900	RM1.70	RM1.70	RM3.40
14	When wages exceed RM900 but not RM1,000	RM1.90	RM1.90	RM3.80
15	When wages exceed RM1,000 but not RM1,100	RM2.10	RM2.10	RM4.20
16	When wages exceed RM1,100 but not RM1,200	RM2.30	RM2.30	RM4.60

RATES OF CONTRIBUTION				
No.	Monthly Wage	Employment Insurance System		
		Employer's Contribution	Employee's Contribution	Total
17	When wages exceed RM1,200 but not RM1,300	RM2.50	RM2.50	RM5.00
18	When wages exceed RM1,300 but not RM1,400	RM2.70	RM2.70	RM5.40
19	When wages exceed RM1,400 but not RM1,500	RM2.90	RM2.90	RM5.80
20	When wages exceed RM1,500 but not RM1,600	RM3.10	RM3.10	RM6.20
21	When wages exceed RM1,600 but not RM1,700	RM3.30	RM3.30	RM6.60
22	When wages exceed RM1,700 but not RM1,800	RM3.50	RM3.50	RM7.00
23	When wages exceed RM1,800 but not RM1,900	RM3.70	RM3.70	RM7.40
24	When wages exceed RM1,900 but not RM2,000	RM3.90	RM3.90	RM7.80
25	When wages exceed RM2,000 but not RM2,100	RM4.10	RM4.10	RM8.20
26	When wages exceed RM2,100 but not RM2,200	RM4.30	RM4.30	RM8.60
27	When wages exceed RM2,200 but not RM2,300	RM4.50	RM4.50	RM9.00
28	When wages exceed RM2,300 but not RM2,400	RM4.70	RM4.70	RM9.40
29	When wages exceed RM2,400 but not RM2,500	RM4.90	RM4.90	RM9.80
30	When wages exceed RM2,500 but not RM2,600	RM5.10	RM5.10	RM10.20
31	When wages exceed RM2,600 but not RM2,700	RM5.30	RM5.30	RM10.60
32	When wages exceed RM2,700 but not RM2,800	RM5.50	RM5.50	RM11.00

RATES OF CONTRIBUTION				
No.	Monthly Wage	Employment Insurance System		
		Employer's Contribution	Employee's Contribution	Total
33	When wages exceed RM2,800 but not RM2,900	RM5.70	RM5.70	RM11.40
34	When wages exceed RM2,900 but not RM3,000	RM5.90	RM5.90	RM11.80
35	When wages exceed RM3,000 but not RM3,100	RM6.10	RM6.10	RM12.20
36	When wages exceed RM3,100 but not RM3,200	RM6.30	RM6.30	RM12.60
37	When wages exceed RM3,200 but not RM3,300	RM6.50	RM6.50	RM13.00
38	When wages exceed RM3,300 but not RM3,400	RM6.70	RM6.70	RM13.40
39	When wages exceed RM3,400 but not RM3,500	RM6.90	RM6.90	RM13.80
40	When wages exceed RM3,500 but not RM3,600	RM7.10	RM7.10	RM14.20
41	When wages exceed RM3,600 but not RM3,700	RM7.30	RM7.30	RM14.60
42	When wages exceed RM3,700 but not RM3,800	RM7.50	RM7.50	RM15.00
43	When wages exceed RM3,800 but not RM3,900	RM7.70	RM7.70	RM15.40
44	When wages exceed RM3,900 but not RM4,000	RM7.90	RM7.90	RM15.80
45	When wages exceed RM4,000	RM7.90	RM7.90	RM15.80

DIRECTORY OF SOCSO OFFICES

HEADQUARTERS

Social Security Organisation

Menara PERKESO
281 Jalan Ampang
50538 Kuala Lumpur
Tel : 03 - 4264 5000
Faks : 03 - 4256 7798

FEDERAL TERRITORY OF KUALA LUMPUR

Social Security Organisation

Wisma PERKESO
No. 155, Jalan Tun Razak
50400 Kuala Lumpur
Tel : 03 - 2687 2600
Faks : 03 - 2687 2633

SELANGOR

Social Security Organisation

Wisma PERKESO
Lot 141, Seksyen 6
Jalan Selangor
46990 Petaling Jaya, Selangor
Tel : 03 - 7949 8888
Faks : 03 - 7956 7492

Social Security Organisation

Wisma PERKESO
No. 2, Jalan Tiara 2
Bandar Baru Klang
41150 Klang, Selangor
Tel : 03 - 3344 2501
Faks : 03 - 3342 5255

Social Security Organisation

29, Jalan Setia Rawang 1
KM 25, Jalan Ipoh
48000 Rawang, Selangor
Tel : 03 - 6091 6519 / 6937 / 2427
Faks : 03 - 6092 1091

Social Security Organisation

Menara PERKESO Putrajaya,
No. 6, Persiaran Perdana,
Presint 2, 62100 Putrajaya
Tel : 03-8091 5000
Faks : 03-8091 5001

Social Security Organisation

No. 38, Jalan Ria Mas 1
Taman Ria Mas
45500 Tanjung Karang
Selangor
Tel : 03 - 3269 9001
Faks : 03 - 3269 9008

JOHOR

Social Security Organisation

Wisma PERKESO
 No. 26, Jalan Susur 5
 Off Jalan Tun Abdul Razak, Larkin
 80200 Johor Bahru, Johor
 Tel : 07 - 225 6600 / 6000
 Faks : 07 - 223 3180 / 3190

Social Security Organisation

No. 34 & 35, Taman Tun Dr. Ismail
 Jalan Bakri, 84000 Muar, Johor
 Tel : 06 - 954 2164 / 2771
 Faks : 06 - 954 2254

Social Security Organisation

No. 28, Jalan Duku
 86000 Kluang, Johor
 Tel : 07 - 773 3481 / 7481
 Faks : 07 - 773 9437 / 07 - 772 5573

Social Security Organisation

No. 16 & 17, Jalan Setia Jaya
 Taman Setia Jaya
 83000 Batu Pahat, Johor
 Tel : 07 - 433 1333
 Faks : 07 - 432 2724 / 07 - 431 3009

Social Security Organisation

No. 13, Jalan Emas
 Taman Batu Hampar
 85000 Segamat, Johor
 Tel : 07 - 933 3300
 Faks : 07 - 932 4490

PULAU PINANG

Social Security Organisation

Wisma PERKESO
 No. 3012, Lebuhr Tenggiri 2
 13700 Seberang Jaya
 Perai, Pulau Pinang
 Tel : 04 - 388 7666
 Faks : 04 - 388 7688 (Ting.3)
 04 - 388 7677 (Ting.4)

Social Security Organisation

Wisma PERKESO
 No. 269, Jalan Burma
 10538 Georgetown
 Pulau Pinang
 Tel : 04 - 238 9888
 Faks : 04 - 238 9800

PERAK

Social Security Organisation

Wisma PERKESO

No. 83, Jalan Hospital

30450 Ipoh, Perak

Tel : 05 - 254 5487 / 05 - 253 8477

Faks : 05 - 255 7693

Social Security Organisation

No. 8E/8F, Plot 3000 & 3001

Jalan Raja Chulan

33000 Kuala Kangsar, Perak

Tel : 05 - 773 3000 / 05 - 776 5930

Faks : 05 - 776 7292 / 0168

Social Security Organisation

No. 8-10, Medan Sri Intan

Jalan Sekolah

36000 Teluk Intan, Perak

Tel : 05 - 622 1935

Faks : 05 - 622 1946 / 05 - 621 0892

Social Security Organisation

No. 2 & 4, Persiaran Taiping

34000 Taiping, Perak

Tel : 05 - 805 7050

Faks : 05 - 807 8680 / 0051

Social Security Organisation

Lot 5399, No. 6 & 7

Jalan Bidor

35000 Tapah, Perak

Tel : 05 - 401 1226

Faks : 05 - 401 5226

Social Security Organisation

No 125 & 126, Jalan PPMP 3/3

Pusat Perniagaan Manjung Point

32040 Sri Manjung, Perak

Tel : 05 - 688 2600

Faks : 05 - 688 2549

NEGERI SEMBILAN

Social Security Organisation

Wisma PERKESO

Lot 3757, No. 52 Jalan Sungai Ujong

70000 Seremban

Negeri Sembilan

Tel : 06 - 766 9000

Faks : 06 - 761 2402 / 06 - 761 2404

Social Security Organisation

No. 8 & 9, Jalan Melang 1

Pusat Komersial Melang

72000 Kuala Pilah

Negeri Sembilan

Tel : 06 - 482 1934 / 1935

Faks : 06 - 481 4763 / 06 - 484 2064

MELAKA

Social Security Organisation

Wisma PERKESO
 Jalan Persekutuan MITC
 Ayer Keroh, Hang Tuah Jaya
 75450 Melaka
 Tel : 06 - 251 6888
 Faks : 06 - 232 6587

KEDAH

Social Security Organisation

Wisma PERKESO
 Lot 186, Jalan Teluk Wanjah
 05538 Alor Setar, Kedah
 Tel : 04 - 774 6666
 Faks : 04 - 733 9840 / 9870

Social Security Organisation

No. 17, Persiaran Bunga Raya
 Langkawi Mall,
 07000 Langkawi, Kedah
 Tel : 04 - 969 8701 / 8702 / 8703
 Faks : 04 - 966 1620

Social Security Organisation

No. 30 & 31, Lengkong Cempaka 1
 Persiaran Cempaka, Bandar Aman Jaya
 08000 Sg. Petani, Kedah
 Tel : 04 - 448 1200
 Faks : 04 - 442 9392

Social Security Organisation

582 & 583, Lorong Kemuning 1
 Taman Kemuning
 09000 Kulim, Kedah
 Tel : 04 - 496 2203
 Faks : 04 - 495 1070

KELANTAN

Social Security Organisation

Wisma PERKESO
 PT 304 - 307 Seksyen 22
 Jalan Kota Darul Naim
 15538 Kota Bharu, Kelantan
 Tel : 09 - 745 6666
 Faks : 09 - 748 0737

Social Security Organisation

Lot 2441, Mukim Bandar Kuala Krai
 Bandar Kuala Krai
 18000 Kuala Krai, Kelantan
 Tel : 09 - 960 2120
 Faks : 09 - 966 4737

TERENGGANU

Social Security Organisation

Wisma PERKESO
 Lot 2467, Jalan Air Jernih
 20538 Kuala Terengganu
 Tel : 09 – 632 5000
 Faks : 09 – 623 3346 / 5005

Social Security Organisation

Lot PT 16086 & Lot PT 16087
 Taman Chukai Utama
 Jalan Kubang Kurus
 24000 Kemaman, Terengganu
 Tel : 09 – 850 2054 / 2057
 Faks : 09 – 858 1068

Social Security Organisation

Lot 8433, Jalan Yahya Ahmad
 23000 Dungun, Terengganu
 Tel : 09 – 842 3301 / 3304
 Faks : 09 – 845 8290

PAHANG

Social Security Organisation

Wisma PERKESO
 Jalan Mat Kilau
 25000 Kuantan, Pahang
 Tel : 09 - 565 8000
 Faks : 09 - 565 8001 / 8040

Social Security Organisation

No. 19 & 21, Jalan Sudirman 3
 Bandar Baru Seri Semantan
 28000 Temerloh, Pahang
 Tel : 09 - 290 1702
 Faks : 09 - 296 2415

Social Security Organisation

TB - P4, Pusat Perniagaan Ketari
 Jalan Ketari
 28700 Bentong, Pahang
 Tel : 09 - 222 1827
 Faks : 09 - 222 0408

PERLIS

Social Security Organisation

No. 6A & 8A, Jalan Hospital
 01000 Kangar, Perlis
 Tel : 04 - 976 7100
 Faks : 04 - 976 9877

SARAWAK

Social Security Organisation

Wisma PERKESO, Lot 436, Section 54
No. 52, Travilion Commercial Centre
Jalan Padungan
93100 Kuching, Sarawak
Tel : 082 - 221 666
Faks : 082 - 421 940

Social Security Organisation

Lot 1184 & 1185, Blok 9 M.C.L.D
Miri Water Front Commercial Centre
98000 Miri, Sarawak
Tel : 085 - 419 800
Faks : 085 - 422 296 / 085 - 416 730

Social Security Organisation

No. SL6, Lot 2141
New Township Extension
Jalan Green
96400 Mukah, Sarawak
Tel : 084 - 873 530
Faks : 084 - 873 531

Social Security Organisation

Lot 1083 Jalan Buangsiol
Limbang Town District
98700 Limbang, Sarawak
Tel : 085 - 210 742
Faks : 085 - 210 741

Social Security Organisation

No. 3, Sublot 5, Jalan Nenas
96100 Sarikei, Sarawak
Tel : 084 - 654 611
Faks : 084 - 654 612

Social Security Organisation

4D, Jalan Sabu, Peti Surat 301
95008 Sri Aman, Sarawak
Tel : 083 - 322 660
Faks : 083 - 325 686

Social Security Organisation

Sublot 9 & 10
Lot 372 Serian Town District
J94700 Serian, Sarawak
Tel : 082 - 875 057
Faks : 082 - 874 500

Social Security Organisation

No. 180, Lot 3466,
Tingkat Bawah, Tingkat 1 & 2
Parkcity Commerce Square
Jalan Tun Ahmad Zaidi
P.O Box 957
97008 Bintulu, Sarawak
Tel : 086 - 334 617
Faks : 086 - 331 042

Social Security Organisation

No. 1 - 5, Lorong Pahlawan 7
Jalan Pahlawan
96000 Sibul, Sarawak
Tel : 084 - 213 066 / 067
Faks : 084 - 212 350

Social Security Organisation

Tingkat Bawah, Satu dan Dua,
Di Sublot 8, Lot 3125,
Blok 13, Menuan Land District,
Peti Surat 4351,
96800 Kapit, Sarawak
Tel : 084 - 797 287
Faks : 084 - 799 287

SABAH

Social Security Organisation

Wisma PERKESO

No. 11, Lorong Sempelang Tanjung Aru

88100 Kota Kinabalu, Sabah

Tel : 088 - 517 800

Faks : 088 - 245 819

Social Security Organisation

Tingkat 1, Bangunan Public Bank

Jalan Merdeka, Peti Surat 80394

87014 W.P Labuan

Tel : 087 - 414 535

Faks : 087 - 424 613

Social Security Organisation

MDLD 3827 Fajar Centre

Peti Surat 61193

91120 Lahad Datu, Sabah

Tel : 089 - 889 576 / 089 - 882 627

Faks : 089 - 884 272

Social Security Organisation

Tingkat 1 & 2, Lot 22, Blok B

ADIK Commercial Complex

Peti Surat 704

89008 Keningau, Sabah

Tel : 087 - 332 578

Faks : 087 - 336 722

Social Security Organisation

No. 4294 & 4295

Lot 1 & 2, Jalan Budi

91000 Tawau, Sabah

Tel : 089 - 779 522 / 220

Faks : 089 - 778 441

Social Security Organisation

Lot 203 & 204, Blok 23

Fasa 3, Bandar Prima, Batu 4

90000 Sandakan, Sabah

Tel : 089 - 219 937 / 089 - 274 243

Faks : 089 - 272 507

Social Security Organisation

Blok A1, Lot No. 2

Tingkat Bawah, 1 & 2

Bandau Commercial Centre, Phase 1

89108 Kota Marudu, Sabah

Tel : 088 - 661 317

Faks : 088 - 661 308

Social Security Organisation

No. 2, Ground Floor, Block A,

Beaufort Squara Avenue 2,

89800 Beaufort, Sabah

Tel : 087 - 223 585

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