

# PENJANAKERJAYA 2.0 FREQUENTLY ASKED QUESTION Apprenticeship Programme



## 1 What is SOCSO's Apprenticeship Programme?

- SOCSO's Apprenticeship Programme under the Ministry of Human Resources (SOCSO) is a programme that provides a short-term, but full time working experience for youths for a period of 3 months.
- The objective of this programme is to improve the knowledge and skills of youths within the work environment through on-the-job-training to improve their employability.

## 2 Who is eligible to apply for this programme?

- Employers who employ graduates or school-leavers aged between 18 - 30 years;
- Candidates must be among school-leavers or graduates who are unemployed and do not have permanent jobs; and
- Employers can employ apprentices from the Apprenticeship Programmes implemented by companies and statutory bodies with separate remuneration from Government Remuneration System.

## 3 Who are **not eligible** to apply for this programme?

- Companies hiring students for Industrial Training (Internship);
- Students who have not graduated; and
- Non-Malaysian citizens

## 4 Are companies required to register and advertise vacancies for the Apprenticeship Programme on the MYFutureJobs portal?

- Yes. Companies need to register and advertise vacancies for the Apprenticeship Program on the MYFutureJobs portal.

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## 5 What is the minimum allowance / salary that needs to be paid to the apprentice?

- The employer must pay a minimum allowance / salary of not less than RM1,200 per month during the apprenticeship period; and
- Should employers choose to hire the apprentice as a permanent or contract employee under the hiring incentive category for under 40 years old, employers shall be eligible to receive a maximum of 3-month incentive based on the terms and conditions of this category, which includes the minimum monthly salary of RM 1,500.

## 6 Are employers required to pay SOCSO contributions for the newly hired apprentice ?

- Yes. Every apprentice employed under this programme must contribute to SOCSO.

## 7 When is the deadline for the Apprenticeship Programme under PenjanaKerjaya 2.0?

- The application for the Apprenticeship Programme is open on 1 January 2021;
- The closing date is 30 June 2021; and
- If the application is submitted on 30 June 2021, the employer is eligible to claim for allowance / salary for the month of July, August and September 2021.

## 8 If an apprentice is absorbed into a full-time job, is the employer eligible to apply for the PenjanaKerjaya 2.0 incentive under the employee category?

- Yes. Employers are eligible to apply for the PenjanaKerjaya 2.0 incentives under the category of below 40 years of age for a maximum period of 3 months;
- Employers are eligible to apply for an additional 3-month incentive for approved Apprenticeship Programme only; and
- Under PenjanaKerjaya 2.0, employees must be paid not less than RM1,500, where employers can apply for the Hiring Incentive of between 40% to 60%, (based on eligibility requirement categories) from the employee's salary subject to the salary ceiling of RM10,000 per month.

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## 9 If the apprentice is not paid allowance / salary, to whom can they make a complaint?

- Apprentices who are not paid allowances / salaries or not provided with workplace traineeship, can lodge a complaint to SOCSO via [penjanakerjaya@perkeso.gov.my](mailto:penjanakerjaya@perkeso.gov.my).

## 10 When is the PenjanaKerjaya 2.0 Training Programme available and who is eligible for training?

- Employers can apply for the training programme under PenjanaKerjaya 2.0 starting from 1 January 2021 after receiving approval for the Hiring Incentive from SOCSO; and
- Only employees and apprentices who have been approved under the PenjanaKerjaya 2.0 are eligible to be considered for training.

## 11 What are the eligibility requirements for employers to apply for the PenjanaKerjaya 2.0 Training Programme?

- Employers who hire apprentices under PenjanaKerjaya are eligible to apply for the reskilling or upskilling programmes based on the job or industrial requirements;
- Only courses identified as suitable to the industry needs will be approved; and
- Each apprentice listed under the PenjanaKerjaya 2.0 can undergo 1 training course only.

## 12 What are the type of courses offered under the PenjanaKerjaya 2.0 Training Programme?



The PenjanaKerjaya 2.0 Training Programme is open to all types jobs and sectors as listed in the MYFutureJobs Portal via <https://www.myfuturejobs.gov.my/list-of-training-providers/>

## 13 What should employers do if the training application is rejected?

- Employers can re-apply by selecting suitable courses according to the needs of the industry for the consideration of SOCSO.

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## 14 Are employers / apprentices required to make any payment to the Training Provider for the purpose of training application?

- No. Employers / apprentices do not need to make any payment to the Training Provider.

## 15 Can employers / apprentices directly apply to the Training Provider for training programmes under the Hiring Incentive?




- No. SOCSO does not appoint any agents to assist employers or apprentices in their application. All applications must be made by employers through the PenjanaKerjaya Portal only.



Detailed information related to the PenjanaKerjaya 2.0 Training Programme is as follows:

### DETAILS

#### PENJANAKERJAYA 2.0 TRAINING PROGRAMME

 ELIGIBILITY FEE	Maximum RM4,000
 TRAINING PERIOD	Maximum 30 days
 TYPES OF CERTIFICATE	Attendance Certificate or Professional Certification

## 16 How can employers apply for the Apprenticeship Programme?

- Companies must register and advertise vacancies for apprentices on MYFutureJobs through [www.myfuturejobs.gov.my](http://www.myfuturejobs.gov.my) and apply for the Apprenticeship Programme incentive at <https://penjanakerjaya.perkeso.gov.my>

For any inquiries please contact SOCSO Customer Service at 03-8091 5300 / 1-300-22-8000 or email us at [penjanakerjaya@perkeso.gov.my](mailto:penjanakerjaya@perkeso.gov.my)

SOCIAL SECURITY ORGANISATION (SOC SO)

UPDATED ON 29 DECEMBER 2020