



PROGRAMME BOOK

# International Public Employment Forum 2021

REVIVING, REALIGNING & REBUILDING  
THE LABOUR MARKET

Concurrent Programmes :

**SOCISO's Regional Return To Work  
DIGIMOS Symposium**

**International Public Employment Services  
Symposium**

**Career Expo**

**6 - 9**  
SEPTEMBER  
2021



[www.perkeso.gov.my/ipenf](http://www.perkeso.gov.my/ipenf)

# Welcoming Address from the Minister

Many thanks to our Prime Minister, the Right Honourable Dato' Sri Ismail Sabri bin Yaakob, for honouring the International Public Employment Forum 2021 with his distinguished presence. I would also like to thank the Social Security Organisation and all IPEF speakers for the hard work that went into organising and preparing for this forum.

As you may know, the Ministry of Human Resources, through SOCSO, administers and enforces the 1969 Employees' Social Security Act, the 2017 Self-Employment Social Security Act, and the 2017 Employment Insurance System Act. I am proud that SOCSO, other than providing social protections to 473,845 active employers and 7.11 million active employees, has also assisted with rehabilitating over 50,000 Persons With Disabilities and placing them in suitable employment.



During the Covid-19 pandemic, SOCSO has consistently fulfilled its responsibilities as a social security provider, initiating programs such as the Wage Subsidy Program, the PenjanaKerjaya Hiring Incentive and Training Program, and EIS Prihatin. The IPEF, which consists of the Return to Work DIGIMOS Symposium, the International Public Employment Services Symposium, and the 2021 MYFutureJobs Career Expo, is the latest of SOCSO's efforts to support the most vulnerable groups in society, enhance the employability of the workforce, and improve the resilience of the Malaysian labour market.

I am confident that the insights shared during IPEF will be greatly beneficial to all Malaysians, from policy-makers to ordinary jobseekers, seeking to rebuild their lives and livelihoods post-pandemic. I sincerely assure all IPEF participants that you will not leave disappointed.

Thank you all, and may this event be a huge success.

**YB Datuk Seri M. Saravanan**

Minister of Human Resources  
Malaysia

# Message from the Patron

On behalf of the organising committee, it is our pleasure to welcome you to the International Public Employment Forum (IPEF) 2021 which will be held virtually from 6th to 9th September 2021. Social Security Organisation of Malaysia (SOCSO) is proud to be organizing this inaugural forum since being a member of the World Association of Public Employment Services (WAPES).

The COVID-19 pandemic has sparked numerous crises in countries worldwide, including Malaysia. With the risks of increasing disparities in communities and developing poverty, governments and global communities must work together to meet these challenges.



Adverse effects such as prolonged unemployment, have clearly demonstrated the need for a strong and inclusive employment social security protections, which are timely essential to cushion the impact on individuals and businesses from the formal or informal sectors.

Social security, however, should not be confined to providing income replacement during crises, rather an outreach approach towards developing employment and quality jobs, in addition to establishing a labour market that is inclusive, effective, adaptive to changes and less susceptible to shocks.

For this reason, as a Public Employment Services, SOCSO is committed to developing and implementing measures as well as initiatives to promote employment, and facilitate the economic growth post Covid-19 through stabilizing the labour market. Centred on the theme of **Reviving, Realigning & Rebuilding The Labour Market**, the **International Public Employment Forum (IPEF) 2021** will be held through three (3) concurrent events, and is among other SOCSO's initiatives to lead the recovery through the exchange of new information, practices and experience by labour market experts and key drivers.

It is our hope that this event shall empower employers, entrepreneurs, workers, and jobseekers who may be struggling during the pandemic to make use of available resources to survive, thrive, and come back stronger than ever.

We look forward to your active participation in this event and future commitments to the initiatives by SOCSO. This event, among others, assures our commitment at SOCSO to carry out the respective mandates in serving an outstanding social security protection, and national employment services for the people.

I wish you a successful and enlightening forum.

Thank you.

**YBhg. Dato' Sri Dr. Mohammed Azman bin Dato' Aziz Mohammed**

Chief Executive Officer

Social Security Organisation of Malaysia (SOCSO)

# About the Forum

The International Public Employment Forum (IPEF) 2021, to be held virtually on the 6-9 September 2021, features high profile speakers from influential experts, corporates, social influencers, and inspiring icons to share insights on rebuilding the Malaysian economy post-Covid-19.

The Covid-19 has severely impacted lives and livelihood worldwide. However, after more than a year of tackling the pandemic, governments and businesses are finding strategies to rebuild resilience and embracing emerging opportunities as we move towards recovery.

Now, more than ever, there is a critical need for policymakers, industry leaders, entrepreneurs, social leaders to come and work together to initiate new sustainable solutions in strengthening the labour market and the economy. The forum will cover topics from diverse fields by more than 50 prominent local and international speakers to inspire governments, individuals, and businesses' strategic and active recovery.

Spread over the span of three days through virtual platforms, the IPEF 2021 includes 3 concurrent events; SOCSO's DIGIMOS Return To Work Symposium (6th - 7th September 2021), International Public Employment Services Symposium (7th - 8th September 2021); and Career Expo (7th - 9th September 2021)





# Programme Itinerary

Opening Ceremony (7 September 2021)	
8.00 am	Registration
9.00 am	Negaraku
9.05 am	Prayer
9.10 am	Speech by YB Datuk Seri M. Saravanan, Minister of Human Resources, Malaysia
9.20 am	Opening speech by YAB Dato' Sri Ismail Sabri bin Yaakob, Prime Minister, Malaysia
9.40 am	Launching
9.45 am	Presentation of Hiring Incentives 3.0 to Employers under the National People's Well-Being and Economic Recovery Package (PEMULIH)
9.55 am	Announcement of Winners: Disability Management Video Competition 2021 (Southeast Asia Region)
10.00 am	End of Opening Ceremony

\*The programme is subject to change



*Join IPEF 2021 LIVE on Facebook!*

**SOCISO's Regional Return To Work Symposium (6-7 September 2021)**

[@ReturnToWorkPERKESO](#)

**Opening Ceremony & International Public Employment Services (7-8 September 2021)**

[@PERKESO.Official](#)

**Join the Career Expo through [careerexpo.myfuturejobs.gov.my/](https://careerexpo.myfuturejobs.gov.my/)**



International Public Employment Forum 2021  
REVIVING, REALIGNING & REBUILDING THE LABOUR MARKET

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# **SOCSSO's Regional Return To Work DIGIMOS Symposium**

**6 & 7 September 2021**

## About

# SOCSCO's Regional Return To Work DIGIMOS Symposium

The SOCSCO's Regional Return To Work DIGIMOS Symposium 2021 is to be held on 6 & 7 September 2021 organised by Social Security Organisation (SOCSCO) which will be done virtually in line with the element of digital atmosphere (DIGIMOS) which is the best platform to gain participation in the current pandemic period.

RTW DIGIMOS Symposium 2021 focuses on this year's theme which is "Navigating Disability Management Through The New Normal: Return To Work Process Re-Engineering" was organised in line with SOCSCO's efforts to continue to assist the employees with illnesses or injuries (EWI) and persons with disabilities (PWD) overcoming the challenges of the Covid-19 pandemic.

The symposium is anticipated more than 1,000 participants from all over Southeast Asia will join to experts in the field of disability management and workplace intervention. Among them are the Chief Executive Officer of SOCSCO, Dato' Sri Dr. Mohammed Azman Dato' Aziz Mohammed; Executive Director of National Institute of Disability Management and Research, Canada - Wolfgang Zimmerman; and Professor in Rehabilitation Counselling from the University of Texas Rio Grande Valley, USA, Prof. Dr. Rene Gonzalez.





# Symposium Itinerary

**SOCSCO's Regional Return To Work Digimos Symposium  
(6 & 7 September 2021)**

Day 1 – 6 September (Monday)	
8.30 am	Registration
8.45 am	Introduction of International Public Employment Forum (IPEF)
9.00 am	<b>KEYNOTE 1:</b> <b>"SOCSCO'S Role in Providing Social Security Benefit during COVID-19"</b> Dato' Sri Dr. Mohammed Azman bin Dato' Aziz Mohammed <i>CEO, Social Security Organization, Malaysia</i>
9.30 am	Technical Preparation
9.40 am	<b>KEYNOTE 2:</b> <b>"Building a Culture of Accommodation in the Workplace"</b> Mr. Wolfgang Zimmermann, OBC <i>National Institute of Disability Management and Research, Canada</i>
10.10 am	Technical Preparation
10.20 am	<b>KEYNOTE 3:</b> <b>"Disability Management during Disaster (Pandemic)"</b> Associate Professor Dr. Rene Gonzalez <i>University of Texas Rio Grande Valley, USA.</i>
10.50 am	Kahoot Session 1 and Lucky Draw Session 1
11.00 am	<b>Workshop 1A</b> <b>[Employer / RTWC]</b>  <b>"Impact of Return to Work on Injured Workers"</b>  <b>Moderator: Mr. Lim Thiam Hwee</b> Head of Department, Clinical Psychology, SOCSCO Rehabilitation Centre, Melaka, Malaysia  <b>Panel:</b> <b>Associate Prof. Dr. Halimah Binti Awang</b> Social Wellbeing Research Centre (SWRC), Universiti Malaya (UM), Malaysia
	<b>Workshop 1B</b> <b>[Medical Professional / Doctors]</b>  <b>"Rehabilitation in conflict and disaster"</b>  <b>Moderator:</b> <b>Ms. Zailah binti Salleh Ghany</b> CEO, iRehab Integrated Rehabilitation (M) Sdn Bhd, Malaysia  <b>Panel:</b> <b>Dr. Nor Azira binti Ismail</b> Medical Director, Daehan Rehabilitation Services, Malaysia
	<b>Workshop 1C</b> <b>[Disability Management]</b>  <b>"Technology and Engineering in Disability Management"</b>  <b>Moderator:</b> <b>Ms. Nur Hidayah binti Mohd Yusof</b> Head of Department, Prosthetic & Orthotic and Research, SOCSCO Rehabilitation Centre, Melaka, Malaysia  <b>Panel:</b> <b>Associate Prof. Dr Mohd Juzaila Bin Abd. Latif</b> Universiti Teknikal Malaysia Melaka (UTeM), Malaysia

\*The programme is subject to change



Day 1 – 6 September (Monday)	
12.00 pm	<p><b>FORUM 1:</b></p> <p><b>"Tele-Health: Using Technological Advancement for disability Management"</b></p> <p>Moderator: <b>Mr. Edmund Cheong Peck Huang</b>, <i>Chief Strategy &amp; Transformation Officer, SOCSO Malaysia</i></p> <p>Panel 1: <b>Dr. Hafez bin Hussain</b>, <i>SOCSCO Rehabilitation Center, Melaka, Malaysia</i></p> <p>Panel 2: <b>Ms. Roswita Nilakurnia</b>, <i>Badan Penyelenggara Jaminan Sosial Ketenagakerjaan, Indonesia</i></p> <p>Panel 3: <b>Dr. Raymond Choy</b>, <i>Co-Founder &amp; CEO DOC2US, Malaysia</i></p>
1.00 pm	BREAK
2.00 pm	<p><b>Promotional Talk</b></p> <p><b>"SOCSCO Rehabilitation Center"</b></p> <p><b>Dr. Hafez bin Hussain</b></p> <p><i>SOCSCO Rehabilitation Center, Melaka, Malaysia</i></p>
	<b>PAPER PRESENTATION</b>
2.30 pm	<p><u>Project Paper 1</u></p> <p><b>"Case Management of Persons with Disabilities (PWDs) Mental Category: Challenges within Family Settings"</b></p> <p>Mr. Mohd Iqbal Haqim bin Mohd Nor</p> <p><i>Universiti Sains Malaysia (USM), Malaysia</i></p>
2.45 pm	Technical Preparation
2.50 pm	<p><u>Project Paper 2</u></p> <p><b>"Effects of Paraplegia Fitness Integrated Training (PARAFiT) Program for Physical Activity, Exercise Self-Efficacy, Physical Fitness, and Exercise Adherence among Individuals with Spinal Cord Injury: A Nonrandomized Controlled Trial"</b></p> <p>Mr. Noor Hafifi bin Noor Hisham</p> <p><i>SOCSCO Rehabilitation Centre, Melaka, Malaysia</i></p>
3.05 pm	Lucky Draw Session 2
3.10 pm	<p><u>Project Paper 3</u></p> <p><b>"Hand Characteristics and Functional Abilities as Predictors of Return to Work among Adult Workers with Traumatic Hand Injury"</b></p> <p>Mr. Mohamad Qayum bin Mohamad Sabri</p> <p><i>Universiti Teknologi MARA (UiTM), Malaysia</i></p>
3.25 pm	Technical session
3.30 pm	<p><u>Project Paper 4</u></p> <p><b>"Challenges of adherence to the return-to-work plan during pandemic Covid-19: An explanatory study"</b></p> <p>Ms. Fatimah Zahra binti Abdul Malek</p> <p><i>Social Security Organization, Malaysia</i></p>
3.45 pm	Lucky Draw Session 3
3.50 pm	<p><u>Project Paper 5</u></p> <p><b>"Case Management of Persons with Disabilities (PWDs) Mental Category: Challenges of Collaboration and Integration"</b></p> <p>Mr. Mohd Iqbal Haqim bin Mohd Nor</p> <p><i>Universiti Sains Malaysia (USM), Malaysia</i></p>
4.05 pm	Technical session
4.10 pm	<p><u>Project Paper 6</u></p> <p><b>"The Application of Cyberdyne Robotic Hybrid Assistive Limb (HAL) to Support Early Return To Work (RTW) In Individual with Spinal Cord Injury (SCI): A Case Study"</b></p> <p>Ms. Nasiha Shakina binti Shariffuddin</p> <p><i>SOCSCO Rehabilitation Centre, Melaka, Malaysia</i></p>
4.25 pm	Kahoot Session 2 and Lucky Draw Session 4
4.30 pm	<p><b>KEYNOTE 4:</b></p> <p><b>"Employment and Labor policies pursued in Korea after COVID-19"</b></p> <p>Dr. Mr. Sang-hyon Lee</p> <p><i>Korea Employment Information Service</i></p>
5.00 pm	2nd Day Briefing and End of Day 1

\*The programme is subject to change

Day 2 – 7 September (Tuesday)	
8.00 am	Registration
9.00 am	Opening Ceremony
END OF OPENING CEREMONY	
10.00 am	<p>KEYNOTE 5:</p> <p><b>"Duality of Working From Home: A Biopsychosocial Perspective for Workers with Disability"</b>  Prof Dr. Jayakumar Gurusamy  <i>Manipal University College Malaysia</i></p>
10.30 am	Technical Preparation
10.40 am	<p>KEYNOTE 6:</p> <p><b>"Workers with Disability and Future Prospect Post-Pandemic"</b>  Ms. Liz Johnson  <i>Managing Director, The Ability People, United Kingdom.</i></p>
11.10 am	Technical Preparation
11.20 am	<p>KEYNOTE 7:</p> <p><b>"Innovation: A Sustainable Employment Market for PWD"</b>  Ms. Sharmila Mohamed Salleh  <i>CEO, Yayasan Inovasi Malaysia.</i></p>
11.50 am	Kahoot Session 3 and Lucky Draw Session 5
12.00 pm	<p><b>Forum 2:</b></p> <p><b>"Working for the Disabled Population"</b>  Moderator: <b>Prof. Emeritus Datuk Dr. Norma binti Mansor</b>, <i>Social Wellbeing Research Centre (SWRC), Universiti  Malaya (UM), Malaysia.</i>  Panel 1: <b>YB Senator Datuk Ras Adiba Radzi</b>, <i>Ahli Dewan Negara, Malaysia.</i>  Panel 2: <b>Dr. Shawaludin Bin Husin</b>, <i>Specialist and President Malaysian Society for Occupational Safety and  Health, Malaysia.</i>  Panel 3: <b>Prof. Dr Ruzita Bt Mohd Amin</b>, <i>Head of the Disability Services Unit, IIUM, Malaysia</i></p>
1.00 pm	Break

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Day 2 – 7 September (Tuesday)	
2.00 pm	<p><b>SHARING SESSIONS:</b></p> <p><b>ROOM A</b>  <b>“This is how I ...”: My Journey in Unleashing My Potential</b></p> <p><b>Mr. Navaneethan A/L Karuppasami,</b>  SOCSCO's Insured Person  <b>Ms. Ainul Husna binti Abdul Tahir</b>  SOCSCO's Insured Person  <b>Mr. Mohd Farhan A'imullah bin Miswan</b>  SOCSCO's Insured Person</p> <p><b>ROOM B</b>  <b>“Certified Disability Management Professionals (CDMP)”</b></p> <p><b>Mr. Mohd Shakir Mohd Saad,</b>  <i>Head of Innovation, Research and Human Resource Development  Unit, Return to Work Department, Malaysia.</i></p> <p><b>“Job Coaching”</b></p> <p><b>Ms. Farah Jori</b>  <i>Job Coach, Malaysia.</i></p> <p><b>ROOM C</b>  <b>“Entrepreneurship Opportunities with INSKEN”</b></p> <p><b>Dr. Maizura Mohamad</b>  <i>Business Coaching Director, INSKEN, Malaysia.</i></p>
	3.00 pm      Technical Preparation
	<p><b>KEYNOTE 8:</b></p> <p><b>“Disability and Disaster Management in the Philippines”</b>  <b>Mr. Jeruz C. Castillo</b>  <i>Employees' Compensation Commission, Philippines</i></p>
	3.40 pm      Kahoot Session 4 and Lucky Draw Session 6
	<p><b>KEYNOTE 9:</b></p> <p><b>“Way Forward in Disability Management in the Southeast Asia Region”</b>  <b>Mr. Roshaimi Bin Mat Rosely</b>  <i>Head of Employment Services Division, Employment Insurance System Office SOCSO, Malaysia</i></p>
4.20 pm	Technical Preparation
4.30 pm	<p>Voxpop video :</p> <ul style="list-style-type: none"> <li>• Children of the Future</li> <li>• Let's look at young people's perspective on the self-understanding of disability management.</li> </ul>
4.40 pm	<p>Announcement of Winners and Prizes</p> <ul style="list-style-type: none"> <li>• 6 Winners of Trivia Quiz</li> <li>• 10 Lucky Draw Winners</li> <li>• 3 Project Paper Winners</li> </ul>
4.50 pm	Highlight day 3
5.00 pm	End of day 2

\*The programme is subject to change



# Keynote Speakers

**YBhg. Dato' Sri Dr. Mohammed Azman bin Dato' Aziz Mohammed**  
Chief Executive Officer, Social Security Organisation of Malaysia

**Topic: SOCSO'S Role in Providing Social Security Benefit during COVID-19**

Dato' Sri Dr. Mohammed Azman is the CEO of the Social Security Organisation (SOC SO) who has initiated various innovations to enhance the organization's commitment to occupational safety and health, disability management, prevention, employee health promotion, and employment services. A Medical Doctor by profession, Dr. Mohammed Azman spearheaded SOC SO's Return to Work Programme, which is a global Best Practice, and was directly involved in the establishment of SOC SO's state-of-the-art Rehabilitation Centre. Under his leadership, SOC SO's social safety net has been extended to the self-employed, workers with loss of employment, foreign workers and recently, domestic workers. Since the start of the COVID-19 pandemic, SOC SO has been entrusted with implementing various Government programmes to assist affected employers and workers. Dr. Mohammed Azman also holds key positions in regional and international organizations including the International Association of Industrial Accident Boards and Commissions, International Social Security Association, Vision Zero Global Alliance Council, Asian Social Security Association and Asian Workers' Compensation Association.



**Mr. Wolfgang Zimmermann, OBC**  
International Disability Management Standards Council

**Topic: Building a Culture of Accommodation in the Workplace**

Wolfgang Zimmermann is President of the Pacific Coast University for Workplace Health Sciences, a statutory, not-for-profit, degree granting education institution focused in the areas of workplace safety, health promotion, return to work and disability management, and rehabilitation. Wolfgang is also Executive Director of the National Institute of Disability Management and Research, an internationally recognized not-for-profit organization committed to reducing the human, social and economic costs of disability through implementation of workplace-based reintegration programs. He became involved in the Disability Management field in the late 1980's and has held a wide range of private and public sector appointments such as Chair of the Premier's Council for Persons with Disabilities, Vice-Chair of the Employment Equity Board, Panel of Administrators for the BC Workers Compensation Board, Minister's Council for Employment for Persons with Disabilities, National Advisory Board for Veterans Affairs, and has appeared before Parliamentary and Senate Committees as expert witness.



**Associate Professor Dr. Rene Gonzalez**  
Associate Professor, University of Texas Rio Grande Valley, United States of America

**Topic: Disability Management during Disaster (Pandemic)**

Dr. Rene Gonzalez, is an Associate Professor in the School of Rehabilitation Services and Counseling at the University of Texas Rio Grande Valley. Dr. Gonzalez obtained his doctoral degree from the University of Wisconsin-Madison and is a Certified Rehabilitation Counselor (CRC). Dr. Gonzalez was appointed to the Rehabilitation Council of Texas. The Rehabilitation Council of Texas (RCT) advocates for people with disabilities in the vocational rehabilitation process to ensure Texans with disabilities have access to an effective vocational rehabilitation service delivery system leading to employment. Dr. Gonzalez has clinical experience in providing psychotherapy/counseling for, predominantly, Latino/Hispanic with various disabling conditions to attain and maintain employment and/or attending post-secondary training. Dr. Gonzalez' areas of expertise include: virtues and character strengths, resilience, psychosocial adaptation to chronic illness and disability, and vocational rehabilitation outcomes.



# Speakers

## Dr. Sang Hyon Lee

Research Fellow, Korea Employment Information Service

### Topic: Employment and Labor policies pursued in Korea after COVID-19

Dr. Sang Hyon Lee is a Research Fellow of Employment Service Innovation Division, Korea Employment Information Service. Dr. Lee took his Ph. D. in Human Resource Management at the University of Korea Tech. He has researched social protection as well as employment services for at the Ministry of Labor and KEIS since 1998. He led researches on the introduction of online unemployment insurance benefit claim system and performance evaluation of PES. He organized several international training programs on unemployment insurance scheme and PES in cooperation with ILO. He organized dozens of international training programs on Labor Market Information, Public Employment Services, and Employment Insurance. He also delivered policy consultations on labor market information system, Employment Insurance, and PES for Viet Nam, Malaysia, Cambodia, Namibia, Peru, Brazil, and Chile.



## Prof. Dr. Jayakumar Gurusamy

Deputy Dean (Pre-Clinical) and Professor, Manipal University College, India

### Topic: Duality of Working From Home: A Biopsychosocial Perspective for Workers with Disability

Dr. Jayakumar is the Deputy Dean (Pre-Clinical) and a Professor of Community and Occupational Medicine at the Faculty of Medicine, Manipal University College Malaysia. He is an alumnus of Kasturba Medical College, Manipal in India. He secured an ASEAN Graduate scholarship and pursued his Master of Medicine (M.Med) in Occupational Medicine at the National University of Singapore. Jayakumar is a Fellow of the Royal College of Physicians in Ireland (RCPI), Fellow of the Faculty of Occupational Medicine, RCPI, Fellow of the Academy of Medicine Malaysia and Fellow of the Academy of Occupational and Environmental Medicine, Malaysia. Jayakumar is currently the Associate Editor of the Commonwealth Medical Journal. He has external academic appointments as a member of the examination committee in Ireland and as an examiner of the Faculty of Occupational Medicine, Royal College of Physicians of Ireland for the membership examinations conducted in Malaysia.



## Ms. Liz Johnson

Managing Director and Co-founder, The Ability People, United Kingdom

### Topic: Workers with Disability and Future Prospect Post-Pandemic

The Ability People's Managing Director and Client Ambassador, Liz leads the team and represents us with corporate partners, outlining and embodying the values that make our organisation unique. Liz has earned success as a Paralympian, media commentator, public speaker, athlete mentor and community ambassador. During her swimming career, she won medals at three Paralympics, achieving Gold in Beijing, Silver in Athens and Bronze in London. She has also been a World and European champion on multiple occasions. Alongside commentary positions in the media and charity work, Liz is a regular speaker at corporate events. She shares her personal journey in overcoming the challenges posed by cerebral palsy and explains how the obstacles life throws at us can help us achieve success.



### **Mrs. Sharmila Mohamed Salleh**

Chief Executive Officer, Yayasan Inovasi Malaysia

#### **Topic: Innovation: A Sustainable Employment Market for PWD**

Sharmila Mohamed Salleh is the present Chief Executive Officer of the Malaysia Foundation for Innovation (YIM), an agency established by the Ministry of Science, Technology, and Innovation (MOSTI) in October 2008 to promote and champion innovation. She further embarked on data mining and spearheaded YIM's InnoMap Depository System of Innovations. Recently, she has been leading community innovation initiatives such as High Impact Programme 6, Mainstreaming Grassroots Innovations Projects and Social Innovations Programmes. Sharmila is a certified Innovation Associate and Innovation Manager from the Global Innovation Management Institute, USA. Sharmila was appointed President of the Malaysia Economy and Entrepreneurs Development Organisation (MEEDO) in July 2018. Under her supervision, YIM has actively contributed to the fight against the COVID-19 pandemic. Having obtained a Bachelor's degree in Business Management (Marketing), Diploma in Banking Studies, and Advanced Diploma in Accountancy, Sharmila has gone on to post-graduate studies. She is now a PhD Candidate by Research.



### **Mr. Jeruz Castillo**

Regional Rehabilitation Case Officer, Employees' Compensation Commission, Philippines

#### **Topic: Disaster Management and Disability Management in the Philippines**

Jeruz Castillo is a Regional Rehabilitation Case Officer for Employees' Compensation Commission of Philippines. Jeruz Castillo has wide knowledge and his expertise are in area of Return to work program, Disability Case Management, Occupational Health Nursing, Special Labor Inspection and Occupational Accident/Illness Investigation. He studies at University of Perpetual Help System DALTA and obtain his Bachelor of Science and continue to further his studies at University of the Philippines in Diploma of International Health in 2019. His experience in occupational safety has made him a Regional Validator - Occupational Safety and Health Center (Philippines) Jun 2016. He also a certified Accident Investigation - International Labour Organization, Training on Work-Relatedness of Diseases - Occupational Health and Safety Center, Disability Management in Relation to the Return to Work Program and Livelihood Project Development and Management - Employees' Compensation Commission.



### **Mr. Roshaimi Bin Mat Rosely**

Head of Employment Services Division, Employment Insurance System Office of SOCSO

#### **Topic: Way Forward in Disability Management in the Southeast Asia Region**

Mr. Roshaimi Bin Mat Rosely is currently leading the Employment Services and Disability Management as the Head of Employment Services Division, Employment Insurance System Office of the Social Security Organisation (SOCSO) of Malaysia. He started as a medical and rehabilitation officer and with 20 years of experience in disability management, his expertise in managing disability cases is undeniable and the cases he has managed have been used as a reference for new case managers. Mr. Roshaimi Bin Mat Rosely completed his study with a Bachelor's Degree in Communication from the University Science of Malaysia and a Master In Social Work from Universiti Utara Malaysia. He also obtained his Certified Disability Management Professional (CDMP) from the National Institute of Disability Management and Research (NIDMAR), Canada. He is also the Vice President of the Malaysian Disability Managers' Association (MYDIMA) and represents SOCSO as one of the committees in the Disability Committee (Department of Social Welfare).





# Workshop Speakers

## **Associate Prof. Dr. Halimah Binti Awang**

Principal Research Fellow, Social Wellbeing Research Centre (SWRC), Universiti Malaya (UM)

### **Topic: Impact of Return to Work on Injured Workers**

Halimah Awang is attached to the Social Wellbeing Research Center (SWRC), University Malaya as principal research fellow. She holds a PhD in Statistics from Macquarie University, Sydney, Australia. Halimah has more than 30 years of research experience having served the Faculty of Economics and Administration for 27 years and the Social Wellbeing Research Centre since 2014. Her areas of expertise are in research methodology, social statistics, data, and quantitative analysis while her research interest spans a wide coverage of topics including ageing and retirement, sexual and reproductive health and rights, household income and expenditure, social protection and return to work of injured workers.



## **Dr. Nor Azira Ismail**

Medical Director, Daehan Rehabilitation Services

### **Topic: Rehabilitation In Conflict And Disaster**

Dr Nor Azira Ismail graduated with MBBS from the University of Adelaide and hold Master Degree in Rehabilitation Medicine from the University of Malaya. She is also a Certified Medical Impairment Assessor since 2013. She spent 15 years working with the Malaysian Ministry of Health before venturing into the private sector with the hope to help establish Rehabilitation Medicine accessibility in the private sector. She was the authorized person during the commissioning and and licensing of Daehan Rehabilitation Hospital Putrajaya and is currently the Medical Director and Resident Consultant Rehabilitation Physician in this first Korean premier rehabilitation hospital in Malaysia. She is currently a Visiting Consultant Rehabilitation Physician to Thomson Hospital Kota Damansara and also Avisena Women and Children Specialist Hospital. Her areas of interest include Neurorehabilitation (stroke, acquired brain injury, spinal cord injury, movement disorders), Paediatric Rehabilitation, Pain Management and Musculoskeletal Rehabilitation.



## **Dr Mohd Juzaila Bin Abd. Latif**

Associate Professor, Universiti Teknikal Malaysia Melaka (UTeM)

### **Topic: Technology and Engineering in Disability Management**

Dr Mohd Juzaila Abd Latif is an associate professor at the Faculty of Mechanical Engineering, Universiti Teknikal Malaysia Melaka. He is currently the Deputy Director of Advanced Manufacturing Centrer. He received his Bachelor of Mechanical Engineering from University of Plymouth UK (1997), and Master of Research (MRes) in Computer Modelling in Engineering from University of Wales Swansea UK in 2005. He then completed his PhD in Biomechanical Engineering at University of Leeds UK in 2011. His experience in industries and current research with industries has enabled him to register as Chartered Engineer (CEng) with the Institute of Mechanical Engineers UK (IMechE). Due to his expertise and experience, he has been appointed as judge in innovation competitions, speaker, external examiner and member in various technical committees at national and international level.



# Forum Speakers

## Mr. Edmund Cheong (Moderator)

Chief Strategy & Transformation Officer, Social Security Organization of Malaysia

### Topic: Tele-Health: Using Technological Advancement for Disability Management

Edmund Cheong Peck Huang is currently the Chief Strategy and Transformation Officer of the Social Security Organization (SOCSO) of Malaysia. He was the Deputy CEO of the SOCSO Tun Razak Rehabilitation Centre and headed the Operations for the SOCSO Return to Work Department. He has been involved in developing the Return to Work program ever since the program was implemented as a pilot project back in 2005 and he has been part of the SOCSO Rehabilitation Centre project since 2008. He was also instrumental to the development of SOCSO's ICT Core System; namely ASSIST and the Employment Insurance System which successfully went live in the year 2018. Apart from that, Edmund has also played a significant role in introducing SOCSO's first web services in 2013 through the development of the SeHAT (SOC SO e-Health Application Technology), an online web portal which is accessible to over 3500 panels clinics in delivering health screening services under the SOCSO Health Screening Programme.



## Dr. Hafez Hussain

Chief Executive Officer SOCSO Rehabilitation Center, Melaka, Malaysia

### Topic: Tele-Health: Using Technological Advancement for Disability Management

Dr. Hafez bin Hussain is the Chief Executive Officer (CEO) of the SOCSO Tun Razak Rehabilitation Centre (TRRC), a world-class rehabilitation centre under Social Security Organization (SOC SO), established to help workers with injuries or diseases to return to work, be independent and reintegrated into society. TRRC is also the centre for advanced neuro-robotics rehabilitation with Cybernics technology. As a certified Independent Medical Examiner from the American Board of Independent Medical Examiner (ABIME), he plays an inspiring role as an instructor in the Certified Medical Impairment Assessor (CMIA) courses for SOCSO. He is also directly involved in the development of the SOCSO's Health Screening Programme in 2013 and has successfully screened over 400,000 workers in Malaysia. He holds a Masters in Clinical Rehabilitation from Flinders University, Adelaide, Australia, as well as a trained Occupational Health Doctor from the National Institute of Occupational Safety and Health (NIOSH) Malaysia and an alumnus of the Harvard Business School's Advanced Management Program 200.



## Ms. Roswita Nilakurnia

Service Director, Badan Penyelenggara Jaminan Sosial Ketenagakerjaan, Indonesia

### Topic: Tele-Health: Using Technological Advancement for Disability Management

Roswita Nilakurnia is currently a Service Director of BPJS ketenagakerjaan Indonesia. Prior to this, she was Director of Finance and Human Resource at PT Pulo Mas Jaya (PMJ). She was born in Banda Aceh in 1966, she completed her Bachelor of Economics (SE) at the Faculty of Economics, University of Indonesia in 1992 with a major in corporate finance, then she completed her Master of Science Management (MSM) Education with a major in finance at the Postgraduate program in Science Management at the Faculty of Economics, University of Indonesia in 2010. Roswita Nilakurnia also obtained her Certified Risk Governance Professional (CRGP) and Certified Governance Professional (CGP).



### **YBhg. Datuk Emeritus Prof. Dr. Norma Binti Mansor (Moderator)**

Director, Social Wellbeing Research Centre (SWRC), Universiti Malaya (UM)

#### **Topic: Working For The Disabled Population**

Emeritus Prof. Datuk Dr. Norma Binti Mansor is the Director of Social Wellbeing Research Centre (SWRC) at the Faculty of Economics and Administration, University of Malaya. She was then the Dean of the Faculty of Economics and Administration. Among her notable appointments were Secretary of the National Economic Advisory Council in Prime Minister's Department, advisor and consultant to various organizations which include the National Institute of Public Administration (INTAN), Sarawak Economic Development Corporation (SEDC), the United Nations Development Programme (UNDP), World Bank, International Labor Organisation (ILO), Organisation for Economic Co-operation and Development (OECD) and the European Union (EU). She holds a Ph.D. and Masters from the University of Liverpool (UK) and a Bachelor of Economics (Hons) degree from University of Malaya. She is also an academic fellow of University Sains Malaysia (USM), and the Academy of Sciences Malaysia (ASM).



### **Dr. Raymond Choy**

Co-Founder & Chief Executive Officer, DOC2US

#### **Topic: Tele-Health: Using Technological Advancement for Disability Management**

Dr. Raymond Choy is a medical practitioner specializing in family and aviation medicine. Dr. Choy started his foray in the field of medicine at International Medical University (IMU), Malaysia in 2003 and he graduated from the University of Manchester, UK with a Bachelor of Medicine and Bachelor of Surgery. Upon graduation Dr. Choy received his medical training in John Radcliffe Hospitals, Oxford UK for over 3 years and was subsequently given the opportunity to pursue his career as a Physician Leader in Raffles Medical Group, Singapore in 2012. Furthermore, Dr. Choy was also responsible for implementing and reinforcing airport health and safety policies including the Automated External Defibrillator (AED), Infectious diseases outbreak protocol, Emergency response protocol at the airport as well as radius and travel vaccination guidelines. Dr. Choy later Co-founded DOC2US with his partner Jack in December 2014 and incorporated the company under the name HeyDoc International Sdn Bhd in April 2015 in Kuala Lumpur Malaysia.



### **YB Senator Datuk Ras Adiba Radzi**

Member of Dewan Negara

#### **Topic: Working For The Disabled Population**

YB Senator Datuk Ras Adiba is the Senator at Dewan Negara, house of Malaysian Parliament, representing persons with disabilities. She is the President of OKU Sentral, an NGO advocating the rights of disabled persons. A former newscaster in broadcasting, she is currently the first woman chairman of the Malaysian National News Agency, BERNAMA in 53 years. She previously led the Malaysia Shooting Para Sport Association and represented Malaysia at the 2015 ASEAN Para Games and 2018 Asian Para Games in the 10-metre air rifle shooting event. She set the Malaysia Book of Records for her 14-day, 420km trip in a wheelchair crossing 4 states from Johor to Kuala Lumpur in 2003 and awarded the Tokoh Srikandi Negara and Pingat Mahkota Wilayah.





### **Dr. Shawaludin Bin Husin**

President, Malaysian Society for Occupational Safety and Health

#### **Topic: Working For The Disabled Population**

Dr. Shawaludin is currently the President of MSOSH. He has a Medical degree from Universiti Sains Malaysia and a Master degree in Community Health Science (Occupational Health) from Universiti Kebangsaan Malaysia. He has over 15 years of working experience in clinical and health management, auditing and R&D setting. He is also actively involved in patient care from the primary level to the critical care level and was involved in training and career development of staff and management. Currently, he is an Occupational Health Specialist. Current job position includes providing occupational health services to the employers, to protect and promote the health of workers, improve working conditions and the working environment and maintain the occupational health status of an organization.



### **Prof. Dr. Ruzita Binti Mohd Amin**

Head of Disability Services Unit, International Islamic University Malaysia (IIUM)

#### **Topic: Working For The Disabled Population**

Dr. Ruzita Mohd. Amin is a Professor at the Department of Economics, Kulliyah of Economics and Management Science & Head of the Disability Services Unit, Office of the Deputy Rector (Student Development and Community Networking) International Islamic University Malaysia (IIUM). Her involvement in NGO & Committee such as Member of the Advisory Panel to YB Senator Ras Adiba Radzi, Representative of the Disabled in the Senate, Member of the Communication and Public Awareness Advisory Panel for the OKU Community - Department of Community Communication (J -KOM) under Ministry of Communications and Multimedia Malaysia, Chairman Task Force for OKU Parking Enforcement, National Council for Persons with Disabilities, Ministry of Women, Family & Community Development, Member of the National Council for the Disabled (MKBOKU) and Member of the National Education Advisory Council (NSDC) under Ministry of Education Malaysia. Dr. Ruzita also revived and Special Award (Academic Achievement) from KPWKM in conjunction with World OKU Day in 2012.



# Sharing Sessions

## Topic: “This is how I ...”: My Journey in Unleashing My Potential by SOCSO’s Insured Persons

### Mr Navaneethan A/L Karuppasami

Cinema Executive, TGV Cinema

Mr Navaneethan is 45 years old, currently working as a Cinema Executive at TGV Cinemas. On the 23rd of March 2018, he had an accident while commuting to work, resulting in his right leg amputation. After the assessment and counselling sessions with DM Specialist, Mr. Mustaqim of SOCSO Kuala Lumpur, he was registered to the SOCSO'S Return To Work programme. Mr. Navaneethan was referred to the SOCSO's Rehabilitation Centre in Melaka for physical rehabilitation and cognitive therapy sessions. The treatments have facilitated his adaptation to the occurring disability, and earlier this year, he has successfully returned to work while maintaining his previous job and employer.



### Ms. Ainul Husna Binti Abdul Tahir

Technical Assistant Officer, Satellite Maritime Operations, TM Bhd

Ms Ainul Husna is a 34-year-old lady who previously worked as a purchasing executive in Kota Damansara for three months before meeting with an accident on 12th September 2019. Initially, she was treated at the Sungai Buloh Hospital before being transferred to Hospital Shah Alam. Suffering from a visible broken left lower limb with minor scars around her body, the Hospital's orthopaedic team decided to fix the fractured tibia and fibula with external fixation before installing Ilizarov braces on 23rd October 2019. She had been on the Ilizarov fixator for 13 months and finally having it removed a year later. After undergoing rehabilitation procedures, she has now fully recovered from her injuries.



### Mr. Mohd Farhan A'imullah Bin Miswan

Technical Assistant Officer, Satellite Maritime Operations, TM Bhd

Mr Mohd Farhan is a 36 years old married man. He is working as a Technical Assistant Officer in Satellite Maritime Operations Division at TM Bhd, Cyberjaya. Previously, he was diagnosed with polytrauma with eight different injuries after a work commuting accident. He underwent 11 surgeries and several physiotherapy sessions. Following the treatments, he is presently more independent in engaging with his daily routines, despite being temporarily unable to walk and dependent on a wheelchair for mobility. His DM Specialist, Mr Ahmad Zaidin, proposed Working from Home (WFH) to the employer as part of the job transition. As a result, Mr Mohd Farhan has finally returned to work on 3rd February 2021.



### Mr. Mohd Shakir Mohd Saad

Head of Innovation, Research and Human Resource Development Unit, Return to Work Department

#### Topic: Certified Disability Management Professionals (CDMP)

Mohd Shakir is a pioneer Case Manager in Malaysia and has been working with Social Security Organization (SOCSO) of Malaysia since 2005. He obtained his Bachelor of Syariah from University of Malaya (UM) and completed his Master Degree of Social Work from University Utara Malaysia (UUM). He started his career in 2005 in Medical & Rehabilitation Unit, in Socso. Now he is the head of rehabilitation unit, in Employment Services Department of SOCSO. He has also been trained in Delivering a Disability Management module while attending the CDMP Train-the-Trainer Training Program in Pacific Coast University for Workplace Health Sciences, Port Alberni, Canada. He has been a trainer for the CDMP candidates in Malaysia since 2011. Currently, he is the vice president of Malaysia Disability Managers Association (Mydima), Malaysia.



### Mrs. Farah Jori

Job Coach

#### Topic: Job Coaching

She has a Bachelors Degree in Business Administration at Open University Malaysia, Kuala Lumpur and Masters degree in Business Administration. She worked with Malaysian Association (MAB) for the Blind as a Placement Officer and later as a Head of Department at the Library in MAB. She was also invited to give talks on awareness about disability, especially the blind. Her job scope involves seeking for sponsorship or scholarship for blind school leavers after Sijil Pelajaran Malaysia (SPM) and continued their studies into tertiary education. Besides placing the blind in jobs and universities, she was also a Job Coach Trainer, under the Ministry of Women, Family and Community Affairs, coaching young officers from the public and private sector into seeking jobs for the disabled.



### Dr. Maizura Mohamad

Business Coaching Director, National Entrepreneurship Institute (INSKEN)

#### Topic: Entrepreneurship Opportunities with INSKEN

Head of Business Coaching managing entrepreneurship development program, Institut Keusahawanan Negara Bhd (INSKEN). DR. Maizura is also a Lecturer with 9 years of experiences at College University Agroscience Malaysia and Open University Malaysia. She obtains her Master in Education and Management at UTM, obtained her PHD in Technopreneurship at UTEM, Melaka in 2015. Dr. Maizura has publish several research since 2010 and some of her publication are Servant Leadership Model for Social Enterprise (Cooperative) in 2013, Entrepreneurial Servant Leadership Model (ESL): A Proposed Leadership Model for Social Enterprise (Cooperative) in 2014, Servant Leadership in Social Enterprise (Cooperative): They Fit A review of Literature also in 2014 and latest publication are in 2017 which is Exploring Servant Leadership Instrument for Social Enterprise (Cooperative).





# Project Paper Presenters

**Mr. Mohd Iqbal Haqim Bin Mohd Nor, Universiti Sains Malaysia (USM)**

## **Project Paper 1: Case Management of Persons with Disabilities (PWDs) Mental Category: Challenges within Family Settings**

In Malaysia, the case management of the Persons with Disabilities (PWDs) mental category has not been widely studied. As mental illness rapidly growing into a public health issue, more significant studies are needed in this sector. Thus, this paper aimed to explore the challenges in case management for persons with disabilities (PWDs) mental category especially issues and challenges revolving around family support and involvement for the PWDs. This qualitative study conducted in-depth interviews with 10 caseworkers from the Medical Social Work Department and the Social Welfare Department of Malaysia. The process of data analysis included content and thematic analysis. The paper highlights the challenges that caseworkers received from families such as the lack of support and collaboration during the process of care and case management of the PWDs, negative perceptions and connotation that existed towards PWDs, lack of specialized trainings and exposure received by families which restraint them to care for the PWDs. The findings suggest that more efforts have to be done by relevant stakeholders to enhance and instilled collaboration and support towards families in fulfilling the needs of PWDs. On top of that, the study highlights the importance of the role of caseworkers in brokering between the need of the families and as the need of the PWDs as well. Furthermore, effective collaboration between various government and non-governmental agencies by providing more psychological and structural support for families and PWDs are vital to ensure the prosperity of their social functioning and wellbeing.

**Mr. Noor Hafifi Noor Hisham, SOCSO Rehabilitation Center**

## **Project Paper 2: Effects of Paraplegia Fitness Integrated Training (PARAFiT) Program for Physical Activity, Exercise Self-Efficacy, Physical Fitness, and Exercise Adherence among Individuals with Spinal Cord Injury: A Nonrandomized Controlled Trial**

The level of physical activity among spinal cord injury (SCI) individual is low which leads to complications due to low physical fitness and exercise self-efficacy. However, to date, there is no specific program to enhance the physical activity, fitness and education level. This is a nonrandomized single-blind study which has 44 participants which were assigned to the experimental (PARAFiT) or control (conventional physiotherapy) groups. During the supervised period (8 weeks), the PARAFiT group receive the circuit-based interval training, progressive upper limb resistance training, and health education. During the unsupervised period (8 weeks), the intervention group continuously received a health education program once a month for 2 months. The control group received a conventional physiotherapy program during the supervised period (8 weeks) and received no intervention during the unsupervised period. There were no significant differences between the intervention and control groups on physical activity level ( $p = 0.356$ ). However, there were significant differences on the ESE level ( $p = 0.001$ ), cardiorespiratory fitness ( $p = 0.024$ ), and shoulder muscles, ( $p = 0.001$ ). Exercise adherence was higher during the supervised period in the intervention (80%) and control (75%) groups, whereas adherence was low during the unsupervised period in the intervention (40%) and control (20%) groups. As conclusion, The PARAFiT program may not be superior to conventional physiotherapy but able to slow down the declining of physical activity levels after SCI. The PARAFiT also able to enhance the exercise self-efficacy and physical fitness level compared with conventional physiotherapy alone.

**Mr. Mohamad Qayum Mohamad Sabri, Universiti Teknologi MARA (UiTM)**

## **Project Paper 3: Hand Characteristics and Functional Abilities as Predictors of Return to Work among Adult Workers with Traumatic Hand Injury**

Hand injuries affects a worker's functioning, consequently impeding their abilities to return to work. There was a limited understanding of the overall predictors when including hand characteristics and functional abilities simultaneously. Thus, it is essential to identify the most relevant predictors in returning to work among individuals with a traumatic hand injury. The objectives of this study were: (i) to compare hand function characteristics and functional abilities of injured workers who have and have not returned to work; (ii) to estimate hand function characteristics and functional abilities as predictors to return to work. A cross-sectional study was conducted with 115 adult workers with a traumatic hand injury aged between 18-59 years old from five general hospitals in Malaysia using Jamar Grasp and Pinch Gauge Dynamometer, Purdue Pegboard Dexterity Test, Numerical Rating Scale, Canadian Occupational Performance Measure (COPM), and Disability of Arm, Shoulder and Hand (DASH). Predictors were estimated using binomial logistic regression. Findings showed significant differences between occupational sector ( $P=.012$ ), injury duration ( $P=.024$ ), occupational performance ( $P=.009$ ) and satisfaction with performance ( $P<.001$ ), grip and pinch strength of injured hand ( $P=.002-.045$ ) and DASH disability/symptom score ( $P=.001$ ) with the worker's return to work status. Higher COPM satisfaction, lower DASH disability/symptom score and longer duration of injury were identified as significant predictors of return to work ( $P=.015-.047$ ). In conclusion, this study suggests that occupational therapists in work rehabilitation focus on injured workers' functional performance and satisfaction following recovery from a traumatic hand injury to enhance their rate of return to work.

**Ms. Fatimah Zahra Binti Abdul Malek, SOCSO**

**Project Paper 4: Challenges Of Adherence To The Return-to-work Plan During Pandemic Covid-19: An Explanatory Study**

The focus of this study is to explore the potential factors impacting the return to work emerged from the lack of adherence to the return-to-work plan among SOCSO's Return to Work (RTW) Program's participants. The objectives of this study are to identify the positive factors that supporting the returning worker to follow the RTW plans, as well as to identify the negative factors that restrict them from following the RTW plans during pandemic Covid-19. A qualitative approach was used to conduct this study. Participants are among the employees who participating in the RTW Program in Penang. Interview methods were used to obtain primary data for this study and were recorded using a digital voice recorder. The semi-structured interview method and indepth interviews were based on question items that are modified based on previous research forms and known information. An interview template was created based on the adaptation of questionnaires. In summary, a finding that RTW plans were frequently not being adhered to might result in a decision to provide more training to supervisors about RTW and to develop a communications program so that every personnel involved understood the rationale for RTW and their role in supporting the returning worker.

**Mr. Mohd Iqbal Haqim Bin Mohd Nor, Universiti Sains Malaysia (USM)**

**Project Paper 5: Case Management of Persons with Disabilities (PWDs) Mental Category: Challenges of Collaboration and Integration**

The case management of the Persons with Disabilities (PWDs) mental category has been scarcely explored empirically in Malaysia. In relation to that, this paper aimed to explore the challenges of collaboration and integration in case management for Persons with Disabilities (PWDs) mental category. In this qualitative study, in-depth interviews with 10 caseworkers from the Medical Social Work Department and the Social Welfare Department of Malaysia was conducted. Data were analysed using content and thematic analysis. The paper highlights the collaboration and integration challenges that caseworkers faced from various stakeholders including families, respective authorities, other governmental and non-governmental agencies. Caseworkers faced multiple issues and challenges from other disciplines such as law enforcement and medical professionals. Even though the study discovered that collaboration existed between the agencies in providing the services for PWDs, a comprehensive collaboration consisting of multidisciplinary agencies was not present. Only unofficial collaboration initiated by the grassroots workers can be found. The lack of specific guidelines and framework on interdisciplinary case management has also discouraged effective collaboration in achieving the right support and needs during the process of care and case management of the PWDs. These findings suggest massive efforts have to be taken by responsible authorities to developed and enhanced existing collaboration in order to improve the competencies of case management services for the PWDs mental category. On top of that, the study highlights the importance of multi-level collaboration that needs to exist in every layer of services from the policymakers into the grassroots level.

**Mrs. Nasiha Shakina Binti Shariffuddin, SOCSO Rehabilitation Center**

**Project Paper 6: The Application of Cyberdyne Robotic Hybrid Assistive Limb (HAL) to Support Early Return To Work (RTW) In Individual with Spinal Cord Injury (SCI): A Case Study**

This is a case study with the objective to explore the application of Hybrid Assistive Limb (HAL) to support early RTW by determine the gait performances and number of days taken to RTW since admitted in a rehabilitation program. An individual with SCI (male, 26 years old, non-traumatic incomplete SCI) was applied with HAL lower limb type for 2 times a week for 8 weeks (total of 16 sessions) for 1 hour each session. As a results, The SCI individual showed improvement on the ability to walk independently without any walking aids based on Walking Index for SCI (WISCI II) scale. At baseline, the SCI individual was ambulates with walker, braces, no physical assistance for 10 meter (WISCI II level 9), after 8 weeks, the SCI individual shows the ability to walk with no devices, no braces and no physical assistance for 10 meters (WISCI II level 20). The days taken to RTW since admission in rehabilitation was 95 days (13 weeks). As conclusion, the application of HAL may increase the gait level and provide feasibility to support early RTW among an individual with incomplete SCI.





**International Public Employment Forum 2021**  
REVIVING, REALIGNING & REBUILDING THE LABOUR MARKET

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# **International Public Employment Services Symposium**

**7 & 8 September 2021**

## About

# International Public Employment Services Symposium

Organised by SOCSO as part of a series of initiatives to commemorate its Golden Jubilee, the International Public Employment Services Symposium is a platform for prominent labour market players from Malaysia and abroad to share their insights on rebuilding the Malaysian economy post Covid-19. We want to empower employers, entrepreneurs, workers, and jobseekers who may be struggling during the pandemic to make use of available resources to survive, thrive, and come back stronger than ever.

The symposium features high profile speakers from influential experts, corporates, social influencers and inspiring icons to share insights on rebuilding the Malaysian economy post-Covid-19. The Covid-19 has imposed severely impacted lives and livelihood worldwide. However, after more than a year of tackling the pandemic, governments and businesses are finding strategies to rebuild resilience and embracing emerging opportunities as we move towards recovery. Now, more than ever, there is a critical need for policymakers, industry leaders, entrepreneurs, social leaders to come and work together to empower new sustainable solutions in strengthening the labour market and the economy. The forum will cover topics from diverse fields by more than 50 prominent local and abroad speakers to inspire governments, individuals, and businesses' strategic and active recovery.

The 1st day of the symposium features distinguished speakers on the theme of social security from the Malaysian public sector such as Dato' Sri Idris Jala, a former Minister in the Prime Minister's Department; and Dato' Sri Dr. Mohammed Azman Dato' Aziz Mohammed, the SOCSO CEO Chief Executive Officer of SOCSO. They are joined by German, Belgian, Dutch, and Russian experts on employment insurance and public employment services who will discuss the importance of implementing targeted, data-driven employment policies during times of crisis to restore economic stability. In addition, a panel of renowned CEOs are participating in a forum moderated by media icon Datuk Seri Wong Chun Wai, the CEO of the Star Media Group, on the role of the private sector in catalysing sustainable post-pandemic economic growth.

Fresh graduates as well as ambitious young employees and jobseekers are set to greatly benefit from the 2nd day of the symposium, with respected academics, researchers, and policymakers providing valuable advice on acquiring the knowledge and skills required to thrive in the modern workforce via constant upskilling, reskilling, and lifelong learning. Finally, inspirational icons including accomplished Malaysian athletes; I. Vickneswaran, Datuk Santokh Singh, Datuk James Wong, and Datuk Seri Wong Chun Wai are joining popular comedian Douglas Lim and well-known psychologist Paul Jambunathan to guide all Malaysians through staying resilient in the face of economic and personal challenges.





# Symposium Itinerary

International Public Employment Services Symposium  
(7 & 8 September 2021)

Day 1 – 7 September (Tuesday)	
9.00 am	Opening Ceremony
10.30 am	<b>KEYNOTE 1:</b> <b>"An Inclusive New Economy That Improves Livelihoods for All (Malaysia Social Protection)"</b> Dato' Sri Dr Mohammed Azman Bin Dato' Aziz Mohammed <i>Chief Executive Officer, Social Security Organisation (SOCSO)</i>
11.00 am	<b>KEYNOTE 2:</b> <b>"A Global View: COVID-19 Responses and Long-term Impact"</b> Professor Dr. Joachim Breuer <i>President, International Social Security Association (ISSA)</i>
12.00 am	<b>KEYNOTE 3:</b> <b>"6 Secrets of Transformational Leadership and Business Turnaround"</b> Dato' Sri Idris Jala <i>President and CEO, PEMANDU Associates</i>
12.55 pm	<b>"Resilience in the SME World"</b> YBhg. Datuk Micheal Kang Hua Keong <i>National President, SME Association Of Malaysia</i>
13.15 pm	<b>KEYNOTE 4:</b> <b>"Curating a Lasting Legacy Via Entrepreneurship"</b> Tan Sri Dato' Dr. Micheal O.K. Yeoh <i>President, KSI Strategic Institute for Asia Pacific</i>
1.30 pm	<b>"Don't Stay "Inside", Become A Volunteer"</b> Mr. Jabir Meftah <i>Founder &amp; President, Youth Care Malaysia</i>
2.15 pm	<b>Employment Insurance (Forum)</b>  Presenters: <b>Mr. Umam Jai Kumar Bin Abdullah</b> <i>Head of Employment Information Analysis Services Division, Social Security Organization of Malaysia</i> <b>Mr. Niall Egan</b> <i>Assistant Secretary General, Irish Department of Social Protection</i> <b>Mr. Niels Lieman</b> <i>International Business Advisor, UWV Netherlands</i>

\*The programme is subject to change

## Day 1 – 7 September (Tuesday)

3.20 pm	<b>Keeping Jobs &amp; Businesses (CEO Forum)</b>  <b>YBhg. Datuk Seri Wong Chun Wai</b> <i>Group Advisor, Star Media Group Berhad</i> <b>YBhg. Datuk Wira (Dr.) Haji Ameer Ali Bin Mydin</b> <i>Managing Director, Mydin Mohamed Holdings Bhd</i> <b>YBhg. Dato' Seri (Dr.) Michael Tio</b> <i>Group Chief Executive and Managing Director, PKT Logistics Group Sdn Bhd</i> <b>Mr. Bernard Yong Chen Wei</b> <i>Head of the Strategic Marketing &amp; Brand Experience, Mah Sing Group Berhad</i> <b>Mr. Mohamad Helmy Othman Basha</b> <i>Group Managing Director, Sime Darby Plantation Berhad</i>
4.55 pm	<b>Jumpstarting Your Journey In The Informal Economy</b> <b>Mr. Raymond Siva</b> <i>Senior Vice President &amp; Chief Marketing Office of Digital Investments, Malaysia Digital Economy Corporation (MDEC)</i>
5.25 pm	<b>What Is Stronger Than Brick &amp; Mortar?</b> <b>Mr. Joshua Liew</b> <i>Co-Founder &amp; Owner, Espressolab Asia Pacific Sdn. Bhd.</i>
5.55 pm	<b>Digital Is Stronger Than Brick and Mortar</b> <b>Ms. Camelia Loh</b> <i>Founder, Kabel</i>
6.15 pm	Wrap-up + Day 2 Preview

\*The programme subject to change

Day 2 – 8 September (Wednesday)	
9.00 am	<b>Uplifting And Safeguarding the Rights of Vulnerable Demographics</b> YB Senator Datuk Ras Adiba binti Mohd Radzi <i>Ahli Dewan Negara Malaysia</i>
9.30 am	<b>Stepping Up As A Well-equipped Digital-First Leader In The Pandemic</b> Dr. Nur Aainaa <i>Head of Research, Razak School of Government (RSOG)</i>
9.45 am	<b>Adaptability: Key To Survival</b> Mr. Douglas Lim <i>Comedian &amp; Presenter, Malaysian Actor</i>
10.45 am	<b>Shining A Light For Personal &amp; Professional Growth</b> Professor Elizabeth Lee <i>Chief Executive Officer, Sunway Education Group</i>
11.25 am	<b>Mental Well-being - Surviving The Storm &amp; Beyond: Interview With Clinical Psychologist</b> Mr. Paul Jambunathan <i>Consultant Clinical Psychologist, Paul J Psychology Consultancy</i>
12.05 pm	<b>Growth Mindset: Owning Your future In the Pandemic And Beyond</b> Ms. Elaine Lim <i>EY Asean Talent Development Leader and Director, Ernst &amp; Young Consulting Sdn. Bhd.</i>
12.55 pm	<b>Cultivating a Digital Culture In An Organization</b> Mr. Raymond Devadass <i>Founder &amp; CEO, Daythree Business Services</i>
1.20 pm	<b>From University to the Workplace: Building Resilience and Seizing Opportunities</b>  <b>Ms Shareen Shariza Dato' Abdul Ghani</b> <i>Co-founder &amp; Director, Sorga Innovation Sdn Bhd</i> <b>Ms. Charis Wong</b> <i>Senior Associate, PwC Deals Strategy   Co-Founder, Impact Catalyst</i> <b>Ms. Radhika Divya Chelliah</b> <i>Manager, PwC Workforce Transformation   Co-Founder, Impact Catalyst</i>
2.25 pm	<b>Lesson From The Olympics Fighting Back (Forum)</b>  <b>YBhg. Datuk Santokh Singh</b> <i>Former Malaysian Football Player</i> <b>YBhg. Datuk James Wong</b> <i>Former Malaysian Football Player</i> <b>YBhg. Datuk Wira Soh Chin Aun</b> <i>Former Malaysian Football Player</i> <b>Mr. I Vickneswaran</b> <i>Former Malaysian Hockey Player</i>
3.20 pm	<b>Between COVID-19 And Recovery: Job Retention, Partial Unemployment And Skills</b> Mr. Marc Rogier <i>Director General, National Employment Office, Brussels</i>
3.55 pm	<b>TVET Malaysia: Good Opportunity, Great Career &amp; Future Growth (Forum)</b>  <b>Mr. Danial Rahman</b> <i>Director of the CEO's Office, Sunway Education Group</i> <b>Mr. Muhamed Ali Hajah Mydin</b> <i>Chief Executive Officer, Penang Skills Development Centre</i> <b>Ms. Sasha Ratnam</b> <i>Co-founder, Tech Terrain College</i>
4.55 pm	<b>Portrait of The Unemployed In A COVID Economy</b>  <b>Prof. Dr. Alexander Safonov</b>  <i>ISSA Employment TC Vice President, Vice Rector, Moscow Financial University Under the Government of the Russian Federation</i>
5.15 pm	Closing Ceremony
5.30 pm	END

\*The programme is subject to change

# Keynote Speakers

**YBhg. Dato' Sri Dr. Mohammed Azman Bin Dato' Aziz Mohammed**  
Chief Executive Officer, Social Security Organisation of Malaysia

**Topic: An Inclusive New Economy That Improves Livelihoods for All (Malaysia Social Protection)**

Dato' Sri Dr. Mohammed Azman bin Dato' Aziz Mohammed is the CEO of the Social Security Organisation (SOCSO), Malaysia. A Medical Doctor by profession, he has initiated various innovations to enhance SOCSO's commitment to occupational safety and health, disability management, prevention, employee health promotion, and employment services. Dr. Mohammed Azman spearheaded SOCSO's Return to Work Programme and Rehabilitation Centre. He led on the extension of SOCSO's social safety net, MYFutureJobs portal and SOCSO's role as the National Employment Services Provider in administering ongoing government initiatives including Wage Subsidy Programme 4.0, PenjanaKerjaya 3.0, SIP Prihatin 2.0 and KerjayaGig. He holds leadership positions in regional and international organisations including the Vision Zero Global Alliance Council, International Association of Industrial Accident Boards and Commissions, International Social Security Association, Asian Social Security Association and Asian Workers' Compensation Association.



**Professor Dr. Joachim Breuer**  
President, International Social Security Association (ISSA)

**Topic: A Global View: COVID-19 Responses And Long-term Impact**

Professor Joachim Breuer was elected as the 16th President of the ISSA at the World Social Security Forum in 2016. He is internationally recognized as an expert on social security and social insurance. Before being elected ISSA President, he was an active member of the ISSA Bureau and Chairperson of the ISSA Technical Commission on Insurance against Employment Accidents and Occupational Diseases. Previously, he was the Director General of German Social Accident Insurance DGUV and the Ambassador for International Relations. Professor Breuer has advised a number of governments on the establishment of social insurance systems, particularly insurance schemes for occupational diseases and accidents as well as structures aimed at prevention, rehabilitation and occupational re-integration, including Brazil, China and the Russian Federation. He studied law and holds a professorship for Insurance Medicine at the University in Lübeck, Germany.





# Keynote Speakers

## YBhg. Dato' Sri Idris Jala

President and CEO of PEMANDU Associates & Former Minister in Prime Minister's Department

### Topic: 6 Secrets of Transformational Leadership and Business Turnaround

Dato' Sri Idris Jala is the President and CEO of PEMANDU Associates, a private firm specializing in delivering transformation to its clients. He is a renowned transformation guru in turning around companies' performances through his big fast results methodology and transformational strategies that are innovative, rigorous and relevant to today's demands. Continuously delivering sustained socio-economic reforms, has put him among the top 10 most influential policymakers in the world Bloomberg in 2014. Previously, he was the Minister and CEO of PEMANDU, a unit in the Prime Minister's Department tasked with spearheading Malaysia's Transformation Program. He is an Expert Resource Speaker at the Harvard Finance, Health and Education Ministerial Leadership Forum, and served as advisory panel for the World Economic Forum (WEF) on New Economic Growth and on the Advisory Panel of World Bank.



## YBhg. Tan Sri Dato' Dr. Michael O.K. Yeoh

President, KSI Strategic Institute for Asia Pacific

### Topic: Curating a Lasting Legacy via Entrepreneurship

Tan Sri Michael Yeo is a public intellectual, social entrepreneur, author and international speaker. He has over 35 years of senior corporate management, consulting and boardroom experience. Currently he is President, Kingsley Advisory and Strategic Initiatives and the KSI Strategic Institute for Asia Pacific-an Independent non-profit Think Tank. He was previously CEO of the Asian Strategy & Leadership Institute (ASLI) and Deputy Chairman of the Economic Club of Kuala Lumpur. He was Director of the British Malaysia Chamber of Commerce and General Committee member of the Malaysian International Chamber of Commerce and Industry. Recently he was appointed to the Executive Council of the United Nations ESCAP Business Sustainable Network. He has spoken at international forums organized by the World Economic Forum, Confederation of Indian Industry, Centre for China and Globalization, the Asia Society, the China Development Institute, World Policy Conference and abroad Universities.



# Speakers

## Dr. Nur Aainaa

Head of the Research, Razak School of Government (RSOG)

### Topic: Stepping Up As A Well-equipped Digital-First Leader in the Pandemic

Dr. Nur Aainaa is currently the Head of Research at Razak School of Governance (RSOG), a Company Limited by Guarantee (CLBG) under the Malaysian Public Service Department mandated to propel the advancement of Malaysia's senior public sector leaders across all service sectors. She has more than 10 years of work experience in the field of services, commercialisation of technology & innovation and policy-making (national level); having served as Dean of Commercialisation, Project Manager, CEO / Managing Director, as well as Head of Research/ Senior Research Analyst during her tenure in these portfolios. She also has actively contributed articles in local media and was recently invited as one of the Speaker by the Government of Sabah in a forum to discuss the potential of Tech Start-up in Sabah adopting digitalisation, post-covid 19.



## Mr. Jabir Meftah

Founder & President, Youth Care Malaysia

### Topic: Don't Stay "Inside", Become a Volunteer & Control Your Own Destiny

Jabir Meftah was a former Yayasan Peneraju Scholar. He is currently pursuing his studies in BEng Chemical Engineering. As a founder of Youth Care Malaysia, he pioneered a national level Non-Governmental Organisation that focuses on youth development, volunteerism, and activism. Currently Jabir Meftah is active in the entertainment industry as an actor, model, and media host.



## Mr. Raymond Siva

Senior Vice President & Chief Marketing Officer of Digital Investment,

Malaysia Digital Economy Corporation (MDEC)

### Topic: Jumpstarting Your Journey in the Informal Economy

Ray has more than 25 years of experience in journalism, strategic marketing and crisis and issues response. He is a sought-after Reputation and Influence Strategist for international brands, local conglomerates and CEOs. He has conducted over 100 spokesperson and crisis training, messaging workshops and talks in Malaysia, Indonesia and Singapore. He was promoted to Senior Vice President (SVP), Digital Investments Division in 2020 after being appointed as Chief Marketing Officer (CMO) of the Malaysia Digital Economy Corporation (MDEC) in October 2019. Currently he is overlooking a 110 member team which includes the Investment and Grants Development, MSC Services and Brand & Strategic Partnerships Departments. He holds an LLB from the University of London and a Professional Diploma in Public Relations from the Institute of Public Relations Malaysia.



### Ms. Elaine Lim

EY Asean Talent Development Leader and Director, Ernst & Young Consulting Sdn Bhd

#### Topic: Growth Mindset: Owning Your Future in the Pandemic and Beyond

Elaine Lim has 25 years of experience in implementing talents transformation projects. Her current focus centers on aligning business priorities to talent initiatives across Asean. The work she does brings life to the EY promise of an "Exceptional Experience" for our people. Elaine is actively involved in the design, development and deployment of talent transformation projects. The work within Talent Development prioritizes building Transformative Leaders for the future and leverages on various platforms of delivery, including EY Badges. Elaine is an ICF Certified Professional Coach and a Certified Highest Performing Team Consultant. Her other qualifications include Benchmarks by Design Certified, D&I Certified Facilitator, Saville Wave® Certified, Tracom - SOCIAL STYLE & Versatility® instructor, and a Bronze EY Badge holder for Design Thinking.



### YBhg. Datuk Michael Kang Hua Keong

National President, SME Association of Malaysia

#### Topic: Resilience in the SME World

Datuk Michael Kang Hua Keong is the National President of the SME Association of Malaysia, Executive Director of Asia Media Group Bhd and Director of SMB Connection Sdn Bhd. He has been in the ICT industry involving hardware manufacturing, distribution and retail including software, e-commerce and international trade businesses since 1985. A keen promoter of Malaysia's SME sector, Datuk Kang has worked tirelessly to develop the SME landscape and encourage business owners to transform their business to keep up with goal markets. He was instrumental in bridging communications between SMEs and the authorities through digital economic task forces. His current roles include the board member of SME Corp Malaysia, Council Member of Council of Federal Datuks Malaysia, China Asean SME Development Council Co-chair, ASEAN SME Chapter Co-chair and BNM FX sub-committee.



### Ms. Camelia Loh

Founder, Kabel

#### Topic: Digital is Stronger than Brick & Mortar

Camelia Loh has been in the executive search business for 16 years before she started an HR tech startup. Going through a digital transformation is not an easy task for someone non-tech-savvy like her. Even with a great vision and appetite to keep up, she faced challenges to build something without the technical know-how, and she struggled to find good talents to build the product. In this session, Camelia will share about her business' digital transformation journey, as well as the pitfalls and lessons she learned along the way. Coupled with her experience in connecting companies and talents, she will talk about how to enable digitalisation by hiring the right people.



### Professor Elizabeth Lee

Chief Executive Officer, Sunway Education Group

#### Topic: Shining a Light for Personal & Professional Growth

Under Elizabeth's leadership since 1992, the Sunway Education Group has developed from just one institution into a dynamic group of 17 institutions, which encompass early childhood education, schools, higher education, as well as research and leadership development. An educator at heart who immerses herself to students' wellbeing, she is the driving force behind the Education Group's mission to provide a holistic and inclusive learning environment for all. Elizabeth holds a Master of Philosophy (MPhil) in Education from the University of Cambridge. Her many awards and accolades include two honorary doctorates, from the University of Nottingham, United Kingdom, and Victoria University, Australia, respectively.



### Mr. Raymond Devadass

Founder & Chief Executive Officer, Daythree Business Services

#### Topic: Cultivating a Digital Culture in an Organization

Raymond is the Founder & CEO of Daythree Business Services. He specializes in providing strategic management direction, in the field of digital transformation strategy and management. He has guided several technology companies from 'start-up' to becoming leading technology players in the industry. He had managed one of the largest healthcare informatics implementations in Malaysia and played key role in realizing the IT Outsourcing agenda of a major state government in Malaysia. Raymond is a member of MDEC's Talent Expert Network Panel, Malaysian Institute of Chartered Secretaries and Administrators' (MAICSA) Training & Professional Development Committee, and a Councillor at PIKOM, the National Tech Association of Malaysia. He is the President for Contact Centre Association of Malaysia and chairs the annual flagship conference committee, GBS Summit.



### Mr. Marc Rogiers

Director General, National Employment Office of Belgium

#### Topic: Between Covid-19 And Recovery: Job Retention, Partial Unemployment And Skills

Mr M. Marc Rogier started his career at the Belgian National Employment Office in 1986 as the director-general managing the legal department, the direction of internal control and process management, coordinating the inspection services in the domain of unemployment insurance and career break/time credit and thematic leave. He was involved in several seminars organized by the ISSA such as the webinars on 'Fighting error, evasion and fraud in social security (2020)', 'Customer service delivery in times of Covid-19 (2020)', 'Maintaining access to services (2020)', 'The World Social Security Forum(2019)', seminar on 'Youth unemployment (2015)'. Currently, he is appointed by the ISSA Bureau to complete the mandate of Mr. Georges Carlens, who will be retiring at the end of 09/2021, as the president of Technical Commission on Employment Policies and Unemployment Insurance.



### Prof. Dr. Alexander Safonov

ISSA Employment TC Vice President, Vice Rector, Moscow Financial University, Russia

#### Topic: Portrait Of The Unemployed In A Covid Economy

Dr. Prof Alexander Safonov is the vice president for the ISSA Technical Committee for employment policy and unemployment insurance. He has more than 31 years of experience in leading government policymaking and implementations of several ministries including the Ministry of Labor and Social Affairs and Ministry of Health and Social Development. In 2007, he was appointed as the Deputy Minister of Health and Social Development of the Russian Federation, Moscow. He represented the Russian Federation to the International Labour Organization (ILO) at Geneva from 2008 to 2012. Prof Alexander Safonov served as the vice-rector in several educational institutions including the Russian Presidential Academy of National Economy and Public Administration, Academy of Labor and Social Relations, and the Strategic Development and GR, Financial University of Moscow.





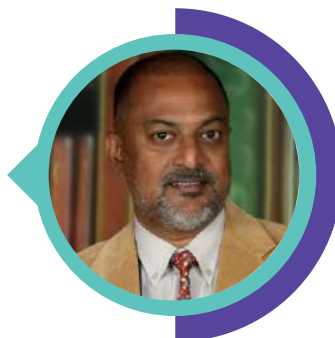
# Forum Speakers

## Mr. Paul Jambunathan

Consultant Clinical Psychologist, Paul J Psychology Consultancy

### Topic: Mental Well-being - Surviving the Storm & Beyond: Interview with Clinical Psychologist

Paul studied at Sheffield University, UK, further trained at Murdoch University, Australia. He has over 35 years of experience in applied psychology in Britain, Australia and Malaysia. Since 2007, he has worked in Sunway Medical Centre, Pantai Hospital and Beacon Hospital. He served as a member of the Board of Directors to the Ministry of Women and Family Development. He pioneered the appointment of Clinical Psychologists in the Ministry's community clinics and was instrumental in developing the provision of Clinical Psychological services in clinics nationwide. He delivered talks and training for the Attorney General's Chambers, Legal Firms and BAR associations and is an expert in evaluations of Custody Care and Control matters by the High Court. He currently has his own regional psychology and mental health programme with BFM 89.9 Radio.



## YB Senator Datuk Ras Adiba

Member of Dewan Negara Malaysia

### Topic: Uplifting and Safeguarding the Rights of Vulnerable Demographics

YB Senator Datuk Ras Adiba is the Senator at Dewan Negara, house of Malaysian Parliament, representing persons with disabilities. She is the President of OKU Sentral, an NGO advocating the rights of disabled persons. A former newscaster in broadcasting, she is currently the first woman chairman of the Malaysian National News Agency, BERNAMA in 53 years. She previously led the Malaysia Shooting Para Sport Association and represented Malaysia at the 2015 ASEAN Para Games and 2018 Asian Para Games in the 10-metre air rifle shooting event. She set the Malaysia Book of Records for her 14-day, 420km trip in a wheelchair crossing 4 states from Johor to Kuala Lumpur in 2003 and awarded the Tokoh Srikandi Negara and Pingat Mahkota Wilayah.



## Mr. Douglas Lim

Actor, Comedian & Television Presenter

### Topic: Adaptability: Key To Survival

Douglas Lim is synonymous with comedy in Malaysia. His wit and comedic observations and commentary have often been the highlight of movies, television shows, musicals, theatre, events, campaigns and showcases in the country over the last 20 years. His natural ability to bring laughter to people from all walks of life has earned him the moniker of King of Malaysian Comedy.



## Mr. Joshua Liew

Co-founder & Owner, Espressolab Asia Pacific Sdn Bhd

### Topic: What is Stronger than Brick & Mortar?

Joshua is the founder and owner of Espressolab, a prominent home grown integrated specialty coffee chain in Malaysia. Prior to joining espressolab as a co-founder in 2012, Joshua had years of experience in international commercial trading businesses, where he gained expertise in sales, marketing and business development. Under stewardship of Joshua partners, espressolab successfully implemented business licensing model and grew from a specialty coffee start up in 2011 to a household brand with more than 30 locations and outlets across Malaysia and Singapore by 2016. Besides his work in espressolab, Joshua is dedicated to inspire and assist young budding entrepreneurs making an impact on the entrepreneurial ecosystem. As a prolific speaker, he is often spotted in business forums, seminars and corporate events.



### Mr. Ummar Jai Kumar Abdullah

Head of Employment Information Analysis Services (EIAS), Social Security Organization of Malaysia

#### Topic: Employment Insurance Forum

Mr Ummar Jai is the Head of the Employment Information and Analysis Department at the Employment Insurance System Office of SOCSO. Mr Ummar Jai joined the Malaysian Labour Department as the assistant director of labour in 1997. With more than 14 years in labour law enforcement at district and state levels, he was appointed to join the Policy Division of the Ministry of Human Resources in 2014, providing inputs to the Ministry's top management on the direction of foreign workers, recruitment, and placement implementation in Malaysia. He has later reported duty as the Labour Attache to the Permanent Mission of Malaysia at the United Nations office, in which he handled matters related to the International Labour Organisation (ILO) and other related agencies involving labour issues.



### Mr. Niall Egan

Assistant Secretary General, Irish Department of Social Protection

#### Topic: Employment Insurance Forum

Niall Egan is an Assistant Secretary General in Ireland's Department of Social Protection. He has worked in the Department for more than ten years in numerous policy and operation roles. He currently has responsibility for Service Design and Communications, which includes all aspects of customer communications as well as heading up the Department's Digital Services Division, which has been to the fore in providing quick access to income support for those impacted by the pandemic. Niall also has responsibility for the Department's contracted Public Employment Services. Prior to joining the Department, Niall worked in several other Government Departments and in the private sector.



### Mr. Niels Lieman

International Business Advisor, UWV, Netherlands

#### Topic: Employment Insurance Forum

Mr. Niels Lieman is the international business adviser at UWV of the Netherlands, an independent administrative body that provides national implementation of employee insurance policies, labour market and data services. With more than 12 years of experience at the UWV, he has held several positions since 2009. Entering the organization in June 2009 as an account manager for employer services, he also facilitated the e-services development for UWV. He held several key leadership positions in the areas of PES European conference management, team development, process improvement, customer satisfaction and branding. In 2016, he was appointed as a change manager and in 2018, he was the board member of the UWV pension fund. Niels Lieman was also on the audit, finance and risk committee and held a position as the deputy secretary.

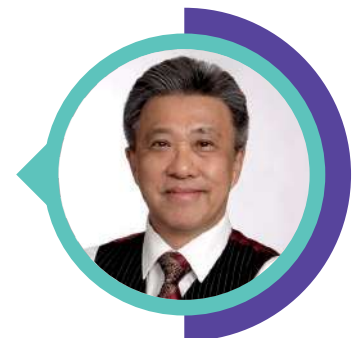


### YBhg. Datuk Seri Wong Chun Wai

Group Advisor, Star Media Group Berhad

#### Topic: Keeping Jobs & Businesses (CEO Forum)

Datuk Chun Wai was the Group Managing Director and CEO of the Star Media Group. At the age of 46, he was appointed the Group Chief Editor (GCE), the youngest to ever hold the position in the Company. He won the prestigious Best Journalist Award 2003 and awarded the Lifetime Achievement Award for Leadership in Media Industry by the World Chinese Economic Forum in Chongqing, China in 2014. He is the first Malaysian to be elected to the board of the Paris-based World Editors Forum. He was a member of the supervisory council of the national news agency (BERNAMA), chairman of the Bangkok-based Asia News Network, and an Honorary Advisor of the Malaysia-China Chamber of Commerce (MCCC). He is also currently a director at the Asian Leadership and Strategic Institute, an independent think tank.



### **YBhg. Datuk Wira (Dr.) Haji Ameer Ali bin Mydin**

Managing Director, Mydin Mohamed Holdings Berhad

#### **Topic: Keeping Jobs & Businesses (CEO Forum)**

Born on 4 June 1956 in Kota Bharu, Kelantan, the alumni of Western Michigan University (USA), Datuk Wira (Dr.) Hj. Ameer Ali graduated with a bachelor's degree in Chemistry and a minor in Management in 1979. He pursued a master's degree in International Management at Sonoma State University, California a year later. Datuk Wira (Dr.) Hj. Ameer Ali uptakes his first career at Arab-Malaysian Merchant Bank before embarking on his journey into the world of business. With great passion and tenacity, the winner of the CEO of the Year Award for Golden Dinar Awards and 'Tokoh Peruncitan' 2018, Datuk Wira (Dr.) Hj. Ameer Ali now leads MYDIN legacy, Malaysia's largest wholesaler and retailer operating 67 branches nationwide. Currently, he is the honorary advisor to the Malaysian China Chamber of Commerce and Federation of Malaysian Business Associations (FMBA).



### **YBhg. Dato' Seri (Dr.) Michael Tio**

Group Chief Executive and Managing Director, PKT Logistics Group Sdn Bhd

#### **Topic: Keeping Jobs & Businesses (CEO Forum)**

Dato' Seri Michael's entrepreneurial journey started from a very young age when he started exporting luxury pre-owned vehicles to Malaysia while studying in the UK. He returned to Malaysia in 1996 to grow the family business into PKT Logistics Group. With his philosophy, "Dream of it, Talk about it, Plan for it, Work on it and Get it", he led PKT to be a socially responsible company providing niche logistics services with presence in Malaysia, South Korea, Taiwan and most Asean countries. His accolades include the Star SOBA Entrepreneur of the Year 2012, Sin Chew Business Excellence Person of the Year 2014 and Frost and Sullivan Niche Logistics Service Provider of the Year 2015. In 2019, he was awarded The Best CEO Award by the Education Ministry of Malaysia under the CEO Faculty Programme in 2019.



### **Mr. Mohamad Helmy Othman Basha**

Managing Director, Sime Darby Plantation Berhad

#### **Topic: Keeping Jobs & Businesses (CEO Forum)**

Mohamad Helmy Othman Basha, FCCA, 54, is the Group Managing Director, Sime Darby Plantation Berhad. He started his career with Wellers Accountants, Oxford, UK and returned to Malaysia working with Shell Malaysia group of companies. He joined Kumpulan Guthrie Group in 1997 and became the Head, Plantation Malaysia in 2006. He was also CEO for Highlands & Lowlands Bhd and Guthrie Ropel Bhd before the merger in 2007. He was part of the team taking over Minamas Plantation in Indonesia in 2000 and later served there. He later became Head, Upstream Malaysia for Sime Darby Plantation and left in 2013 to pursue his interests before coming back in 2016 as Head, Plantation Services & Special Project. In 2019, he was the Chief Operating Officer, Upstream and appointed as Deputy to Managing Director & Chief Operating Officer, Upstream prior to his current position as Group Managing Director.



### **Mr. Bernard Yong Chen Wei**

Head of the Strategic Marketing & Brand Experience, Mah Sing Group Berhad

#### **Topic: Keeping Jobs & Businesses (CEO Forum)**

Bernard Yong has spent more than 14 years in the property industry, where his passion for branding & marketing has been developed and honed (and very frequently stretched!). Having branded and marketed a variety of projects ranging from residential precincts to financial districts, in organizations ranging from privately held enterprises to governmental organizations, he brings with him a unique and refreshing perspective on all things related to real estate, business and strategy. He is currently attached to Mah Sing Group, one of Malaysia's premier developers and property brands, in the role of Head of Strategic Marketing & Brand Experience.



### Ms. Shareen Shariza

Co-founder & Director, Sorga Innovation Sdn Bhd

#### **Topic: Upskilling, Reskilling and Lifelong: The Key to a Thriving Modern Workforce: Employability / Adaptability**

Shareen is CEO & Co-Founder and Director of Sorga Innovation, a boutique advisory firm specialising in human capital/talent strategies and solutions. Sorga Innovation is the entity behind the creation of gigxglobal.com, a talent platform enabling the gig economy for high value fractional work, connecting with experts and professional talent. Gigxglobal.com is an aggregator platform providing innovative solutions in the talent ecosystem. A former Chief Executive Officer at Talent Corporation Malaysia Berhad, she designed and executed a national talent/human capital strategy and action plan with a focus on optimising top talent to meet demands of key economic growth sectors. Prior to joining TalentCorp, she was the Chief Operating Officer, MERCY Malaysia, responsible for the management of MERCY Malaysia's global humanitarian operations in 7 countries worldwide.



### Ms. Charis Wong

PwC Deals Strategy, Senior Associate & Co-founder, Impact Catalyst

#### **Topic: Upskilling, Reskilling and Lifelong: The Key to a Thriving Modern Workforce: Employability / Adaptability**

Charis is a consultant with PwC Malaysia's Deals Strategy team, working extensively on M&A and corporate strategy projects, focusing on Healthcare and Tech industries in the SEA region. Within the firm, she is involved in profiling and business development initiatives; and selected as Digital Accelerator, as part of a PwC global digital upskilling program to catalyse innovation using Data Analytics tools. She led non-profit teams to deliver successful and impact-driven results through leadership roles in various non-profit organisations - from Emerging Leaders Asia, Monash Malaysia Business Alumni Chapter, Harvard. Project for Asian and International Relations and #MyDeliveryHeroes. Recently, she co-founded Impact Catalyst, an organisation that designs social innovation initiatives, with a focus on creating solutions that drive social impact and employability skills among Malaysian youths.



### Ms. Radhika Divya Chelliah

PwC Workforce Transformation Manager & Co-founder, Impact Catalyst

#### **Topic: Upskilling, Reskilling and Lifelong: The Key to a Thriving Modern Workforce: Employability / Adaptability**

Radhika Divya Chelliah is a Workforce Transformation and Change Manager who is passionate about adding strategic value to human resource management practice and demonstrating the power of strong human capital towards sustainable organizational growth. She has 6 years of international consulting experience in change management, process improvement, and project management. Along with her consultation work, she is actively working on social initiatives and passionate about developing values-based human capital. Recently, she co-founded Impact Catalyst, an organisation that designs social innovation initiatives, with a focus on creating solutions that drive social impact and employability skills among Malaysian youths.





### Mr. I Vickneswaran

Former Malaysian Hockey Player

#### Topic: Lesson from the Olympics: Fighting Back

I Vickneswaran has extensive coaching experience in the hockey arena. He previously coached the Malaysian Hockey League Premier and Hockey Clubs of UniKL, Ernst & Young, Sapura, KLHC and Terengganu. He was the Head Coach of Rands Afrikaans Universteit with 6 South African International Players in the team, Malaysian Ladies Indoor Team to Asia Cup 2012 in Thailand and the advisory of Papua Barat, Indonesia from 2007 to 2015. Since 2007, he is the Malaysian Class 1 Umpire and was also the umpire for International Test Series. Apart from coaching, he has been the specialist commentator for Astro since 2011 and RTW since 2016. Previously, he is the Psychologist to Public Bank Selangor in 2003 & 2004 in the Malaysian Football League (MFL) and the Malaysian National Sports Head of Psychology.



### YBhg. Datuk Santokh Singh

Former Malaysian Football Player

#### Topic: Lesson from the Olympics: Fighting Back

Santokh was a player for Malaysia national football team in the 1970s and 1980s, and played alongside the late Mokhtar Dahari, Soh Chin Ann and R. Arumugam. He participated in the team that qualified for the 1980 Moscow Olympic Games, though he was never featured in the finals of the tournament due to the Games' boycott by Malaysia. Santokh was part of Malaysia 1974 Asian Games bronze medalist in Tehran. He also won the Southeast Asian Games gold medal in 1977 and 1979. His partnership with Soh Chin Ann was said to be the most solid defence in the much-feared Malaysian team. In February 1999, Asian Football Confederation recognize Santokh achievement of representing the country 145 times, 118 caps are against full national team, and include him in the AFC Century Club in 1999.



### YBhg. Datuk James Wong

Former Malaysian Football Player

#### Topic: Lesson from the Olympics: Fighting Back

Wong is the first Sabahan to represent Malaysia in 1971. He played professionally for Hakoah in Australia New South Wales Premier League for two years. Wong is well known for his physical and finishing touch. His partnership with Hassan Sani produced many memorable goal for Sabah and Malaysia. The most memorable one was in the 1980 Olympic games qualification. In the qualification, Malaysia won the play-off against South Korea with a 2-1 score in the Merdeka Stadium. Wong himself scored the winning goal through a passing from Hassan. Unfortunately, Malaysia did not go as it joined the US-led boycott towards Soviet Union for its role in supporting the Democratic Republic of Afghanistan against the Islamic Unity of Afghanistan Mujahideen. Wong also appeared for Malaysia in six qualifying matches of the FIFA World Cup.



### YBhg. Datuk Wira Soh Chin Aun

Former Malaysian Football Player

#### Topic: Lesson from the Olympics: Fighting Back

In 1971, when he played in the Olympic qualifier in Seoul, South Korea, Soh was the youngest member of the national team at the age of 21. He participated in the 1972 Munich Olympic Games and was the captain of the qualifying team to the 1980 Moscow Olympic Games. Although Malaysia did not participate the 1980 Olympics, his contribution for helping Malaysia to qualify in 1980 Olympics has awarded him Ahli Mangku Negara by the Yang di-Pertuan Agong. He retired from international football in 1984 and made 250 international appearances. He was recognized and included by the Asian Football Confederation in AFC Century Club in February 1999. In 2016, he made a cameo appearance in Ola Bola as Chow Kok Keong, a character based on himself in the 1980 Moscow Olympics qualification campaign.



### Mr. Danial Rahman

Director of the CEO's Office, Sunway Education Group

#### Topic: TVET Malaysia: Good Opportunity, Great Career & Future Growth

Danial Rahman is currently Director of the CEO's Office at the Sunway Education Group. Having started his career as a constitutional lawyer, Danial's professional journey has traversed policy, education, media and technology. He has worked at 3 government ministries (Education, Higher Education and Finance) and provided strategic policy and communications advice to two federal ministers. Danial has also been part of a successful IPO with an Australian education technology start-up. In media, Danial has been a columnist with TheStar since 2014 and hosted his own TV show on BERNAMA where he interviewed CEOs, social influencers, and award-winning corporate figures. Danial has trained senior civil servants, policy makers, academicians and students in critical thinking, public speaking and debating. Danial has a master's in law from the University of Oxford.



### Mr. Muhamed Ali Hajah Mydin

Chief Executive Officer, Penang Skills Development Centre

#### Topic: TVET Malaysia: Good Opportunity, Great Career & Future Growth

Muhamed is CEO of the Penang Skills Development Centre, the first tripartite, industry-led skills and education centre in Malaysia with over 232 industry members. Muhamed has broad experience in Fundamental Electrical Engineering (EE), Mechanical Engineering, Telecommunication, ICT, Corporate Strategy and Corporate Finance. He graduated from Hanyang University, South Korea in Electronic Engineering and received ICT master's degree from Universiti Sains Malaysia. He was a Product Engineer at Quantum Peripherals where he led product transfer from R&D and manufacturing facilities from California to Japan. Later, he led the business development in BCM Electronics and contract manufacturing in Agilent Technologies. Muhamed has been an ICT advisor to the Prime Minister of Kazakhstan from 2007 to 2010 in leading the study of ICT penetration in SME/SMI and advised ICT policies on education.



### Ms. Sasha Ratnam

Co-founder, Tech Terrain College

#### Topic: TVET Malaysia: Good Opportunity, Great Career & Future Growth

With over a decade of experience in TVET implementation and apprenticeships, Sasha is passionate about the way education stays relevant in the 21st century. Through her work with industry leaders, research agencies and government entities, she specializes in industry focused solutions and building TVET to meet the needs of our new generation of learners. As the co-founder of Tech Terrain College, she has been awarded the title of National Apprenticeship Expert by British Council UK in 2020. With a mission to provide brighter futures for young Malaysians, Sasha focuses on the delivery of innovative TVET diploma programs that are hands-on and industry focused with no SPM requirements. Over the last 18 years, TTC has graduated over 5000 Malaysians through TVET and successfully placed them with their 250 Industry partners.







**International Public Employment Forum 2021**  
REVIVING, REALIGNING & REBUILDING THE LABOUR MARKET

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# Career Expo

**7 - 9 September 2021**

# About Career Expo

The final component of the International Public Employment Forum (IPEF) 2021 is the Career Expo, which will run from 7 – 9 September. During this recruitment fair, jobseekers nationwide may apply for over 25,100 vacancies from 128 employers, attend open interviews, and participate in a series of employability webinars – all for free.

Other highlights at the Career Expo include a Training Exhibition featuring 30 training providers that will provide jobseekers with valuable information on available upskilling and reskilling courses; as well as a Resource Centre where all SOCSO stakeholders may obtain guidance on accessing SOCSO services.





# Participating Employers:

1. WATSON'S PERSONAL CARE STORES SDN BHD
2. 99 SPEEDMART SDN BHD
3. TRENDCELL SDN BHD (JAYA GROCER)
4. LOTUSS STORE (MALAYSIA) SDN BHD



Employers  
**RETAIL INDUSTRY**



# Participating Employers:

1. SUNMOW CONSTRUCTION SDN BHD
2. MALAYSIAN RESOURCES CORPORATION BERHAD



Employers  
**CONSTRUCTION INDUSTRY**

# Participating Employers:

1. EXXONMOBIL MALAYSIA
2. CARIGALI-PTTEPI OPERATING COMPANY SDN BHD
3. DIALOG GROUP
4. SCHLUMBERGER
5. PETROGROUP SDN BHD
6. STEEL HAWK ENGINEERING SDN BHD
7. CRESCENT ENGINEERING (M) SDN BHD
8. QASTURIE OFFSHORE ENGINEERING SDN BHD
9. HURRICANE GEO INSPECTION SURVEY SDN BHD
10. IIB VENTURES SDN BHD
11. PETRON MALAYSIA



Employers  
**OIL & GAS INDUSTRY**

# Participating Employers:

1. BOH PLANTATIONS SDN BHD
2. BOUSTEAD PLANTATIONS BERHAD TRONG BUSINESS UNIT
3. SIME DARBY PLANTATION (SABAH) SDN. BHD



Employers  
**PLANTATION INDUSTRY**



# Participating Employers:

## Employers - Manufacturing

1. FLEXTRONICS TECHNOLOGY (PENANG) SDN BHD
2. MEWAH-OILS SDN BHD
3. DUNHAM- BUSH INDUSTRIES SDN BHD
4. FIRSTWORKS GROUP
5. BEST ETERNITY RECYCLE TECHNOLOGY SDN BHD
6. PRESS METAL BINTULU SDN BHD
7. APM CORPORATE SERVICES SDN BHD
8. GREEN HAND RICH SDN BHD
9. DINDINGS POULTRY PROCESSING SDN BHD
10. FREECAP RESOURCE SDN BHD
11. MACFOOD SERVICES (M) SDN BHD - A TYSON FOODS COMPANY
12. MICRON MEMORY SDN BHD
13. HIRO FOOD PACKAGES MANUFACTURING SDN BHD
14. COMET TECHNOLOGIES MALAYSIA SDN BHD
15. EKALINK CORPORATION SDN BHD
16. PHN GROUP
17. UMW CORPORATION SDN BHD
18. SONYU PLASTIC INDUSTRIES SDN BHD
19. GREATECH INTEGRATION (M) SDN BHD
20. ASE ELECTRONICS (M) SDN BHD
21. MY-SUTERA SDN BHD
22. PMW INDUSTRIES SDN BHD
23. ALPHA SEIKO PLASTICS SDN BHD
24. BHAVYA ANAND MANPOWER SUPPLY SDN BHD
25. HONDA MALAYSIA SDN BHD
26. DAI LIENG MACHINERY SDN BHD
27. TECHNORANT SDN BHD
28. BEYONICS PRECISION MALAYSIA SDN BHD (CAWANGAN KOTA TINGGI)
29. TOP GLOVE CORPORATION BERHAD
30. AGENSI PEKERJAAN SINERGIA TALENT SDN BHD
31. ADABI CONSUMER INDUSTRIES SDN. BHD
32. FIT FUTURE INNOVATION TECHNOLOGY SDN. BHD.
33. HOVID BERHAD
34. NATURAL WELLNESS INDUSTRIES SDN BHD
35. AGENSI PEKERJAAN ALLSTAFF SDN BHD
36. UNIQTEE SDN BHD



# Participating Employers:



Employers  
**MANUFACTURING INDUSTRY**

# Participating Employers:

1. CIMB BANK BERHAD
2. AXA AFFIN GENERAL INSURANCE BERHAD
3. AFFIN BANK BERHAD
4. ZURICH TAKAFUL BHD
5. AL-EBREIZ GLOBAL CAPITAL BERHAD
6. MALAYSIAN LIFE REINSURANCE GROUP BERHAD
7. ASPIRO SDN BHD
8. KPMG



Employers  
**BANKING & FINANCE INDUSTRY**

# Participating Employers:

1. MARRIOTT INTERNATIONAL – MALAYSIA
2. INTERCONTINENTAL KUALA LUMPUR

**Marriott**  
INTERNATIONAL

  
INTERCONTINENTAL®  
KUALA LUMPUR

Employers  
**HOTEL INDUSTRY**

# Participating Employers:

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3. IMOCHA SDN BHD
4. INTRADECO SDN BHD
5. RUNCLOUD SDN BHD
6. PICKLES ASIA SDN BHD

**Cognizant**  Pine Labs

**PicklesAuctions**



  
**RUNCLOUD**

 **INTRADECO SDN. BHD.**

Employers

**INFORMATION TECHNOLOGY  
INDUSTRY**



# Participating Employers:

1. GOLDEN SCOOP SDN BHD
2. BUBBLEBEE SDN BHD
3. TEXAS CHICKEN MALAYSIA SDN BHD
4. ZUSPRESSO (M) SDN BHD
5. SER VEGANO SDN BHD
6. GERBANG ALAF RESTAURANTS SDN BHD (MCDONALD'S MALAYSIA)
7. BERJAYA STARBUCKS COFFEE COMPANY SDN BHD
8. QSR BRANDS (M) HOLDINGS BHD



Employers

**FOOD & BEVERAGES INDUSTRY**

# Participating Employers:

1. BANDAR BARU KLANG SPECIALIST HOSPITAL
2. CFG (MALAYSIA) SDN BHD



**KPJ KLANG**

**SPECIALIST HOSPITAL**



**CHIROPRACTIC FIRST**

The Spine & Nerve Clinic

Employers  
**HEALTHCARE INDUSTRY**

# Participating Employers:

1. MAXIS BROADBAND SDN BHD
2. TM ONE
3. UNIQTEE SDN BHD
4. DHIR & PARTNERS SDN BHD



DHIR & PARTNERS SDN BHD 800511-H

Employers  
**SALES & CUSTOMER SUPPORT  
INDUSTRY**

# Participating Employers:

1. DUTA MARINE SDN BHD
2. CEVA LOGISTICS (M) SDN BHD
3. BEST GLOBAL LOGISTICS TECHNOLOGY (MALAYSIA) SDN BHD



Employers  
**LOGISTIC INDUSTRY**



# Participating Employers:

## Employers - Services Industry

1. PROJEK LINTASAN KOTA HOLDINGS SDN BHD
2. ACHELESS SOLUTION SDN BHD (BAI NIAN)
3. A-ASIGN CORPORATION SDN BHD
4. INDAH WATER KONSORTIUM SDN BHD
5. AGENSI PEKERJAAN EMCO EXECUTIVES SDN BHD
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7. AGENSI PEKERJAAN OSADI SDN BHD
8. AGENSI PEKERJAAN "IKRAR TEGUH RESOURCES SDN BHD"
9. PUNCAK NIAGA HOLDINGS BERHAD
10. RADICARE (M) SDN BHD
11. TDCX MALAYSIA
12. ASIA RECRUIT MANAGEMENT SDN BHD
13. HIRE.SENIORS
14. AGENSI PEKERJAAN GN WORLDWIDE SDN BHD
15. AGENSI PEKERJAAN UNITALENT SDN BHD
16. AGENSI PEKERJAAN HR'S MGMT SDN BHD
17. HIREDLY
18. AGENSI PEKERJAAN JOB MASTER SDN BHD
19. HUNTERS INTERNATIONAL SDN BHD
20. INTELEK STAFFING SERVICES SDN BHD
21. FPSO VENTURES SDN BHD
22. AGENSI PEKERJAAN ACETALENT SDN BHD
23. ASTORIA SOLUTIONS SDN BHD
24. COMFORI SDN BHD
25. WAN HUSIN & ASSOCIATES SDN BHD
26. PENGURUSAN AIR SELANGOR SDN BHD
27. ZUBEDY (M) SDN BHD
28. PROBID RESOURCES SDN BHD
29. ME INFO MEDIA SDN BHD

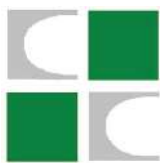
# Participating Employers:



Employers  
**SERVICES INDUSTRY**

# Participating Employers:

1. MALAYSIA AUTOMOTIVE ROBOTICS AND IOT INSTITUTE
2. V.S. INDUSTRY SDN BHD
3. CUSTOMCRAFT (M) SDN BHD
4. IFP ENGINEERING SOLUTIONS SDN BHD
5. ELSA ENERGY SDN BHD
6. ENVIRO AXIS SDN BHD
7. OLIO GROUP



Employers  
**ENGINEERING INDUSTRY**

# Participating Employers:

1. QWORK MALAYSIA
2. BLYON GROUP BERHAD
3. WOWSHOP SDN BHD
4. NORSKI 1 SDN BHD

**Qwork**

UMAI

**BG** BLYON  
GROUP  
BERHAD

**wowshop**

Employers  
**E-COMMERCE INDUSTRY**



# Organizing Committees

<b>Patron</b>	Dato' Sri Dr. Mohammed Azman bin Dato' Aziz Mohammed
<b>Co-Chairpersons</b>	John Riba Anak Marin Dato' Mohd Sahar bin Darusman Edmund Cheong Peck Huang
<b>Vice-Chairman</b>	Roshaimi bin Mat Rosely Paul Kang Hian Beng Gayathri Vadivel Rosmawati binti Mat
<b>Secretary</b>	Emy Baizura Azrin Binti Mohamed Hakke Nurul Nadia Binti Md Arif Nura Syafiqah Binti Mohamad Yusoh Sidaratul Dursina Binti Nor Rashid
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<b>Programme Sponsorship</b>	Dato' Dr. Suzana Idayu Wati Othman Mr. Ikmalul Amani Bin Abdul Aziz
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**Coordinators of the RTW Digimos Symposium**

Ahmad Zaidin Bin Othman

**Coordinators of the MYFutureJobs Career Expo**

**Employers**

Shopian Bin Harun  
Muhamad Zharif Bin Mohd Rasip  
Nurul Izzati Nabihah Binti Haslan  
Hamizah Binti Nazaruddin  
Farah Allah Binti Anuar  
Adam Bin Ibrahim  
Agus Supriadi Bin Sudianto  
Nurul Amalina Rosdi Anuar  
Amalina Aida Binti. Abdul Rahim  
Luqman Hakim Bin Ismail  
Rifhan Hariz Laing Bin. Mohd Ismadi  
Wan Muhammad Shahir Bin. Wan Mahmood  
Aisyatul Athirah Binti. Zahari  
G Meenache Ganesan  
Azraifitri Abdul Aziz  
Muhammad Akmal Bin. Jabir  
Nor Fazreen Binti. Yazid  
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Nur Elham Binti Anuar  
Muhammad Amiruddin Safwan Bin. Abd Samad

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Dianhazri Bin Rafie  
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Marwatif Binti Amer  
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Nur Madihah Mat Latip

**Minister Liaison**

Muhammad Farqani Bin Mohd Noor

**Protocol & Program Book**

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Siti Fazrina Binti Suboh  
Abdul Moeis Bin Abdul Halim

**Protocol**

Fadlina Binti Adam  
Annis Fadilla Binti Mohd Sukery  
Nurul Fatimah Binti. Abdul Razak  
Nur Shaerah Bt Mohamed Shamsherudin  
Mohamad Ali Jinnah Bin Mohd Pazir  
Maznah Binti Rosli  
Nik Utba Azali Bin Nik Asmady  
Nur Azlinda Binti Acho  
Nursyafiqah Binti Japri  
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Rosmawati Binti Mat  
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Thevatharsini A/P Munusamy

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Dr. Muhammad Syarmine Bin Mohd Shah  
Wong Fong Wei  
Fandyi Sanizan Jurup  
Abu Qassim Bin Ali  
Muhammad Bin Abu Bakar  
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Norhashimah Binti Mohd Noor  
Che Gayah @ Rogayah Binti Mohammad  
Nur Amirah Binti Jamil  
Keetha Mohan  
Mu'Az Bin Abdullah  
Nur Amirah Binti Mazlan  
Virmala A/P Arumugam  
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Aidil Faizi Bin Alias  
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Malahayati Binti Zahlan  
Arthi A/P Ravindran  
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Vallimayil A/P S.Penimal  
Nurul Najiehah Bind Zainal Abidin  
Nazirah Binti Jasni  
Muhammad Zaid Harith Bin Abdullah

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Khadijah Aminah Binti. Md Yusoff  
Muhammad Safwan Bin Feshol  
Mohd Shahrul Nizam Bin Waelee  
Mann A/L. G. Mogan  
Mohamad Ali Jinnah Bin Mohd Pazir  
Nur Shaerah Bt. Mohamed Shamsherudin  
Aisha Binti. Adnan  
Sarahafiza Binti. Ahmad Jamal  
Nurhafizah Binti. Abdul Hafiz

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Alia Azzahrah Binti Ali  
Khadijah Binti Azizan  
Abdul Qayum Bin Said  
Mohd Farhan Bin Shahrom

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Saahruneswari A/P Thambyimuthu  
Farah Jasmin Binti Zainuri  
Ahmad Shahir Bin Hasan  
Muhamad Izzuddin Akhmal Bin Mohd Sani

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Syafina Binti Assegerali  
Linggeswaran A/L Panirselvam  
Ainnatul Izani Binti Mazlan  
Nor Erna Afeera Binti Airis  
Nur Erina Natasha Binti Jusshairi  
Hafizah Binti Mohd Yusoff

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Aizad Muhammad Bin Awalludin  
Pramila A/P Ganesan  
Ahmad Farhan Asyraf Bin Abu Bakar  
Dang Teh Hidayah Binti Hamitaf

**Terengganu**

Muhammad Yunus Bin Muda  
Muhamad Afiq Bin Mohd Nawai  
Susann A/P Fernandez  
Muhammad Nazhiim Bin Ishak



**Johor**

Mohd Firdaus Bin Zainal Abidin  
Nurul Liyana Binti Rasid Mohamad Syahmi Bin Mohd Radzi  
Arma Zakiah Binti Ahmad Zaki

**Sabah**

Daud Bin Nordin  
Ag. Mohd Fadzlan Bin Mohiddin  
Dion George Jomol

**Sarawak**

Shamimi Binti Abdul Khalek  
Nudra Shafini Binti Mohd Nazari

**Melaka, Negeri Sembilan**

Fadzli Bin Shafiee  
Siti Zakiah Binti Izharrudin  
Muhammad Faiz Bin Md Nasir  
Nur Nabighah Binti Zainal Abidin  
Harpreet Kaur A/P. Baljit Singh  
Wann Huzida Roza Binti Husin

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Muhammad Syahir Ammar Bin Mohamed  
Nor Fatin Azia Najwa Binti Mohd Zuki  
Mohd Amirul Afiq Bin Zainudin  
Nik Nor Athirah Binti Nik Yusof

**Employer Invitation & Registration**

Muhammad Zharif Bin Mohd Rasip  
Asyraful Munzir Bin Ar Alhan  
Aina Fauzana Binti Ahmad Nadzri  
Muhammad Noriskandar Bin Mohd Basar  
Yasir Bin Abdul Rahim  
Wan Fatanah Syaza Binti Wan Kefli  
Murni Faezah Binti Jalaluddin  
Noor Syazeera Binti Shahbudin

**Virtual Studio**

Mohd Shakir Bin Mohd Saad  
Muhamad Norung Bin Bolong  
Siti Munirah Binti Mohd Bhokhari  
Muhammad Firdaus Bin Riffin

**Award & Souvenir**

Mas Nurhayati Hajjar Binti Mohamad Akhir  
Fatimahwati Binti Ahmad Nazir  
Nur Amirah Fatin Binti Mohd Sabri  
Mohamad Amin Bin Hassan  
Nur Isney Binti Ibrahim  
Nor Hidayah Binti Kamaruzzaman

**Promotion, Media & Publicity**

Muhammad Amyzaddin Bin Raya  
Retnanathan A/L Shanmugham  
Mohamad Shafiq Bin Adnan  
Nurnellisa Aikha Binti Abdul Ghani  
Mohd Haznol Hisham Bin Sukarno  
Mohd Shakir Bin Mohd Saad  
Muhammad Taufiq Fauzan Bin Azmi  
Nur Syafiqah Aqilah Binti Mohamad Hasim  
Nur Auni 'Izzati Binti Abdullah Suhaimin  
Nur Aliah Binti Zainal Abidin  
Abdul Sya'rani Bin Mohamad  
Rafiqi Izani Faiz Bin Redzuan  
Muhammad Nadzri Bin Muhamad  
Azri Noor Ashwad Bin Selamat  
Nur Adilla Binti Yusof Zahidi

**Statistics (Career Expo)**

Agus Supriadi Bin Sudianto  
Nur Dalilah Binti Md. Taib

**Research**

Raihan Ashikin Binti Mohd Nor  
Mohamad Afiq Bin Mohamad Zin

**Technical & IT**

Muhammad Nur Isyraq bin Mustapha Kamal  
Mohd Sidek bin Salleh  
Khairul Nizyam Bin Mustaffa  
Mohd Hairulnizam Bin Abu Bakar  
Azlinda Binti Abu Bakar

**Dining**

Nur Syafiqah Binti Osman  
Nur Amirah Yusra Binti Abd Latif  
Nur Atiqah Binti Shamsuddin

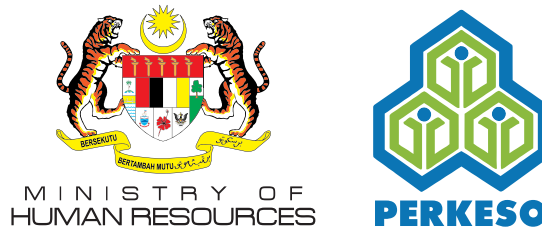
**Logistics**

Mohd Yusri Bin Badarudin  
Ahmad Qalil Bin Azhar  
Muhammad Hafiz Bin Abdullah  
Mohd Neil Narzryn Bin Mohd Paridi  
Mohamad Amin Haikal Bin Mohamad Hizal  
Mohamad Irwan Bin Mohd Sudi

# Acknowledgment

On behalf of the Organizing Committee of IPEF 2021, we wish to express our deepest gratitude and sincere appreciation to all supporting organizations for their continuous support in making IPEF 2021 a great success.

## Co-organizers



## Supported by



## Strategic Partners





## SOCSCO RETURN TO WORK PROGRAM (RTW)



The SOCSCO Return To Work program practices the concept of holistic disability management through a biopsychosocial rehabilitation approach to SOCSCO insured persons who suffer temporary or permanent physical or cognitive impairment due to injury or illness in order to achieve optimal levels of independence to **RETURN TO WORK**.

**RTW case management is a collaborative process as follows:**

- ▶ Psychological, emotional and mental support
- ▶ Intensive rehabilitation (e.g., cognitive, physical & vocational)
- ▶ Employee-Family Assistance Program
- ▶ Evaluation of work-related abilities (e.g. Functional Capacity Evaluation & work site assessment)
- ▶ Work accommodation & modification
- ▶ Vocational training (reskilling & upskilling)
- ▶ Assistive devices & technologies
- ▶ Job placement

For more information,  
please SCAN QR CODE below:



or visit:

- [rtwsocso.weebly.com](https://rtwsocso.weebly.com/)
- [rtwsocso](https://www.instagram.com/rtwsocso)
- [RTW SOCSCO](https://www.youtube.com/RTW_SOCSCO)
- [rtwsocso@perkeso.gov.my](mailto:rtwsocso@perkeso.gov.my)
- [Return To Work Perkeso](https://www.facebook.com/ReturnToWorkPerkeso)

<https://rtwsocso.weebly.com/>



# SOC SO RETURN TO WORK Coordinator

## Strategies Employers Should Know!

To establish an effective and strategic workplace disability management and empower early intervention.

Practical & theoretical concepts for trainees to be equipped with knowledge and expertise in managing employees with prolonged medical leave to enable them to become more productive and **RETURN TO WORK** as soon as possible.

- ▶ **REDUCTION IN HEALTH - RELATED ABSENTEEISM**
- ▶ **EFFECTIVE INJURY MANAGEMENT AND PREVENTION**
- ▶ **REDUCED DISABILITY DURATION**
- ▶ **INCREASED PRODUCTIVITY & PERFORMANCE**
- ▶ **SUSTAINABILITY AT THE WORKPLACE**
- ▶ **REDUCTION HEALTHCARE - ASSOCIATED COSTS**



For more information,  
please SCAN QR CODE below:



or visit:

[rtwsocso.weebly.com](https://rtwsocso.weebly.com)

[rtwsocso](https://www.instagram.com/rtwsocso)

[RTW SOC SO](https://www.youtube.com/RTW-SOC SO)

[rtwsocso@perkeso.gov.my](mailto:rtwsocso@perkeso.gov.my)

[Return To Work Perkeso](https://www.facebook.com/Return-To-Work-Perkeso)



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**REHAB**

<https://online.fliphtml5.com/fsjy/drzi/>



## CERTIFICATION EXAMINATION

# FOR CERTIFIED DISABILITY MANAGEMENT PROFESSIONALS (CDMP) IN MALAYSIA

## INTRODUCTION

In developed countries, Certified Disability Management Professionals (CDMP) have played an important role in facilitating disability management programs. Workplace-based disability management focuses on returning previously injured or ill employees to meaningful and productive employment. By doing so, it can improve the quality of life of employees, save on social costs and reduce the financial costs of lost productivity and insurance to employers.

Disability management professionals and practitioners in Malaysia & the Asian Region now have the opportunity to take the licensing exam and be certified at minimal cost. The Social Security Organization is the sole licensee in Malaysia authorized to organize certification examinations for Certified Disability Management Professionals (CDMP) in the Southeast Asian Region. These internationally recognized tests are also offered in Canada, the UK, Germany, Australia and others.

## ELIGIBILITY

To be eligible to write the certification examination, applicants must have education in health-related field and documented work experience in disability management. The required duration for disability management related work experience depends on the extent and nature of the applicant's formal education.

## CDMP COURSES

SESSION	DATE	PLACES*
SESSION 1		Menara PERKESO Putrajaya*
11.10.2021 - 15.10.2021		
SESSION 2		Menara PERKESO Putrajaya*
15.11.2021 - 19.11.2021		
SESSION 3		Hotels around Putrajaya*
06.12.2021 - 09.12.2021		

\*Subject to changes

## EXAMINATION FEE

The full fee for application and writing of the certification examination is

**RM 2,100.00** **16% OFF!**

This cost includes examination fee and eligible for 10 days of training module sessions and material (without food & accommodation)

**PLEASE REGISTER BEFORE 30th SEPTEMBER 2021**

## ADVANTAGES OF GETTING CERTIFICATION

- 1 Career advancement in a field with a shortage of highly skilled practitioners
- 2 Meaningful mid-career change that builds on your education, skills and experiences
- 3 Become a vital member of the disability management team in companies
- 4 Gain credentials that are internationally recognized and respected
- 5 Improve your employability and salary potential
- 6 Establish your own business offering disability management solutions to organizations that outsource these services

## EXAMINATION DATE & TIME

**8th December 2021**  
**9.00 am to 5.00 pm (2 papers)**

## EXAMINATION VENUE

Hotels around Putrajaya\*  
(\* Subject to changes)

## MEDIUM OF EXAMINATION

English & Malay Language  
(both version)



**FOR REGISTRATION SCAN HERE**

FOR MORE INFORMATION ABOUT RTW VISIT OUR WEBSITE:

[rtwsocso.weebly.com](http://rtwsocso.weebly.com)

## ENQUIRIES

For details of the examination and application status, please contact **Norhashimah Mohd Noor** at **012-606 7449** or email at **[norhashimah.noor@perkeso.gov.my](mailto:norhashimah.noor@perkeso.gov.my)**



**MYFutureJobs**  
Your National Employment Services Provider

Looking for the perfect job?  
Looking for the best talent?

## WHY CHOOSE MYFUTUREJOBS?

- Bidirectional Matching using **ARTIFICIAL INTELLIGENCE**
- Advertise vacancies **WITHOUT ANY COSTS**
- **SKILLS AND COMPETENCIES** driven candidates matching
- **AN INTEGRATED SOLUTION** uniquely developed for Public Employment Services Worldwide
- **INSTANTANEOUS** profile match results
- **TAILORED TRAINING PROGRAM** based on industrial demands for EIS Candidates (T&Cs apply)
- **RECRUITMENT SUPPORT** and dedicated SOCISO key accounts
- Coordination of regular **OPEN INTERVIEW SESSIONS**

**MYFutureJobs** is committed to assisting and providing you with the best services to obtain the candidates you desire. We're in it with you, all the way!

## MYFutureJobs FEATURES



### Recommendation Engine with Bidirectional Matching Technology

Our matching technology puts your job listing in front of active, qualified candidates.



### Personalised Employer Inbox

Review applications, manage candidates, get a match and hire in the system.



### Instant Profiles Matching

Instantaneous best profiles matching to vacancies.



### Employer User Account Management

Add multiple contacts with various roles.

[www.myfuturejobs.gov.my](http://www.myfuturejobs.gov.my)

For more information, please contact us at: 1-300-22-8000

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